

2020 Year End Ridership

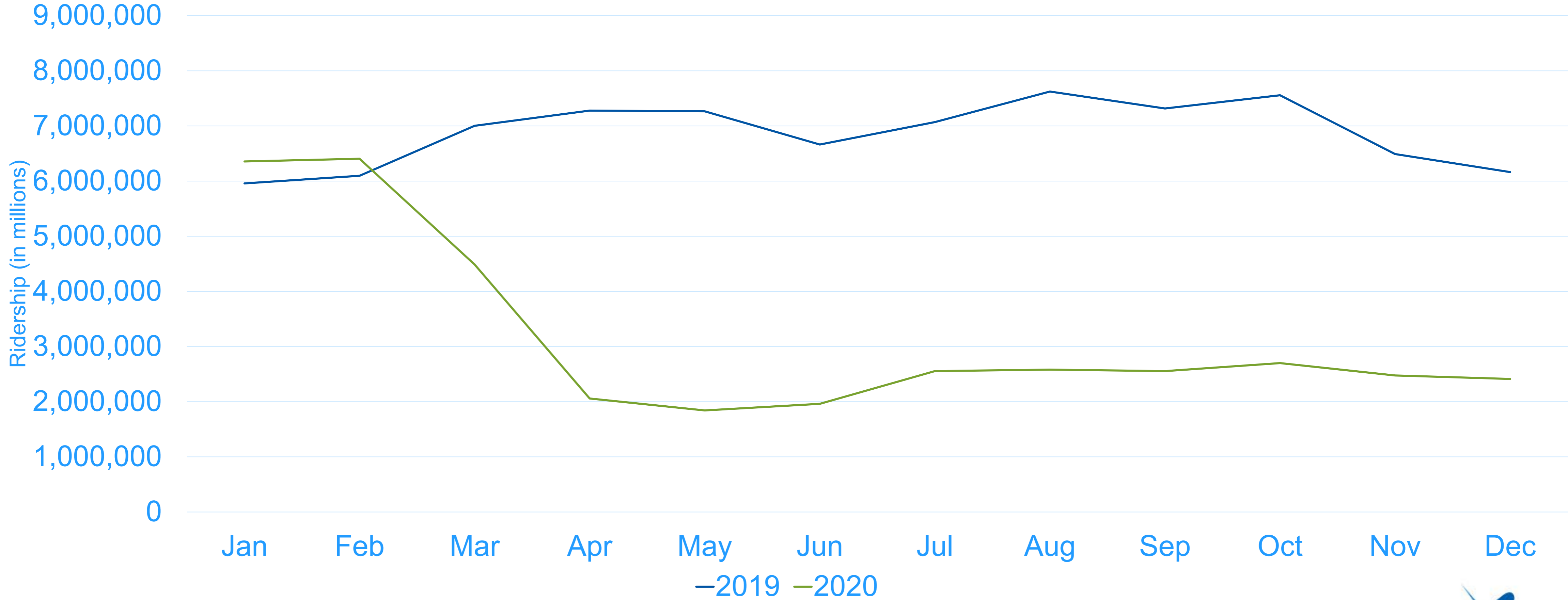
2/22/2021

Transportation Committee



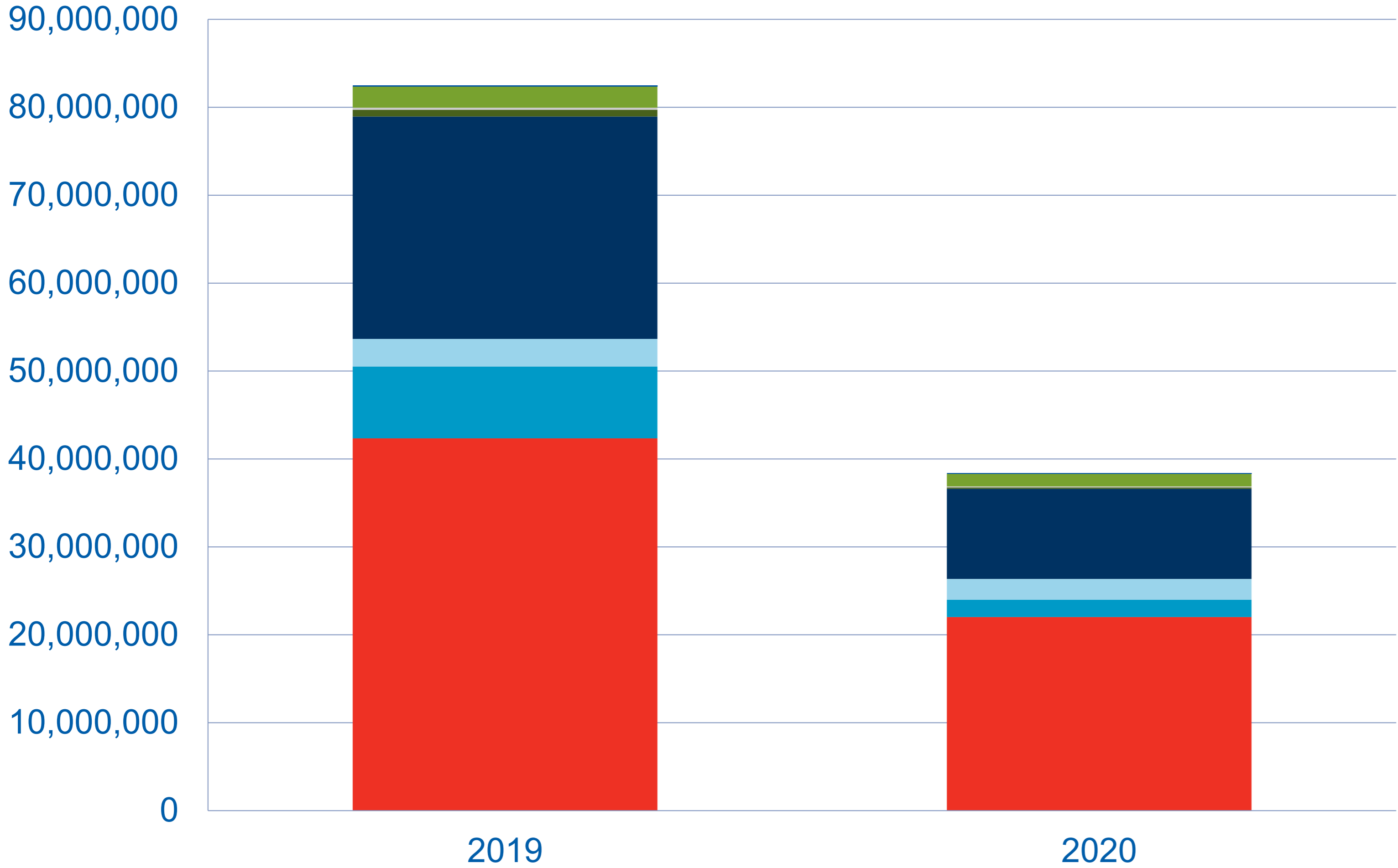
Council Ridership – Year End 2020

2019 Total: 82,486,307 2020 Total: 38,390,500 (-53%)



Council Ridership by Mode – Year End 2020

2019 Total: 82,486,307 2020 Total: 38,390,500 (-53%)



2020 Mode and Percent of Total Rides

- Van Pool < 1%
- Metro Mobility 4%
- Transit Link < 1%
- North Star < 1%
- Light Rail 27%
- BRT 6%
- Commuter & Express 5%
- Local 57%



Council Ridership by Mode – Year End 2020

2019 Total: 82,486,307 2020 Total: 38,390,500 (-53%)

Mode	2019 Total	2020 Total	Nominal Change	% Change
Bus	53,656,103	26,357,294	-27,298,809	-51%
Light Rail	25,299,442	10,255,520	-15,043,922	-59%
Northstar	767,768	152,455	-615,313	-80%
Metro Mobility	2,420,304	1,458,203	-962,101	-40%
Transit Link	236,082	113,804	-122,278	-52%
Vanpool	106,608	53,224	-53,384	-50%
Council Total	82,486,307	38,390,500	-44,095,807	-53%



Bus Ridership – Year End 2020

2019 Total: 53,656,103

2020 Total: 26,357,294 (-51%)

Bus Mode	2019 Total	2020 Total	Nominal Change	% Change
Local	42,342,738	22,013,990	-20,328,748	-48%
Bus Rapid Transit	3,135,436	2,375,860	-759,576	-24%
Express	8,177,929	1,967,444	-6,210,485	-76%
Council Total	53,656,103	26,357,294	-27,298,809	-51%



System Ridership – Year End 2020

2019 Total: 91,560,591 2020 Total: 40,876,831 (-55%)

Provider	2019 Total	2020 Total	Nominal Change	% Change
Metropolitan Council	82,486,307	38,390,500	-44,095,851	-53%
Maple Grove	810,874	212,678	-598,196	-74%
MVTA	2,547,656	793,510	-1,754,146	-69%
Plymouth	522,724	147,835	-374,889	-72%
Southwest Transit	1,106,199	249,678	-856,521	-77%
U of MN	4,086,831	1,080,630	-3,004,201	-74%
Regional Total	91,560,591	40,876,831	-50,683,760	-55%

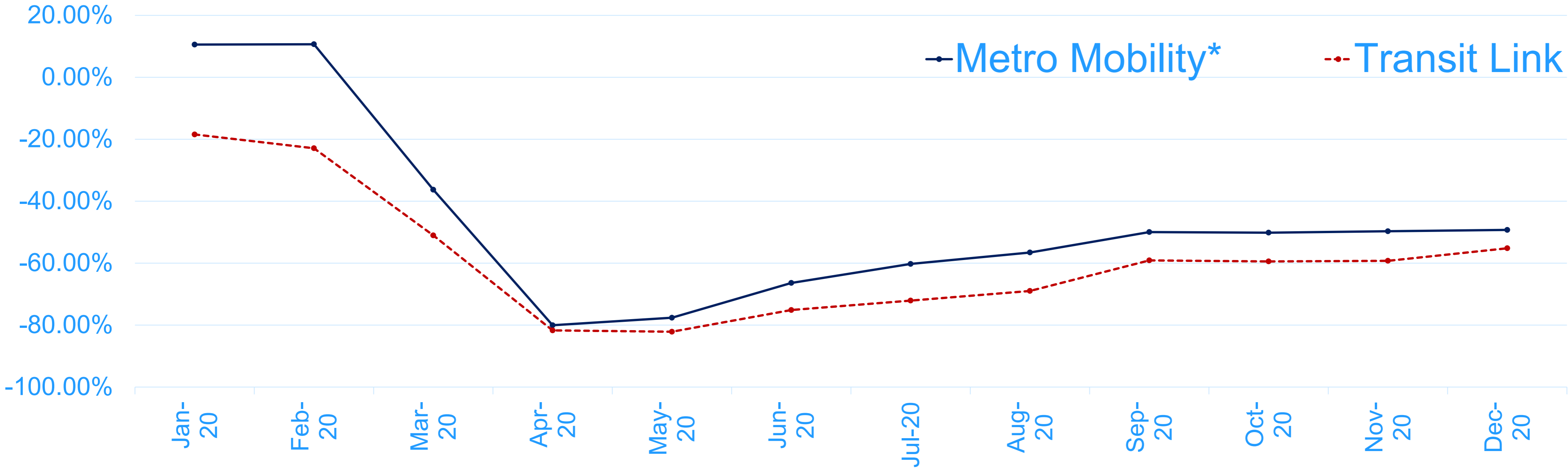


System Ridership – COVID-19 Impact

Provider	Sept / Oct 2019	Sept / Oct 2020	Nominal Change	% Change
Metropolitan Council	14,995,733	5,253,464	-9,742,269	-65%
Maple Grove	153,622	13,229	-140,393	-91%
MVTA	447,365	72,214	-375,151	-84%
Plymouth	94,662	9,581	-85,081	-90%
Southwest Transit	195,940	14,476	-155,006	-93%
U of MN	1,208,079	59,501	-1,148,578	-95%
Regional Total	17,095,401	5,422,465	-11,672,936	-68%



Demand Response – Change in Ridership over 2019

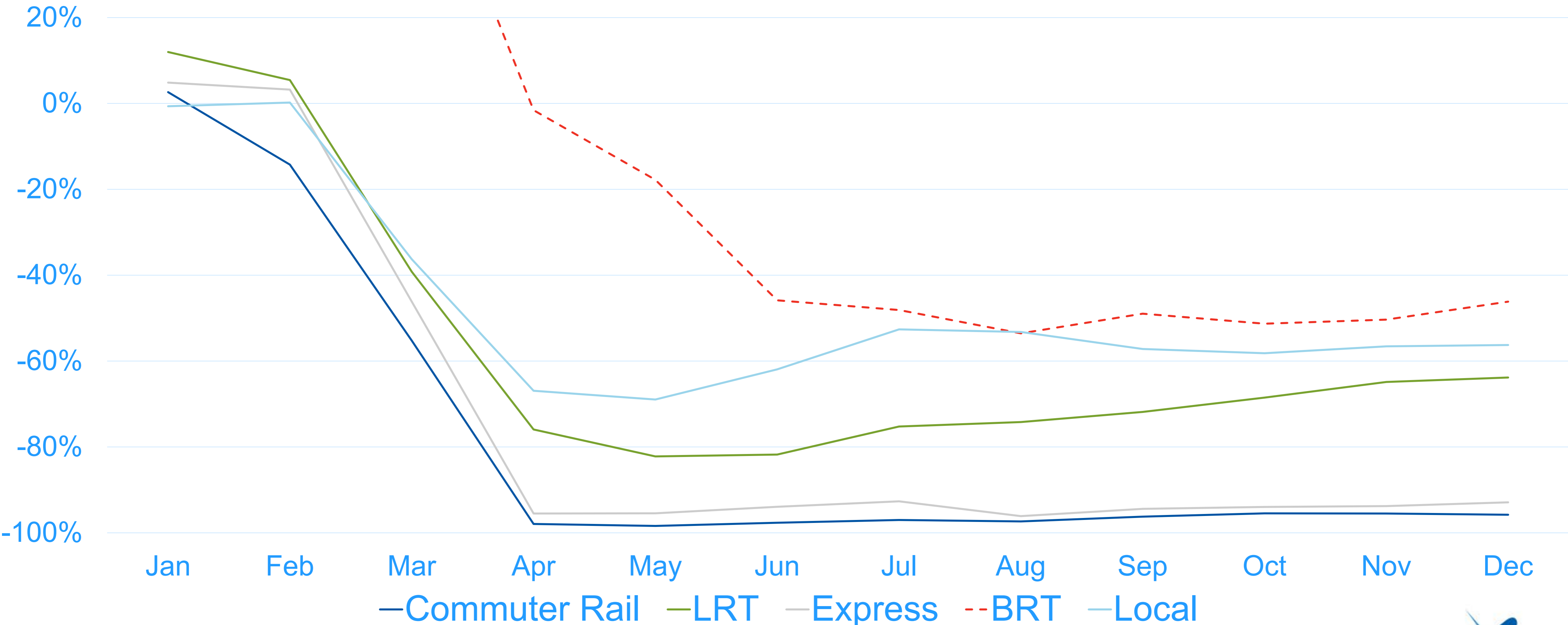


*Metro Mobility ridership reflects certified riders only

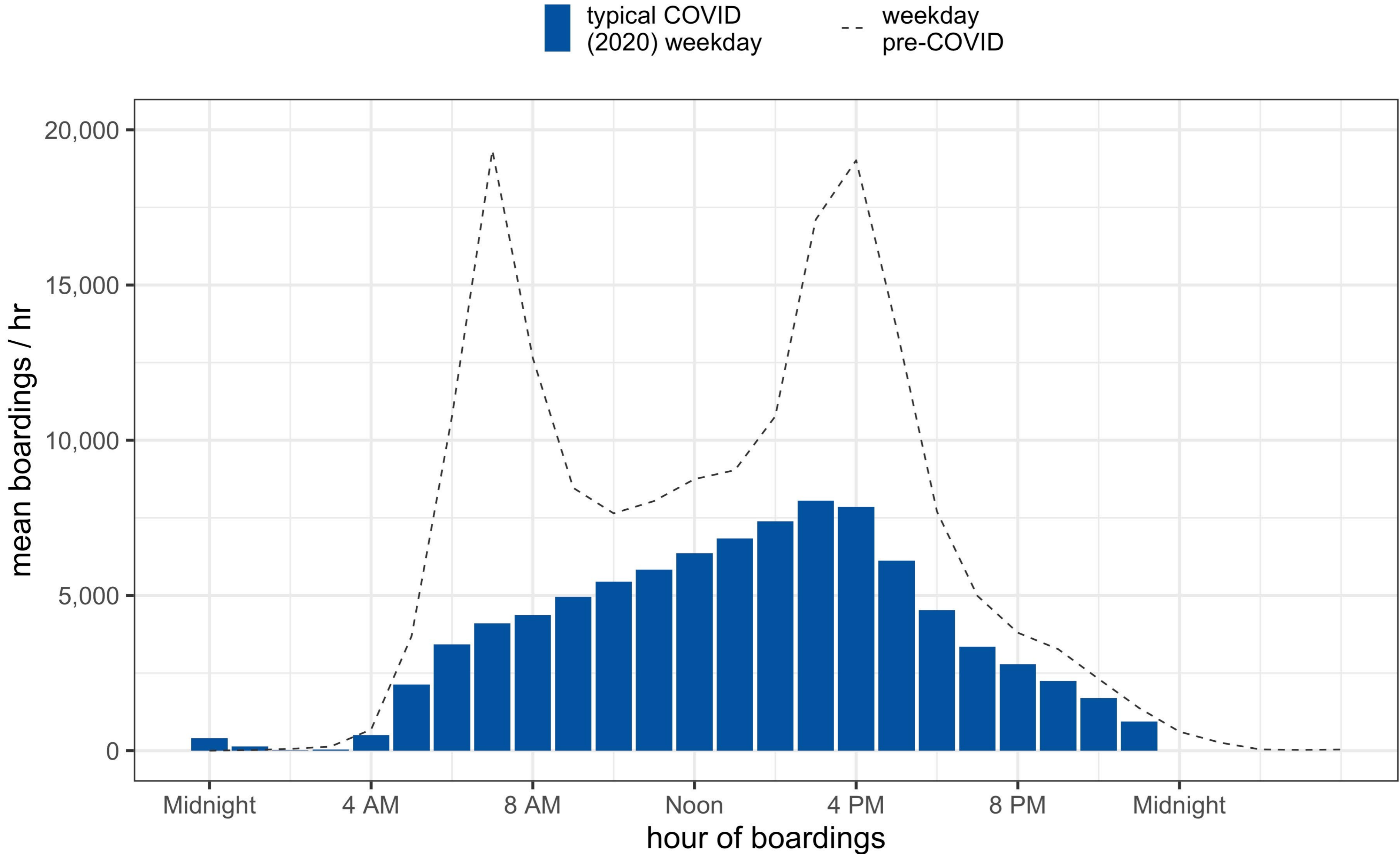
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
TL Food Delivery		131	747	406	1,129	2,591	2,505	2,795	3,218	3,529	17,051
MM Food Delivery	59	3,620	4,608	4,319	3,865	1,661	1,109	1,030	984	1,221	22,476
MM Healthcare Workers		3,765	11,779	16,633	17,142	17,510	19,821	25,115	28,372	34,691	174,828



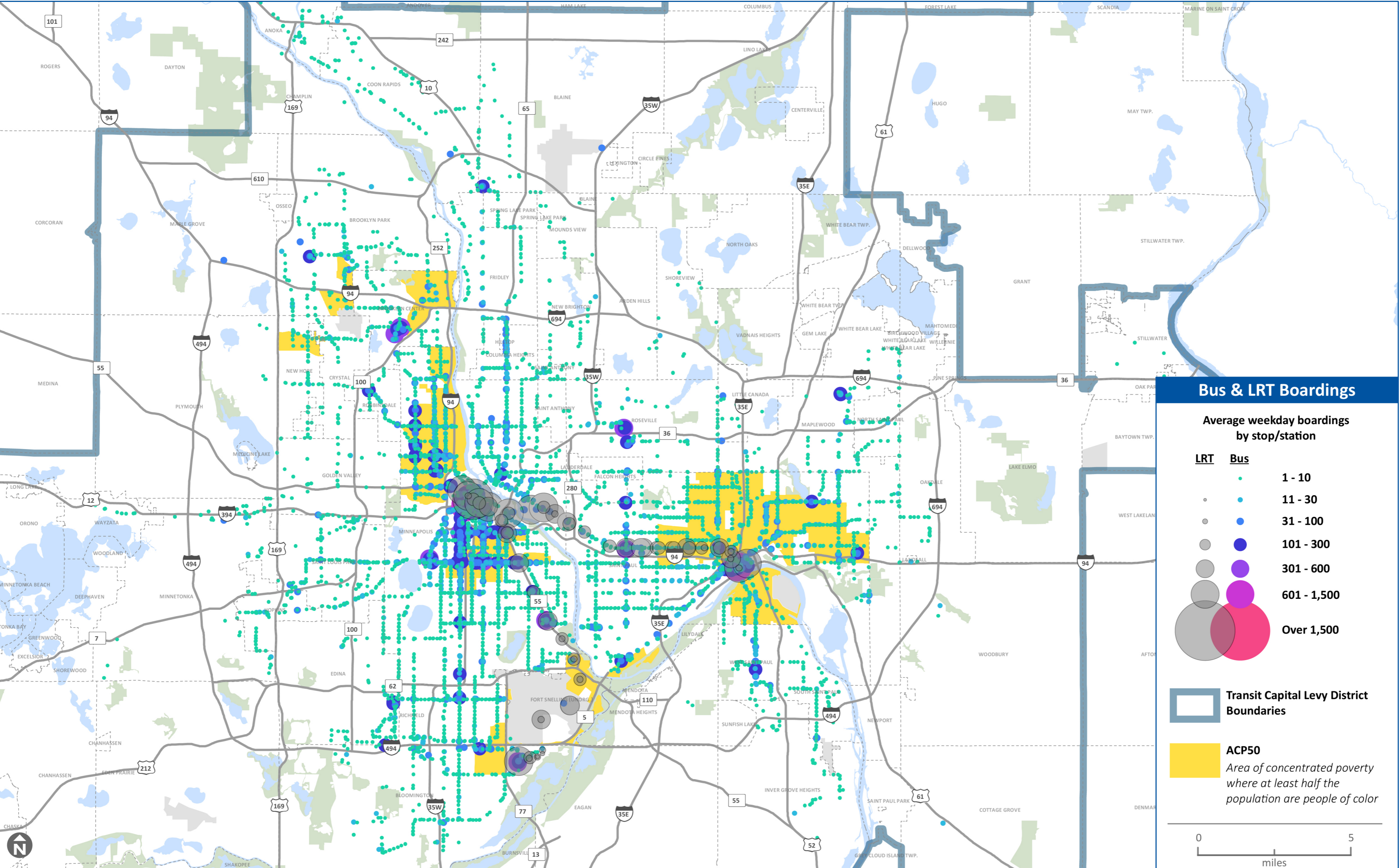
Change in Ridership over 2019



Metro Transit: time of day patterns



Metro Transit: spatial patterns



Average Weekday Bus Stop & Light Rail (LRT) Station Boardings - September 14 to October 16, 2020

Date: 02/08/2021

Successes

- Essential Mobility
 - travel to essential jobs, necessities
 - support for health care workers
 - service matched to demand to ensure social distancing
- Local and arterial BRT service strong
 - emphasis on all-day, all-purpose trips
 - solid base of ridership to build on through 2021

Challenges

- COVID-19
 - capacity limits for health means limits on operational flexibility
 - pace of vaccinations may determine pace of ridership in 2021
- Telecommuting
 - commutes to 9-5 office jobs (transit mainstay) replaced by no trip at all

Questions

2/22/2021

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