

11/08/2021

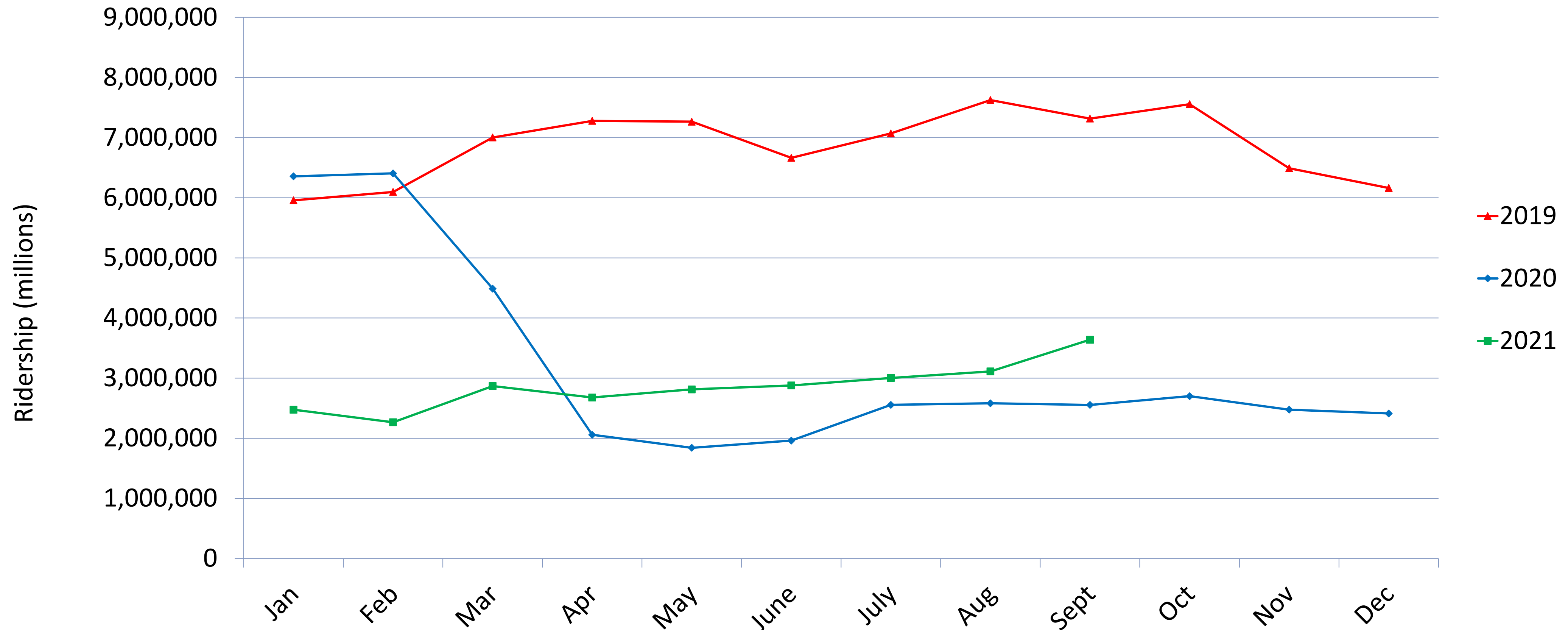
2021 Third Quarter Ridership Report

Transportation Committee



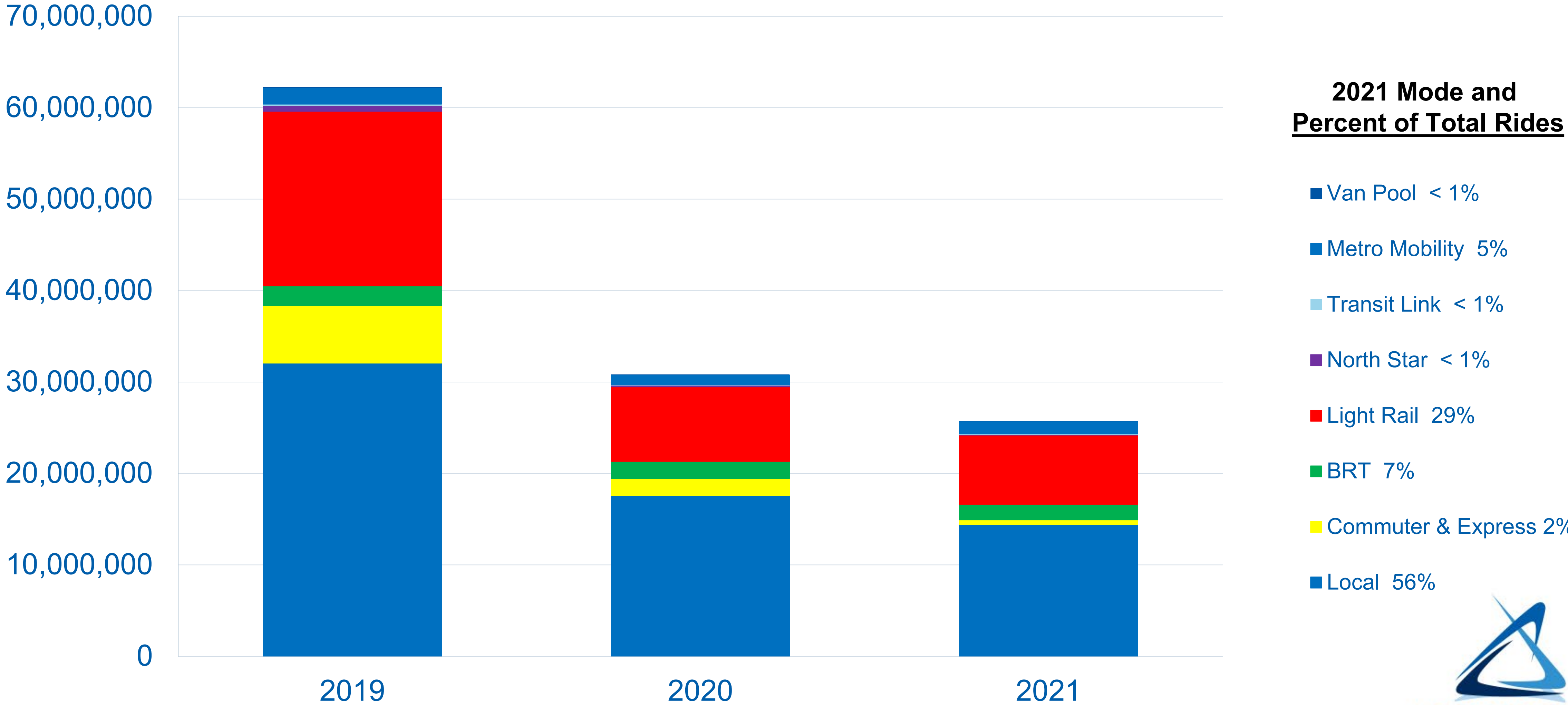
Council Ridership – 2020-2021

2019 YTD: 62,266,167 2020 YTD: 30,802,204 2021 YTD: 25,735,153



Council Ridership by Mode – Q1 through Q3

2019 YTD: 62,266,167 2020 YTD: 30,802,204 2021 YTD: 25,735,153



Council Ridership by Mode – Q1 through Q3

2019 YTD: 62,266,167 2020 YTD: 30,802,204 2021 YTD: 25,735,153

Mode	2020	2021	Nominal Change	% Change
Bus	21,314,316	16,628,037	-4,686,279	-22%
Light Rail	8,147,838	7,561,866	-585,972	-7%
Northstar	145,039	32,671	-112,368	-77%
Metro Mobility	1,063,484	1,372,093	308,609	29%
Transit Link	88,405	100,726	12,321	14%
Vanpool	43,122	39,760	-3,362	-8%
Council Total	30,802,204	25,735,153	-5,067,051	-16%



Council Ridership by Mode – Quarter 3

2020 3rd Quarter: **7,691,019**

2021 3rd Quarter: **9,753,517 (27%)**

Mode	2020	2021	Nominal Change	% Change
Bus	5,496,203	6,342,535	846,332	15%
Light Rail	1,827,199	2,870,895	1,043,696	57%
Northstar	6,860	15,951	9,091	133%
Metro Mobility	325,455	467,196	141,741	44%
Transit Link	23,630	43,628	19,998	85%
Vanpool	11,672	13,312	1,640	14%
Council Total	7,691,019	9,753,517	2,062,498	27%



Bus Ridership – Quarter 3

2020 Q3: 5,496,203

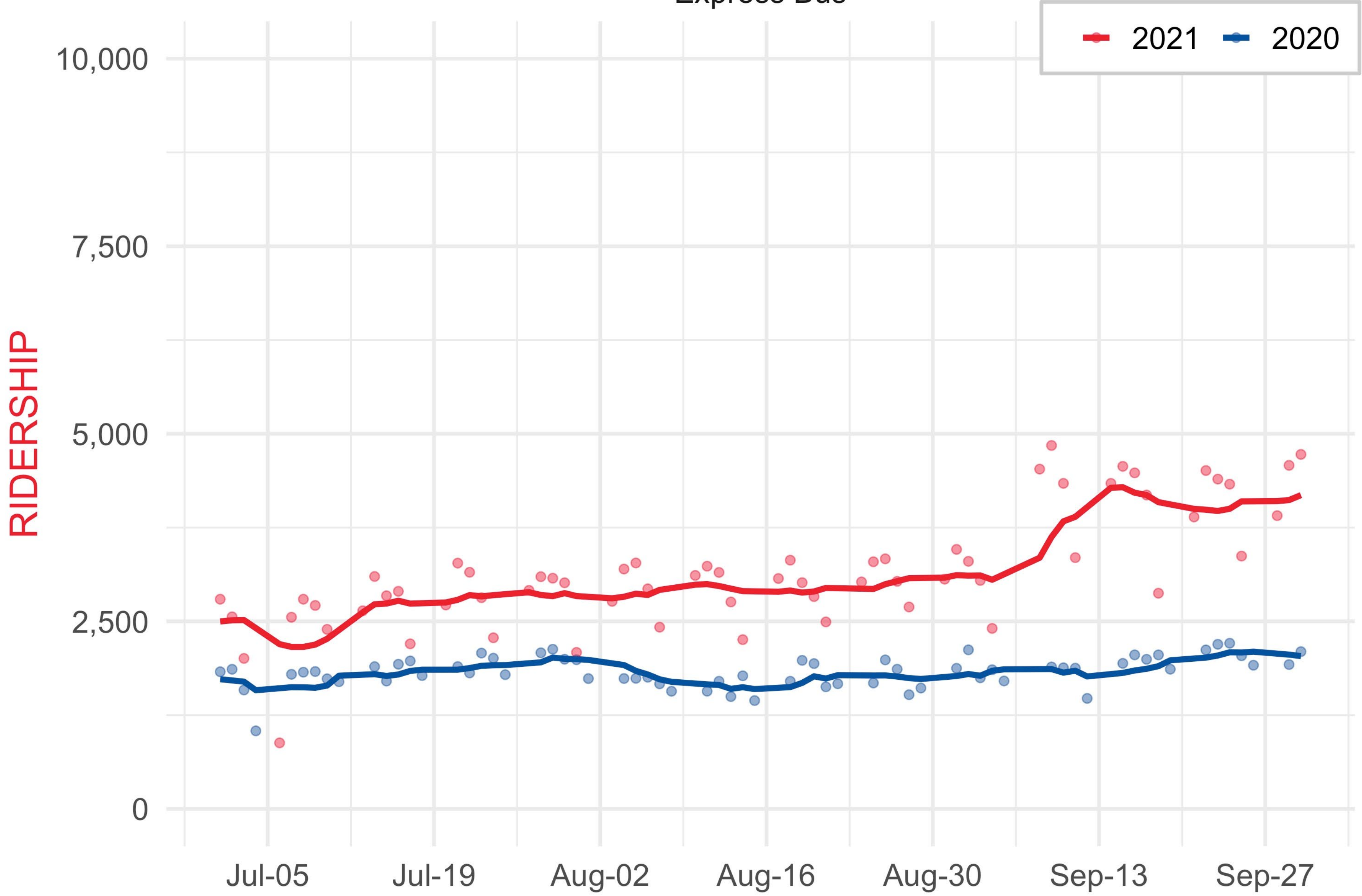
2021 Q3: 6,342,535 (15%)

Bus Mode	2020	2021	Nominal Change	% Change
Local	4,814,715	5,407,845	593,130	12%
Bus Rapid Transit	550,704	655,780	105,076	19%
Express	130,784	278,910	148,126	113%
Council Total	5,496,203	6,342,535	846,332	15%



Metro Transit express bus ridership Q3

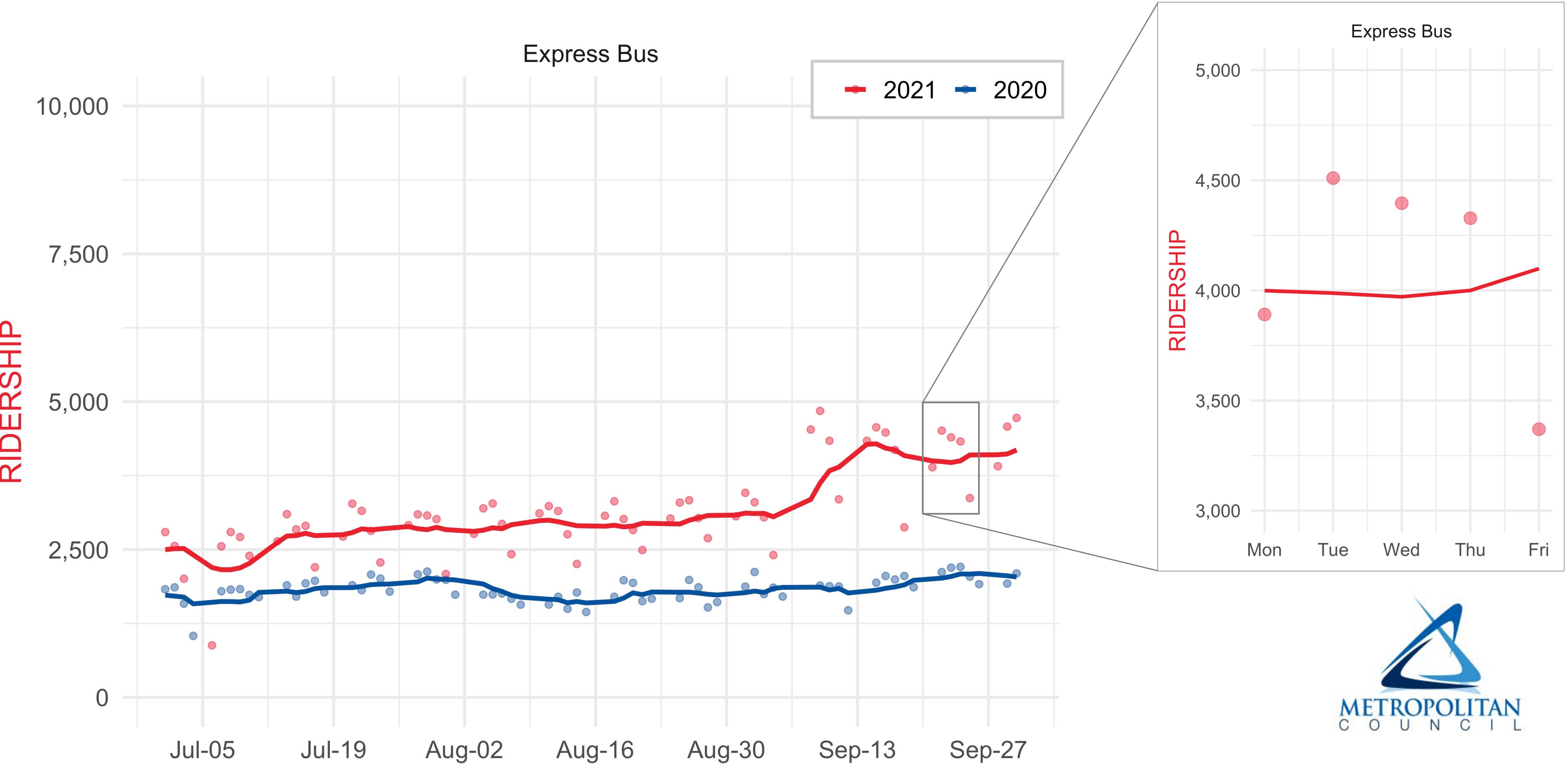
Express Bus



- Increase associated with return to University of Minnesota, downtown offices



Telework patterns emerge from ridership



Key Take-Aways

- Ridership growth is real
 - Q3 growth across comparable COVID periods year over year
 - September jump: return to school + return to office + fare promotion
- Express ridership shows continued telework impact
- YTD results suggest annual increases unlikely

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Questions

Transportation Committee

