



Better Bus Stops 2022 Highlights

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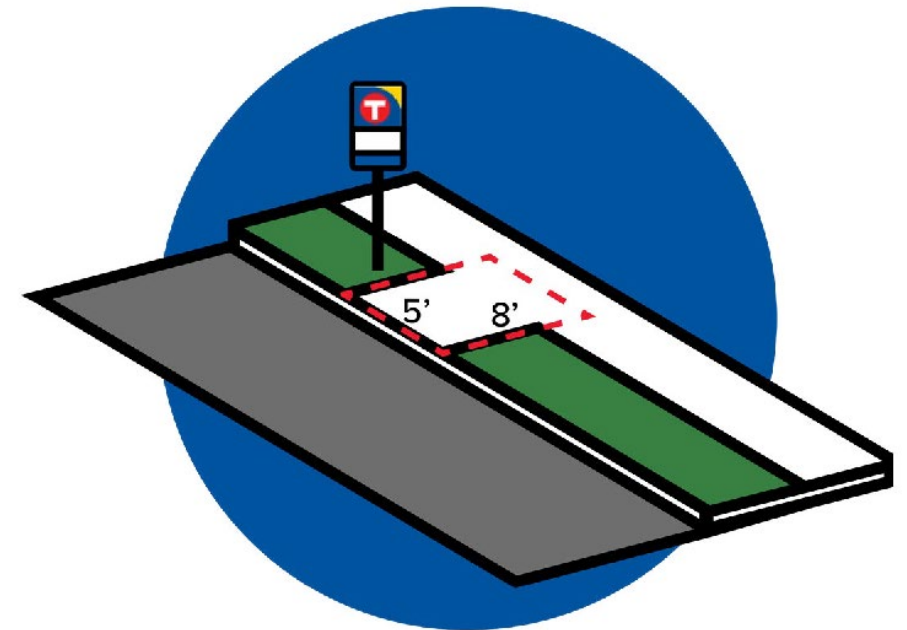
What is Better Bus Stops?

- Customer experience
- Shelters at busy bus stops
 - Shelter light and heat
- Maintenance
- Bus stop accessibility
- Programmatic improvements, capital investments, pilot projects



Guidelines for prioritizing accessibility improvements

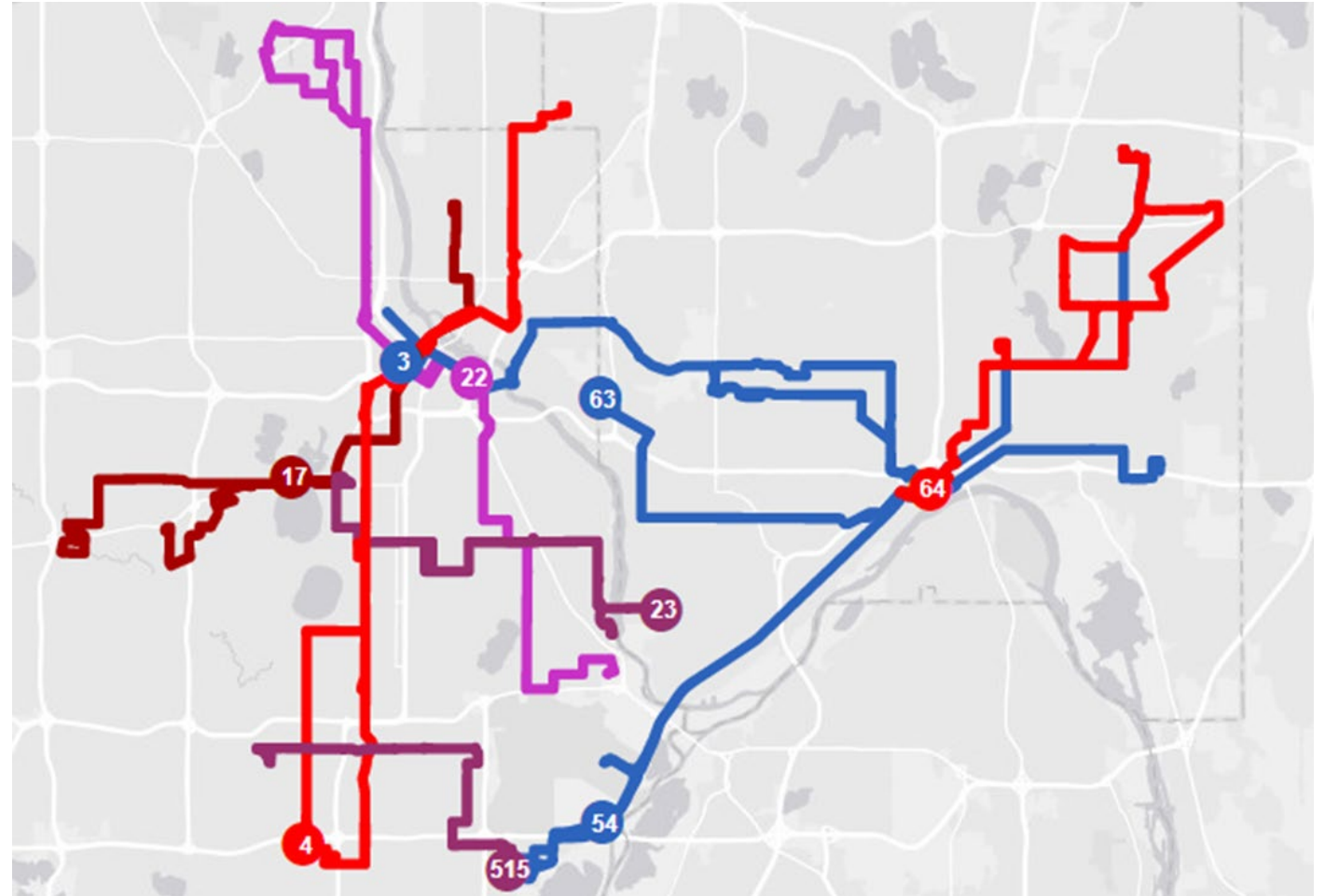
- An accessible bus stop: paved, flat surface in good condition, free from obstacles, and connected to pedestrian route
- Guidelines assign highest to lower priority for improving deficient bus stops
 - transit customer activity
 - demonstrated limited mobility usage*



*Limited mobility quantified through wheelchair deployment and farecard indicators

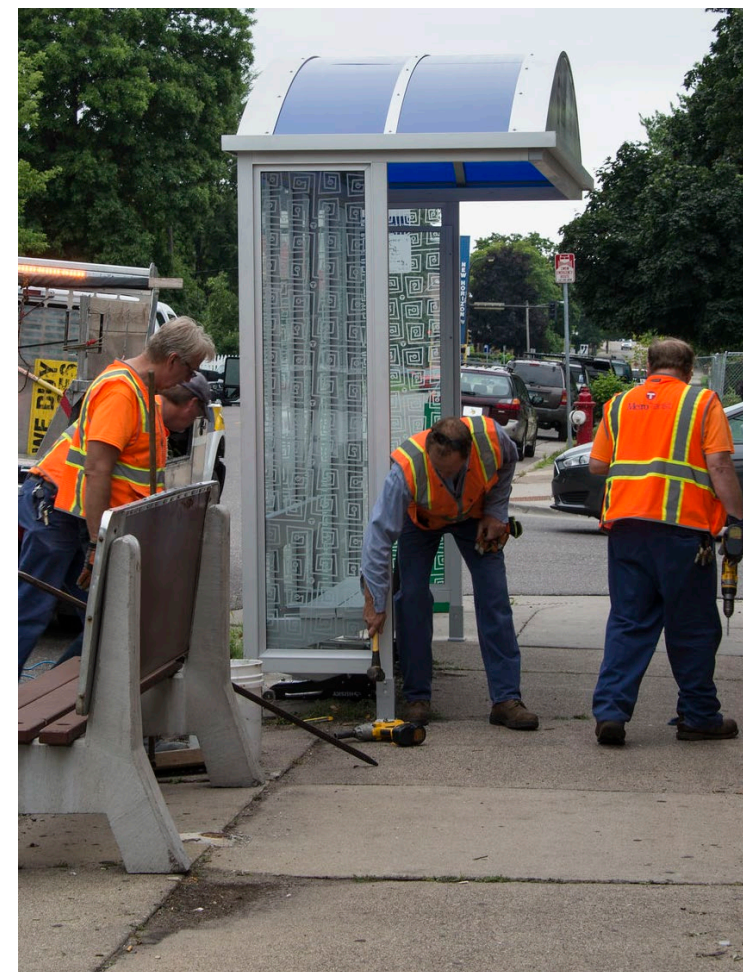
Bus stop accessibility data collection

- 3 months in summer, 2022
- 900 bus stops



Transit Stop Facilities Application

- New database and app in development to replace legacy database
- Need to better manage 1,000+ customer waiting facilities in a dynamic environment, and to track accessibility data
- Consolidates how information is managed
- Integrates data into the day-to-day operations and supports improvements to business practices



2022 Bus Stop Capital Improvements

Improvement	2022	Annual goal
✓ Added shelter	25	20
✓ Replaced aged shelter	33	25
✓ Accessible boarding area	18*	40
✓ Added light, heat	34 total, 15 included heat	30



- ✓ Modified approximately 70 benches for improved accessibility
- ✓ Supported D Line station construction with shelter moves and removals

*Boarding area construction in partnership with cities, counties and MnDOT. Additional 30 designed in 2022 for 2023 construction.



Hennepin Avenue Downtown

- New larger shelters at 8 stops on Hennepin Avenue with light, heat and real-time transit information are going in as buses return to Hennepin Avenue after roadway construction



Shelter lighting - rooftop solar

- Pilot project of adding roof-mounted solar lights to 19 shelters



Thank You

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