

# 2021 Year End Ridership

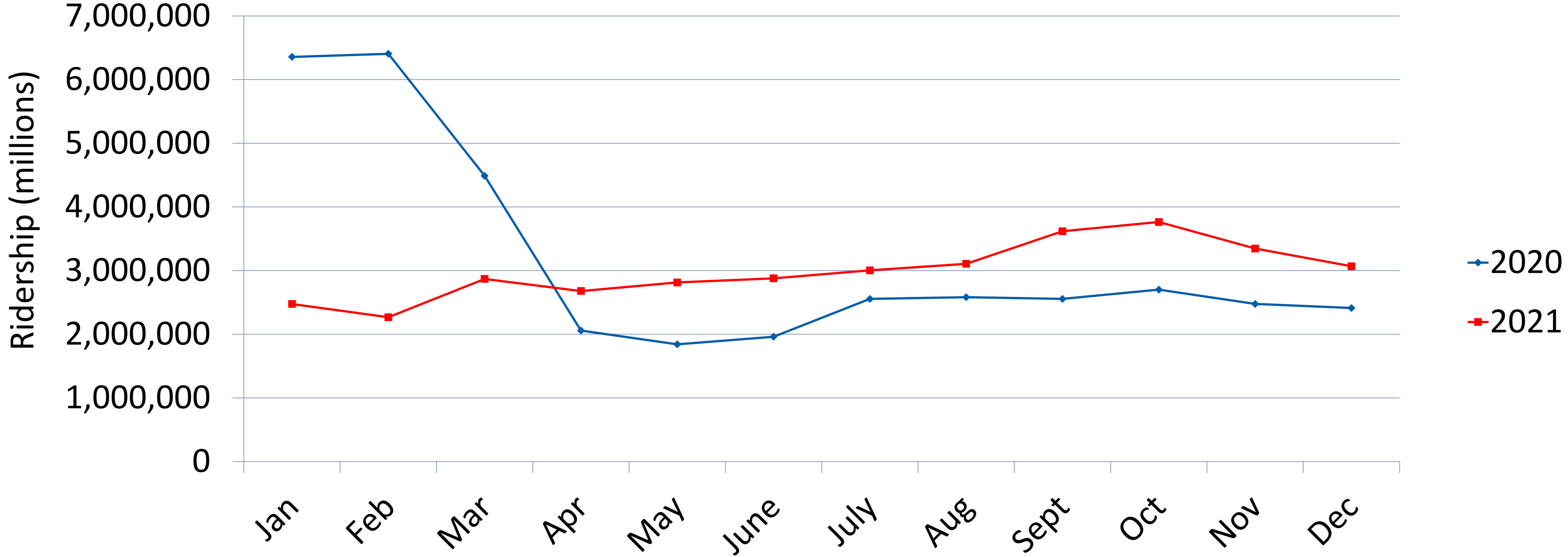
2/14/2022

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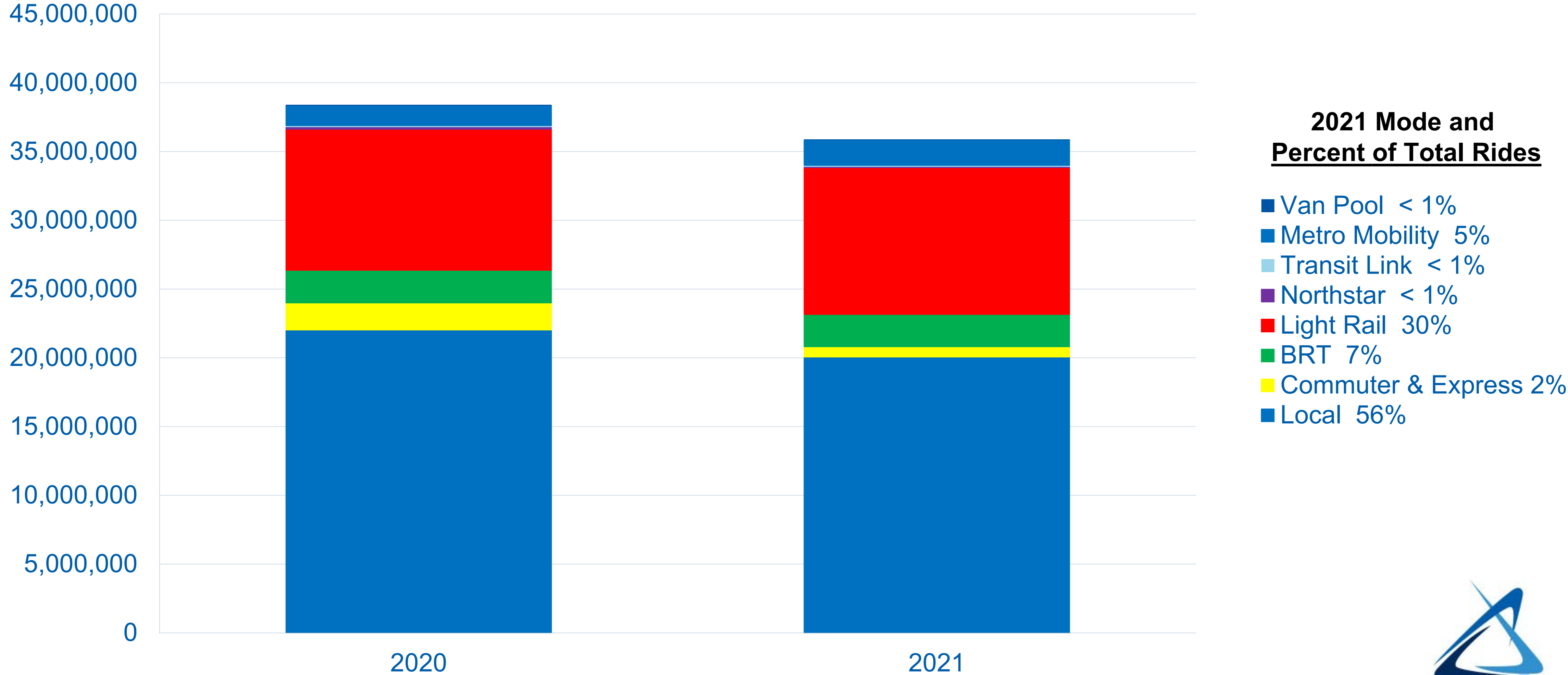
# Council Ridership – Year End 2021

**2020 Total: 38,390,500      2021 Total: 35,885,429    (-6.5%)**



# Council Ridership by Mode – Year End 2021

**2020 Total: 38,390,500      2021 Total: 35,885,429      (-6.5%)**



# Council Ridership by Mode – Year End 2021

**2020 Total: 38,390,500**

**2021 Total: 35,885,429 (-6.5%)**

Mode	2020Total	2021Total	Nominal Change	% Change
Bus	26,357,294	23,150,879	-3,206,415	-12%
Light Rail	10,255,520	10,673,554	418,034	4%
NorthStar	152,455	50,433	-102,022	-67%
Metro Mobility	1,458,203	1,841,771	383,568	26%
Transit Link	113,804	116,904	3,100	3%
Vanpool	53,224	51,888	-1,336	-3%
<b>Council Total</b>	<b>38,390,500</b>	<b>35,885,429</b>	<b>-2,505,071</b>	<b>-6.5%</b>



# Council Ridership by Mode – 2021 Q2-Q4

**2020 Total: 21,140,215**

**2021 Total: 28,274,474 (33.8%)**

Mode	2020 Q2-Q4	2021 Q2-Q4	Nominal Change	% Change
Bus	14,844,261	18,298,049	3,453,788	23%
Light Rail	5,271,016	8,405,745	3,134,729	59%
NorthStar	18,365	43,232	24,867	135%
Metro Mobility	910,952	1,399,441	488,489	54%
Transit Link	64,921	88,933	24,012	37%
Vanpool	30,700	39,074	8,374	27%
<b>Council Total</b>	<b>21,140,215</b>	<b>28,274,474</b>	<b>7,134,259</b>	<b>33.8%</b>





# Bus Ridership – Year End 2021

**2020 Total: 26,357,294**

**2021 Total: 23,150,879 (-12%)**

Bus Mode	2020 Total	2021 Total	Nominal Change	% Change
Local	22,013,990	20,051,883	-1,962,107	-9%
Bus Rapid Transit	2,375,860	2,350,304	-25,556	-1%
Express	1,967,444	748,692	-1,218,752	-62%
<b>Council Total</b>	<b>26,357,294</b>	<b>23,150,879</b>	<b>-3,206,415</b>	<b>-12%</b>



# System Ridership – Year End 2021

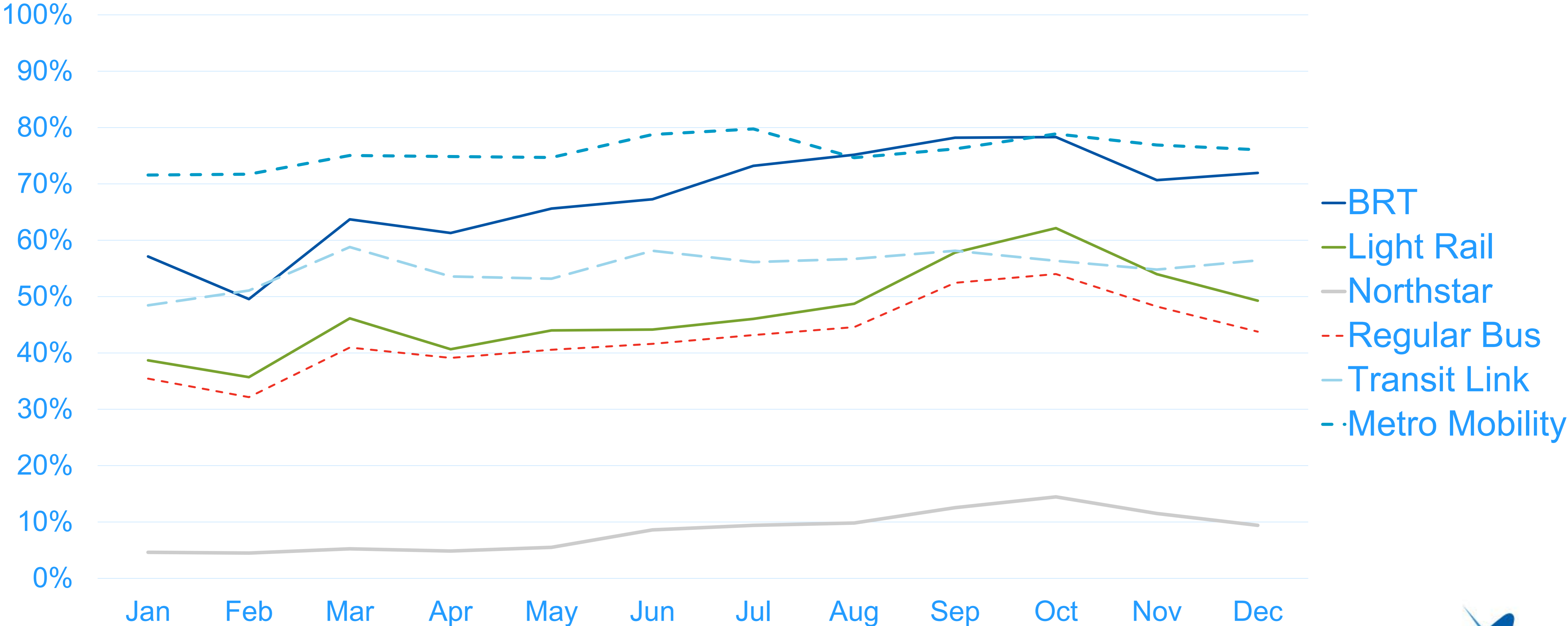
**2020 Total: 40,865,416      2021 Total: 38,071,659      (-7%)**

Provider	2020 Total	2021 Total	Nominal Change	% Change
Metropolitan Council	38,390,500	35,885,429	-2,505,071	-7%
Maple Grove	212,678	98,797	-113,881	-54%
MVTA*	782,095	592,816	-189,279	-24%
Plymouth*	147,835	87,879	-59,956	-41%
Southwest Transit*	249,678	209,915	-39,763	-16%
U of MN*	1,082,630	1,196,823	114,193	11%
<b>Regional Total</b>	<b>40,865,416</b>	<b>38,071,659</b>	<b>-2,793,757</b>	<b>-7%</b>

\*Ridership as reported to Federal Transit Administration’s NTD monthly database

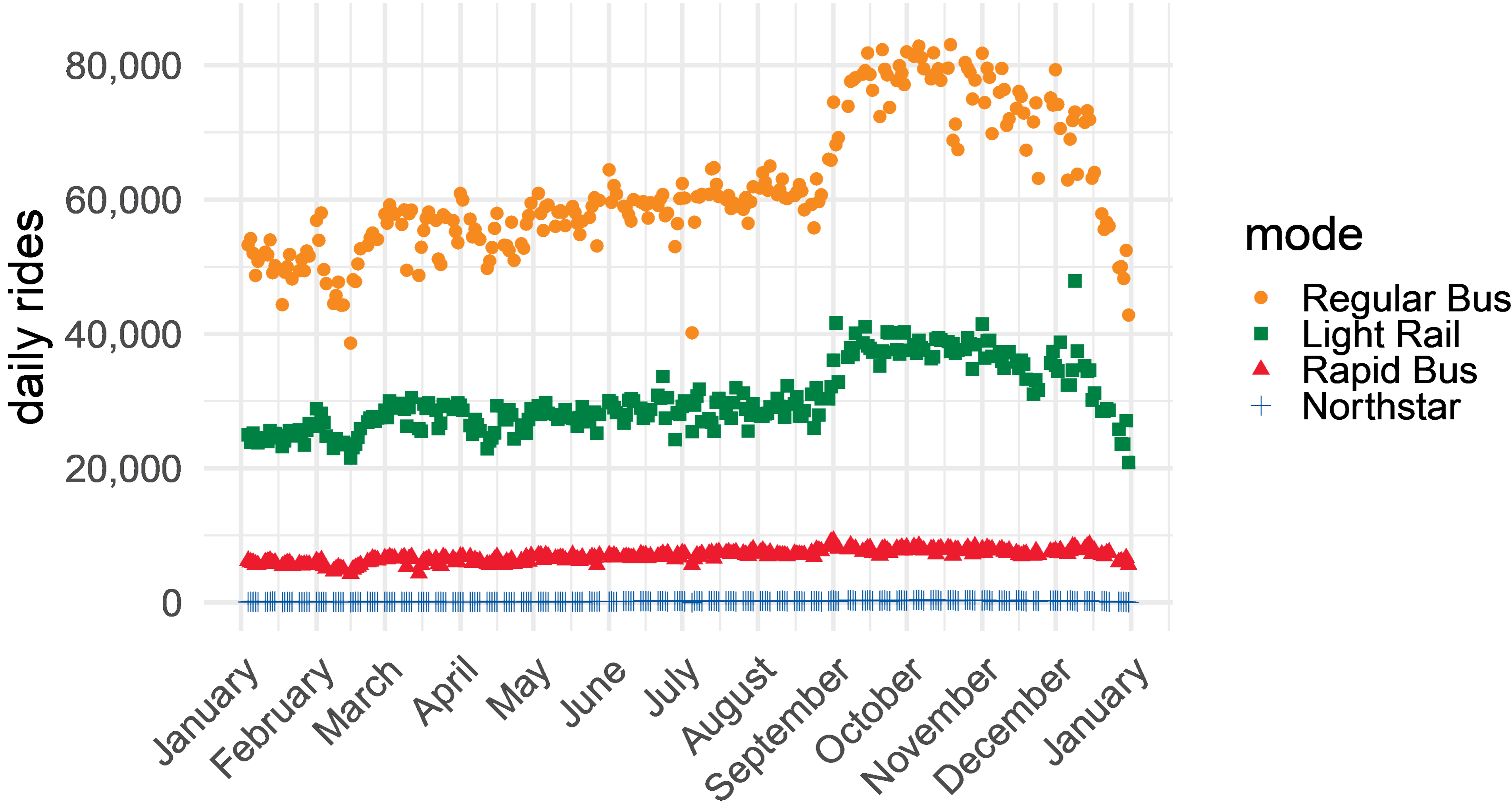


# 2021: Percent of pre-COVID Ridership

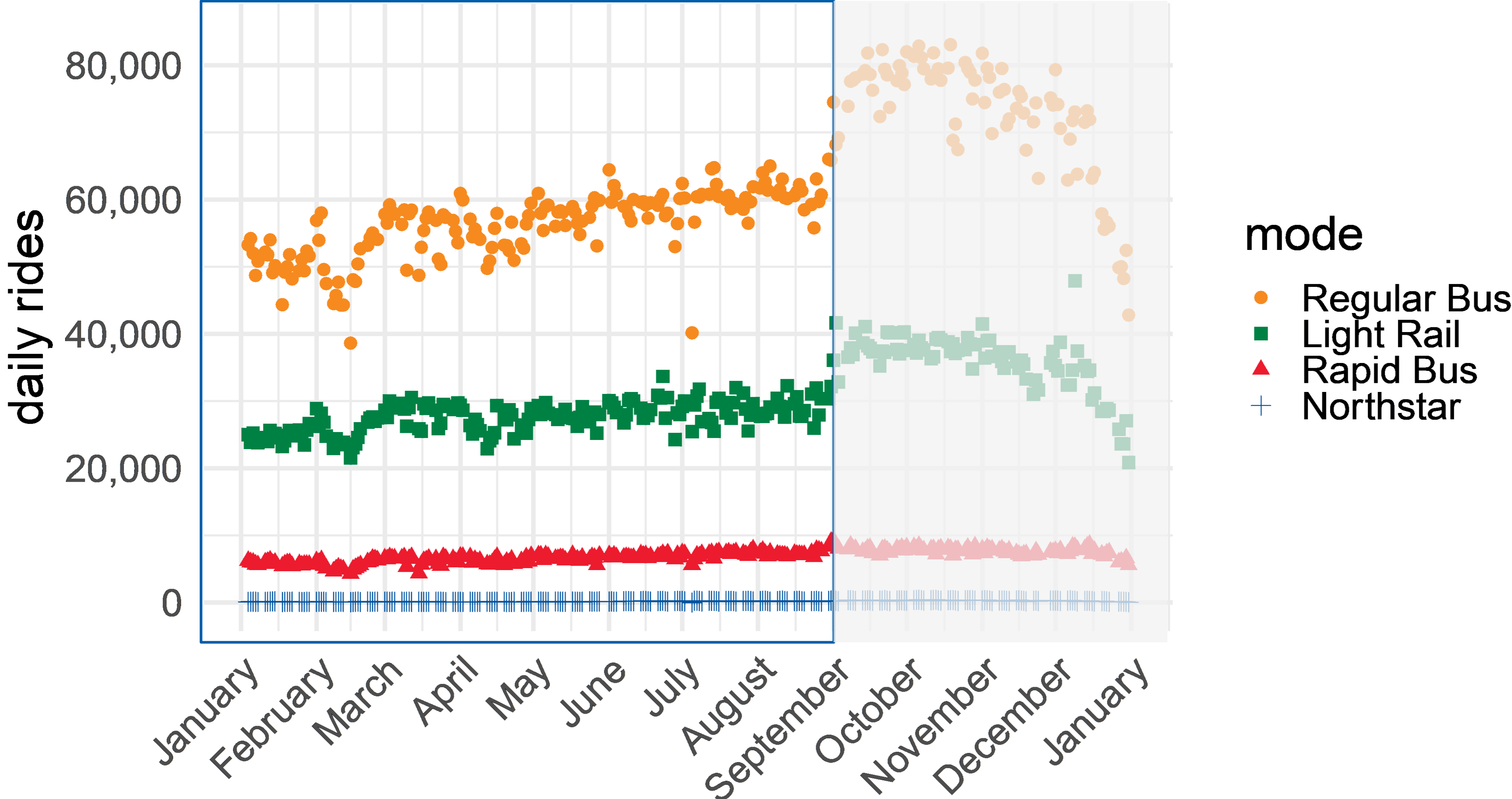




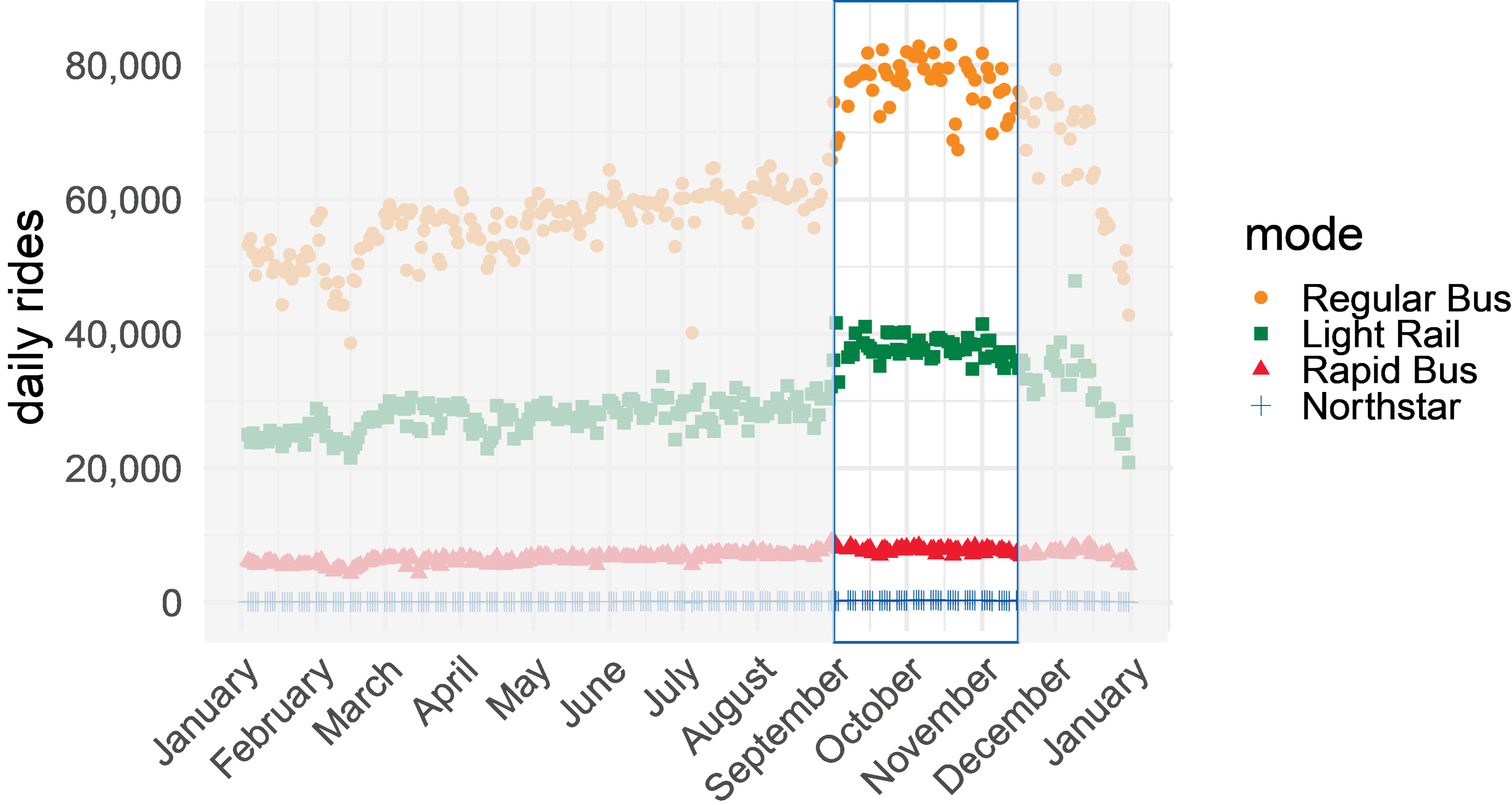
# Metro Transit: three slices of 2021



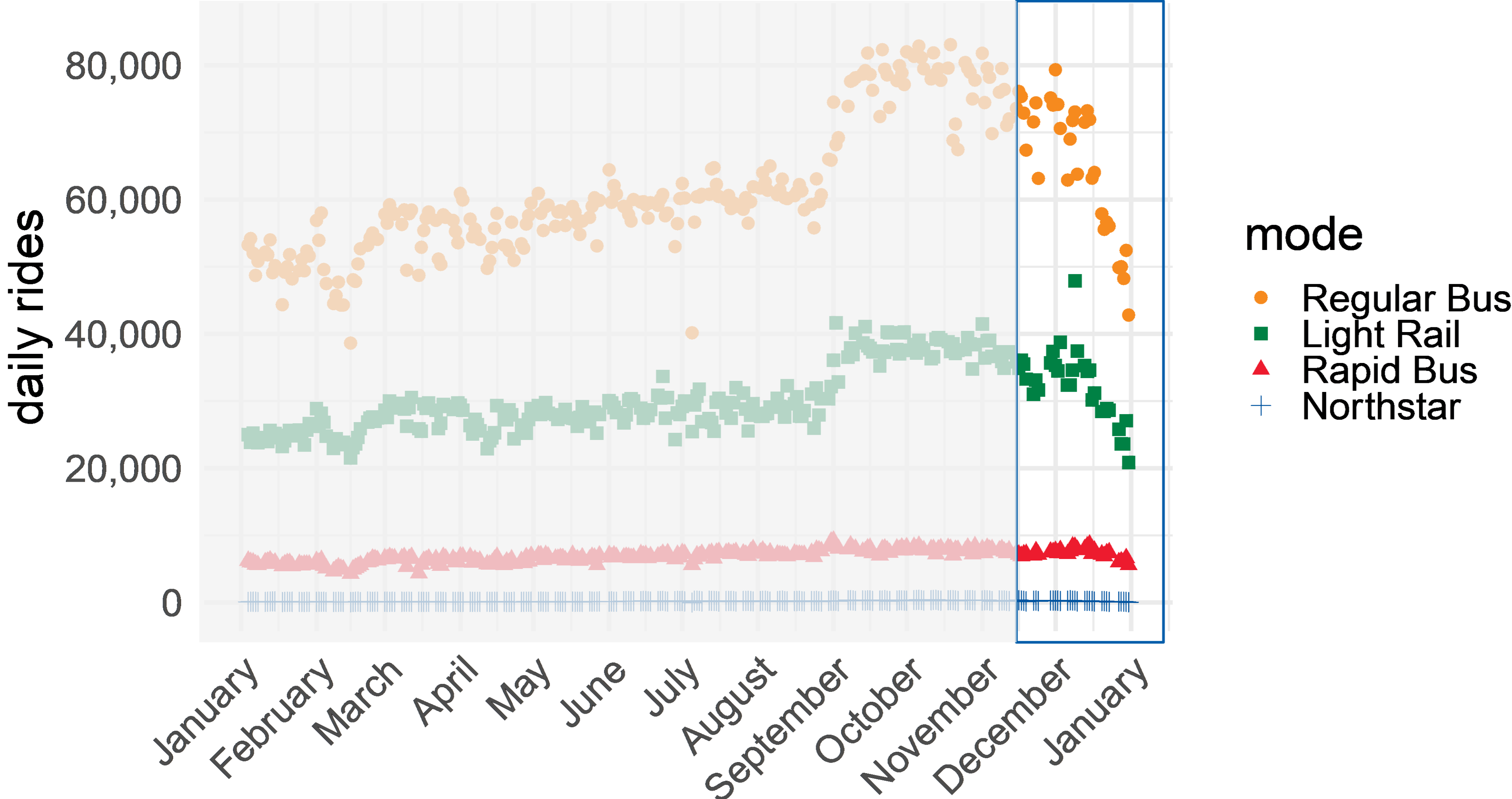
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# Successes

- Increased demand
  - COVID-era growth
  - robust student (HS & University/College) ridership
- METRO & high-frequency network strong
  - all-day, all-purpose trips
  - solid base of ridership



# Challenges

- COVID-19
- Operator availability
  - trip cuts & reduced schedule offerings
- Travel pattern changes

# Questions

2/14/2021

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