



Operator Hiring Update and June 2022 Service Preview

Transportation Committee | June 13, 2022

Adam Harrington, Director – Service Development &

Brian Funk, Deputy GM/Chief Operating Officer

bus operator resource update



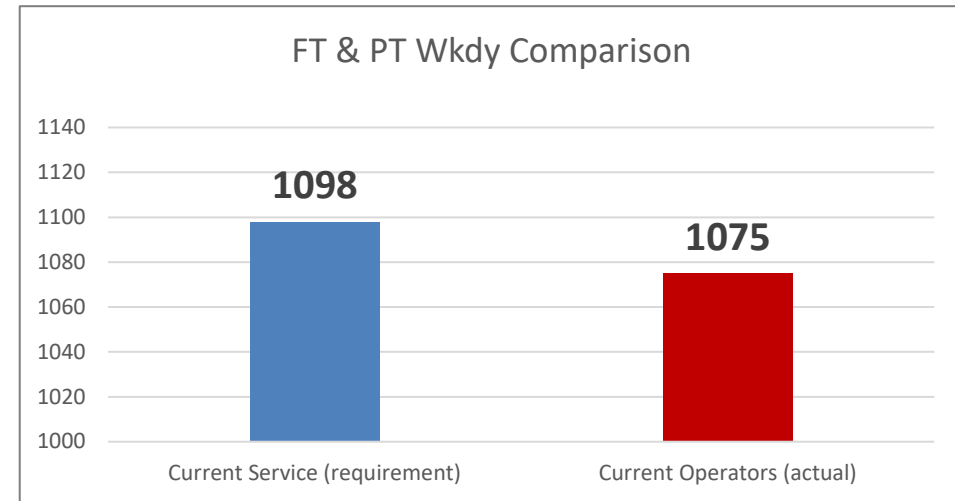
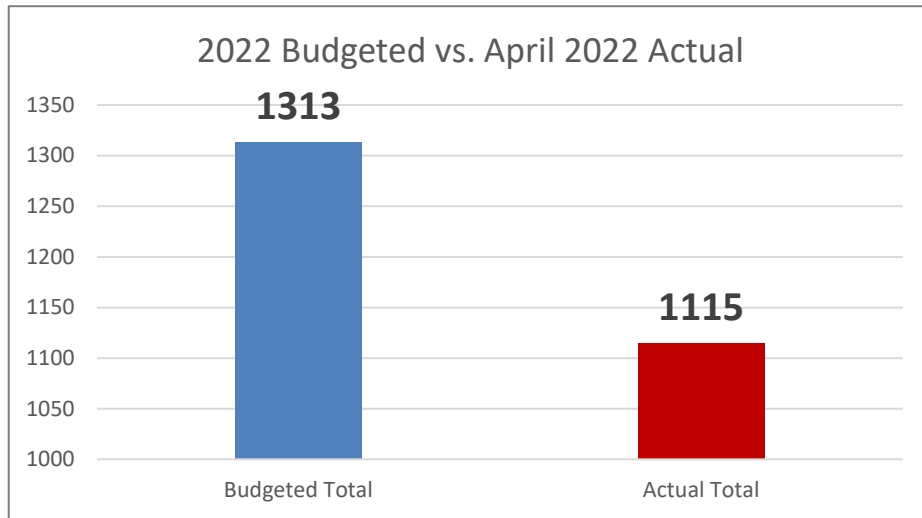
- level of service must be in sync within operator resources
- too few operators results in less reliable service
- retention and hiring will drive service restoration and expansion
- job market forces continue to hurt the industry
 - 2.2% MN unemployment rate thru April 2021
- operator attrition rate has not accelerated

Metro Transit Bus Operator Staffing

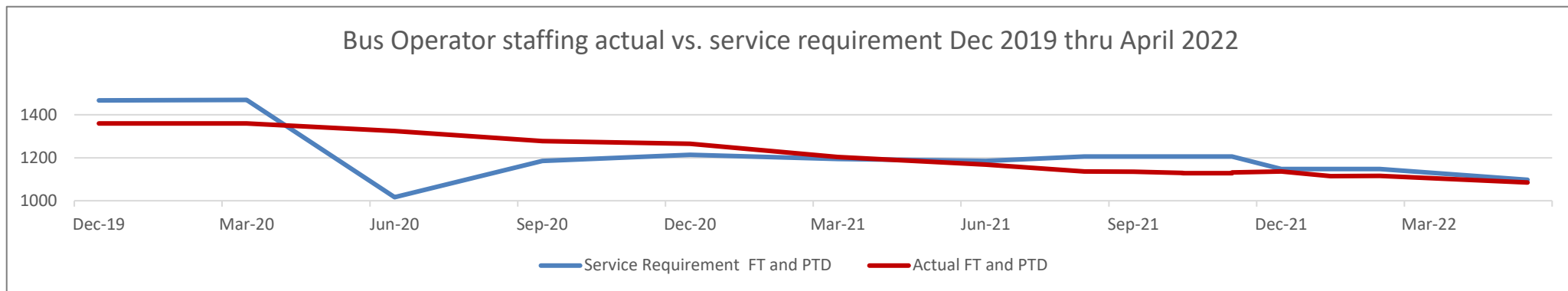


- Deficit from Budget: **-198**

- Deficit from Current Service: **-23**



Decline in staffing and service levels since the start of the pandemic



Recruiting & Retention efforts

- 20 monthly “1-day” hiring events since June 2021
- Upcoming events
 - June 11 – 9a-12p – Instruction Center
 - June 16 – 4p-7p – Instruction Center
 - June 25 - @Metro Transit Roadeo
- Street team community marketing
- Cable and streaming commercials started 4/25
- Community outreach tabling events

- Great Workplace Project
- Safety & Security Action Plan
- Bus Operator Apprenticeship extended
- Red Kite returns
- In-person POD coming soon



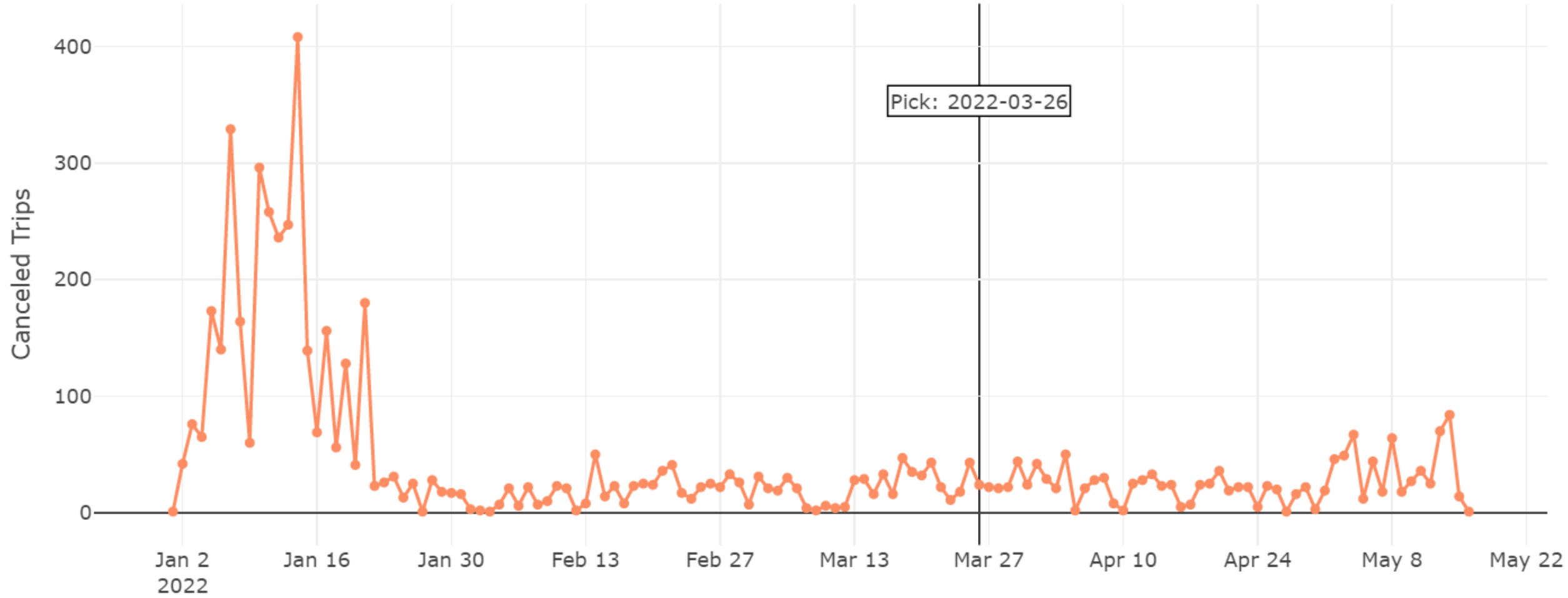
ATU Proposal – Option 1

1. Shorten Operator Wage Progression
 - *Drop steps 1 & 2*
 - *Move targeted hiring range to \$25/hr*
2. Move entire grid 3% (general increase for all EEs in bargaining unit)
3. Add \$4,000 hiring bonus, at discretion of employer and based on business need
4. Additional flexibility to use vacation one day at a time for all ATU employees with four or more weeks of vacation
5. New Language for Metro Transit Operations
 - *Scheduling flexibility – Bus Operator*
 - *Hiring flexibility – Rail Operator*

ATU Proposal – Option 2

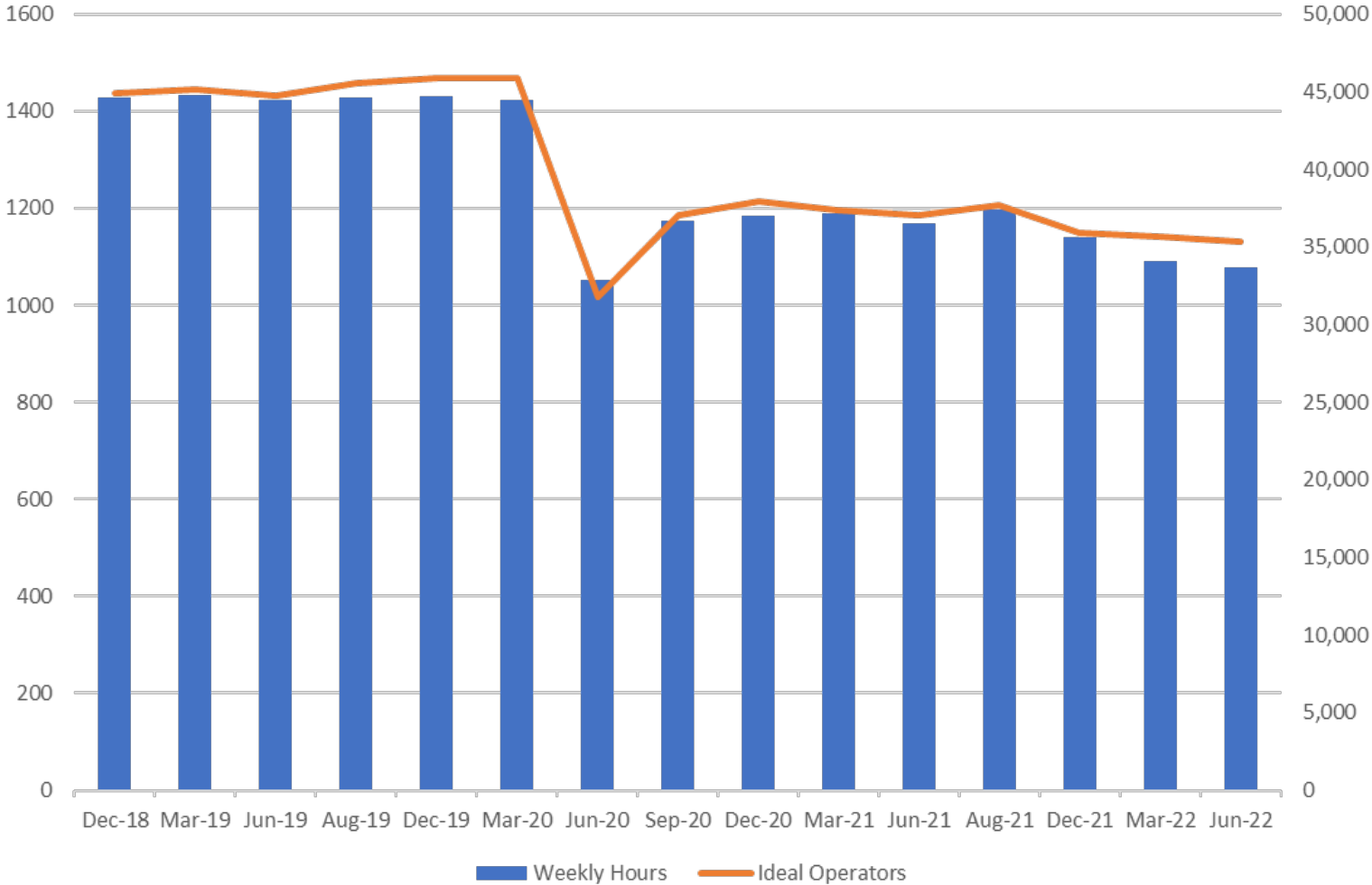
1. Shorten Operator Wage Progression
 - *Drop steps 1 & 2*
 - *Move targeted hiring range to \$25/hr (8/1/22)*
2. Move entire grid 2% (general increase for all EEs in bargaining unit)
3. Add \$4,000 hiring bonus, at discretion of employer and based on business need

Cancellation Notifications Over Time

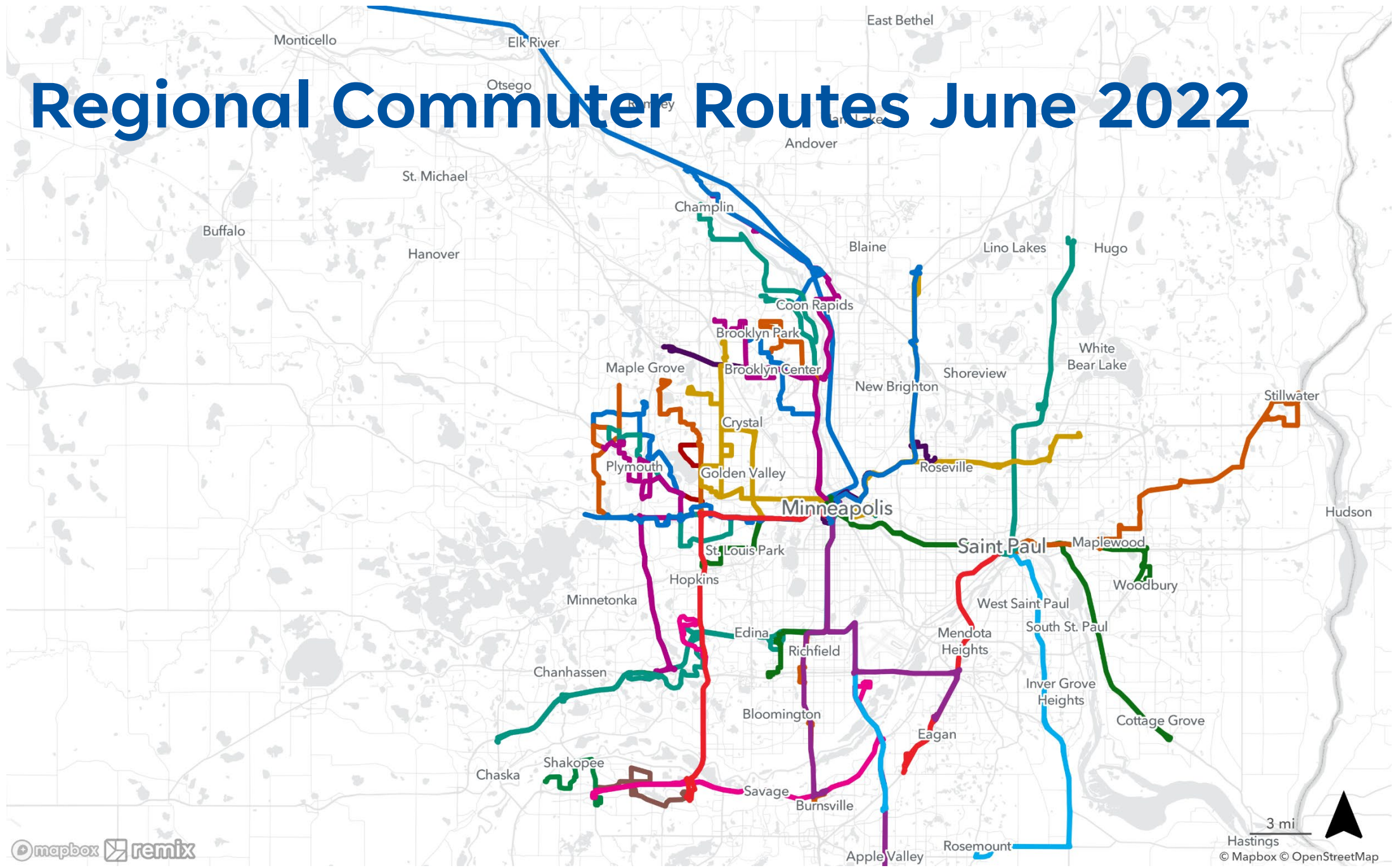


Service hours and operators scheduled

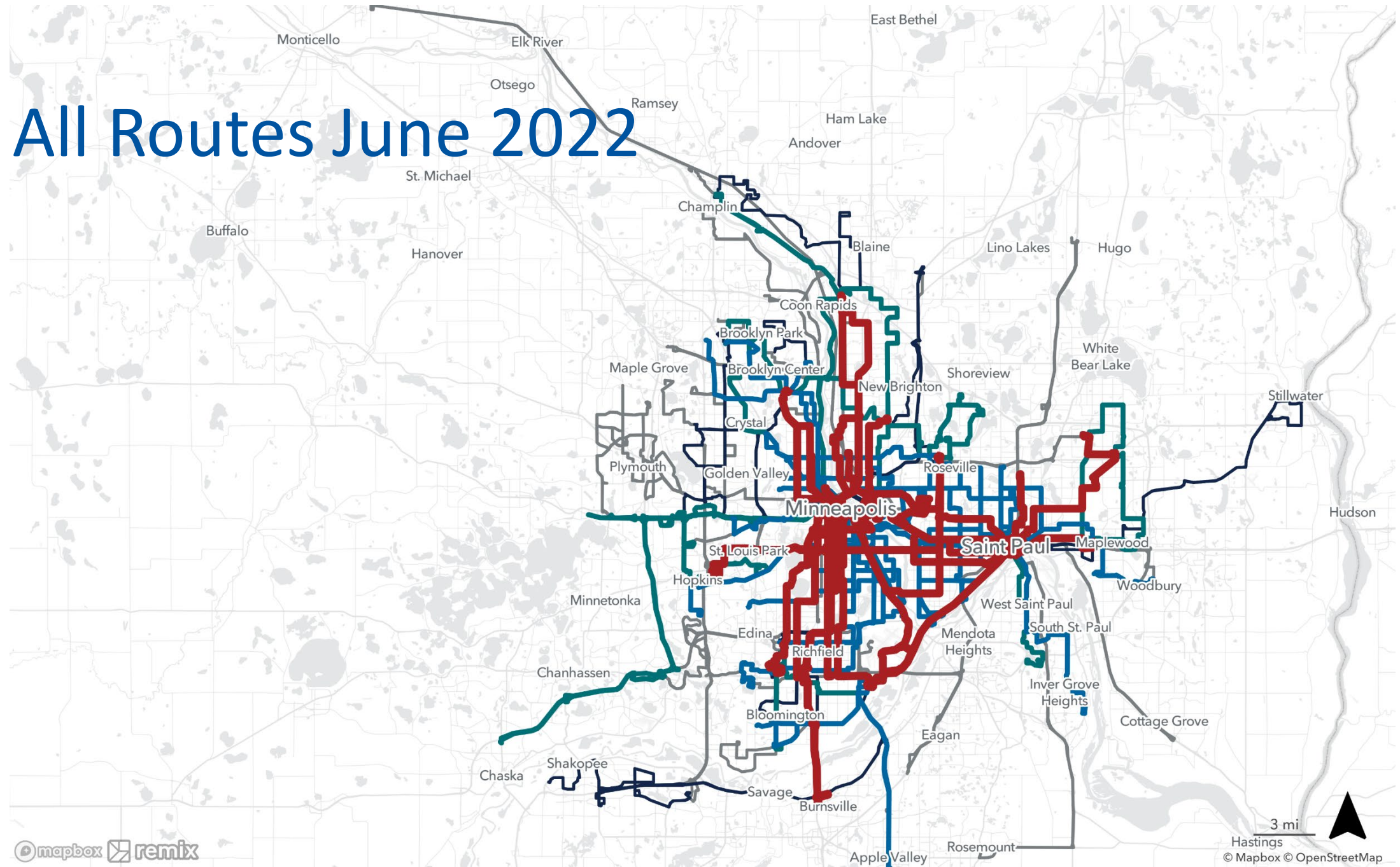
June 2022: 75% of 2019



Regional Commuter Routes June 2022

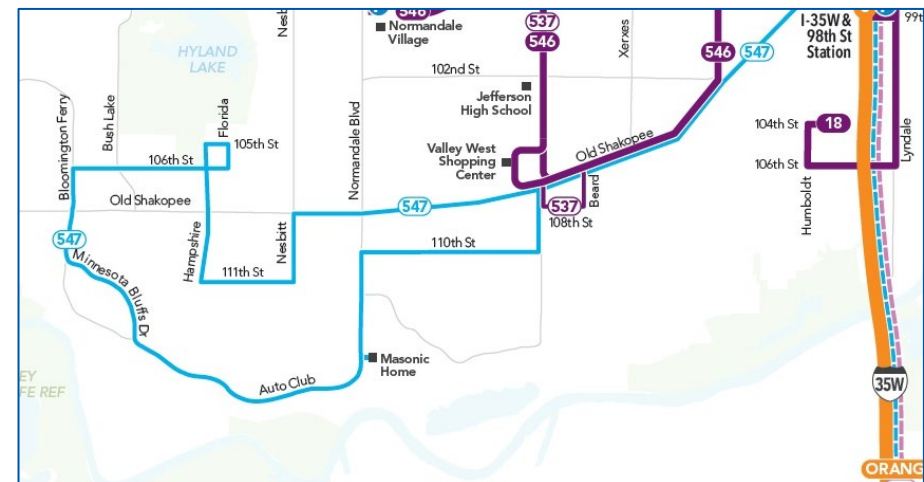


All Routes June 2022



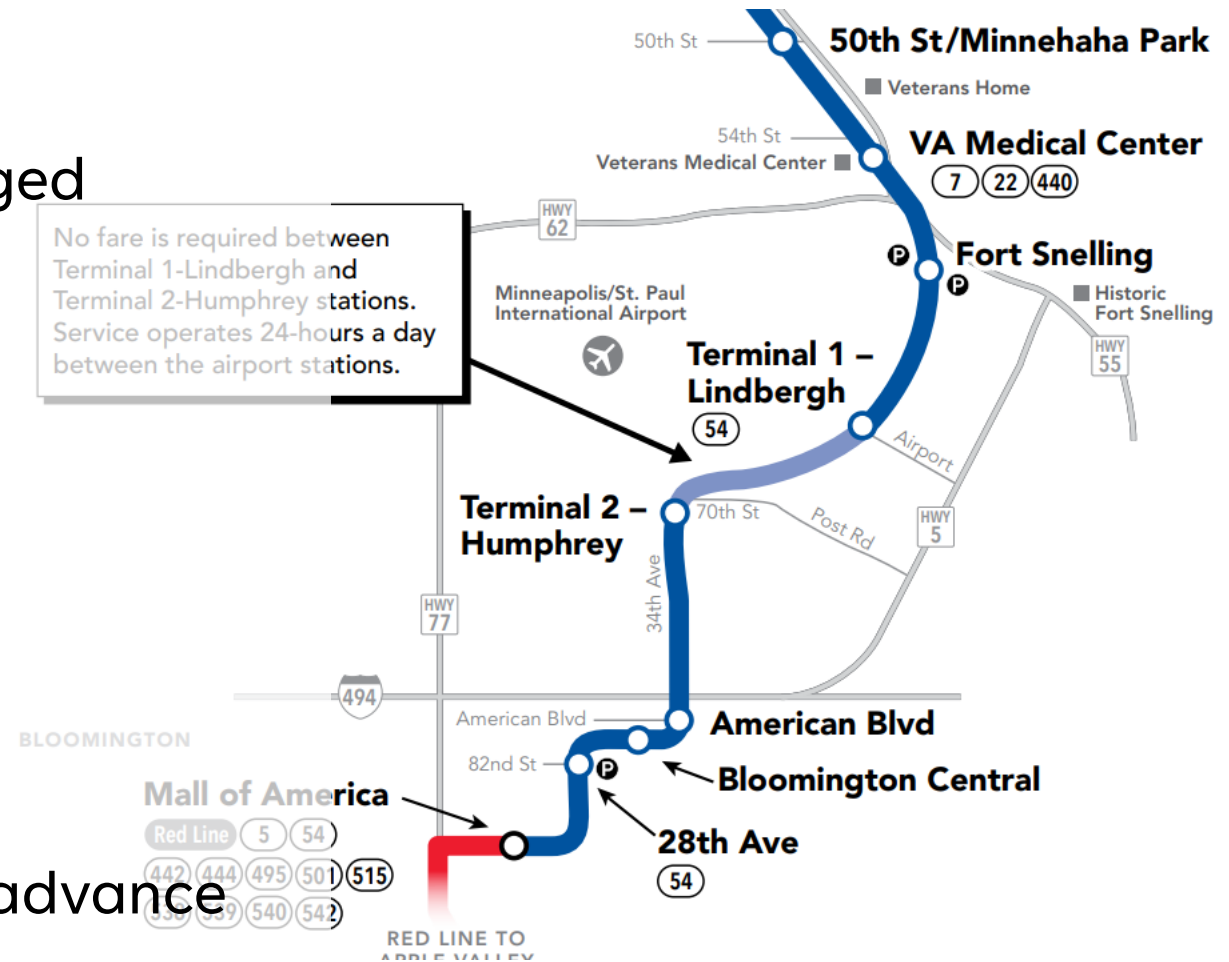
June 11, 2022 service

- Route 46, 87 street swap in Highland
- Route 547 providing direct service to Masonic Home in Bloomington for key work shifts
- Blue Line construction



Blue Line and Bus bridge schedule

- Terminal 2-MOA
- Blue Line frequency and span unchanged
- Bus meets every train
- Requires 10 FT bus operators
- Regular June picked schedule for LRT
 - TBD for bus
- Schedule info @ TIC and online
- Marketing info to notify customers in advance and through out



Looking ahead

- August 20
 - Better Bus Route [Route 22 - Metro Transit](#)
 - Managing schedules to anticipated workforce
- December 3
 - D Line & Route 5
 - Community Engagement in June

Thank you!