

# Business Item

Transportation Committee



Committee Meeting Date: June 12, 2023

For the Metropolitan Council: June 28, 2023

## Business Item: 2023-112

Resiliency Training, Contract 22P186

<b>District(s), Member(s):</b>	All Districts
<b>Policy/Legal Reference:</b>	FM 14-2 Expenditures for Procurement of Goods, Services, and Real Estate Policy
<b>Staff Prepared/Presented:</b>	Dan Stoffer, Manager Bus Instruction, 612-349-7002
<b>Division/Department:</b>	Metro Transit, Instruction

### Proposed Action

That the Metropolitan Council authorize the Regional Administrator to award and execute contract 22P186 with The Red Kite Project, to provide training services in an amount not to exceed \$1,806,723.

### Background

Metro Transit employees often work in extremely challenging environments and to help them prepare to effectively face these daily challenges, front line employees and their supervisors/managers need support in the form of resiliency training. This training will help front line employees and their managers to de-escalate crises and conflicts, which may occur on the vehicle, on a platform, or in the office setting and develop healthier work habits to combat burnout. This type of training will teach employees to become more resilient and create a culture change.

A Request for Proposals was issued on December 9, 2022. A pre-proposal meeting was hosted by Council staff that outlined the solicitation requirements, discussed project specifications and responded to plan holder inquiries. There were eleven registered plan holders and five identified as minority, woman, small, veteran, or disadvantaged business enterprises. On February 14, 2023, the Council received three proposals to be evaluated for the consideration of award and used the proposer quality, qualifications, experience, price, and the ability to deliver and support Metro Transit's training requirements as the criteria for evaluation. The evaluation panel reached consensus that the proposal submitted by The Red Kite Project is the most advantageous to the Council, and recommend for award.

### Rationale

The execution of a professional services contract exceeding \$500,000 requires Council approval.

### Thrive Lens Analysis

This action furthers the Thrive outcome of Stewardship by advancing the knowledge and skill of employees in the area of resiliency, thereby reducing the likelihood of severity of customer crisis and employee burnout and attrition.

## **Funding**

Included in Operating Budget.

## **Small Business Inclusion**

The Office of Equity and Equal Opportunity (OEEEO) thoroughly reviewed this procurement for small business opportunities in accordance with Federal and State laws and regulations as well as contract specifications. Upon conclusion of OEEEO's research and analysis, no small business inclusion goals were set.

