

Presentation to the Transportation Committee

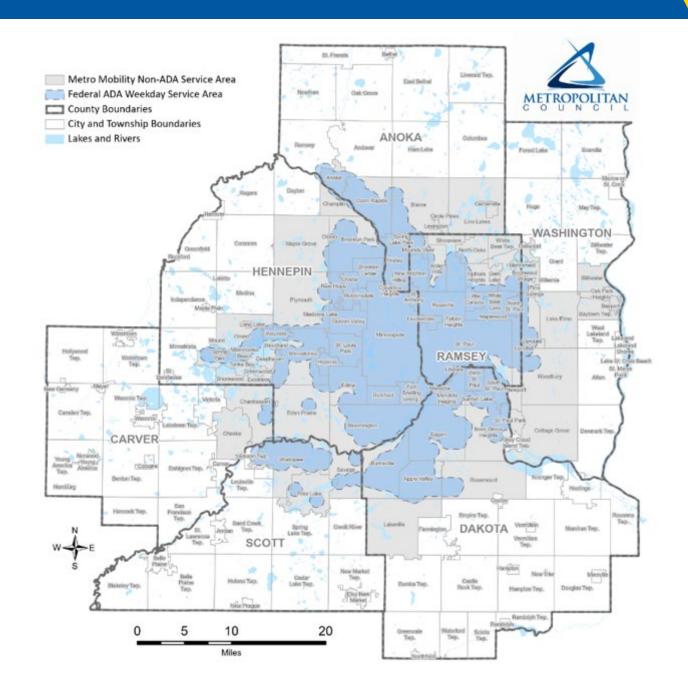
Sheila Holbrook-White | Waiver Transportation Program Manager Monday, November 13, 2023

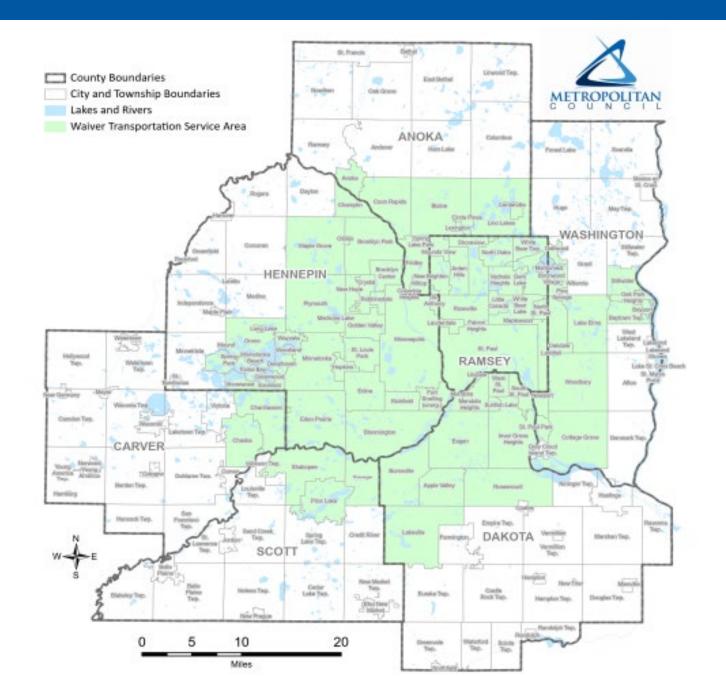


Metro Move Overview

- A new program under Mn Statute 473.386; Special Transportation Service
- Serves customers with disabilities who receive Home-and Community-Based Waiver Services;
- Provides transportation options beyond that which is "usual and customary;" and
- Allows MTS to draw down new federal funds and to decrease state general funds

Metro Mobility Service Area





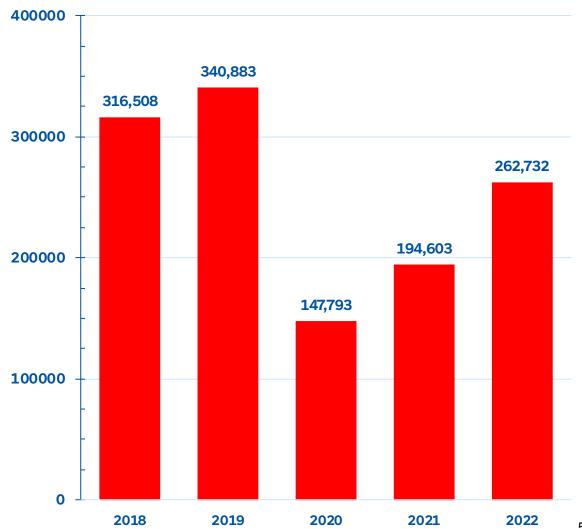
Metro Move Service Area



Metro Move: Brief History

- Agency Contract originally created in mid 1990s
- MTS procured the current Agency contract in 2018
- All passengers are Metro Mobility certified
- Weekday service to/from the largest Day Support Services Program
- All trips begin and end in the federal ADA service area
- All trips are standing orders
- Passengers are charged the posted fare
- Minnesota Department of Human Services, through their agents (counties), purchased Metro Mobility fares

Annual Agency Contract Trips, 2018-2022





Metro Move: Brief History



2018

Metro Mobility

Task Force Report



2020 Coordinated Transportation Plan



2020, 2022 Minnesota Olmstead Plan



Metro Move: Key Elements

Governance	Minnesota Department of Human Services (DHS)			
Eligibility	Eligible waiver participant with County service authorization			
Trip Purpose	Trips only to waiver-eligible destinations			
Trip Parameters	Trips that begin and end in the statutorily mandated Special Transportation service area; Subscription-based service			
Service Days and Hours	Monday- Friday: 6 a.m. – 10 p.m.; Saturday & Sunday: 8 a.m. – 10 p.m.			
Fares	Paid through waiver; Fare-free boarding			
Escort & Vehicles	First-door through first-door escort; accessible vehicles			

Metro Move: Financial Impact

One-Way Costs	State General Fund Contribution	DHS State Share	DHS Federal Share	Federal §5307 Formula Funds	TOTAL
Current Services	\$30	\$2	\$2	\$4	\$38
Waiver Rate- Ambulatory	\$8	\$13	\$13	\$4	\$38

Metro Move: Work Ahead

- Complete procurement process
- Negotiate rates with counties
- Outreach and communication
- Implementation beginning Q2 2024



Thank You

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