



Dec 2, 2023 Service changes

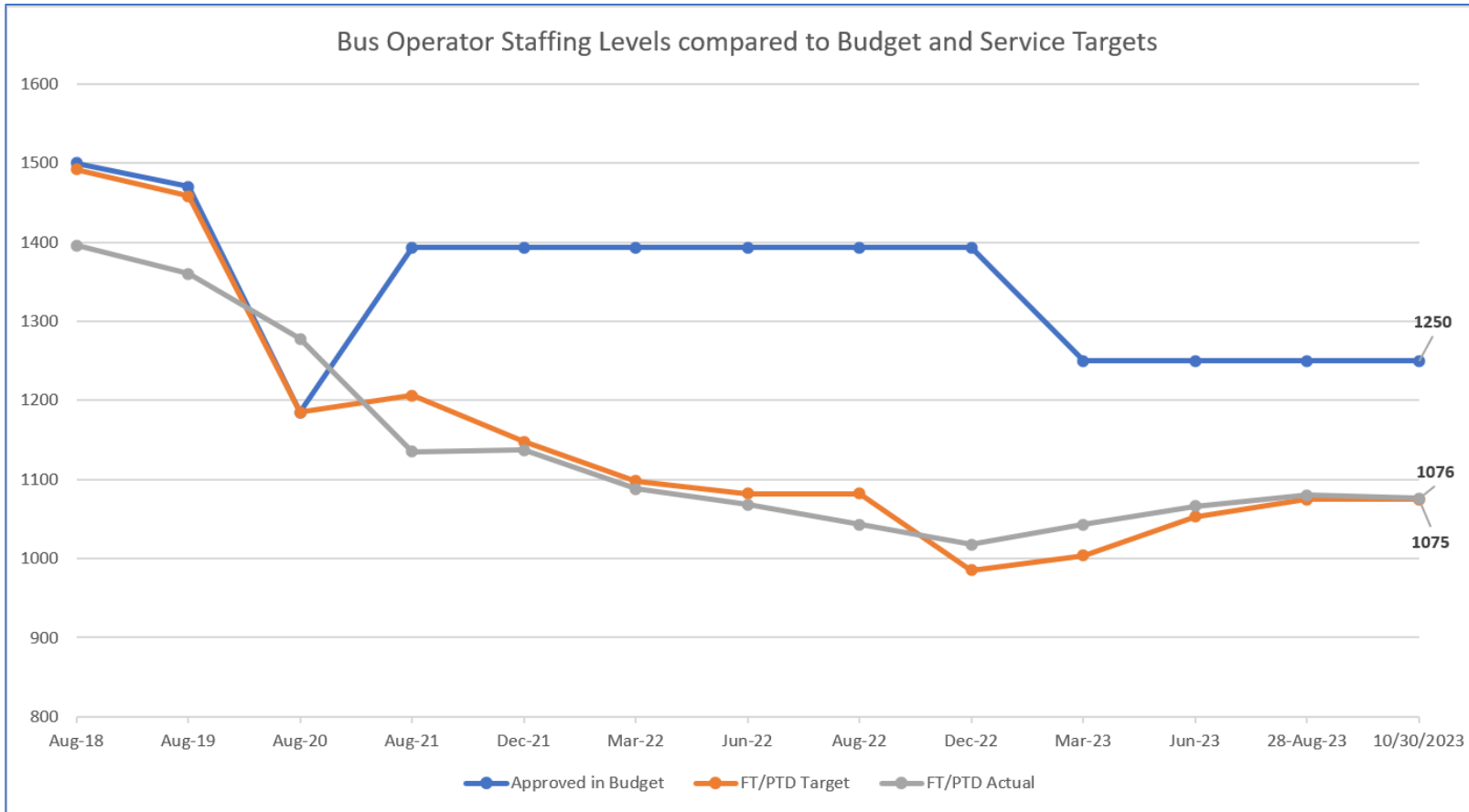
Brian Funk | COO

Adam Harrington | Director of Service Development



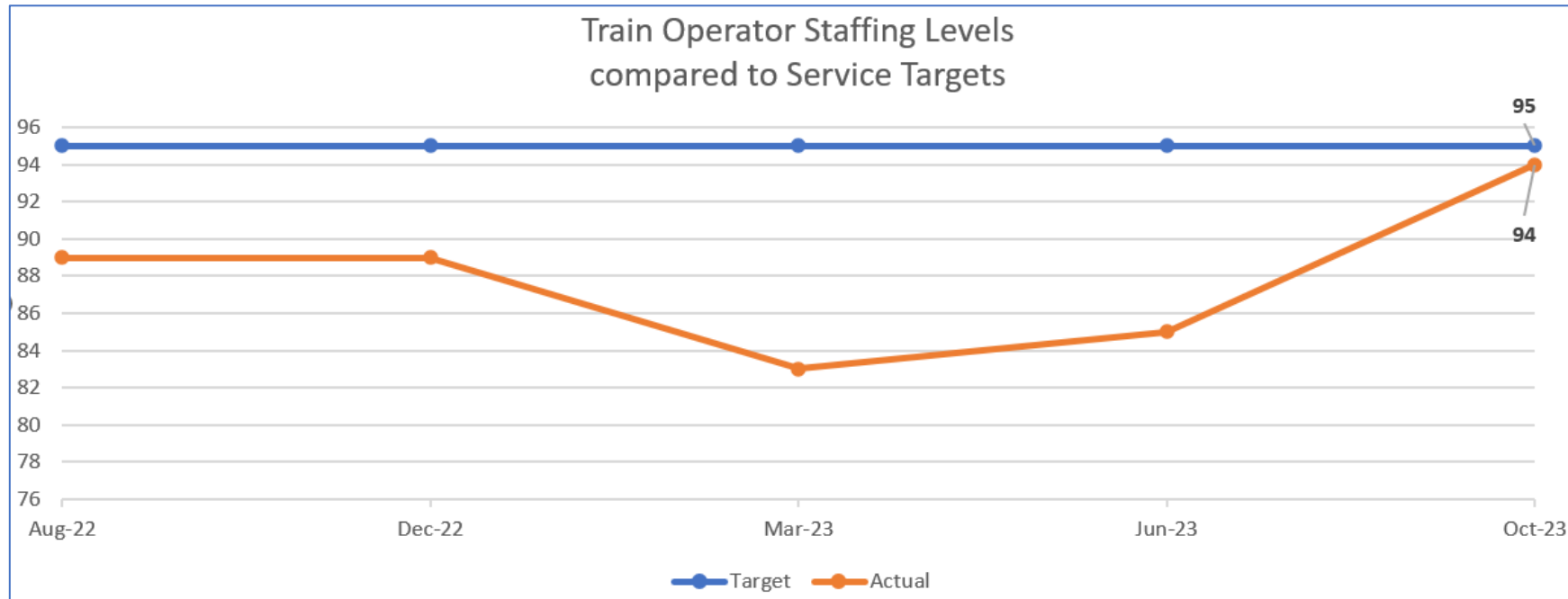
We are a great place to work and build a career
Highlight: hiring trends

Bus Operators (as of Oct 31, 2023)



- Target: 1,075
- Actual: 1,076
- In training: 43 (39 full-time)
- Hired YTD: 363
- In hiring phases: 245
- Success rate for Paid CDL Permit Training: 89% (73)

Train Operators



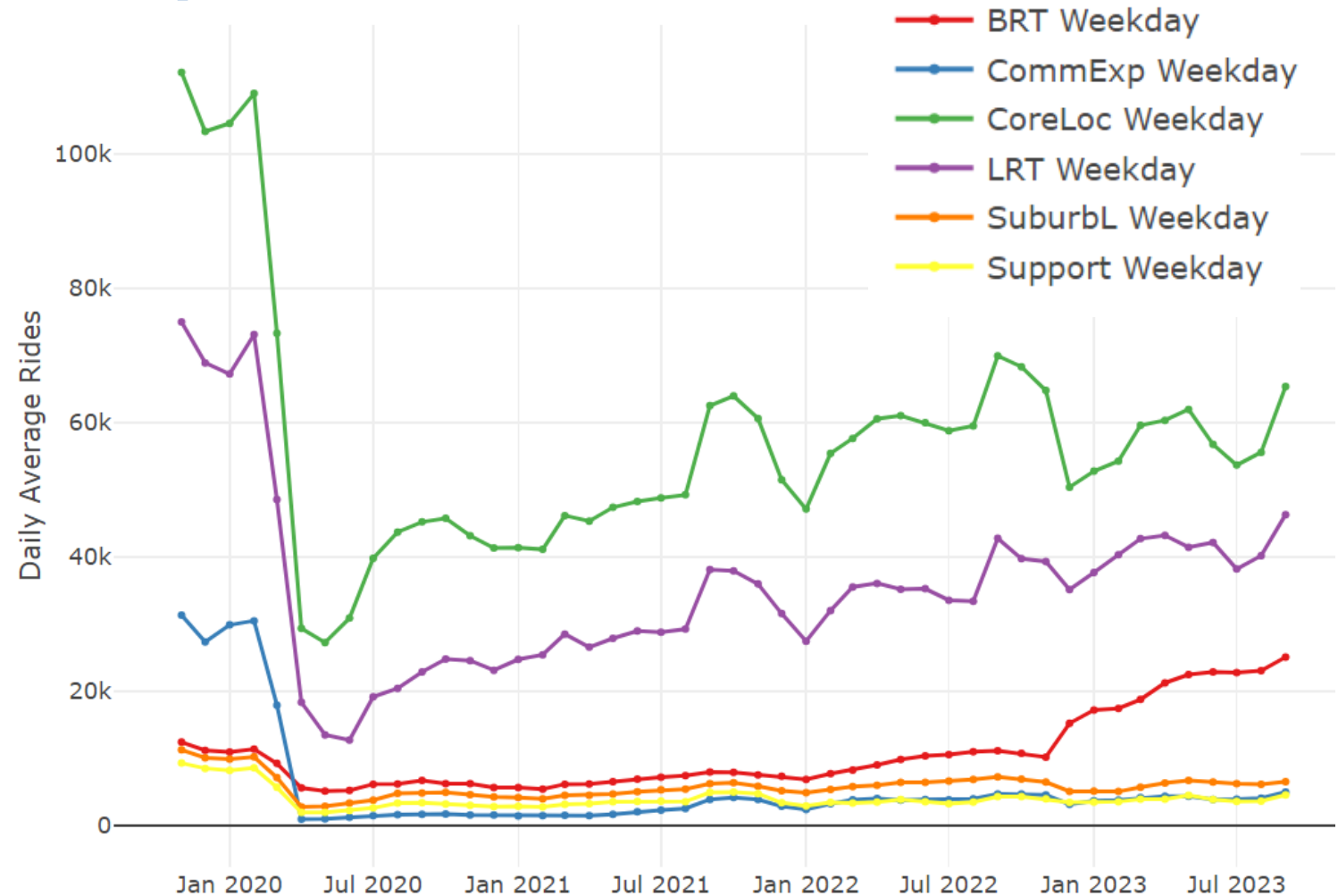
- Current Target: 95
- Actual: 94
- In training: 6
- Up to 13 starting 11/27
- Next posting: Jan 1, 2024

Maintenance Staffing Snapshot

Job Title	Budgeted Headcount	Current Headcount	Vacancy Rate
Bus Mechanic Technician	279	216	23%
Bus Helper	49	39	20%
Bus Cleaner	37	29	22%
Facilities Technician	31	22	29%
Public Facilities Worker	69	52	26%
Electro-Mechanical Technician	68	44	35%
Rail Helper	43	26	40%
SCADA/Comms Technician	8	8	0%
Signals Technician	15	10	33%
Track Maintainer	15	12	20%
Traction Power Maintainer	16	13	19%
Mechanic Commuter Rail	16	12	25%

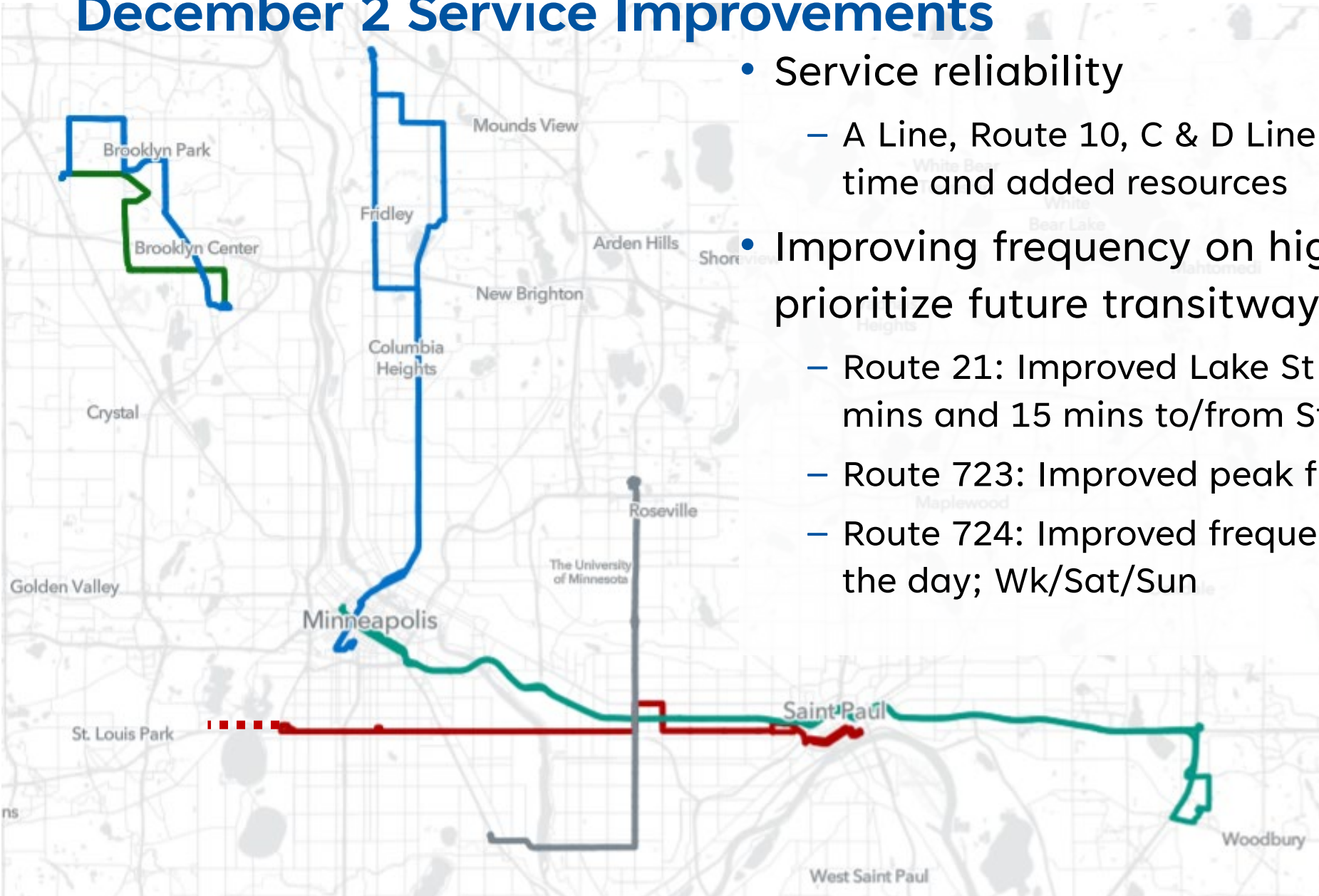
December 2 Service Improvements

- 12 months with no schedule reductions
- 10% increase in service hours over December 2022
- Ridership growing



December 2 Service Improvements

- Service reliability
 - A Line, Route 10, C & D Line: Retain Osseo Rd detour time and added resources
- Improving frequency on high ridership routes & prioritize future transitway corridors
 - Route 21: Improved Lake St headway at every 6/9 mins and 15 mins to/from St. Paul
 - Route 723: Improved peak frequency
 - Route 724: Improved frequency to 15 mins most of the day; Wk/Sat/Sun



December 2 Service Improvements

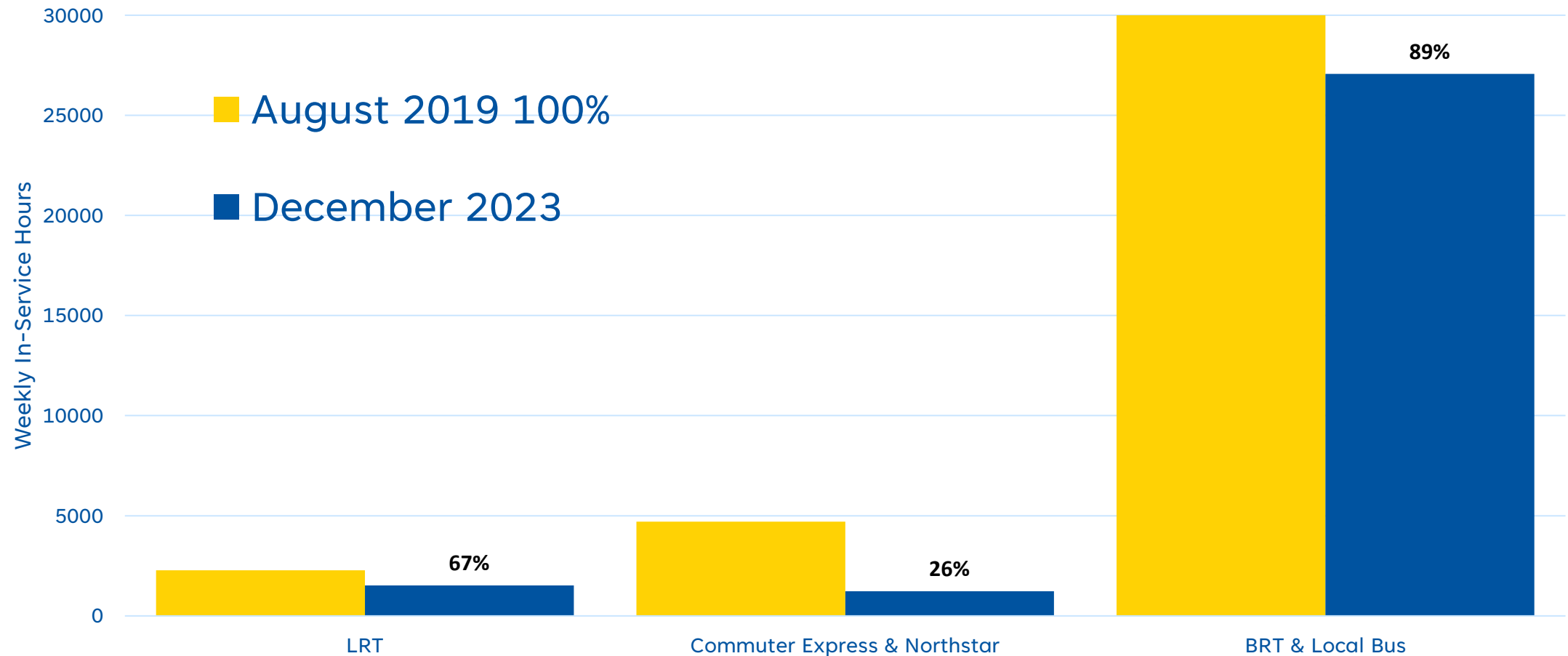
- Strengthening Woodbury Express to 2019 patterns.
 - Route 353 changes to two separate routes,
 - Route 351 will return to serve downtown St. Paul
 - Route 355 additional trips to downtown Minneapolis.



End of 2023 Construction season

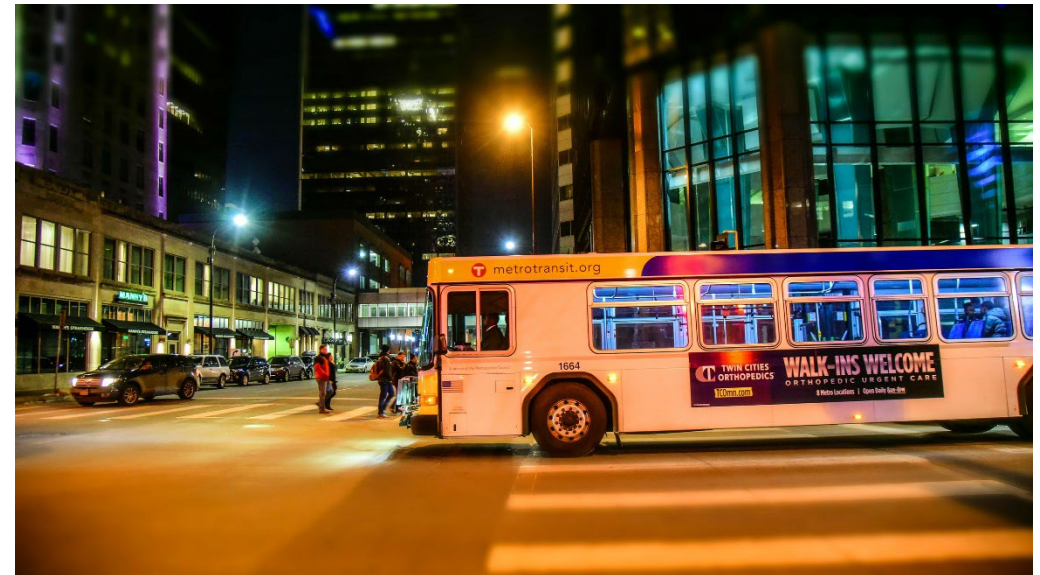
- 3rd Ave/Central Ave bridge in Minneapolis opened - six routes once again using the bridge
- Plymouth Ave bridge in Minneapolis opens soon after December 2 - Routes 7
- Glenwood Ave bridge in Minneapolis opens - Route 9
- Detours on Robert Street will continue through next year.

2019–2023 schedule service by route type



Network Now - setting the course for service improvements

- [Metrotransit.org/network-now](https://metrotransit.org/network-now) a framework for decision-making
- 2024-2027:
 - New or redesigned routes
 - Frequency or span improvements
 - Resolve discontinued service and facility closures
 - METRO line implementation
 - Micro Transit possibilities
- Concept Plan for review Spring 2024



Thank You!