

# Business Item

Transportation Committee



Committee Meeting Date: March 25, 2024

For the Metropolitan Council: April 10, 2024

## Business Item: 2024-76

Alerts Manager and Real-time Concentrator Systems, Contract 19P218 – Amendment 2

<b>District(s), Member(s):</b>	All
<b>Policy/Legal Reference:</b>	FM 14-2 Expenditures for the Procurement of Goods, Services, and Real Estate Policy
<b>Staff Prepared/Presented:</b>	Bonnie Kollodge, Director of Marketing & Transit Information; Ben Rajkowski, Senior Manager, Transit Information, 612-349-7397
<b>Division/Department:</b>	Metro Transit, Transit Information

### Proposed Action

That the Metropolitan Council authorize the Regional Administrator to execute an amendment for contract 19P218 with Arcadis Architects, Engineers and Landscape Architects, A New York General Partnership, to: (1) continue providing and supporting transit alerts manager and real-time concentrator systems for a cumulative not-to-exceed contract amount of \$1,223,402; and (2) extend the term of the contract to July 31, 2026.

### Background

The alerts manager and real-time concentrator is software that generates and consolidates alerts and real-time vehicle location. Staff in the Transit Control Center and Transit Information use the vendor's systems to create alerts and provide trip data in a format that makes the information available to customers about real-time transit service and changes or disruptions, such as rail delays, bus detours, bus stop closures, etc. The alerts are distributed systemwide.

Metro Transit established a three-year contract with Arcadis for these systems in 2020. These systems are critical components of a complex customer information systems environment and are essential for maintaining the ability to provide robust real-time transit information to customers. Metro Transit is currently working to facilitate a large-scale bundled procurement for several customer information data systems in the next year (including these alerts manager and real-time concentrator systems), but the RFP and subsequent contract(s) will not be in place until after the expiration of the contract for these systems.

The original amount authorized for this contract was \$800,000, and effective April 30, 2020, to July 31, 2023. Contract amendment one extended the term to July 31, 2024. This contract amendment request is for an additional \$423,402 and extension of the term for two years to July 31, 2026. The project team determined that the proposed amendment price is fair and reasonable, and a sole source request to continue this contact for two years has been approved.

### Rationale

The amendment of a professional/technical services contract exceeding 10% of the original

authorized value requires Council approval.

### **Thrive Lens Analysis**

The action advances the Thrive outcomes of Stewardship, Prosperity, Equity, Livability, and Sustainability. Continuing to provide accurate and accessible real-time information for transit riders is essential to the transit customer experience.

### **Funding**

Funding for this contract amendment is included in the Transit Information operating budget.

### **Small Business Inclusion**

The services associated with this action are being procured through a sole source. The Office of Equity and Equal Opportunity (OEEO) does not review sole source procurements for MCUB sub-contracting opportunities.

