

# Business Item

Transportation Committee



Committee Meeting Date: May 13, 2024

For the Metropolitan Council: May 22, 2024

## Business Item: 2024-113

HASTUS Software License and Maintenance, Contract 23P362

<b>District(s), Member(s):</b>	All Districts
<b>Policy/Legal Reference:</b>	FM 14-2 Expenditures for Procurement of Goods, Services, and Real Estate Policy
<b>Staff Prepared/Presented:</b>	Gretchen White, Chief Information Officer (CIO), 651-602-1443 Sue Hauge, Deputy CIO, Information Services, 651-602-1136  Michael Heuchert, Assistant Director, Bus Transportation, 612-349-7570
<b>Division/Department:</b>	Information Services, Metro Transit (Bus Transportation / Service Development)

### Proposed Action

That the Metropolitan Council authorize the Regional Administrator to execute a sole source contract # 23P362 with GIRO Inc., to provide HASTUS software license and maintenance agreement in an amount not to exceed \$ 2,500,000.

### Background

The HASTUS software is the backbone of transit operations and public schedule information. It is used in Metro Transit Service Development to write bus and rail schedules, and in Bus and Rail Operations to manage operator work selection, daily operator and vehicle assignments, and payroll data. Hastus will be upgraded to the latest 2024 version which will offer many new features and functionality for Transit operations.

This new contract with GIRO, Inc., has a four-year term with the option to extend it one additional year. The contract provides two primary service features:

- 1) Licensing for HASTUS Version 2024
- 2) All maintenance and support services for the software

There are several new benefits with this contract:

- a) Support will be expanded to 24/7 hotline.
- b) New web portal will report defects and real-time consults on the status of all defects.
- c) Four priority levels will be established with a specific response time and resolution time.
- d) GIRO will maintain an exact copy of the HASTUS version installed at Metro Transit so that all problems reported can quickly be investigated and corrections defined.

### Rationale

Council policy requires contracts for the procurement of goods and services in excess of \$500,000 be approved by the Council.

### **Thrive Lens Analysis**

Upgrading HASTUS is consistent with the Metro Council's Thrive 2040 goal of an efficient transit system which provides reliable service at a reasonable cost.

### **Funding**

The current contract is included in the Information Services operating budget using local funds.

### **Small Business Inclusion**

This contract is being procured through a sole source. Therefore, the Office of Equity and Equal Opportunity did not assign a Metropolitan Council Underutilized Business (MCUB) goal.

