2024-143: Real-Time Sign (RTS) Replacement Project

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What?

• Replace RTS displays at bus stops along:
  – METRO A Line (2016)
  – Nicollet Mall (2017)
  – METRO C Line (2019)
  – METRO Orange Line (2021)

• Identify replacement solution for RTS equipment
Why?

• Aging equipment, no replacements

• RTS downtime diminishes our ability to provide accurate, timely, and reliable information and enhance the customer experience.

• Goals:
  – Maximize system up-time
  – Minimize overall support and maintenance needs
  – Integrate monitoring, configuration and reporting
  – Support flexible technology approach
How?

• “Pilot + Implementation”

• Milestones
  – October 2021: CIM approved
  – February 2022: RFP issued
  – April 2022: Vendors selected for pilot
  – August 2022: Contracts awarded
  – April 2023: Pilot equipment installed
  – January 2024: Evaluation period completed

Image: Degraded screens along Nicollet Mall
How?

• Products evaluated:
  – TransitVUE (by JM Fiber) – LED matrix
  – GDS – eInk/ePaper

• Recommendation
  – TransitVUE (JM Fiber)

• Cost: $1,897,715
  – Funding included as part of 68102
Questions?
Thank You!

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