

### 2024-143: Real-Time Sign (RTS) Replacement Project

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#### What?

- Replace RTS displays at bus stops along:
  - METRO A Line (2016)
  - Nicollet Mall (2017)
  - METRO C Line (2019)
  - METRO Orange Line (2021)
- Identify replacement solution for RTS equipment



Image: METRO C Line pylon with RTS display

## Why?

- Aging equipment, no replacements
- RTS downtime diminishes our ability to provide accurate, timely, and reliable information and enhance the customer experience.

#### Goals:

- Maximize system up-time
- Minimize overall support and maintenance needs
- Integrate monitoring, configuration and reporting
- Support flexible technology approach



#### How?

- "Pilot + Implementation"
- Milestones
  - October 2021: CIM approved
  - February 2022: RFP issued
  - April 2022: Vendors selected for pilot
  - August 2022: Contracts awarded
  - April 2023: Pilot equipment installed
  - January 2024: Evaluation period completed



Image: Degraded screens along Nicollet Mall

### How?

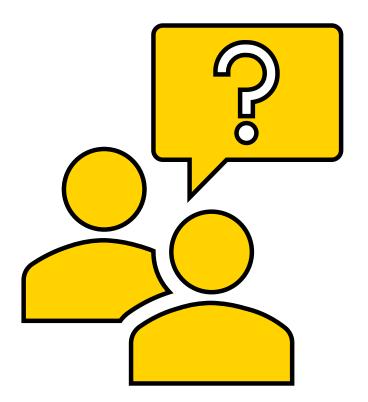
- Products evaluated:
  - TransitVUE (by JM Fiber) LED matrix
  - GDS eInk/ePaper
- Recommendation
  - TransitVUE (JM Fiber)
- Cost: \$1,897,715
  - Funding included as part of 68102



Image: TransitVUE P1 display at ARTIC Station, Anaheim



# **Questions?**





## **Thank You!**

**Jacob Brown** 

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