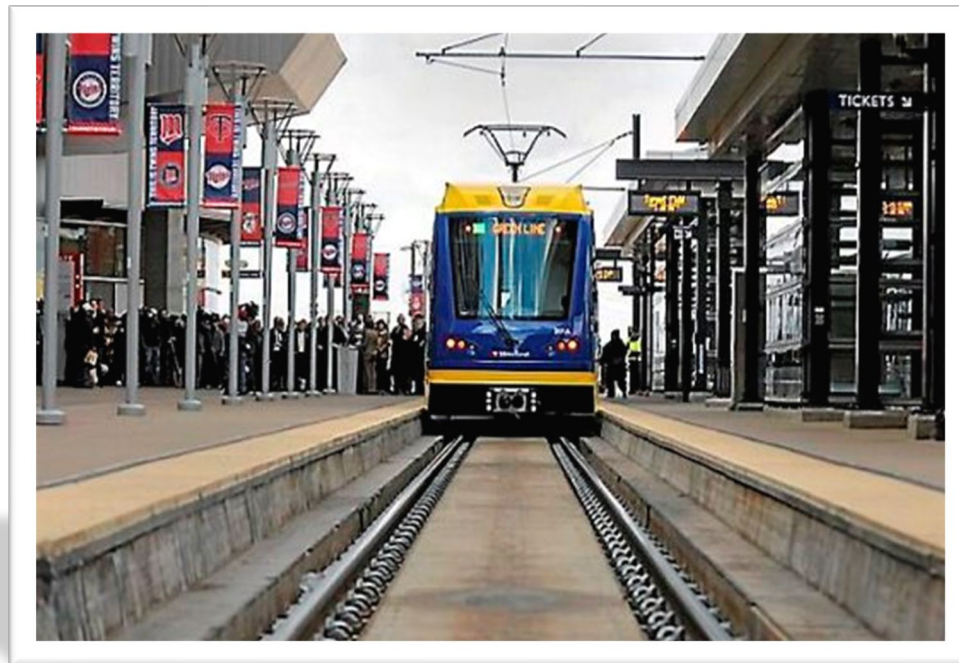


Light Rail Training Overview: Rail Control Center (RCC) and Train Operator Training Program Structure and Training Program Information

Ona V. Pradhan
Manager – Rail Training and Development
Metro Transit, Minneapolis / St. Paul, MN



The Light Rail Training Crew

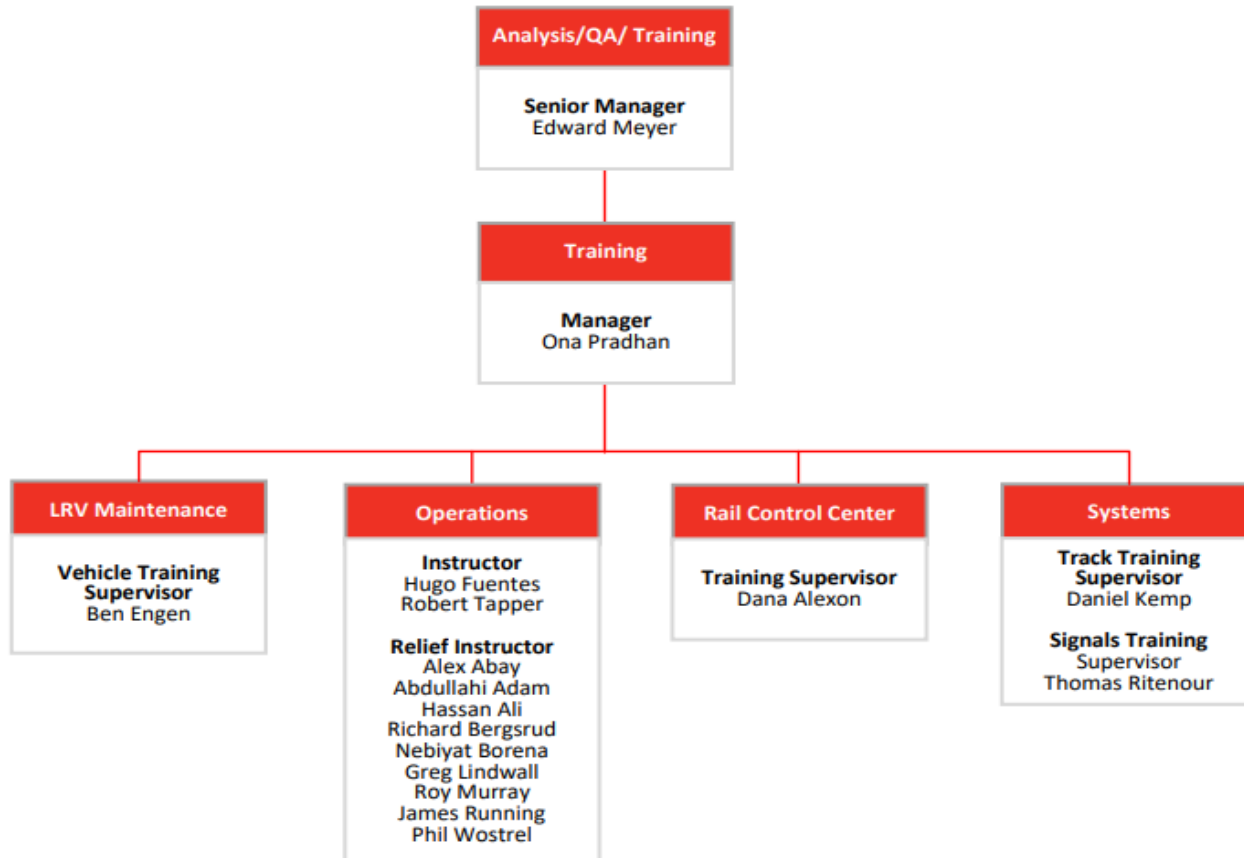


Training Division Mission Statement and Staff

To provide quality training to all divisions of Light Rail personnel, while creating and sustaining a learning culture, dedicated to safe outcomes, through engaged participation and vested curriculum.

METROPOLITAN COUNCIL

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Operations
Maintenance
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Rail Control Center Supervisor Qualification



- What is the Rail Control Center?
- Designed using American Public Transportation Association (APTA) Standards
- 16-week training program
 - Rules Class Completion
 - On the Job Training
 - Classroom with RCC Trainer
 - Final Certification Week

Train Operator Qualifications: New Hire and Annual Recertification

- Developed to adhere to Federal/State and APTA requirements.
- Collaborated with HR and Transportation Department to redesign hiring and training processes to effectively train new hires from external pool
 - 34 hired in 2024
 - Scheduled to train 30+ more in 2024
- Provide staff resources to the Transportation Department to meet 15 and 12 - minute service goals
- Train Operator students complete a rigorous 10-week training program
- Commercial Drivers License required



Light Rail Training Center



- Phase 1 Construction Complete
- Opened in March of 2022
- Phase 2 Construction
 - Currently in Design Phase
 - Work and Training Space improvement
 - Parking Lot addition

On the Horizon – Aim High!



Light Rail Training Simulator



Thank You!

Light Rail Training Overview: Qualification Standards for RCC Supervisors and Light Rail Operators and Training Program Information

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