



# Better Bus Stops 2023 Highlights

Berry Farrington and Paul Lamb | Engineering & Facilities

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BETTER **BUS** STOPS

**T** Metro Transit

## Better Bus Stops program goals

- Investments in bus shelters, light, and heat continue to be equitably distributed.
- Achieve and maintain accessibility at bus stops with shelters.
- Increase availability of accessible bus stops through Metro Transit, roadway, and development construction projects.
- In support of safety and security, increase availability of lighting at shelters.

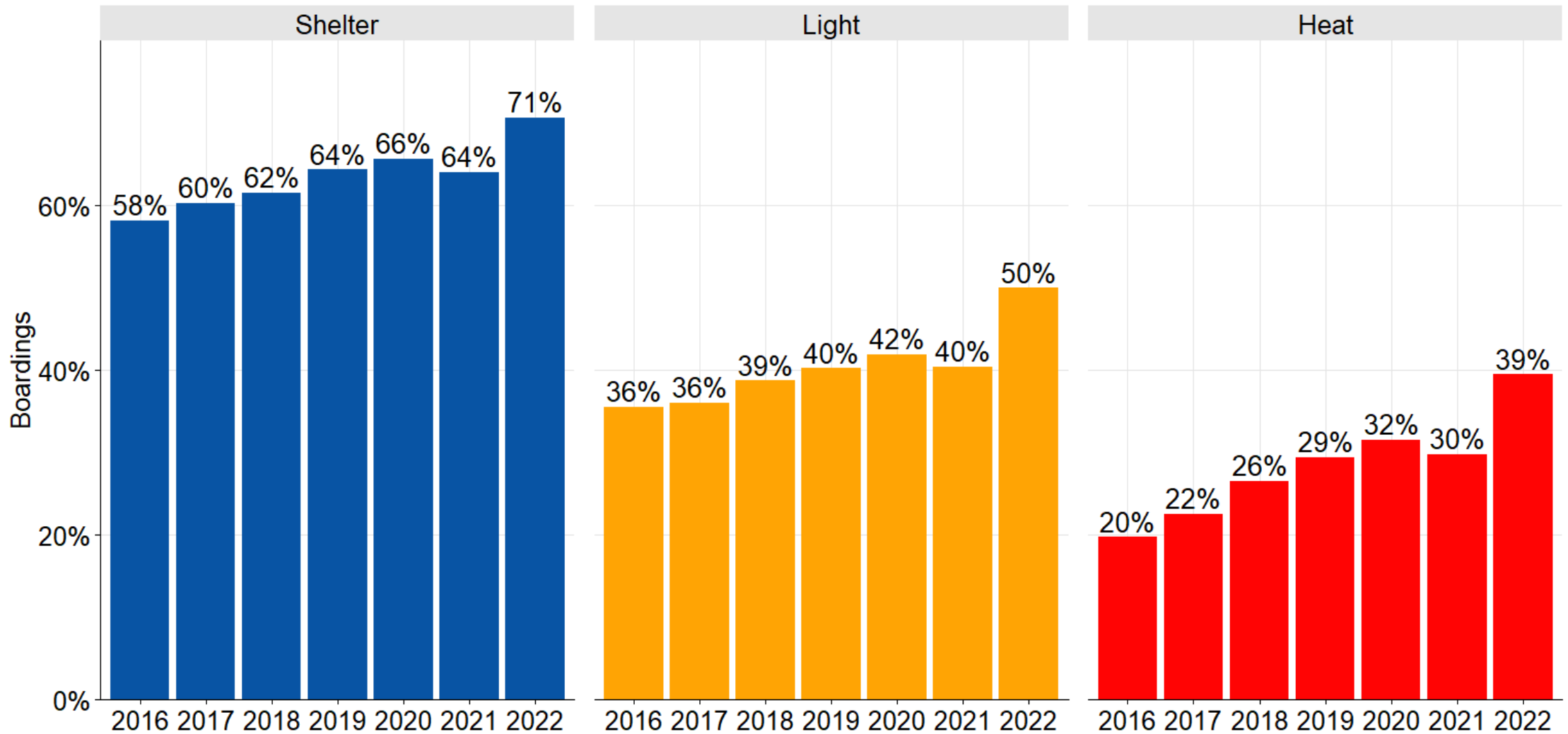


# What's new for 2024

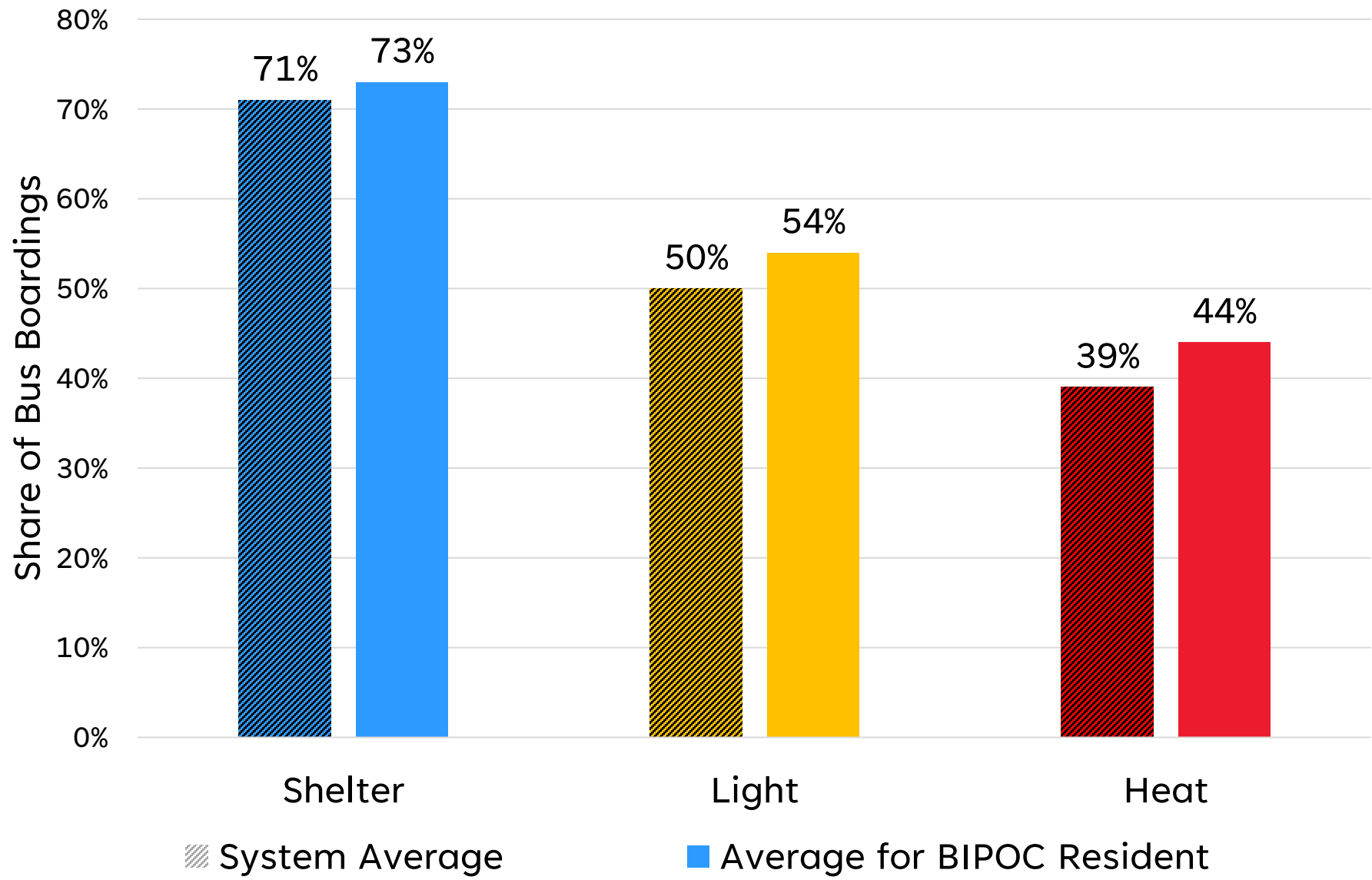
- Accelerate the capital plan
- Review and update shelter placement guidelines
  - METRO arterial BRT expansion
  - Post-pandemic transit system and travel patterns
  - Increased funding and commitments with 2023 legislation
- More ways to receive customer feedback for cleaning & repairs



# Availability of Shelter, Light and Heat: 2016 through Winter 2022-2023



An increasing percent of riders wait for the bus with shelters, light, and heat



## Racial Equity Performance Measure

# Strategies

- Programmatic improvements
- Capital improvements
- Pilot projects

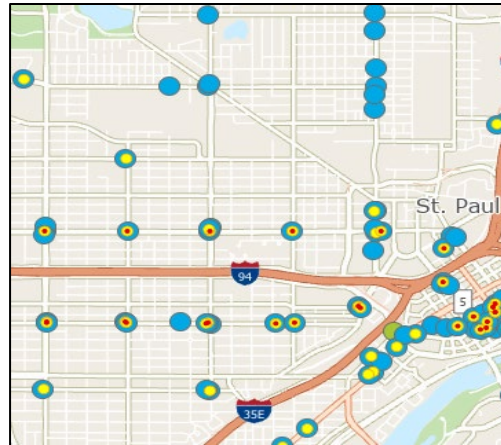


# 2023 programmatic improvements



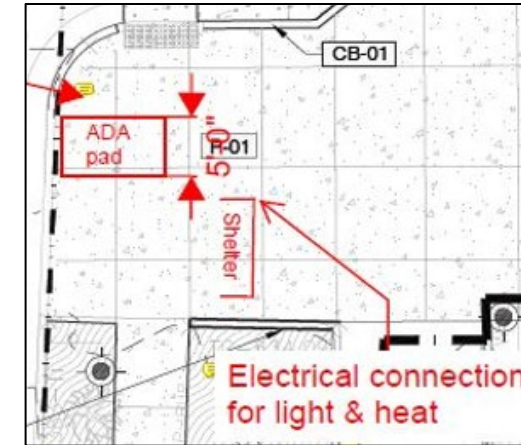
## Updated Regular Route Bus Stop Design Guide

- New design topics



## Data modernization

- New database



## Coordinated capital improvements

- 100+ constructed or planned bus stop improvements

# 2023 Bus Stop Capital Improvements

| Improvement                | 2023 |
|----------------------------|------|
| ✓ Added shelter            | 19   |
| ✓ Replaced aged shelter    | 25   |
| ✓ Accessible boarding area | 82   |
| ✓ Added light, heat        | 4    |

These do not include 29 shelters with light and heat built for B Line are now open for bus riders on Selby Ave, Marshall Ave, and East Lake St in advance of B Line service.





## 2023 pilot projects



**Shelter beautification  
(2021)**



**Rooftop mounted  
solar light  
(2022)**



**Polycarbonate  
alternative to glass  
(2023)**

# Construction highlights

- Coordinated with roadway reconstruction to get more boarding pads installed
- Evaluated shelter solar lighting pilot, will expand in 2024



# Thank You

**Berry Farrington**

*[berry.farrington@metrotransit.org](mailto:berry.farrington@metrotransit.org)*

612-349-7378

**Paul Lamb**

*[paul.lamb@metrotransit.org](mailto:paul.lamb@metrotransit.org)*

612-349-7653