



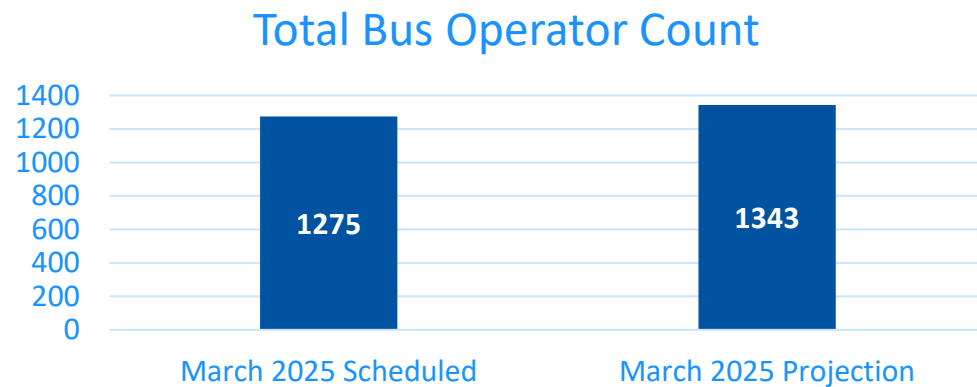
March 22, 2025 Workforce update & Service changes

Alyssa Haugen | Assistant General Manager of Administration & External Affairs

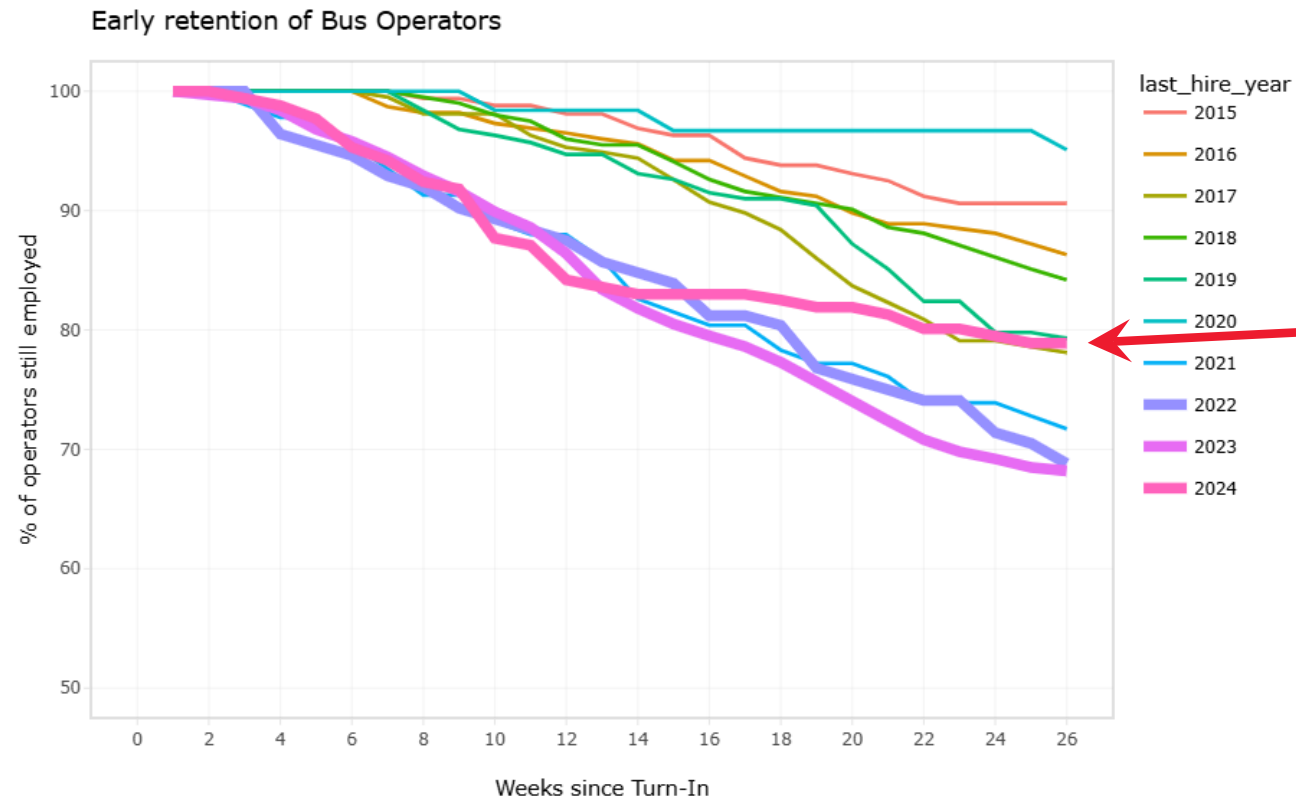
Adam Harrington | Director of Service Development

Bus Operator Workforce Readiness

- Bus Transportation projects full staffing for 2025 BRT openings
- Additional resources will support training & readiness preparations and system reliability



Fresh Insights: Retention through probation of Operators hired in 2024 is improving

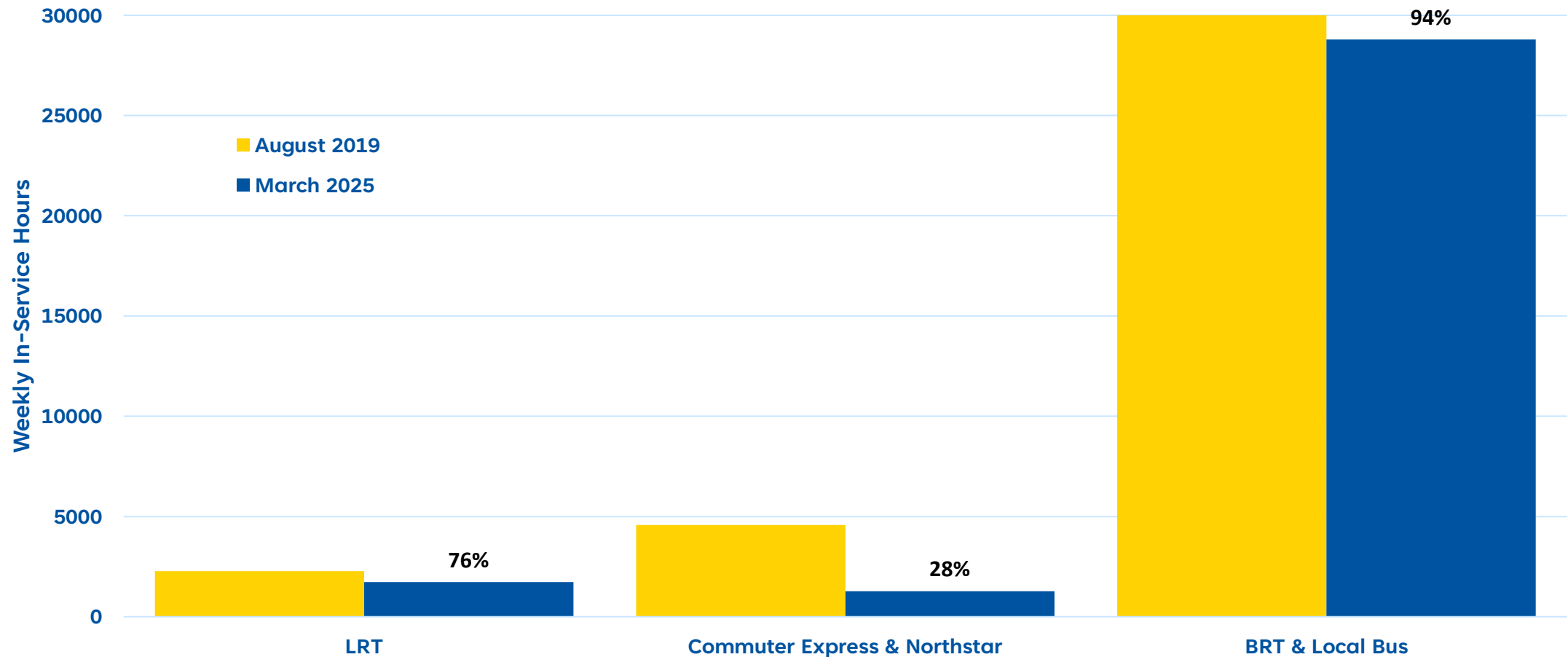


2025 data will appear after 2025-07-02 | Last Updated : 2025-02-17

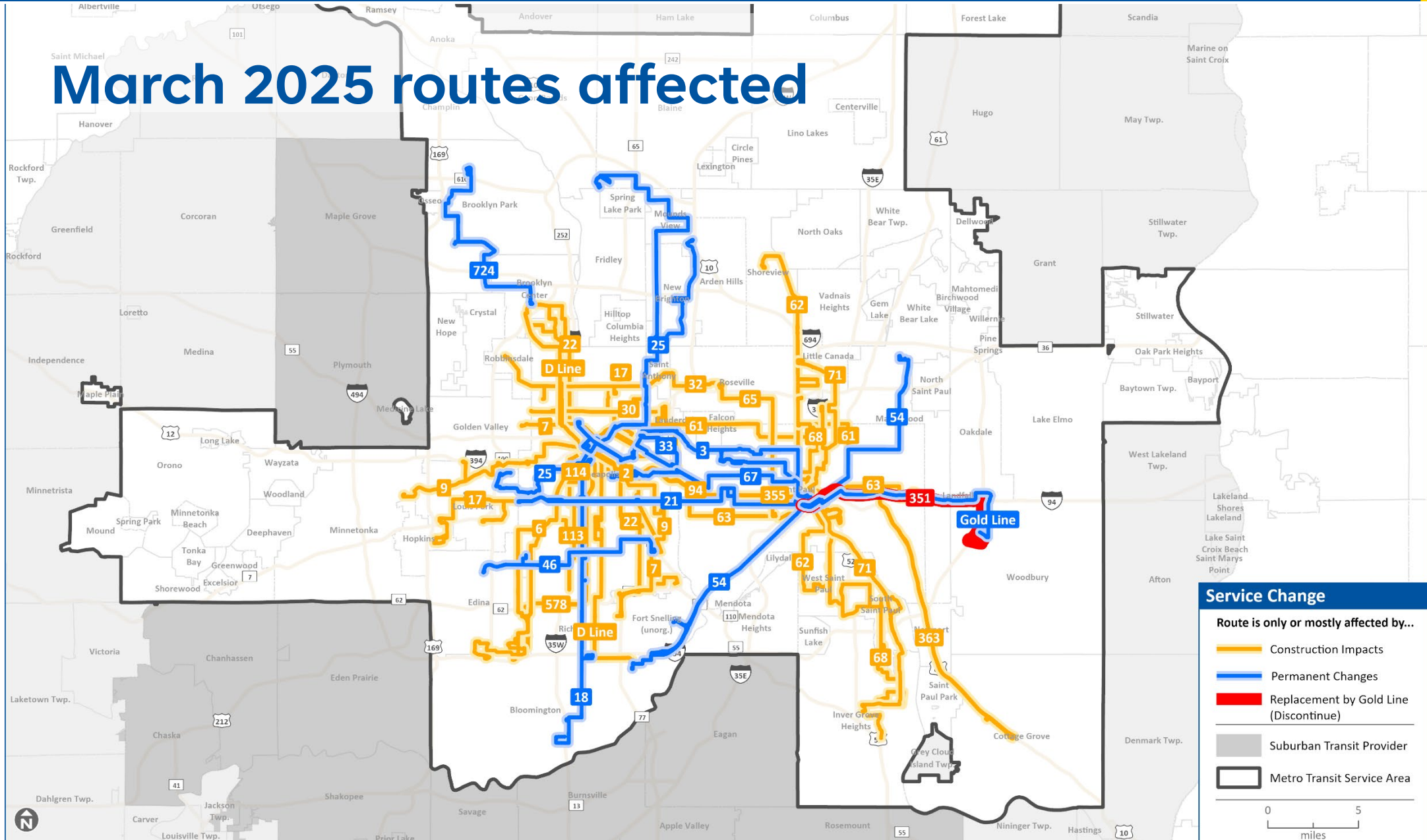
2024 retention through probation is in pre-pandemic range

March pick overview

Service levels by route type

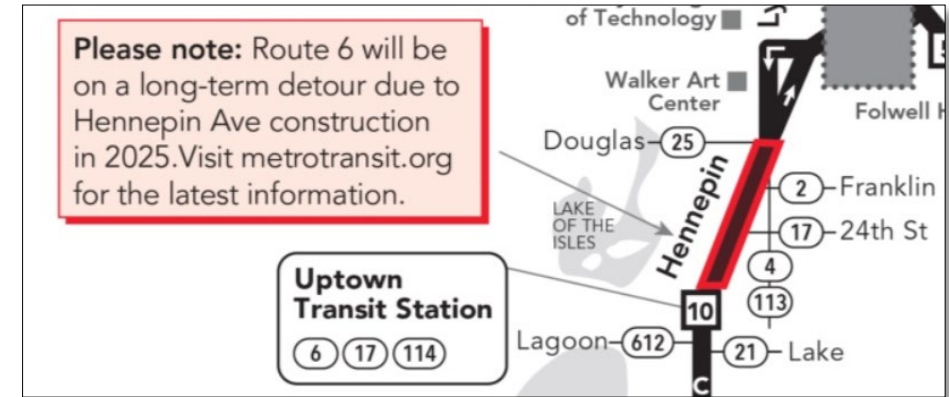


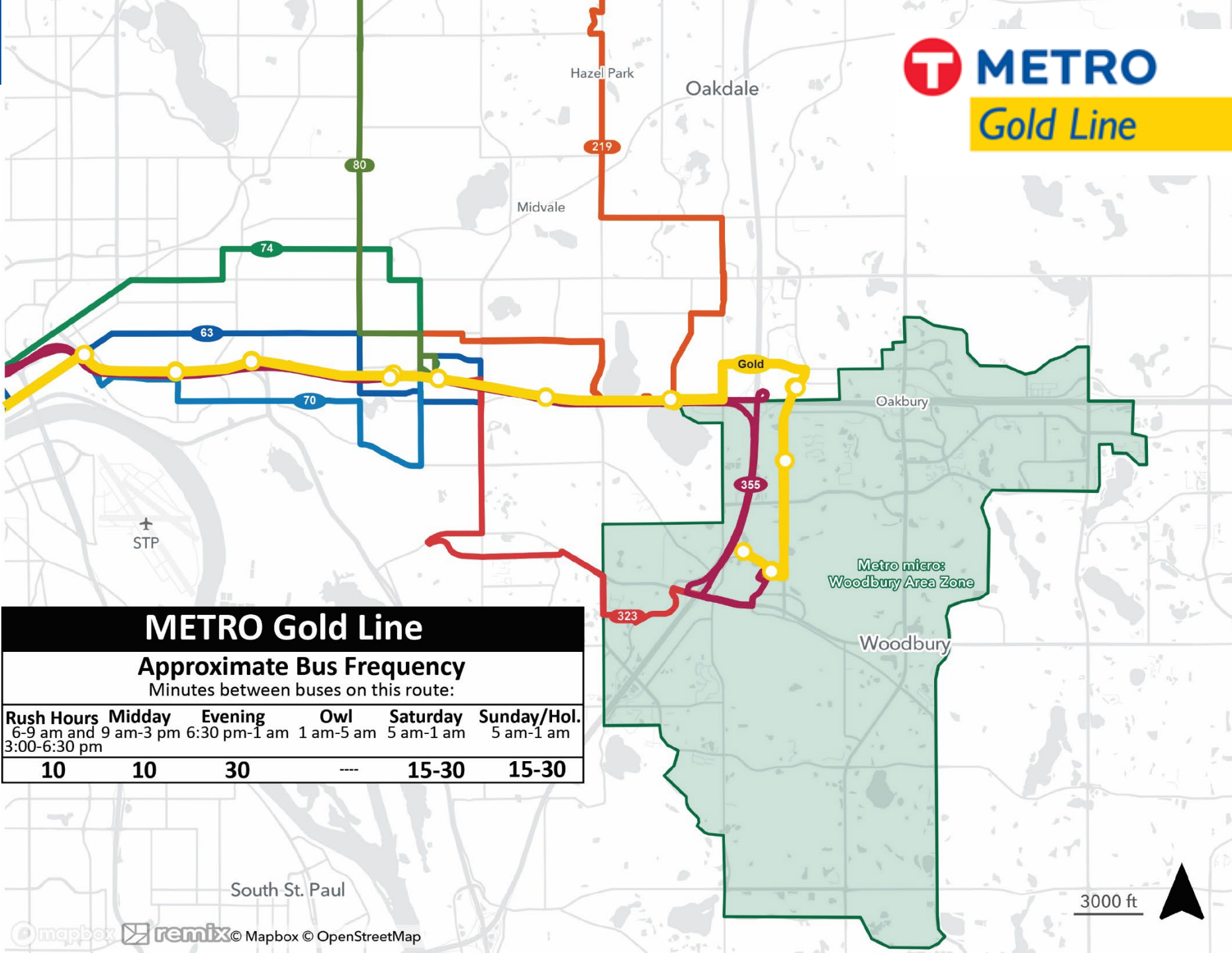
March 2025 routes affected



March 22 Service Improvements

- Travel times and routing adjusted on 26 routes in advance of 17 construction projects
- Route 46 evening service improved from 60 mins to 30/60 mins
- Routes **alternate** bus stops on 5th/6th streets downtown St Paul
- Gold Line launch, Route 351 discontinued





METRO Gold Line

Approximate Bus Frequency

Minutes between buses on this route:

Rush Hours	Midday	Evening	Owl	Saturday	Sunday/Hol.
6-9 am and 9 am-3 pm 3:00-6:30 pm	6-9 am and 9 am-3 pm	6:30 pm-1 am	1 am-5 am	5 am-1 am	5 am-1 am
10	10	30	---	15-30	15-30

March 22, 2025 Schedule information

- www.metrotransit.org
- Online trip planner available



Thank You!