



## **Business Item 2025-146 SW**

### **Allied Universal Contract 22P123 Amendment 4**

Matt Broughton | Assistant Director, Bus Transportation  
June 23, 2026

# Background

- April 2023: Start of supplemental security at light rail platforms and transit facilities following a 2022 pilot (Contract 22P123)
- December 2023: Authorization to amend 22P123 to include TRIP Agent staffing
- September 30, 2025: Current contract expiration date

# Current Supplemental Security Staffing

Location	Span of Service
Lake Street Station	24 hours a day
Franklin Ave Station	24 hours a day
Terminal 1 and Terminal 2 Station	5 am - 1 am
Central Station	11 am - midnight
I-35W and Lake Street Station	4:30 am - 12:30 pm
Brooklyn Center Transit Center	12 pm - 8 pm
Chicago-Lake Station	12 pm - 8 pm
46 <sup>th</sup> Street Station*	12 pm - 8 pm

\*Services start on June 23, 2025

# Current TRIP Staffing

- 50 Metro Transit TRIP Agents
- 25 Contracted TRIP Agents
- 10 Level 2 Security Officers
  - Officers accompany TRIP Agents throughout their duties

# Timeline for Next Supplemental Security and TRIP Agent Contract

- May 18, 2025: Request for proposals released
- June 18, 2025: Proposal due date
- An additional \$2 million and a contract expiration date of December 31, 2025 will ensure continuity of the current services until the next contract is awarded.

## Proposed Action

That the Metropolitan Council authorize the Regional Administrator to execute an amendment to contract 22P123 with Allied Universal for a total not to exceed \$13,030,132.