

Business Item

Transportation Committee



Committee meeting date: June 23, 2025

For the Metropolitan Council: June 25, 2025

Business Item: 2025-146 SW

Allied Universal Contract 22P123 Amendment 4

District(s), member(s):	All Districts
Policy/legal reference:	FM 14-2 Expenditures for the Procurement of Goods, Services, and Real Estate; Minn. Stat. § 473.4075 Transit Rider Investment Program
Staff prepared/presented:	Lesley Kandaras, General Manager, (612) 349-7513 Brian Funk, Deputy General Manager, COO, (612) 349-7574 Matt Broughton, Assistant Director Bus Admin (612) 349-7472 Carol Gronfor, Senior Contract Administrator, TRIP
Division/department:	Metro Transit

Proposed action

That the Metropolitan Council authorize the Regional Administrator to execute an amendment to contract 22P123 with Allied Universal for a total not to exceed of \$13,030,132.

Background

In April 2023, the Metropolitan Council entered a contract with Allied Universal to provide private security personnel stationed at designated Metro Transit platforms and transit facilities, with a not-to-exceed value of \$6,000,000. This contract was amended in 2024 to also include TRIP agent staffing, with a not-to-exceed value of \$11,030,132 and an expiration date of September 30, 2025. The action would amend the contract by \$2,000,000 and extend the contract through December 31, 2025.

Procurement and Bus Transportation are currently advancing a Request for Proposal (RFP) to procure supplemental security and TRIP agent services through an open and competitive process. Proposals were due on June 18, 2025. Given the procurement timeline, we need to extend the current contract to ensure continuity of service until the next contract is awarded. Therefore, we are requesting authorization for a three-month extension with Allied Universal, through December 31, 2025.

Without an amendment, there could be an interruption in both TRIP agent services and security presence on key platforms and stations.

Rationale

The amendment of a professional services contract greater than \$500,000 and exceeding 10% of the original authorized value requires Council approval. The current contract value of \$11,030,132, as amended through the first CAA, plus the \$2,000,000 proposed in this CAA, will total \$13,030,132.

Thrive lens analysis

On Feb. 12, 2025, the Council adopted Imagine 2050, which builds on policy direction in Thrive MSP 2040. Under the Thrive lens, this contract amendment supports the following outcomes:

1. Livability: Improving safety and security on the transit system that connects residents and visitors to their employment, schools, medical and social services, special events in the downtown cores, and other activities.
2. Equity: TRIP personnel provide assistance to all customers, including those that are disabled, elderly, and/or in need of social services such as housing, mental health, and addiction.

Funding

Funding for this amendment is available through local sources provided under Metro Transit's operating budget.

Small business inclusion

The Office of Equity and Equal Opportunity established a 12% Metropolitan Council Underutilized Business (MCUB) goal for this contract. The contractor committed to 14.81% MCUB participation. OEEEO will continue to monitor the project to ensure the MCUB requirements are met, inclusive of all amendments and change orders.

