

June 2025 Workforce & Service Updates

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June 14, 2025 Pick Overview

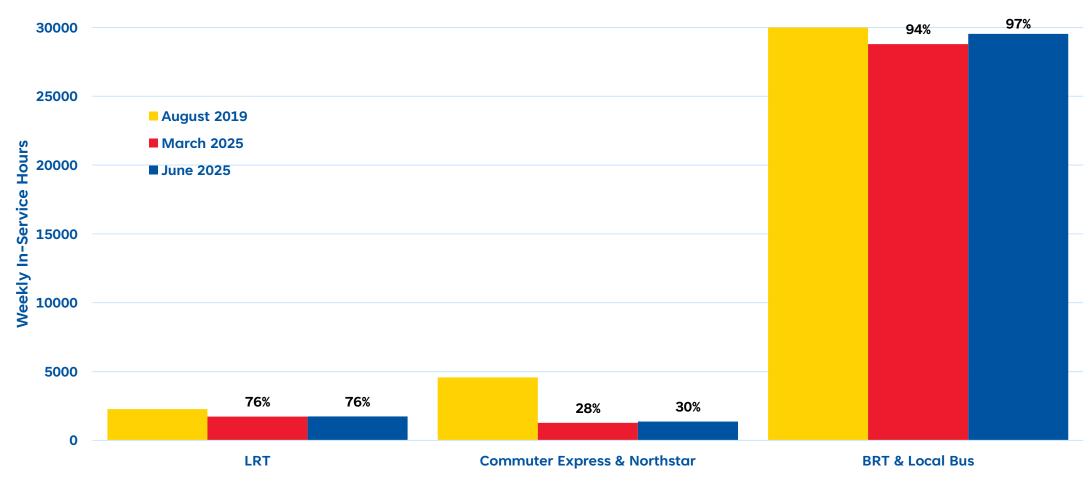
Metro Transit Bus Operator Workforce & Service Level





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June 14, 2025 Pick Overview Service Levels by Route Type





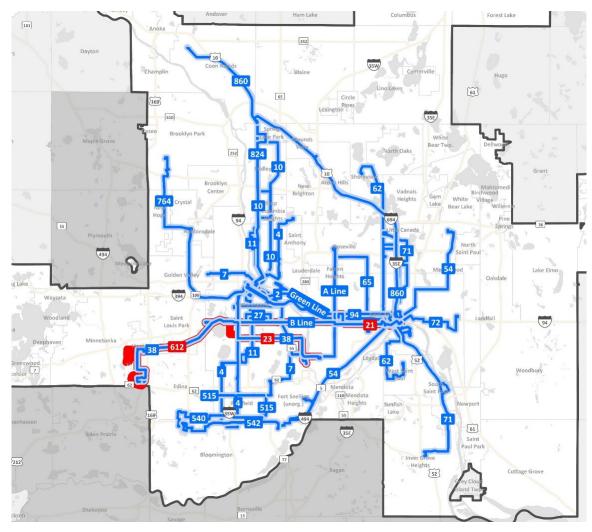


June 2025 Service Change Overview

- June 2025 Service Change implements:
 - changes and improvements
 to 25 routes
 - 10% of service investment (service hours) identified in Network Now
- Network NowImplementation Progress

Baseline – Mar 2025	13%
June 2025 Changes	10%
Latest Progress	23%







Frequency, Span & Transit Advantage Improvements

- A Line: every 10 minutes Saturday & Sunday
 Route 54: Sunday service improved
- Route 2: every 10 minutes
 - Weekdays starting at 7:30am
 - Saturday & Sunday Franklin Ave to U of M
- Route 10: every 10 minutes Saturday & Sunday
- Route 11: All trips extended to Columbia Heights
 - Sundays every 15 minutes

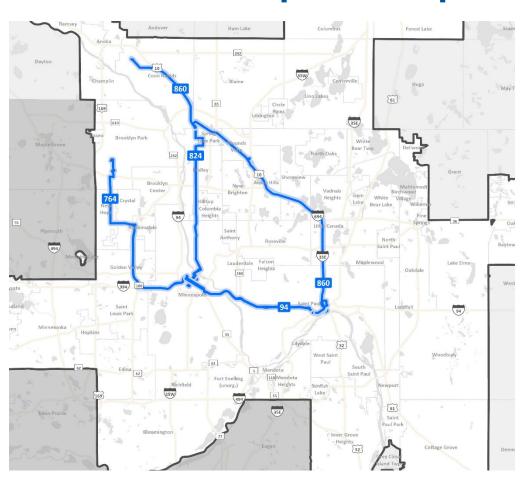
- W. 7th St to MOA every 15 minutes
- E. 7th St to Maplewood every 30 minutes
- Route 515: improved all days
 - Weekdays & Saturdays every 15 minutes
 - Sunday every 20 minutes
- Route 7: Better Bus Route
 - New Washington Ave alignment
 - New Seward neighborhood alignment



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Network Now Implementation

Commuter Express Improvements



- Route 94: every 30 minutes evenings & weekends
- Route 764
 - AM trip added arriving before 7am
 - PM trip added after 3:30pm
- Route 824
 - AM trip added arriving before 7am
 - PM trip added after 3:30pm
- Route 860 restored
 - 2 morning trips arriving before 7 and 8am
 - 2 afternoon trips departing after 3:30 and 4:30pm





B Line Implementation

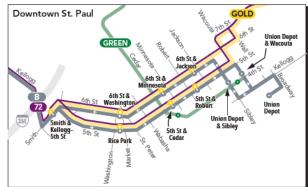
B Line service

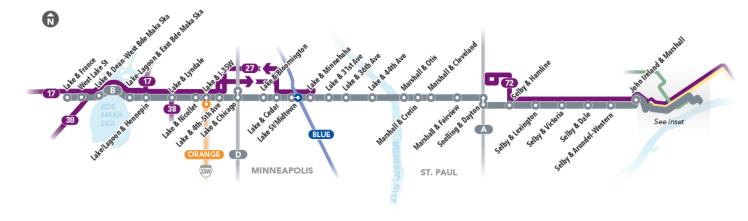
- 4am to 1am all days
- Every 10-15 minutes most of the day
- Nearly 20% faster than Route 21

• B Line Supporting bus network

- New Route 27 (portions of Rt 21, and restored Rt 27)
- New Route 38 (Rts 23 & 612 restructured)
- New Route 72 (portions of Rt 21, and current Rt 70)
- A Line frequency improved









B Line Marketing and Outreach

Marketing:

- Customer brochures, mailers, digital and print advertising
- English, Spanish, Somali
- Website updates:
 - METRO web page: metrotransit.org/metro
 - www.metrotransit.org/b-line-project
 - Opening day event page: metrotransit.org/Metro-B-Line

Outreach:

- Staff ambassadors and info at stops and B Line Stations
- Operator/customer communication
- Partnering with community groups to get the word out via their social media channels and newsletters.



Coming to this station June 14, 2025

Llega a esta estación el 14 de junio de 2025

Isbeddel ayaa ku imaanaya boosteejadan Juun 14, 2025





Less stop. More go.
Parar menos. Andar más.
Joogsi Yar. Socod Badan.



June 14, 2025 Pick Schedule Information

- Transit Online Trip Planner May 10
- Promoted on Website May 16
- B Line brochures and mailers May 30
- Bus stops and stations, social media posted June 2
- B Line Readiness presentation to Committee of the Whole June 4
- Service changes implemented June 14

