

# Group Exercise: Mural (digital workspace for visual collaboration)

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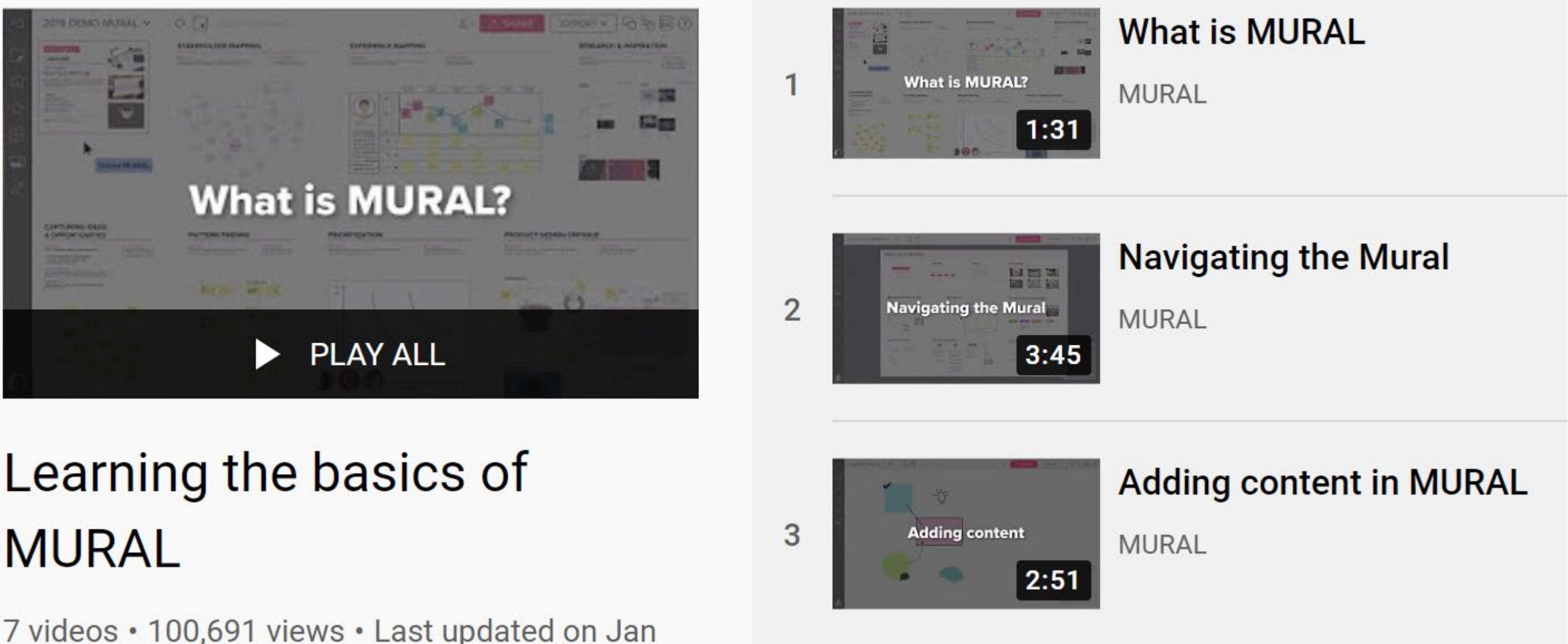
MAWSAC Meeting: November 16, 2021



# Introduction to Mural

This is one of many digital workspaces for visual collaboration, like an online 'whiteboard'.

[Mural tutorial videos are online.](#) Search "learning the basics of MURAL - YouTube playlist"



The image shows a YouTube playlist interface. On the left is a video player with a 'PLAY ALL' button. The main area displays three video thumbnails with their titles and durations:

- 1. What is MURAL (1:31)
- 2. Navigating the Mural (3:45)
- 3. Adding content in MURAL (2:51)

Below the player, the text reads: "Learning the basics of MURAL" and "7 videos • 100,691 views • Last updated on Jan".



# Mural introduction

The screenshot shows a Mural workspace titled "MAWSAC May...". The top navigation bar includes a "SHARE" button, a "Facilitator" role indicator, and icons for navigation and search. The main workspace contains two sticky notes. The left sticky note is titled "Support for problem statement and goal" and contains text about water supply and a scale from 8 to 1. The right sticky note is titled "What would make you..." and contains questions about strengthening the problem statement. A table with 8 columns and 3 rows is visible, with a red arrow pointing to it from the text "Double click sticky notes to type comments". On the right side, there is an "Outline" panel with five items: "1 Consider the Problem", "2 Revise the Problem", "3 Is anything missing? ...", "4 What could we start ...", and "5 Leading the way". A red arrow points from the text "More guidance in the Outline. Click on the gray boxes to expand the instructions." to the Outline panel. At the bottom, there are three red callout boxes: "To move around the space, click and drag. To zoom in and out, use Ctrl+ or use the scroll wheel on your mouse.", "Hover over LR icon and choose follow", and a zoom settings panel showing "8%" and "Zoom settings".

MAWSAC May... Facilitator 4 SHARE

## Support for problem statement and goal

Consider the proposed problem statement and goal, and share your 'gut reaction' on a scale from 8 (like it) to 1 (no-block):

There is always the potential of another contaminant emerging in our water supply. As a region, we are not always proactive or best prepared to prevent spread or be responsive when new sources of contamination are discovered. *In this context, "framework" is defined as the ideas, information, and principles that form the structure of a plan or process.*

MAWSAC and Technical Advisory Committee (TAC) would like all the region's... prepared for new, emerging contaminants and empowered to continually work... supply. The MAWSAC, under advisement of the TAC, recommends that, to address... Metropolitan Council and the State of Minnesota support a framework to maintain... integrated water approaches developed collaboratively by communities, water...

8	7	6	5	4	3			
ENDORSEMENT	ENDORSEMENT WITH A MINOR POINT OF CONTENTION	AGREE WITH RESERVATIONS	ABSTAIN	STAND ASIDE	FORMAL DISAGREEMENT BUT WILLING TO GO WITH THE MAJORITY	FORMAL DISAGREEMENT WITH REQUEST OF BE ABSOLVED OF RESPONSIBILITY	BLOCK	
"I like it."	"Basically, I like it. A change or addition might make it better."	"I can live with it."	"I have no opinion. I need a question answered, or this does not affect me."	"I don't like this, but I don't want to hold up the group."	"I want my disagreement noted in writing, but I'll support the decision."	"I don't want to stop anyone else, but I don't want to be involved in implementing it."	"I veto this proposal."	

What ideas that your colleagues shared do you want to highlight? (Vote)

## What would make you...

Share suggestions to strengthen the problem statement. What would you change, if anything, to support the problem statement ->

Does thinking about these questions make you want to change the problem statement ->

- What are the current challenges with this topic?
- How would you like things to be? What is your vision?
- What happens or what opportunities do we miss if we don't change?

More guidance in the Outline. Click on the gray boxes to expand the instructions.

Double click sticky notes to type comments

To move around the space, click and drag. To zoom in and out, use Ctrl+ or use the scroll wheel on your mouse.

Hover over LR icon and choose follow

### Outline

- 1 Consider the Problem**
  - Take a minute to read and consider the proposed problem statement. Do you...
- 2 Revise the Problem**
  - For the next minute or so, share suggestions to strengthen the problem
- 3 Is anything missing? ...**
  - Take a minute to read the proposed solutions and consider how well they will
- 4 What could we start ...**

What is an example of something we can start doing now to proactively prevent or
- 5 Leading the way**

Consider the suggested action that could start now. Is there an example of an existing effort that

3 LR

Zoom settings 8%

# Support for problem statement and goal

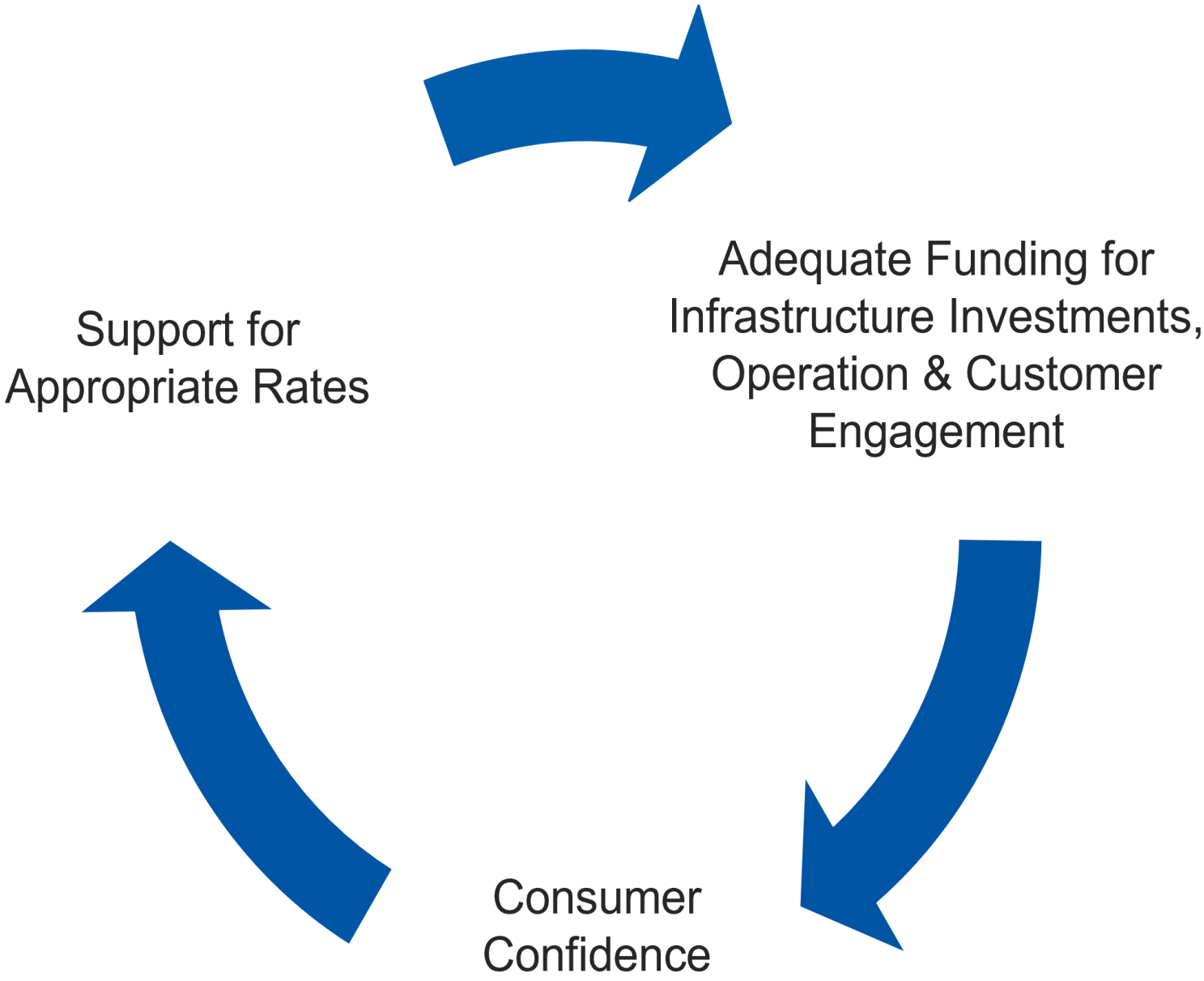
On a scale from 8 (like it) to 1 (block it), how strong is your support?

## Problem or need

Aging infrastructure, changing water demand, water affordability, decreased revenue, water contamination, management of public perception and confidence in water are a few of the ongoing challenges faced by utilities. Examples of unplanned events like contamination, new regulatory limits, or changing land use plans that do not consider the long-term public infrastructure costs add an additional challenge to maintain the ongoing sustainability of the region’s water supply infrastructure.

## Goal

The TAC, serving at the pleasure of the MAWSAC, recommends that the MAWSAC, with the Metropolitan Council and the State of Minnesota, help maximize the value the region receives from existing water supply infrastructure investments by supporting communities to act nimbly and equitably in addressing changing water demand, climate impacts to water supply, aging infrastructure, consumer trust, and addressing water quality needs. Increasing collaboration across communities among utilities, city planners and other staff, and water resources managers to address one concern is likely to address other concerns, as shown in the figure to the right.



# What would make your support stronger?

- 1) Share suggestions to strengthen the problem statement or goal. What would you change, if anything, to support it more strongly?
- 2) What ideas did your colleagues share that you would like to highlight?

# Prioritizing solutions

**Review the actions on pages 2-4 of the memo.**

- a) Is anything missing?
- b) What would make the biggest or long-term impact?
- c) What is easiest to implement?

# Leading the way

**Consider an action that could start now.**

- Is there an example of an existing effort that could be used as a model or be expanded on?
- Who would be a good leader for work in the area? Who are critical partners?
- What expectation do you have of these efforts and/or leaders?

# Questions

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