

Group Exercise: Mural (digital workspace for visual collaboration)

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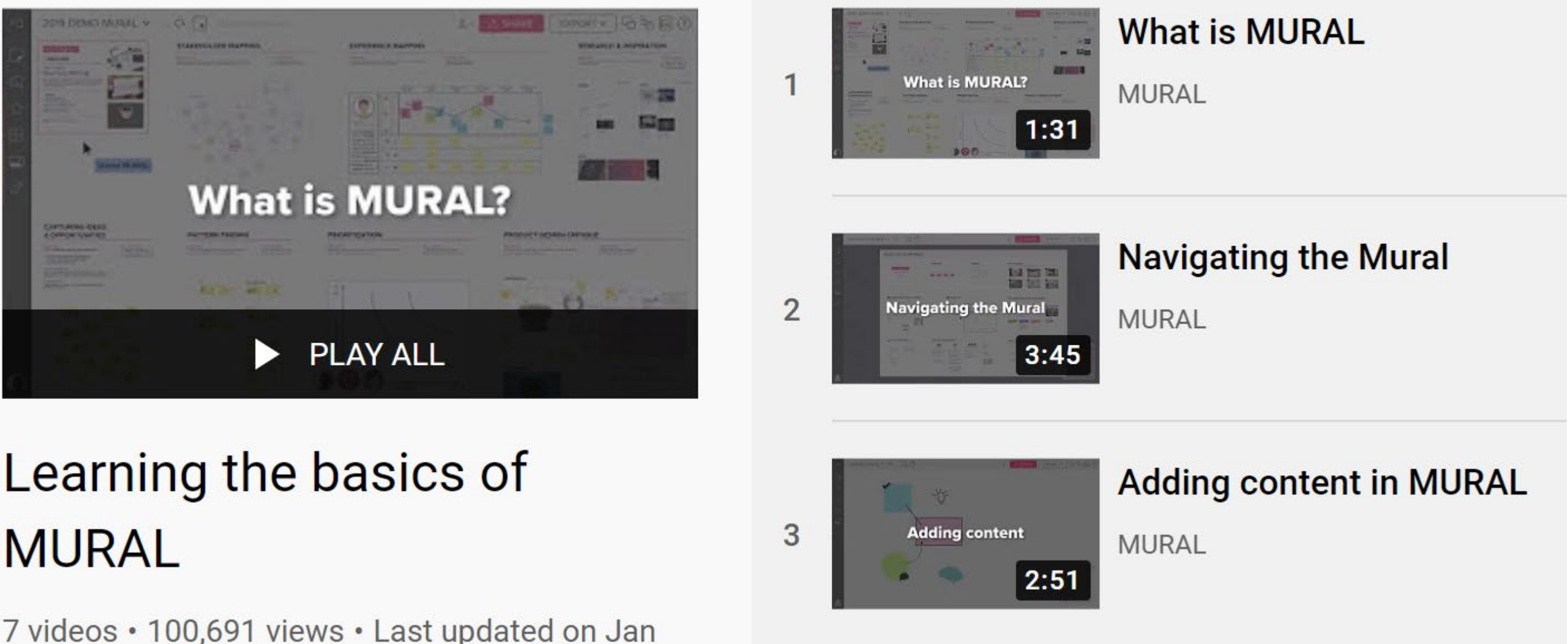
TAC Meeting: October 19, 2021



Introduction to Mural

This is one of many digital workspaces for visual collaboration, like an online 'whiteboard'.

[Mural tutorial videos are online.](#) Search "learning the basics of MURAL - YouTube playlist"



The image shows a YouTube playlist interface. On the left is a video player with a 'PLAY ALL' button. The main area displays three video thumbnails with their titles and durations:

- 1. What is MURAL (1:31)
- 2. Navigating the Mural (3:45)
- 3. Adding content in MURAL (2:51)

Below the videos, it says '7 videos • 100,691 views • Last updated on Jan'.



Mural introduction

The screenshot shows a Mural workspace titled "MAWSAC May...". The top toolbar includes navigation, undo/redo, a "Facilitator" role, a "SHARE" button, and various tool icons. The main workspace contains two sticky notes. The left note is titled "Support for problem statement and goal" and includes a scale from 8 to 1. The right note is titled "What would make you..." and contains a list of questions. A grid of yellow sticky notes is visible below the right note. On the right side, an "Outline" panel lists five sections: "1 Consider the Problem", "2 Revise the Problem", "3 Is anything missing? ...", "4 What could we start ...", and "5 Leading the way".

Support for problem statement and goal
Consider the proposed problem statement and goal, and share your 'gut reaction' on a scale from 8 (like it) to 1 (no-block):

There is always the potential of another contaminant emerging in our water supply. As a region, we are not always proactive or best prepared to prevent spread or be responsive when new sources of contamination are discovered. *In this context, "framework" is defined as the ideas, information, and principles that form the structure of a plan or process.*

MAWSAC and Technical Advisory Committee (TAC) would like all the region's... prepared for new, emerging contaminants and empowered to continually work... supply. The MAWSAC, under advisement of the TAC, recommends that, to address... Metropolitan Council and the State of Minnesota support a framework to maintain... integrated water approaches developed collaboratively by communities, water...

8	7	6	5	4	3			
ENDORSEMENT	ENDORSEMENT WITH A MINOR POINT OF CONTENTION	AGREE WITH RESERVATIONS	ABSTAIN	STAND ASIDE	FORMAL DISAGREEMENT BUT WILLING TO GO WITH THE MAJORITY	FORMAL DISAGREEMENT WITH REQUEST TO BE ABSOLVED OF RESPONSIBILITY	BLOCK	
"I like it."	"Basically, I like it. A change or addition might make it better."	"I can live with it."	"I have no opinion. I need a question answered, or this does not affect me."	"I don't like this, but I don't want to hold up the group."	"I want my disagreement noted in writing, but I'll support the decision."	"I don't want to stop anyone else, but I don't want to be involved in implementing it."	"I veto this proposal."	

What would make you...
Share suggestions to strengthen the problem...
What would you change, if anything, to support...
Does thinking about these questions make you... statement ->

a. What are the current challenges with this topic?
b. How would you like things to be? What is your vision?
c. What happens or what opportunities do we miss if we don't change?

What ideas that your colleagues shared do you want to highlight? (Vote)

Outline

- 1 Consider the Problem**
1. Take a minute to read and consider the proposed problem statement. Do you...
- 2 Revise the Problem**
1. For the next minute or so, share suggestions to strengthen the problem
- 3 Is anything missing? ...**
1. Take a minute to read the proposed solutions and consider how well they will
- 4 What could we start ...**
What is an example of something we can start doing now to proactively prevent or
- 5 Leading the way**
Consider the suggested action that could start now. Is there an example of an existing effort that

Annotations:

- Red arrow pointing to the scale: "Double click sticky notes to type comments"
- Red arrow pointing to the right note: "More guidance in the Outline. Click on the gray boxes to expand the instructions."
- Red arrow pointing to the bottom left: "To move around the space, click and drag. To zoom in and out, use Ctrl+ or use the scroll wheel on your mouse."
- Red arrow pointing to the bottom center: "Hover over LR icon and choose follow"

Bottom Bar: Includes a "3 LR" icon, a smiley face, an "LR" icon with a star, a "+" icon, a zoom slider at 8%, and a "Zoom settings" button.

Support for problem statement and goal

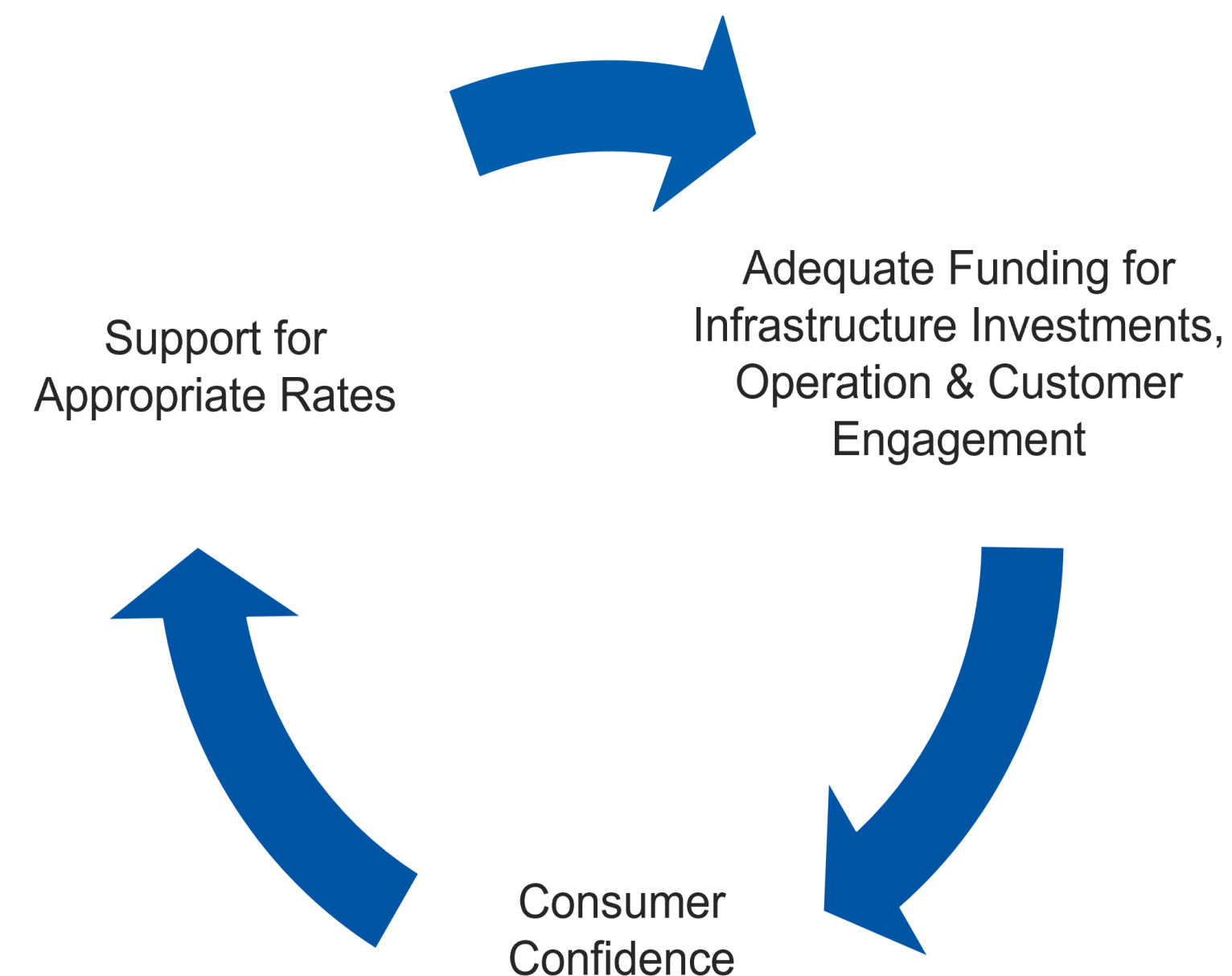
On a scale from 8 (like it) to 1 (block it), how strong is your support?

Problem or need

It is a persistent challenge to maintain the ongoing sustainability of the region's water supply infrastructure. In some cases, falling consumer confidence may make it harder to get support for water supply infrastructure investment. In others, utilities with a relatively small customer base may struggle to maintain or enhance infrastructure in response to unplanned events like emerging contamination or new regulatory limits. In still others, local and neighboring water supply infrastructure planning may be complicated by changing land use plans that don't consider the related long-term public infrastructure costs.

Goal

The TAC, serving at the pleasure of the MAWSAC, recommends that the MAWSAC, with the Metropolitan Council and the State of Minnesota, help maximize the value the region receives from existing water supply infrastructure investments by supporting communities to act nimbly and equitably in addressing changing water demand and climate, aging infrastructure, earning consumer trust, and addressing water quality needs. Increasing collaboration across communities among utilities, city planners and other staff, and water resources managers to address one concern is likely to address other concerns, as shown in the figure:



What would make your support stronger?

- 1) Share suggestions to strengthen the problem statement or goal. What would you change, if anything, to support it more strongly?
- 2) What ideas did your colleagues share that you would like to highlight?

Prioritizing solutions

Review the actions on pages 2-3 of the memo.

- a) Is anything missing?
- b) What would make the biggest or long-term impact?
- c) What is easiest to implement?

Leading the way

Consider an action that could start now.

- Is there an example of an existing effort that could be used as a model or be expanded on?
- Who would be a good leader for work in the area? Who are critical partners?
- What expectation do you have of these efforts and/or leaders?

Questions

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