





We are hiring our next

General Manager of Metro Transit

Position overview:

The Metro Transit General Manager provides leadership, vision, and operational and administrative management to the Metro Transit division of the Metropolitan Council and ensures service delivery of the regional bus and rail system in the seven-county Twin Cities metro. Metro Transit has an annual operating budget of more than \$530 million, a six-year capital improvement plan of \$2.57 billion, and 3,000 employees. Before the COVID-19 pandemic, Metro Transit provided nearly 80 million rides annually, and ridership has been recovering steadily in the last year from the beginning of the pandemic.

At Metro Transit, we believe that public transportation is essential to the economic vitality, environmental stability, and quality of life in the Twin Cities region. The General Manager champions the division's mission and guiding principles and is committed to working together to become a stronger, better service provider, and an organization where all employees have what they need to succeed.

This position reports directly to the Met Council's Regional Administrator and serves on the Met Council executive management team.

The Metro Transit General Manager is based in our Metro Transit offices in Minneapolis (with frequent onsite visits at our downtown Saint Paul office and other facilities throughout the metro area), must live in Minnesota or Wisconsin, and has hybrid flexibility to work remotely.

Starting salary range: \$210,000 to \$275,000 annually plus benefits (based on qualifications and experience)

We're the regional government of the seven-county Twin Cities metro that includes Minneapolis and Saint Paul

For more than 50 years, the Metropolitan Council has played a key role in coordinating regional growth and planning, providing essential services such as transit and wastewater treatment, and convening partners to accomplish ambitious goals, unrealistic for a single community, but possible as a region. As we plan for the future, we strive to foster a metro area that is livable, prosperous, sustainable, and equitable for all.

Our employees are dedicated to making the Twin Cities region a great place to live and work

At the Metropolitan Council, your work makes a difference. You are part of a team that includes bus drivers, mechanics, urban planners, sewer workers, environmental scientists, housing specialists, purchasing agents – and a hundred other occupations.

We value our employees

We support our employees in growing their skills and doing their best. We encourage them to balance their work commitments and their personal lives. And we offer generous benefits including retirement, employee development and wellness, and paid parental leave.



Your opportunity to make a difference

Examples of duties:

- Provides vision and strategic leadership for Metro Transit's bus and rail operations and administrative divisions
- Builds support for funding and transit programs by working with elected officials and staff; community, business, and special interest groups; and media and organized labor
- Develops strategic goals and creative solutions to improve Metro Transit services, performance, and growth
- Creates and develops an effective management team to implement the initiatives of Metro Transit operations and administrative functions
- Ensures objectives are met and are in alignment with strategic Met Council direction and policies and state and federal laws and regulations
- Ensures Metro Transit programs are an integral part of the Met Council's transportation planning initiatives to address transportation issues and policies, transit investment priorities, state and federal legislative packages, and agency objectives
- Coordinates with other jurisdictions, such as the Federal Transportation Administration, state and local governments, and the Minnesota Department of Transportation
- Supports efforts to create an inclusive organizational culture that empowers and engages staff, encourages innovation, rewards performance, and instills trust

- Manages overall Metro Transit financial performance
- Presents operating and capital budgets and management reports for Regional Administrator and Met Council approval
- Prepares a variety of documents and reports for Met Council review and approval; maintains programs that encourage successful future management of Metro Transit

Education and experience:

Bachelor's degree in business administration, finance, economics, public administration, transportation, or related field.

MBA in business administration, finance, economics, public administration, transportation, or related field is a plus.

10 years of progressively responsible experience in business administration/transportation, of which 5 years must be in a senior managerial or leadership position.

Previous government or public-sector experience is a plus.



Knowledge, skills, and abilities:

- Proven knowledge of transit system operations, leadership principles, and sound management practices
- Ability to formulate and implement a clear strategic vision that fosters employee commitment, creativity, and operational excellence
- Demonstrated knowledge of transit industry best practices and ability to integrate and align system change efforts across functions
- Ability to develop and maintain productive relationships and instill trust with policy makers, regional stakeholders, union leaders, and staff

- Ability to advocate persuasively for transit-related issues before policy makers, media, and other stakeholder groups
- Ability to make timely and effective decisions that produce results and keep the organization moving forward
- Demonstrated ability to negotiate skillfully in tough situations and win concessions without damaging relationships
- Personal leadership style that recognizes the value that different perspectives and cultures bring to an organization

Application and selection:

Interested applicants should apply online at MetroCouncil.org/Employment.

For more information, contact:

Lynette Andersen at Lynette.Andersen@metc.state.mn.us.

Finalists for this position will participate in interviews and a leadership assessment and will be subject to a background check.

The Metropolitan Council is an Equal Opportunity Employer.





