

# Set up your security questions for two-step sign-in

These instructions explain how to set up your Internet-connected device (smartphone, laptop, desktop, or tablet) so you can answer security questions to remotely and securely access your Met Council account.

The instructions continue from the initial multi-factor authentication (MFA) directions you followed to select your two verification options from the four available: authenticator mobile app, phone, email, and security questions. Be sure you read through this before you begin the setup steps.

1. If you need to complete the Security Questions setup or change your second method preference, go back to the main [MFA Registration Instructions](#).

When you're done, continue with Step 2 of these instructions.

Choose security info

FIRST METHOD

Security questions

SECOND METHOD

Email or Phone or Authenticator App

Close

2. Next, you will see a list of security questions.
- Scroll down to see them all.

What is the name of a college you applied to but didn't attend?

What is your maternal grandmother's first and last name?

What is your paternal grandfather's first and last name?

What school did you attend for sixth grade?

What was the first and last name of your childhood best friend?

What was the last name of your favorite grade school teacher?

What was the make and model of your first car or motorcycle?

What was the name of your favorite stuffed animal?

What was your childhood nickname?

What was your favorite sport in high school?

What were the last four digits of your childhood telephone number?

What is your favorite lake's name?

What is your favorite overseas city?

In what city did your parents meet?

3. From this list, choose five questions that you want to answer and that will uniquely identify you.

Sample questions are shown in the image at right.

A screenshot of a web interface for selecting security questions. It features three question-and-answer pairs, each with a dropdown menu for the question and a text input for the answer. The questions are: 'In what city was your father born?' (answer: Answer), 'In what city was your first job?' (answer: Answer), and 'What is the last name of your favorite teacher in high school?' (answer: Answer). Below the questions is a red error message: 'Your answers must be unique and at least three characters long.' At the bottom are two buttons: 'Cancel' and 'Done'.

4. Answer all five questions you selected.

Note: Your answers must be unique from each other, and each word must have at least 3 characters (numbers or letters only; no keyboard symbols or punctuation).

Examples:

- Ham Lake  
(OK: *Ham Lake* = 8 characters)
- St Paul  
(not OK because *St* is only 2 letters)

5. Click “Done.”

**Congratulations!** You have successfully set up your security questions for more secure access to your Met Council account.

A screenshot of a web interface titled 'Set up your security questions'. It asks 'Which security questions do you want to use?' and lists five questions with dropdown menus and text input fields for answers. The questions and answers are: 'In what city did your parents meet?' (Lakeville), 'In what city does your nearest sibling live?' (Burnsville), 'In what city was your father born?' (Minneapolis), 'In what city was your first job?' (Ham Lake), and 'What is the last name of your favorite teacher in high school?' (Smith). At the bottom are two buttons: 'Cancel' and 'Done'.