

Central Corridor
Light Rail Transit



**Status Report
On the Implementation of Mitigation Measures –
CCLRT Construction-Related Business Impacts**

May 2012



**Prepared by
The Central Corridor Project Office
On behalf of
The Metropolitan Council**

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1.0 Purpose

This Report summarizes how the Metropolitan Council and other partner agencies worked during the month of May to minimize impacts from Central Corridor LRT (CCLRT) construction to local businesses. This monthly report is a requirement of the Federal Transit Administration (FTA). The requirement is described in the Finding of No Significant Impacts (FONSI), which FTA issued following publication of the April 2011 *Supplemental Environmental Assessment of Construction-Related Potential Impacts on Business Revenues* (Business Impacts SEA).

1. Construction-related complaints and responses
2. Public outreach and communication activities
3. Funds spent to assist businesses during construction
4. Requests for business assistance and responses
5. Number of business openings / closings / relocations

1.1 Mitigation Activities to Assist Central Corridor Businesses

Mitigation activities to assist businesses during construction were summarized in the Business Impacts SEA and form the basis of reporting for items #3 and #4 above, as required by the FTA's FONSI. These activities focus on: (1) minimizing the impacts of construction activities; (2) communications with corridor businesses and the community regarding construction activities; (3) promotional and marketing activities to encourage customers to shop at businesses during construction; (4) technical assistance to businesses during construction; (5) financial assistance to businesses losing nearby on-street parking, and; (6) general financial assistance to small businesses affected by construction activities.

Business assistance activities are summarized in Tables 1 and 2 below.

Table 1: Attachment A to the CCLRT Business Impacts SEA FONSI – Summary Table of Mitigation Measures and Financial Commitments

Mitigation Measures		Financial Commitment	Responsible Agency	Contact Information
Construction Contract (see Section 2.3.5)	Construction Access Plan	\$200,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
	Contractor Incentive Program	\$850,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
Project Communications (see Section 2.3.6)	Community Outreach Coordinators	\$4,000,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
	Construction Communication Plan (Special Signage)	\$200,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457

Mitigation Measures		Financial Commitment	Responsible Agency	Contact Information
Parking Assistance (see Section 2.3.1)	Neighborhood Commercial Parking Program	\$2,100,000	City of St. Paul	Craig Blakely Craig.blakely@ci.stpaul.mn.us 651-266-6697
	Alley Improvements Program	\$350,000	City of St. Paul	Craig Blakely Craig.blakely@ci.stpaul.mn.us 651-266-6697
Business Assistance Programs (see Section 2.3.2)	Business Support Fund	\$4,000,000	City of St. Paul	Nancy Homans Nancy.homans@ci.stpaul.mn.us 651-266-8568
	Business Improvement / Expansion Assistance	\$700,000 ⁽¹⁾	Neighborhood Development Center	Isabel Broyld ibroyld@ndc-mn.org 651-379-3782
	Business Resources Collaborative	\$315,000 ⁽⁵⁾	N/A	Jonathan Sage-Martinson jonathan@funderscollaborative.org 651-280-2384
	University Avenue Business Preparation Collaborative	\$1,075,000 ⁽²⁾	N/A	Isabel.broyld ibroyld@ndc-mn.org 651-379-3782
	Great Streets and Business Association Assistance Program	\$210,000	City of Minneapolis	Emily Stern Emily.stern@ci.minneapolis.mn.us 612-673-5191
	Other	\$7,670	N/A	Jonathan Sage-Martinson jonathan@funderscollaborative.org 651-280-2384
	Business Marketing Program ⁽⁴⁾	\$1,200,000	Metropolitan Council	Anne Taylor anne.taylor@metc.state.mn.us 651-602-1449
University Avenue / Cedar Riverside Betterments	Improved Street Lighting / Street Amenities	\$1,000,000 ⁽³⁾	City of St. Paul / Metropolitan Council	Kathryn O'Brien kathryn.obrien@metc.state.mn.us 651-602-1927

Mitigation Measures		Financial Commitment	Responsible Agency	Contact Information
(see Section 2.3.3)	Business Façade Improvements	\$150,000	City of Minneapolis	Emily Stern Emily.stern@ci.minneapolis.mn.us 612-673-5191
Promoting Business Access	Additional Business Signage	\$50,000	Metropolitan Council	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
(see Section 2.3.4)	Cooperative Advertising and Transit Fare Passes	\$250,000	Metro Transit	Robin Caufman Robin.caufman@metc.state.mn.us 651-602-1457
TOTAL		\$16,657,670		

- (1) This amount reflects a decrease of \$150,000 from the amount reported in the Business Impacts SEA. This decrease reflects the actual amount dedicated in Living Cities funds to this effort.
- (2) This amount reflects an increase of \$400,000 from the amount reported in the Business Impacts SEA. This increase reflects an additional commitment of \$200,000 in funding from the Central Corridor Funders Collaborative supporting business marketing and support efforts in 2011 and another \$200,000 commitment in 2012.
- (3) This amount reflects an increase of \$350,000 from the amount reported in the Business Impacts SEA. This increase reflects the actual amount dedicated to this effort.
- (4) This amount was approved September 28, 2011 by the Metropolitan Council to be used to retain a consultant to provide marketing assistance to Central Corridor businesses.
- (5) This amount reflects an increase of \$75,000 from the amount reported in the Business Impacts SEA. This increase reflects additional funds committed by the Central Corridor Funders Collaborative for marketing efforts from November 2011 to March 2012.

Table 2: Attachment A to the CCLRT Business Impacts SEA FONSI – Mitigation Measures: Staffing and Contract Commitments (Non-Direct Financial Commitments)

Mitigation Measures		Responsible Agency
Construction Contract	Special Events Plans	Metropolitan Council/Contractor
	Best Management Practices (BMPs)	Metropolitan Council/Contractor
Project Communications	Contractor Community Relations Leader	Contractor
	Construction Communication Plan	Metropolitan Council
	Construction Information Packet	Metropolitan Council
	Construction Signage	Metropolitan Council/Contractor
Parking Assistance	Construction Employee Parking Plan	Metropolitan Council/Contractor

This Report will be updated by the Metropolitan Council monthly throughout construction. The construction period is currently scheduled to be completed in 2013.

2.0 Activities Reported

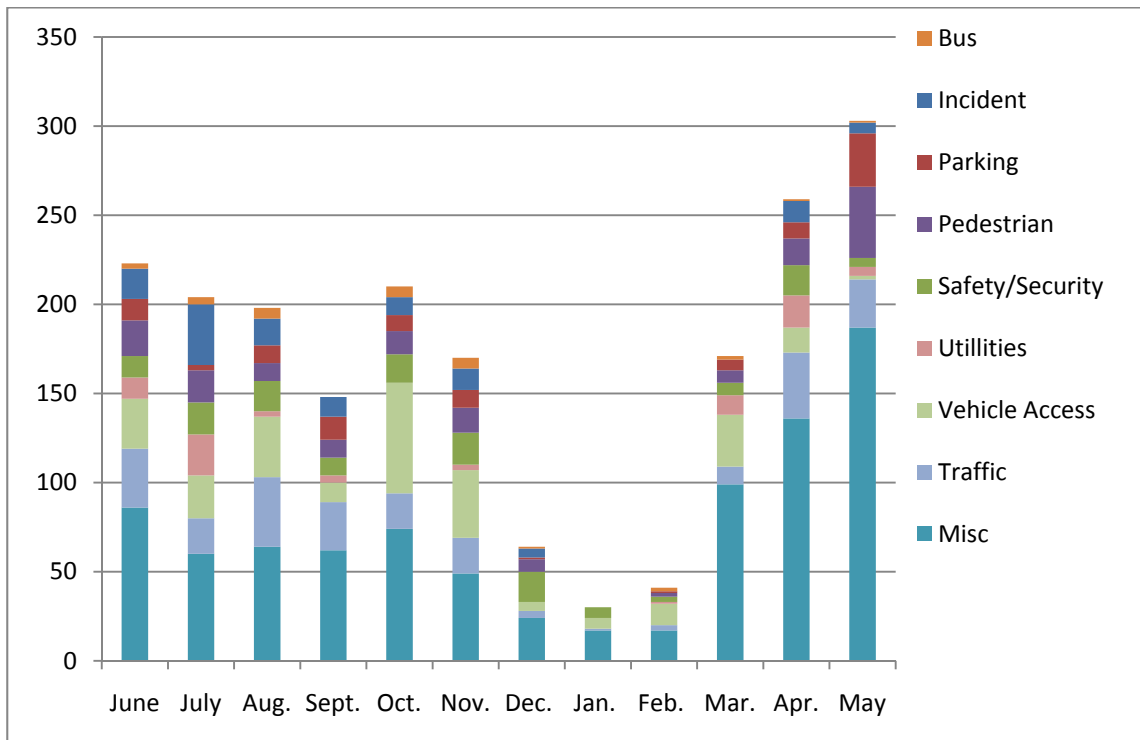
2.1 Construction-related Calls, Complaints and Responses

Attachment A to this Report is a summary of construction and other calls and complaints received during the month of May and their response / resolution. During this month, a total of 302 complaints, comments or questions were received by Central Corridor Project Office staff (see Figure 1). This compares to a total of 259 in the month of April. A majority of calls and e-mails were responded to within 24-hours. Nearly all issues were responded to within 1 week.

- Calls/complaints received in the month of May concerned some of the following:
 - Inquiries about road closures and directions;
 - Complaints about construction-related vehicles and equipment in front of businesses;
 - Concerns about signs directing traffic; and,
 - Concerns about pedestrian access and crossings.

Figure 1 is a summary, sorted by subject, of construction-related calls and e-mails received in the last twelve months (from June 2011 to May 2012).

Figure 1: June 2011 - May 2012 Construction Hotline Complaints Received



2.2 Public Outreach and Communication Activities

During the month of May, the following major outreach activities took place.

Construction Updates: Construction updates, including maps of construction activities, were published weekly for the following areas:

- Downtown St. Paul
- University Avenue – Capitol Area to Hamline
- University Avenue – Hamline to Emerald
- Minneapolis – Prospect Park; University of Minnesota – East and West Bank

All current construction updates can be viewed at www.centralcorridor.org. In May, 33,131 hits were recorded of users visiting the CCLRT Web site.

News Releases: Two news releases / news advisories were issued in May on the following subjects:

- Making Tracks newsletter
- Central Corridor LRT construction reaches halfway mark on schedule

All current news releases can be viewed at www.centralcorridor.org

Transit Rider Alerts: A link has been established on the home page of Metro Transit alerting riders of Central Corridor transit services affected by construction to detours and other information. <http://metrotransit.org/rail-construction.aspx>

GovDelivery: GovDelivery is a listserv that CCLRT Outreach and Communications staff began using in May 2012 to update people on project news, including construction activities. It currently has over 6,150 contacts to which information project information is sent. Previously, the Outreach and Communications staff used a ConstantContact listserv to serve this function.

Social Media: CCLRT Outreach and Communications Staff uses Twitter to send press releases, newsletters, and weekly construction updates to the public. At the end of May @cclrt had over 1,650 followers.

May Public Meetings / Events: Approximately 50 meetings / events took place in May, with an estimated total attendance of 950 people. These included meetings with community and business organizations, meetings with individual businesses to discuss access, local job fairs, and Lunch on the Avenue events. See Attachment B1 for a list of all meetings held in May.

Upcoming Public Meetings / Events: A list of upcoming meetings scheduled for the month of June is included as Attachment B2. Many of the meetings listed are open to the public. More details can be had by contacting the Outreach Coordinator identified in Attachment B2.



Lt. Governor Yvonne Pretzner Solon chats with a table of area business people at a Lunch on the Avenue event at Ngon Bistro on University Avenue in St. Paul.

2.3 Funds Spent to Assist Businesses during Construction

The following is a summary of monthly activities related to the programs summarized in Tables 1 and 2 above.

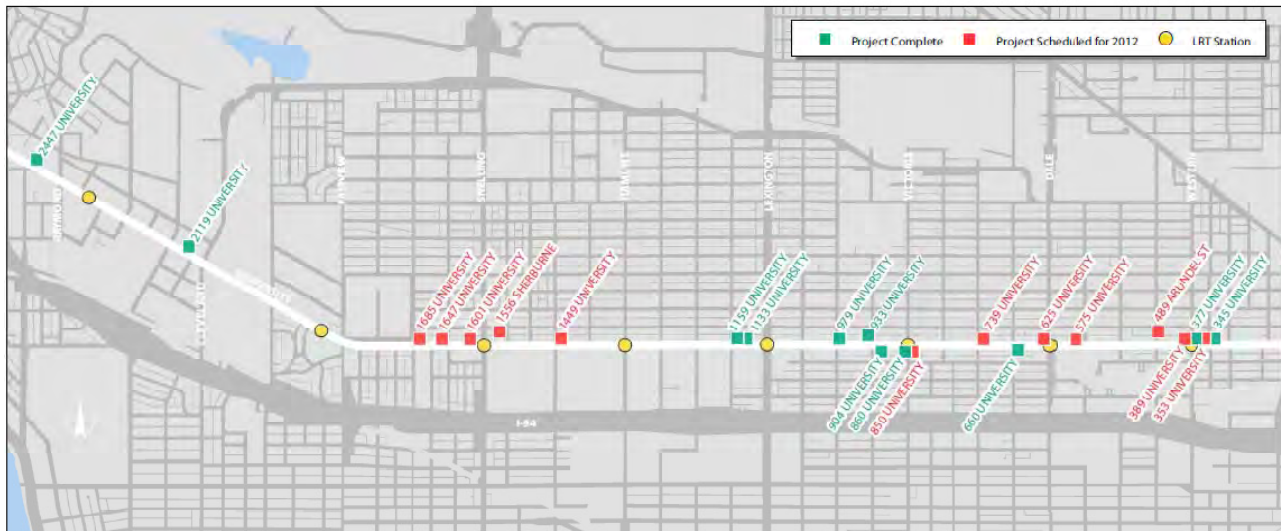
2.3.1 Parking Assistance:

Neighborhood Commercial Parking Program: The City of St. Paul is funding and administering a program to address parking loss during and after CCLRT construction. The program provides low-interest loans to individual businesses that can be used to reach agreements with other businesses for shared parking, or for limited construction to improve off-street parking. Figure 2, below, depicts the locations where parking lot improvements have been or are being made.

Figure 2 – Parking Lot Improvement Locations



Neighborhood Commercial Parking Program Progress Report - November 21, 2011



Significant Activities:

To date, the City of St. Paul HRA has approved \$1,325,000 in funding for 24 parking improvement projects.

- As of the end of the 2011 construction season, the following parking improvement projects have been completed under this program:
 - 345 University – Metro Social Services
 - 860-866 University – Victoria Best Steak House and E-W Beauty Salon
 - 904 University – Thong’s Auto Repair
 - 933 University – Safety Care
 - 1133-1141 University – Twin Cities Monument/Kimble Chiropractic
 - 1159 University – The Vietnam Center
 - 2447 University – Design Press
 - 377 University – May’s Market
 - SE corner of St. Albans and University
 - 979 University – Shear Pleasure
 - 2119 University – Subway parking lot

- The following parking improvement projects have been completed as of May 31, 2012:
 - 1685 University – Milbern Clothing
 - 1647 University – Hammond Awards
- The following projects are planned for completion by the end of 2012.
 - 353 University – Ha Tien Market
 - 389-393 University – Anh's Hair Salon
 - 489 Arundel – a remote lot for 441 University
 - 575 University – Unidale Insurance
 - NW corner of Dale and University – Hickory Hut
 - 739 University – Trung Nam
 - 850-856 University – Tai Hoa BBQ
 - 1449 University – Hair Salons
 - NE block of Snelling and University – central parking lot on Sherburne
 - NW block of Snelling and University – shared parking between Axman and Turf Club
 - 1647 University – Hammond Awards

Alley Improvements Program: The City of St. Paul has dedicated \$350,000 in their Capital Improvement Budget to improve alleys adjacent to the Central Corridor.

Significant Activities:

- All of the committed funds (a total of \$350,000) have been obligated in the City of St. Paul's Capital Improvements Budget (CIB) to complete this program. As of the end of the 2011 construction season, the following alley projects have been completed:
 - Lexington to Oxford (north side of University)
 - Victoria to Avon (south side of University)
 - Avon to Grotto (north side of University)
 - Grotto to St. Albans (bet. Thomas & Lafond)
 - Grotto to St. Albans (north side of University)
 - St. Albans to Dale (north side of University)
 - MacKubin to Arundel (bet. Edmund & Thomas)
 - Arundel to Western (north side of University)
 - St. Albans to Dale (added as part of a parking improvement project)
 - Arundel to Western (north side of University)
- The following projects will be completed in 2012:
 - Fry to Snelling (north side of University)
 - Snelling to Asbury (north side of University)
 - Pascal to Albert (north side of University)

Construction Employee Parking Plan: Central Corridor LRT construction contracts require contractors to minimize use of available on-street parking by developing an employee parking plan.

Significant Activities:

A construction employee parking plan has been developed, submitted, and approved by CCPO staff for the Civil East (St. Paul) and Civil West (Minneapolis) construction contracts. Enforcement of contractor parking requirements is part of the duties of CCPO construction inspectors. Any complaints received from the public regarding contractor parking are immediately responded to by CCPO outreach staff.

2.3.2 Business Assistance Programs:

Business Support Fund: The Business Support Fund program provides no-interest forgivable loans to small businesses (gross annual sales less than \$2 million) that experience construction-related loss of sales.

Significant Activities:

The Business Support Fund administrators established a new set of targeted amounts of funds available to different areas along the corridor for Year 2 of construction in April and began approving and disbursing loans in May. The targeted allocation for Year 2 (2012) is \$2,419,280, which is slightly less than the total amount available at the end of Year 1. The remainder of the funds is being held back to process outstanding Year 1 applications.

Businesses located in Segment 2 (Hamline Avenue to Rice Street) could apply to the program beginning May 1, 2012. In May, three loans in this segment were approved, totaling \$12,196. Additionally, one loan from Year 1 was approved to be funded by funds carried over into Year 2 allocations for Stadium Village. This information is summarized in the table below. See Attachment C1 for a visual depiction of these areas and the status of Year 2 funds disbursed to date.

Business Support Fund - Year 2 Financial Activities	Allocation	Approvals to Date	Funds Remaining	Percent Remaining
Minneapolis				
Cedar Riverside North and South	\$16,397	\$0	\$16,397	100%
Stadium Village	\$41,994	\$20,000	\$21,994	52%
Prospect Park	\$345,324	\$0	\$345,324	100%
Minneapolis Total (year two)	\$403,715	\$20,000	\$383,715	95%
Saint Paul				
Syndicate to Lexington (North Side of University Avenue)	\$130,360	\$0	\$130,360	100%
Syndicate to Lexington (South Side of University Avenue)	\$30,083	\$0	\$30,083	100%
Lexington to Dale (North Side of University Avenue)	\$350,969	\$7,528	\$343,441	98%
Lexington to Dale (South Side of University Avenue)	\$421,163	\$4,668	\$416,495	99%
Dale to Rice (North Side of University Avenue)	\$310,858	\$0	\$310,858	100%
Dale to Rice (South Side of University Avenue)	\$772,132	\$0	\$772,132	100%
St. Paul Total (year two)	\$2,015,565	\$12,196	\$2,003,369	99%
Grand Total (year two)	\$2,419,280	\$32,196	\$2,387,084	99%

In addition to the allocations noted above, two loans that were in process from the 2011 construction year were approved and funded from Year 1 allocations. These loans totaled \$31,088. A summary of Year 1

allocations and approvals is provided in the table below. A visual depiction of Year 1 funds disbursed is available in Attachment C2.

The total value of loans approved to date through the Business Support Fund in Years 1 and 2 is \$1,398,527.

Business Support Fund - Year 1 Financial Activities	Year 1 Allocation	Year 1 Approvals	Balance after Year 1 Approvals
Minneapolis			
Cedar Riverside North	\$129,496	\$55,684	\$73,812
Cedar Riverside South	\$160,329	\$217,744	(\$57,415)
Stadium Village	\$221,994	\$180,000	\$41,994
Prospect Park	\$345,324	\$0	\$345,324
Minneapolis Total	\$857,143	\$453,428	\$403,715
Saint Paul			
Emerald to Hampden (North Side of University Avenue)	\$169,616	\$111,497	\$58,119
Emerald to Hampden (South Side of University Avenue)	\$514,149	\$56,409	\$457,740
Hampden to Aldine (North Side of University Avenue)	\$524,749	\$128,013	\$396,736
Hampden to Aldine (South Side of University Avenue)	\$180,217	\$191,036	(\$10,819)
Aldine to Syndicate (North Side of University Avenue)	\$222,621	\$248,118	(\$25,497)
Aldine to Syndicate (South Side of University Avenue)	\$270,326	\$65,918	\$204,408
Syndicate to Rice (North Side of University Avenue)	\$593,657	\$0	\$593,657
Syndicate to Rice (South Side of University Avenue)	\$381,636	\$0	\$381,636
Lowertown St. Paul	\$95,409	\$111,912	(\$16,503)
St. Paul Total (year one)	\$2,952,380	\$912,903	\$2,039,477
Grand Total	\$3,809,523	\$1,366,331	\$2,443,192

Business Improvement / Expansion Assistance: The Business Improvement / Expansion Assistance program includes \$700,000 available in loan, grant, and Program Related Investment (PRI) funds to assist targeted businesses with significant growth opportunities and/or that are in a position to buy or improve their own buildings with the goal of reinforcing the importance of locally- and minority-owned businesses to the Central Corridor. this program will be administered by the Neighborhood Development Center (NDC).

Significant Activities:

There are a total of 13 Living Cities potential loan projects in the pipeline, which were developed in Fall 2011.

Financial Activities:	Amount
Business façade improvement for small businesses	\$49,500
Loan Loss Reserve Fund that supports Program Related Investment loan for building owners and business expansion	\$100,000
NDC's administrative costs	\$33,500
Total	\$183,000

Business Resources Collaborative (BRC): The Business Resources Collaborative (BRC) is an informal coalition that provides support and technical assistance to businesses affected by the Central Corridor LRT Project. The BRC has received \$315,000 in grants in support of its operations. The BRC provides the following services to businesses along the Central Corridor:

- Provide business consulting and technical assistance (e.g., business and real estate development loan assistance; parking; energy efficiency programs; advocacy, information and referrals).
- Provide and maintain a business resource/information clearinghouse (<http://www.readyforrail.net>).
- Provide a grassroots "buy local" marketing campaign to help provide customers to Central Corridor businesses during project construction.

Financial Activities:	Amount
Creation and facilitation of Central Corridor Business Resources Collaborative. (June 2009)	\$15,000
Creation of the Central Corridor Funders Collaborative Corridor-wide business development strategy, announcement of the strategy, creation of an evaluation framework, and facilitation for 2010. (Feb. 2010)	\$90,000
Grassroots buy local marketing plan. (Nov. 2010)	\$50,000
City of St. Paul funding to Midway Chamber of Commerce to assist in business marketing efforts.	\$25,000
Central Corridor Funders Collaborative funding to Midway Chamber of Commerce to assist in Business Marketing Efforts	\$75,000
Total	\$255,000

University Avenue Business Preparation Collaborative (U7): The University Avenue Business Preparation Collaborative (U7) was created by community development organizations to provide marketing support, on-site business consulting, resource center and planning center, small business workshops, grants for marketing and façade improvements, microlending and financing support to small businesses along the Central Corridor. All funds reported in the Business Impacts SEA for this activity have been disbursed.

Significant Activities:

Significant activities currently underway as part of this program include:

- Providing accounting services to numbers of small businesses through the Ready for Rail initiative.

- Providing full branding packages to Global Hair Salon and Spa, Structure & Flow, Milan's Motors, Cyber Café, and Xtreme Beauty.
- Completion of Web sites for Grooming House, DPI Printing, and the Cave Cafe Mobile Truck.
- Since April 2009, U7 staff has provided 135.5 hours of assistance to 47 Central Corridor businesses.

Financial Activities	Amount
Program to help small through training, technical assistance, and financing. (Jan 2009)	\$200,000
Program to help small business through training, technical assistance, and financing. (Feb. 2010)	\$100,000
Program to help small businesses through training, technical assistance, and financing.(Sept. 2010)	\$100,000
Program to help small businesses through training, technical assistance, and financing. (April 2011)	\$200,000
Bigelow Foundation (\$50,000 in 2009 and \$75,000 in 2010) to prepare small businesses for Central Corridor LRT construction.	\$125,000
St. Paul Foundation (\$75,000 in 2009 and \$75,000 in 2010) to prepare small businesses for Central Corridor LRT construction.	\$150,000
Program to help small businesses through training, technical assistance, and financing. (April 2012)	\$200,000
Total	\$1,075,000

Great Streets and Business Association Assistance Program: The City of Minneapolis will contribute a total of \$210,000 for business technical and marketing support.

During the month of May, no disbursements were made as part of this program.

Financial Activities (Minneapolis along University Ave, Cedar Riverside):	Amount
Business Association Assistance Program	\$13,000
Great Streets Business District Support Grants	\$119,000
City Business Finance Assistance to the African Development Center	\$40,000
Total	\$172,000

Other Business Assistance: The "Other" category in Table 1 consists of funding commitments from the Central Corridor Funders Collaborative (CCFC). All funds reported in the Business Impacts SEA for this activity have been disbursed.

Financial Activities	Amount
Central Corridor Partnership to support public presentations from Bill Knowles (business mitigation consultant)	\$3,000

Asian Economic Development Association to support consultation / presentations by Thao Tran (business mitigation consultant).	\$4,670
Total	\$7,670

Business Marketing Program: On September 28, 2011, the Metropolitan Council approved the use of \$1.2 million in Central Corridor LRT project contingency funding for use to market businesses during project construction. The program will focus on increasing awareness of the diversity of businesses in the Central Corridor area of St. Paul and Minneapolis, increase customer traffic, and minimize lost business revenues.

Significant Activities:

During May, the Met Council and the City of St. Paul negotiated the contract and began implementing the program.

Financial Activities	Amount
Marketing Agency Contract Fees	\$16,094
Administrative Costs	\$2,000
Total	\$18,094

2.3.3 University Avenue / Cedar-Riverside Betterments:

Improved Street Lighting / Street Amenities: The City of St. Paul has contributed additional funds to the project in the amount of \$1,000,000 to include street lighting, colored paving, and other amenities within the public right of way, to enhance the pedestrian character of University Avenue and downtown business districts.

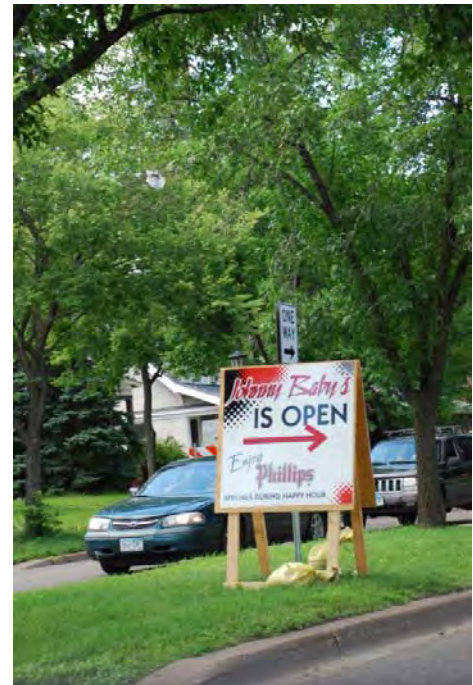
Significant Activities:

These improvements will be implemented concurrently with CCLRT construction, but will be funded by the City of St. Paul. To date, no funds have been expended.

Business Façade Improvement Financing: The City of Minneapolis has committed \$150,000 for business façade-improvement matching grants to businesses along the project corridor.

Significant Activities:

To date, the City of Minneapolis has expended \$58,530 for the Great Streets Façade Improvement Program in Central Corridor business districts. In the month of May, one University Avenue business completed an exterior lighting project using a \$5000 Great Streets Façade matching grant.



A Johnny Baby’s sign on a side street near University Avenue highlights access to the entertainment venue.

2.3.4 Promoting Business Access:

Additional Business Signage: The Metropolitan Council will employ movable variable message signs during construction to assist travelers in accessing businesses in response to frequent changes in construction activities. A total of \$50,000 will be allocated by the Metropolitan Council for this additional business signage.

Significant Activities:

All funds (\$50,000) in this category have been expended to purchase the variable message signs.

Cooperative Advertising and Transit Fare Passes: Metro Transit will provide \$250,000 in marketing support in the form of cooperative advertising and fare passes to businesses for distribution to customers.

Significant Activities:

To date, a total of \$22,155 has been expended on the following activities:

- Go To Passes for U7 Business Support Staff: Four Go To Passes with two months fare were provided to U7 to support their outreach efforts to Central Corridor businesses by providing transportation to interns going door-to-door to talk about available loan programs and related workshops.
- Development / Deployment of Metro Transit Bus Side Ads: A total of six Metro Transit buses were used to promote patronage of Central Corridor businesses during year one of construction. These ads ran from May through November 2011.

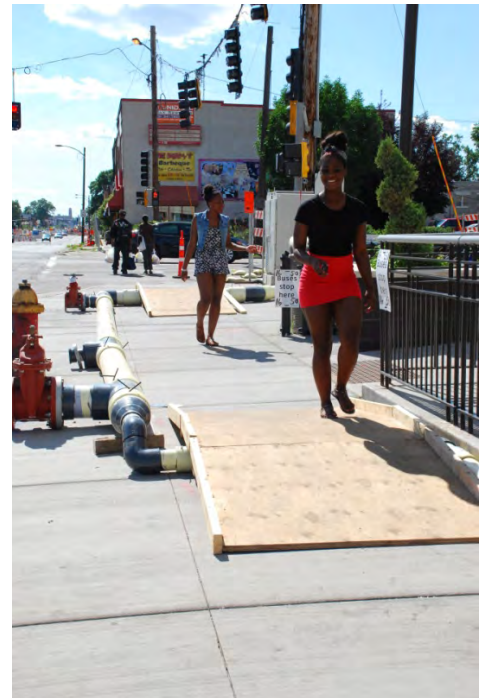
2.3.5 Construction Contract:

Construction Access Plans: Construction contracts (Civil East – St. Paul, and Civil West – Minneapolis) include \$200,000 for construction access plans. Businesses will be notified of any changes to access at least two weeks prior to the start of construction.

Significant Activities:

- Access plans are complete on Civil East. During the month of May, Civil West met with businesses/properties to determine access plans.

Contractor Incentive Program: A contractor incentive program is being provided for the two major construction contracts (Civil East – St. Paul and Civil West – Minneapolis). This program is intended to encourage effective communication and cooperation between the contractor, businesses and residents. A Construction Communication Committee (“CCC”) composed of business owners, residents, and other stakeholders will be created for each outreach sector identified in contract documents. The CCC will meet every two weeks to vote on identified evaluation criteria measuring contractor efforts to minimize construction-related impacts and award quarterly incentives to contractors demonstrating compliance with these measures. The construction contracts include an \$850,000 allowance (project-wide total) for the contractor incentive program.



Pedestrians walk down a University Avenue sidewalk, where ramps placed by construction contractors maintain access over temporary utility pipes.

Significant Activities:

- To date, six evaluations have taken place by CCC's for the Civil East and Civil West construction contracts. The table below summarizes, by contract by Quarter, the Contractor Incentive funds available and the amount the CCC voted to award, based on Contractor performance.

	Civil East		Civil West	
	Funds Available	Funds Awarded	Funds Available	Funds Awarded
2010 – Quarter 4	\$50,000	\$46,920 (94 percent of total)	\$10,000	\$9,920 (99 percent of total)
2011 – Quarter 1	\$40,000	\$30,993 (77 percent of total)	\$20,000	\$20,000 (100 percent of total)
2011 – Quarter 2	\$60,000	\$25,085 (42 percent of total)	\$25,000	\$18,891 (75 percent of total)
2011 – Quarter 3	\$70,000	\$23,200 (33 percent of total)	\$25,000	\$20,000 (80 percent of total)
2011 – Quarter 4	\$70,000	\$27,500 (39 percent of total)	\$25,000	\$18,150 (73 percent of total)
2012 – Quarter 1	\$50,000	\$40,000 (80 percent of total)	\$20,000	\$16,327 (82 percent of total)
Total (to date)	\$340,000	\$193,698 (57 percent of total)	\$125,000	\$103,288 (83 percent of total)

For the most recent evaluation period (Quarter 1, 2012), the Civil West Contractor, AMJV, was awarded 82 percent of eligible incentive funds. Comments from evaluators included concerns related to blocked pedestrian access to businesses and short notice for some work. Positive feedback was received regarding outreach efforts and quick response time on issues. The Civil East Contractor, Walsh Construction, was awarded 80 percent of eligible incentive funds. Comments included concerns related to inadequate fencing as well as parking issues at a few locations. Many concerns noted by the CCC, such as issues related to work by private utilities, were outside of the Walsh's responsibility and control. Positive feedback was received regarding improvements on safe access, such as clearing sidewalks with a sweeper, and information distribution. Walsh's score improvement was influenced by work done "above and beyond work specifications" such as increasing manpower by threefold and implementing efficient procedures to notify businesses of upcoming changes and to complete projects ahead of schedule.

2.3.6 Project Communications:

Construction Communication Plan (Special Signage):

Construction signage will include "Open for Business" signage and other information alerting drivers and pedestrians to construction impacts or other relevant information (e.g., available parking, alternative access, etc.). Approximately four signs will be required per block of construction, and signs will be in place until substantial completion of construction of the surface elements of the project.

Significant Activities:

Construction signage is in place in areas where Civil East (St. Paul) and Civil West (Minneapolis) construction activities are ongoing.

Community Outreach Coordinators: Community Outreach Coordinators will be provided by the Metropolitan Council throughout project construction. The Community Outreach Coordinators act as a liaison between the public and local businesses, including minority-owned businesses, and project contractors. Community Outreach Coordinators are available to answer questions and direct specific construction related concerns back to project contractors and the Metropolitan Council. The Metropolitan Council has dedicated \$4,000,000 to this effort, which includes salary and benefits for a fully staffed Central Corridor Outreach and Communications Team for the four years of project construction from 2010 through 2013. See Attachment D for a display of current Outreach staff and their contact information.

2.4 Requests for Business Assistance and Response

Several of the programs summarized in Section 3 involve direct assistance to businesses in the forms of loans, grants, or other direct assistance. Programs that are managed in this way are listed below, along with information on the number of requests to receive assistance from these programs.

Neighborhood Commercial Parking Program (City of St. Paul): To date, a total of 50 applications have been received by the City of St. Paul and 24 projects have been funded. The City has closed the application process for this program.

Business Support Fund: To date, a total of 111 applications have been received by the City of St. Paul and 98 have been approved for funding. Of the 13 applications not funded:

- One of the applicant businesses closed prior to the loan being disbursed.
- Six of the 13 were not eligible as they actually demonstrated business revenues that increased from periods prior to construction.
- Two of the 13 were not eligible as they were not retail establishments.
- Two of the 13 was not eligible as they were outside the established geographic area for qualified applicants.
- One of the 13 did not meet minimum required time for being in business on the corridor (one-year minimum).
- One of the 13 was the subject of an adverse action taken by the City of St. Paul and was evicted by the landlord before the loan application was processed

(See Attachment C for a visual depiction of the status of funds approved.)

Business Improvement / Expansion Assistance: Currently there are 13 potential projects being investigated with three projects moving through to a loan application – all of the projects moving forward to a loan application are for businesses between Lexington Parkway and Rice Street in St. Paul.

Business Façade Improvement Financing (City of Minneapolis): To date, 19 applications have been received to access funds administered through this program with 16 applications approved and/or funded (one additional application was submitted and then later withdrawn).

2.5 Business Openings / Closings / Relocations

The following update on number of Central Corridor business openings, closings, and relocations uses data gathered by CCPO Outreach staff. Outreach staff maintains an inventory of Central Corridor businesses, which serves as a comprehensive contact database. This inventory is a list of street-level business establishments that are found along the Central Corridor alignment from the West Bank area of Minneapolis to downtown St. Paul.

The information in the following table reflects known business openings, closings and relocations on the Central Corridor for the month of May.

Change in Central Corridor Businesses (May 1, 2012 to May 31, 2012)

Business Openings	2
Business Closings	0
Business Relocations off Corridor	1
Business Relocations on Corridor	0
Business Expansions on Corridor ¹	1

3.0 Frequently Asked Questions

3.1 How do I request a translated summary of this report?

Please contact the Central Corridor Public Outreach and Communications Team for assistance:

Central Corridor email: centralcorridor@metc.state.mn.us
Hotline: 651-602-1404

Requesting a Spanish Summary of Report:

¿Cómo puedo solicitar un resumen traducido de este informe?

Por favor comuníquese con el *Equipo de Corredor Central Publico de Alcance y Comunicación* (Central Corridor Public Outreach and Communications Team) para asistencia.

Correo electrónico del Equipo de Corredor Central: centralcorridor@metc.state.mn.us
Línea de ayuda: (651) 602-1404

¹ Note: this inventory did not record or reflect business expansions along the corridor in monthly reports prior to the May 2012 report.

Requesting a Vietnamese Summary of Report:

Làm thế nào để yêu cầu một bản tóm tắt dịch của báo cáo này?

Xin vui lòng liên hệ với Central Corridor Public Outreach and Communications Team để được hỗ trợ:

Central Corridor email: centralcorridor@metc.state.mn.us

Hotline: 651-602-1404

Requesting a Somali Summary of Report:

Sideen u dalbadaa warbixintaan kooban oo la fasiray?

Fadlan la soo xirii Central Corridor caawimada dadweeynaha iyo kooxda fariinta dadweeynaha u qaabilsan.

Central Corridor Eemeylkoodu waa: centralcorridor@metc.state.mn.us

Telefoonka: 651 602 1404

Requesting a Hmong Summary of Report:

Yuav ua li cas thiaj li thov tau daim ntauw txhais ua lus Hmoob txog cov xov xwm no?

Yog koj xav tau kev pab, thov hu los yog sau ntauw rau tom cov Koos Haum (Central Corridor Public Outreach and Communications Team).

Sau ntauw rau: centralcorridor@metc.state.mn.us

Xov Tooj: 651-602-1404

3.2 How can I report a construction-related problem?

To report problems that arise during construction, call the 24-hour hotline at 651-602-1404.

3.3 How can I get information on business assistance during construction?

“Ready for Rail” is a great source for information on programs to assist Central Corridor businesses during construction and can be found at <http://www.readyforrail.net/> or by calling 651-280-2384.

3.4 How can I comment on the project?

The outreach program provides many avenues for people to submit comments and concerns. The outreach team forwards your comments and concerns to the engineers.

Central Corridor email: centralcorridor@metc.state.mn.us

Phone line: 651-602-1645

Attend a public meeting. See the Central Corridor meetings page at www.centralcorridor.org

3.5 Where do I get information about job opportunities

The Met Council and Central Corridor Funders Collaborative created www.lrtworks.org for job seekers to register their qualifications.

3.6 How can the public get construction information?

Details about construction will be available at www.centralcorridor.org and the public will be notified in advance about work, including detours and road closures. Project outreach coordinators began surveying business and property owners in the spring of 2008 for details on their points of access to help engineers design the line and plan construction.

Attachment A

Summary of Monthly Complaints / Response

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Civil East (209 records)						
Bus	285 bus line re-routed	dana Happel called back.	X		05.29.2012	05.30.2012
Incidents	Vehicle damage	Kimberly returned call (5/2). Spoke with caller.	X		05.02.2012	05.02.2012
Incidents	Construction vehicles thru Midway Shopping Center parking	Reminded Walsh not to drive through Midway Shopping Center.		X	05.22.2012	05.24.2012
Incidents	Drywall Crack	Abdi called back 5/25. Kimberly spoke with Robert previously, including on 5/26.	X		05.25.2012	05.25.2012
Misc	Waiting Return Call from Shoua	5-1-2012 Shoua Lee called called owner and responded.	X		05.01.2012	05.01.2012
Misc	no Left on Snelling	5-1-12 Rita returned call and referred to Walsh. No further action required	X		05.01.2012	05.01.2012
Misc	Putting in Sewer?	Kimberly returned call (5/1). Nkongo visited with Skip 5/1.	X		05.01.2012	05.01.2012
Misc	Needs more funding	Nkongo called back 5/2 and provided requested information.	X		05.02.2012	05.02.2012
Misc	Site Closing Timefrace	5-2-12 Rita will include opening date in the 5/4/12 Construction Update	X		05.02.2012	05.02.2012
Misc	Construction using parking lot	5-2-12Rita returned call and notified Walsh Construction of parking issues.	X		05.02.2012	05.02.2012
Misc	Saigon Entrance	Kimberly responded (5/2) with personal visit to site.	X		05.02.2012	05.02.2012
Misc	Business driveways blocked 700 block of Univ.	Kimberly responded (5/2) with personal visit to site and resolved.	X		05.02.2012	05.02.2012
Misc	Project done date?	5-13-12 Rita returned call. No further action required.	X		05.03.2012	05.03.2012
Misc	Screw sticking up in walkway	Nkongo responded via email 5/3. Walsh crews removed immediately on 5/3	X		05.03.2012	05.03.2012
Misc	No fencing - Farington to Virginia	Walsh completed the work in the area on 5/3 and reinstalled the fence.	X		05.03.2012	05.03.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Need notice if sidewalk or driveway blocked	Walsh responded 5/3 and built sidewalk bridge to get customers over service installation area.	X		05.03.2012	05.03.2012
Misc	Concrete too high for door?	Kimberly visited site (5/3) personally. Walsh resolved.	X		05.03.2012	05.03.2012
Misc	Safety truck removed business sign	Kimberly returned call on 5/5. Signs were returned.		X	05.03.2012	05.05.2012
Misc	Need Flagger	Nkongo called back 5/4/2012, and Walsh provided a flagger.	X		05.04.2012	05.04.2012
Misc	Large Pothole	Walsh filled pothole immediately. No call back requested.	X		05.04.2012	05.04.2012
Misc	Constr crews backing in and out of supermarket driveway	Walsh called 5/4 and ordered to smooth out driveway.	X		05.04.2012	05.04.2012
Misc	Needs flagger at his location	Nkongo called back 5/4. Walsh assigned flagger immediately on 5/4.	X		05.04.2012	05.04.2012
Misc	Street Flooding	Kimberly returned call (5/5) and contacted and forwarded to City of St Paul public works.	X		05.05.2012	05.05.2012
Misc	Construction Posts moving	Issue resolved 5/7.	X		05.06.2012	05.07.2012
Misc	Closure for Cleveland	5-712 Rita and Kimberly answered caller. No further action required.	X		05.07.2012	05.07.2012
Misc	No notice of blockages	5-8-12 Rita returned call to Ultan Duggan. He would like to talk to Dan sofer	X		05.08.2012	05.08.2012
Misc	Huge pothole in crossover at Rice and University	Kimberly contacted Xcel energy to tell them of this - it was left over from their work.	X		05.08.2012	05.08.2012
Misc	Sewer work flooded Dawah Institute basement	Kimberly contacted (5/8) caller and then forwarded incident information on to claims.	X		05.08.2012	05.08.2012
Misc	Lrg truck blocking restaurant signage	Walsh discussed this situation with the crews. No call back requested.	X		05.08.2012	05.08.2012
Misc	Porta-potty in front of restaurant window	Walsh removed porta potty immediately on 5/8	X		05.08.2012	05.08.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Flooded basement	Walsh replied to caller 5/9 to explain work. Foundation in roadway not on plan.	X		05.08.2012	05.09.2012
Misc	No drilling during class times?	Dana Happel responded by phone	X		05.09.2012	05.09.2012
Misc	How long - Dale on lane	Nkongo called back 5/9 and provided timeline.	X		05.09.2012	05.09.2012
Misc	Traffic Routing Suggestion - Robert	Nkongo called back 5/9/12.	X		05.09.2012	05.09.2012
Misc	Heavy Equip sitting idle in front of bldg.	This complaint was reviewed by Walsh on 5/10.	X		05.09.2012	05.10.2012
Misc	LRT Restrictions on 4th St				05.10.2012	
Misc	Left turn @ Light at Hamline & University	Nkongo responded via email Issue forwarded to the city.	X		05.10.2012	05.10.2012
Misc	cars in constr area Grotto & Univ	Nkongo called back 5/10. Walsh reviewed and corrected this issue.	X		05.10.2012	05.10.2012
Misc	Business driveway blocked	Nkongo responded 5/11. Walsh corrected the situation.	X		05.10.2012	05.10.2012
Misc	Entrance blocked - no notice	Nkongo called back. Walsh resolved 5/10.	X		05.10.2012	05.10.2012
Misc	Construction Completed?	Rita responded to caller and provided construction schedule.	X		05.11.2012	05.11.2012
Misc	Construction barrel in wb lane	Civil West Issue	X		05.11.2012	05.11.2012
Misc	Unacceptable concrete work	5-11-12 Rita returned call and forwarded to CCPO and Walsh Construction to	X		05.11.2012	05.11.2012
Misc	Cracked Window	Walsh claim department is following up with owner to discuss.	X		05.11.2012	05.11.2012
Misc	Buses will be parked in front	Abdi called back 5/11 and resolved.	X		05.11.2012	05.11.2012
Misc	No Ped crossing - Lex & Univ	Kimberly connected with Kim at Ocean	X		05.11.2012	05.11.2012
Misc	Barricade in street	Nkongo called 5/11. Walsh corrected 5/11.	X		05.11.2012	05.11.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Viva Video Issues	No call back requested. Walsh crews showed up on the scene immediately.	X		05.11.2012	05.11.2012
Misc	Trash can for water bottles	Trash cans at temporary bus stops are in place.	X		05.11.2012	05.11.2012
Misc	cones moved	Crews on site adjusted traffic control.	X		05.12.2012	05.12.2012
Misc	When will Cedar be done	Nkongo responded via email 5/14.		X	05.12.2012	05.14.2012
Misc	Cones and barriers in incorrect positions	Crews on site adjusted traffic control.	X		05.13.2012	05.13.2012
Misc	construction materials into sewer system	Dana Happel returned phone call	X		05.14.2012	05.14.2012
Misc	Pedestrian signs	Kimberly returned Carol's call 5/14 and went to review site.	X		05.14.2012	05.14.2012
Misc	business 918 reported its access blocked	CLOSED OUT. DUPLICATE	X		05.14.2012	05.14.2012
Misc	No access to store because of wet cement & barriers	Nkongo and Kimberly were on phone with caller 5/14.	X		05.14.2012	05.14.2012
Misc	Stain glass window repair	Walsh returned call 4/14.	X		05.14.2012	05.14.2012
Misc	House shaking - pictures falling from walls	Kimberly returned call on 5/15 and left a detailed message with contact	X		05.15.2012	05.15.2012
Misc	Shuang Hur - no in or out access	CCPO had contractor provide alternate	X		05.15.2012	05.15.2012
Misc	Shuang Hur is fenced in	Issue resolved as CCPO had the contractor provide an alternate access.	X		05.15.2012	05.15.2012
Misc	Best route to Holman field	Dana Happel left message by phone.	X		05.15.2012	05.15.2012
Misc	John Ireland to Jackson open?	Dana Happel responded by phone.	X		05.15.2012	05.15.2012
Misc	Water trench causing house shaking	SPRW fixed trench; issue resolved.		X	05.15.2012	05.17.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Likes Newsletter	No action needed		X	05.15.2012	05.18.2012
Misc	Transfer road closed for how long?	Rita responded to caller and provided construction schedule.	X		05.16.2012	05.16.2012
Misc	Directing people for commencement	Dana called back.	X		05.16.2012	05.16.2012
Misc	I94 bridge closed	Dana called back with route information.	X		05.16.2012	05.16.2012
Misc	Health Partners Updating Employees on construction	Michelle Webb responded by phone.	X		05.16.2012	05.16.2012
Misc	Directions I94 from Wisc	Dana Happel responded by phone.	X		05.16.2012	05.16.2012
Misc	Constr cones directing people into construction	Kimberly returned call. Dispatch did not know exactly where situation was.	X		05.16.2012	05.17.2012
Misc	People driving around barricades into construction	Kimberly returned Vaughn's call immediately.		X	05.16.2012	05.18.2012
Misc	Signs at business addressed 448 University need corrections	Walsh responded immediately after receiving notice.		X	05.16.2012	05.18.2012
Misc	Traffic signals and signage	Per Dana - transfer to Indira	X		05.16.2012	05.16.2012
Misc	Closures for the weekend				05.17.2012	
Misc	Need authorization to remove concrete	CCPO staff directed Walsh crews to remove curb to widen temporary driveway.	X		05.17.2012	05.17.2012
Misc	Hamline Ave closing - more info	Rita returned call and provided caller with information.	X		05.17.2012	05.17.2012
Misc	Business blocked - feels retaliation	Kimberly called and provided caller with construction information.	X		05.17.2012	05.17.2012
Misc	Loosing business - needs call to discuss plan	Kimberly called Hai and explained construction schedule.	X		05.17.2012	05.17.2012
Misc	Target sign hit & tree down.	Rita responded to caller.	X		05.17.2012	05.17.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Water damage/flooding	Walsh visited site and the flooding was found to not be a result of the	X		05.17.2012	05.17.2012
Misc	Directions to Landmark Center from Roseville	Dana Happel responded by phone.	X		05.17.2012	05.17.2012
Misc	Construction going to interfere with his Travel from Roseville to Burnsville	Dana Happel left voice message and Dana responded by phone.	X		05.17.2012	05.17.2012
Misc	MTC Vehicle blocking traffic	Vehicle was removed immediately.	X		05.17.2012	05.17.2012
Misc	10th & Cedar - how long construction lasting	Dana Happel called back with closure detail.	X		05.17.2012	05.17.2012
Misc	What exits available for use	reassigned to Dana	X		05.17.2012	05.18.2012
Misc	Stoplight stuck on red Victoria & Univ	Walsh reviewed immediately. Signal was operating correctly.	X		05.18.2012	05.18.2012
Misc	When Snelling open to 2 lanes	Rita returned call and provided construction schedule.	X		05.18.2012	05.18.2012
Misc	Left turn signs incorrect	The sign is correct.	X		05.18.2012	05.18.2012
Misc	Cement on side of building	Kimberly responded to Mike 5/18.	X		05.18.2012	05.18.2012
Misc	Lights stuck on Univ & Victoria	Walsh reviewed immediately and timing was fine.	X		05.18.2012	05.18.2012
Misc	Cedar bridge open or closed?	Dana Happel responded by phone.	X		05.18.2012	05.18.2012
Misc	I94 & 35E Construction	Dana Happel called back with construction update.	X		05.18.2012	05.18.2012
Misc	Confusing Red light at Franklin & Univ.	Rita responded via email and explained intersection configuration.		X	05.18.2012	05.21.2012
Misc	Remove pork chop island	Rita responded to caller; intersection built according to plan.		X	05.18.2012	05.21.2012
Misc	Driving between barriers - getting stuck	Walsh evaluate on 5/19, made it more difficult for drivers to enter area closed to	X		05.19.2012	05.19.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Groundswell Coffee has negative impact from 3.5 weeks of closed traffic	Abdi responded to caller to explain construction schedule.	X		05.21.2012	05.21.2012
Misc	All entrances blocked to Disc Auto Glass	Michelle responded to caller; vehicles blocking driveway were moved.	X		05.22.2012	05.22.2012
Misc	Peak hours & North Star				05.22.2012	
Misc	Issue with front door	Walsh cut wood immediately to allow door to open fully.	X		05.22.2012	05.22.2012
Misc	Grass feed and straw placement	Kimberly spoke with Jeff Lunde. Parking lot had exposed soil. Walsh was correcting.	X		05.22.2012	05.22.2012
Misc	Mall entrance blocked between Western & Arundel	Walsh reviewed situation, what was blocking the entrance had moved.	X		05.22.2012	05.22.2012
Misc	Leftt the gate, took fence	Kimberly responded immediately. Fence was open to alley, just as per plan.	X		05.22.2012	05.22.2012
Misc	Near clear access signage	Dana Happel responded by phone.	X		05.22.2012	05.22.2012
Misc	Signage - Open to local businesses	Michelle responded to caller; CCPO directed Walsh to fix signage.	X		05.22.2012	05.23.2012
Misc	No HotLine number in construction area	Abdi responded to caller; additional hotline signs installed.	X		05.23.2012	05.23.2012
Misc	No enough room for handicap, bikes or scooters.	CCPO responded to caller.	X		05.23.2012	05.23.2012
Misc	Didn't know of traffic change - drove into oncoming traffic	Walsh and CCPO reviewed signage 5/23 and made any necessary changes.	X		05.23.2012	05.23.2012
Misc	When will work complete	Dana Happel responded by phone.	X		05.23.2012	05.23.2012
Misc	Directions to Lindberg from 35N	Dana Happel responded by phone.	X		05.23.2012	05.23.2012
Misc	Sign needs updating at Minnehaha & Hamline	Michelle responded to caller; CCPO directed Walsh to make adjustments to	X		05.23.2012	05.24.2012
Misc	Water pouring into building	Shoua responded to caller; caller now working with Walsh's claims department.	X		05.24.2012	05.24.2012
Misc	Directions from WI to Robert	Abdi responded to caller and provided	X		05.24.2012	05.24.2012
Misc	Wants to know ?	Abdi responded to caller to provide requested information.	X		05.24.2012	05.24.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Access the transportation bldg.	Abdi responded to caller and provided detour information.	X		05.24.2012	05.24.2012
Misc	Bricks	Abdi responded to caller.	X		05.24.2012	05.24.2012
Misc	Major ponding issue	Abdi responded to caller and explained erosion system.		X	05.24.2012	05.29.2012
Misc	Lrg construction sign pick up	Kimberly called and talked with Hai, Walsh moved the signs.		X	05.24.2012	05.29.2012
Misc	Road Closures	Per Shoua - caller suggested we add a second detour to the Rice to Robert Walsh: This complaint was reviewed and the work was performed per common practice and spec.	X		05.25.2012	05.25.2012
Misc	PVC Pipe cutting cleanup	Abdi responded to caller.	X		05.25.2012	05.25.2012
Misc	Asthma concern for daughter	Abdi responded to caller.	X		05.25.2012	05.25.2012
Misc	Repairs at Cedar & 7th	Dana Happel called back.	X		05.25.2012	05.25.2012
Misc	House damage inspection	Kimberly spoke with caller and forwarded to Walsh claims for inspection and review.	X		05.25.2012	05.26.2012
Misc	Road closed sign affecting business				05.29.2012	
Misc	Needs alternate route	Nkongo responded to caller to provide requested information.	X		05.29.2012	05.29.2012
Misc	Griggs & Hamline both closed	Nkongo responded to caller; Griggs is open.	X		05.29.2012	05.29.2012
Misc	Need access to billboard	Kimberly contacted caller on 5/29 and Walsh provided access to clear channel	X		05.29.2012	05.29.2012
Misc	No road closed sign	Indira responded by phone.		X	05.29.2012	06.01.2012
Misc	Road closure info and alternate routes	Michelle responded to caller and provided requested information.	X		05.30.2012	05.30.2012
Misc	Positive Comment on contractors and looks	No response needed.	X		05.31.2012	05.31.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Re-open north side Hamline	Abdi responded to caller and provided requested information.	X		05.31.2012	05.31.2012
Misc	How to get to Centennial Office	Michelle responded to caller to provide requested directions.	X		05.31.2012	05.31.2012
Misc	Trench & apron at 2469 University E	Nkongo called Joe and visited the driveway. Walsh repaired the driveway.	X		05.31.2012	05.31.2012
Parking	Only sidewalk to parking blocked	Kimberly responded (5/2) and went	X		05.02.2012	05.02.2012
Parking	Sidwalk & parking lot blocked - no customers	Kimberly responded (5/2) and went personally to visit business.	X		05.02.2012	05.02.2012
Parking	Pickup for Vulnerable Adults access blocked	Dana Happel responded by phone.	X		05.02.2012	05.02.2012
Parking	Liquor store parking delivery trucks blocking alley	Nkongo called 5/4 and advised owner to speak to her neighbor.	X		05.04.2012	05.04.2012
Parking	Sidewalk blocked - can't get to cars	Called Vaughn back 5/4/2012.	X		05.04.2012	05.04.2012
Parking	Parking for Ngon's Bistro	Kimberly returned phone call on (5/5) and resolved issue.	X		05.05.2012	05.05.2012
Parking	Ngon's Bistro Parking	Kimberly returned call on 5/5. Resolved issue.	X		05.05.2012	05.05.2012
Parking	Longer light at Lexington & Univ	Nkongo called back 5/10 and forwarded to Walsh to discuss with City.	X		05.09.2012	05.09.2012
Parking	Constr vehicles in and out of parking lot	Nkongo called back 5/9. Several Walsh	X		05.09.2012	05.09.2012
Parking	Any construction planned around standard parking				05.14.2012	
Parking	Constr workers parking in 1 hr restricted parking	Kimberly was at location immediately and moved the cones on Avon and	X		05.16.2012	05.16.2012
Parking	Ease congestion suggestion for Pascal	Rita responded; parking concerns forwarded to appropriate staff.	X		05.17.2012	05.17.2012
Parking	Access to parking ramp street cleaned	Dana responded by phone.	X		05.17.2012	05.17.2012
Parking	Construction truck parking next to restaurant	Truck was moved; Kimberly followed up.	X		05.18.2012	05.18.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Parking	Construction timeline in front of his parking garage	Kimberly called immediately to answer question.	X		05.20.2012	05.20.2012
Parking	No Parking Signage unsuccessful	Rita responded to caller; issue being forwarded to SPPD.	X		05.21.2012	05.21.2012
Parking	Construction using parking spaces in front of business	Kimberly responded to Hai. Workers were told to park their personal cars further away.	X		05.21.2012	05.21.2012
Parking	More rock needed in parking lot	Walsh re-graded the entrance within the hour.	X		05.22.2012	05.22.2012
Parking	Parking lot access blocked	Kimberly Sannes and Dana Happel called back.	X		05.22.2012	05.22.2012
Parking	Illegally Parked	Kimberly responded to caller; lifts not related to CCLRT project.	X		05.29.2012	05.29.2012
Parking	Parking Access @ 555 Wabasha	Per Dana - transfer to Indira		X	05.31.2012	06.15.2012
Pedestrian	Sidewalk torn up without notification	Nkongo called back 5/3. Walsh resolved	X		05.03.2012	05.03.2012
Pedestrian	3 main pedestrian access concerns	Walsh reviewed and took action.		X	05.07.2012	05.12.2012
Pedestrian	The business at 1010 University Avenue lacks pedestrian bridge at their	Kimberly called back 5/8. Walsh placed bridge at entrance immediately.	X		05.08.2012	05.08.2012
Pedestrian	Can't cross street @ Dale	Kimberly returned call 5/8 and left message.	X		05.08.2012	05.08.2012
Pedestrian	walkways keep changing	Nkongo called back 5/8.	X		05.08.2012	05.08.2012
Pedestrian	Sidewalk Closure Quest	Dana Happel left an email with caller.	X		05.08.2012	05.09.2012
Pedestrian	Barricade in way of ped pushbutton for signal	Obstruction complaint was forwarded by Walsh to crews - removed.		X	05.08.2012	05.10.2012
Pedestrian	Ped safety at Avon & University	Nkongo called back. Forwarded to Nkongo returned call 5/11. Issue resolved.	X		05.10.2012	05.10.2012
Pedestrian	No ped walkway by library	The caller contacted Nkongo via cell phone 5/13. Forwarded request to Walsh.	X		05.11.2012	05.11.2012
Pedestrian	Sidewalk closure		X		05.13.2012	05.13.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Pedestrian	Need a safer Ped crossing on So. side Lex & Univ	Ped crossing was evaluated immediately by Walsh and removed.	X		05.14.2012	05.14.2012
Pedestrian	Will peds be able to cross I-94/35E	Kimberly returned call on 5/16.		X	05.14.2012	05.16.2012
Pedestrian	Ped lights covered - North side of Dale & Univ	Kimberly returned call 5/15, south temp ped light being activated.	X		05.15.2012	05.15.2012
Pedestrian	No wheelchair access	Peter evaluated situation and directed Walsh to resolve issue.	X		05.16.2012	05.16.2012
Pedestrian	ped walkway blocked by primer truck	The truck was moved within twenty minutes of the call.	X		05.16.2012	05.16.2012
Pedestrian	Ped crossing dangerous - lights not working correctly	Kimberly called and left message for Esther on 5/17 with detailed contact	X		05.16.2012	05.17.2012
Pedestrian	Ped signage unclear	Kimberly called Carol on 5/18; situation was resolved.	X		05.18.2012	05.18.2012
Pedestrian	Univ south side ped blocked	Kimberly responded to caller; Lucas resolved.	X		05.21.2012	05.21.2012
Pedestrian	Stepped in Wet Concrete	Kimberly called Vaughn on 5/21.	X		05.21.2012	05.21.2012
Pedestrian	Ped Bridge between Avon & Grotto back up	Caller was contacted 5/22; crews were working on bridges.	X		05.22.2012	05.22.2012
Pedestrian	How much sidewalk is being taken out?	Shoua responded to caller; CCPO directed crews to fix sidewalk situation.	X		05.23.2012	05.23.2012
Pedestrian	Access to Ped pushbutton	CCPO directed Walsh to make temporary adjustments.	X		05.24.2012	05.24.2012
Pedestrian	In wheelchair crossing the street	Kimberly returned call and then forwarded the information to the claims	X		05.24.2012	05.24.2012
Pedestrian	No cart access to store - bridge out	Shoua responded to caller; CCPO directed crews to fix access to store.	X		05.25.2012	05.25.2012
Pedestrian	Wheelchair ramp under water	Abdi called back 5/25. Walsh corrected issue on 5/25 from extremely heavy rain on 5/24.	X		05.25.2012	05.25.2012
Pedestrian	Please see photos attached for more details.	Walsh responded to these issues and they have been resolved.	X		05.26.2012	05.26.2012
Pedestrian	Puddle causing issues for bus stop	Walsh worked to recover the walkway the next day after the heavy rain.		X	05.28.2012	05.31.2012
Pedestrian	Truck parked in pedestrian walkway	Abdi called Vaughn back 5/29. Truck was moved.	X		05.29.2012	05.29.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Pedestrian	Pedestrian crossways gone				05.30.2012	
Pedestrian	Can pedestrians still walk across street?	Michelle responded to caller.	X		05.30.2012	05.30.2012
Pedestrian	ADA violation at pedestrian ramp in front of Freeman building	Nkongo emailed back. Walsh resolved.	X		05.30.2012	05.30.2012
Pedestrian	Sidewalks	Abdi called back 5/30. To be resolved by June 9.	X		05.30.2012	05.30.2012
Safety	Concrete falling from railway bridge	5-2-12 Rita returned call and referred to Shoua	X		05.02.2012	05.02.2012
Safety Security	Daisy demands call immediately	directed crews to fix access to business.	X		05.25.2012	05.25.2012
Traffic	Lights @ Univ & Snelling	5-2-12 Rita forwarded concern to Maintenance of Traffic Meeting	X		05.02.2012	05.02.2012
Traffic	Directions to 345 Smith	Dana Happel returned phone call.	X		05.02.2012	05.02.2012
Traffic	Sibley - how long right lane closed?	Dana Happel responded by email		X	05.09.2012	05.11.2012
Traffic	Closed exit and entrance ramps on 35E	Dana Happel responded by email	X		05.11.2012	05.11.2012
Traffic	I35E and 94 E open this weekend?	Dana called back.	X		05.16.2012	05.16.2012
Traffic	Convention in St. Paul - re 35W	Dana called on same day.	X		05.16.2012	05.16.2012
Traffic	Can't live here - truck traffic	Not CCLRT related; caller needs to call city or county.	X		05.17.2012	05.17.2012
Traffic	People driving thru closed road	Walsh sent safety signs on 5/21 to correct any signs they saw were out of	X		05.20.2012	05.21.2012
Traffic	Slow down traffic	Abdi responded to caller.		X	05.22.2012	05.29.2012
Traffic	Faded lane marking make driving confusing	Walsh checked the lane markings and the signage on 5/23.	X		05.23.2012	05.23.2012
Traffic	Flooding under bridge near Menards	Abdi responded to caller.	X		05.24.2012	05.24.2012
Traffic	Flooding under AM/TRAK - citizen directing traffic	Shoua responded to caller.	X		05.24.2012	05.24.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Traffic	Flooding at intersection - Univ & Fairview/Cleveland	There was a huge rain event. The water dispersed.	X		05.24.2012	05.24.2012
Traffic	When will Hamlin Open & need sign saying road open to local businesses	Michelle responded to caller; CCPO directed Walsh to fix signage.	X		05.24.2012	05.25.2012
Traffic	Car drove thru barriers	Mike Pretel went to site and fixed traffic control.		X	05.25.2012	05.27.2012
Traffic	Needs road block put up	Mike Pretel went to site on 5/27	X		05.26.2012	05.27.2012
Traffic	When closing Univ @ Transfer	Abdi responded to caller and explained construction schedule.	X		05.29.2012	05.29.2012
Traffic	Univ from Rice to Jackson - closing or one lane?	Michelle responded to caller and provided construction schedule information.	X		05.30.2012	05.30.2012
Traffic	Traffic confusion at 280 & Univ	Director of Construction responded. Issue was resolved.	X		05.30.2012	05.31.2012
Utilities	Water Leak inside bldg.	Nkongo called back 5/4/12 and passed on to St. Paul Regional Water.	X		05.04.2012	05.04.2012
Utilities	Water supply not working for one of two supplies	SPRW is working with caller to fix/reconnect water valve.	X		05.18.2012	05.18.2012

Civil West (93 Records)

Incidents	Vandalism leeway?	Dan responded by email. Information provided.	X		05.02.2012	05.02.2012
Incidents	Impaled with wire	AMJV staff immediately went out on site and removed the wire.	X		05.10.2012	05.10.2012
Incidents	Car damage	Joy Miciano contacted advised Ms. Joy Miciano provided the schedule for nighttime construction activities.		X	05.12.2012	05.14.2012
Misc	Late night Construction	Jessica Hill provided hotline cards. AMJV will work until midnight during	X		05.01.2012	05.01.2012
Misc	Hotline Cards and Night Work	AMJV staff reviewed Malcolm Ave/University Ave intersection at 7:00	X		05.01.2012	05.01.2012
Misc	Orange markers knocked down		X		05.02.2012	05.03.2012
Misc	Stop night construction during finals week	AMJV has decided to limit nighttime construction until 12 AM during finals week.	X		05.03.2012	05.03.2012
Misc	Detour markers need fixing 4th & Malcolm	AMJV field staff went out and tighten up the cones along the access road on 29th.	X		05.04.2012	05.04.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Schedule Update Request	Joy Miciano provided an update on construction activities.	X		05.04.2012	05.04.2012
Misc	Fence on road	AMJV staff responded immediately and put the fence back in place.	X		05.05.2012	05.05.2012
Misc	Construction Over?	Dan responded by phone. Construction timeline provided.	X		05.06.2012	05.07.2012
Misc	Request for Design Change				05.07.2012	
Misc	Schedule Information Request	Laura Baenen responded by email. Information provided		X	05.07.2012	05.14.2012
Misc	Shaky House	No response needed.	X		05.08.2012	05.08.2012
Misc	Large hole in front of driveway	AMJV was replacing fill in front of the driveway; access was restored.	X		05.08.2012	05.08.2012
Misc	Huron Exit Closed?	Dan responded and left voicemail.	X		05.10.2012	05.10.2012
Misc	Wash Ave Bridge EB Detour	Dan responded by phone, information provided. CCPO will pass comment to University of Minnesota	X		05.10.2012	05.10.2012
Misc	Access to Delawate on Monday?	Dan responded by phone. Information and directions provided.	X		05.11.2012	05.11.2012
Misc	Construction Updates - Early Friday instead?	Jessica reponded that she is available to respond to questions.	X		05.11.2012	05.11.2012
Misc	Wants map of two 90 degree turns in track	Jessica responded with graphic of area and area of website to learn more.		X	05.11.2012	05.14.2012
Misc	Road Closed sign knocked over, etc.	AMJV staff reviewed the site.	X		05.12.2012	05.12.2012
Misc	College student has questions	Dan responded by email, information provided	X		05.14.2012	05.14.2012
Misc	Needs directions onto I94 from Huron when ramps closes	Dan responded by phone. Closure due to MnDOT I-94 project. Information provided.	X		05.14.2012	05.14.2012
Misc	5th & I94 exit closing?	Dan responded by email. Work not related to CCLRT construction,	X		05.14.2012	05.15.2012
Misc	Request for Final Design of Malcolm Triangle	Jessica emailed the plans.	X		05.14.2012	05.15.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Void - How to get to Boynton, and the Kaufman and STSS loading docks.				05.15.2012	
Misc	Reach Boynton, and Kaufman and STSS loading docks	Jessica called back.	X		05.15.2012	05.15.2012
Misc	Construction Updates and Clarifications	Joy Miciano provided updates.	X		05.15.2012	05.16.2012
Misc	Flagger Needed at Fraser	CCPO has directed the Contractor to provide a flagger at the requested		X	05.15.2012	05.17.2012
Misc	LRT time from Twins Stadium to Robert St. Station.	Dan responded by email, information and website links provided.		X	05.15.2012	05.18.2012
Misc	Route for Semi to Lind Hall	Dan responded by phone, information and directions provided	X		05.16.2012	05.16.2012
Misc	Wants north/south alternating light	Dan responded by email. Current traffic control and detours will remain in place.	X		05.16.2012	05.17.2012
Misc	Update at Malcolm Ave and Traffic Movements at Bedford St	AMJV and CCPO responded by email with information about private utility	X		05.16.2012	05.17.2012
Misc	Walnut St Intersection Update	AMJV reopened northbound Walnut St on Friday, 5/18/12.	X		05.16.2012	05.17.2012
Misc	5th Street Ramp bike path detour				05.17.2012	
Misc	Request for updated bussiness detour maps for Stadium Village	AMJV provided updated detour maps for businesses.	X		05.17.2012	05.15.2012
Misc	Upset regarding phone service interruptions	Dan responded by phone, information provided to CenturyLink.	X		05.17.2012	05.17.2012
Misc	When are crews supposed to stop construction	Joy Miciano spoke with Mr. Zhang and provided the night work schedule.	X		05.18.2012	05.18.2012
Misc	25th and Delaware St Restoration and Signage	AMJV to complete restoration in the area, bus stop request forwarded to Metro Transit	X		05.18.2012	05.18.2012
Misc	Exit Sign in Washington Ave Ramp Lobby	AMJV covered the exit sign.	X		05.18.2012	05.18.2012
Misc	Restoration on the NW Corner of Oak Intersection	Joy Miciano provided updated information and requested the area be	X		05.18.2012	05.18.2012
Misc	Construction detours on Oak	Not in construction area.	X		05.19.2012	05.19.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	Thank you for project updates	Jessica emailed back link to information.		X	05.19.2012	05.21.2012
Misc	Signage at Malcolm unclear	AMJV reviewed the pedestrian detour signage.		X	05.20.2012	05.30.2012
Misc	Detour on Delaware	Jessica called back, University and Huron will open late summer.	X		05.21.2012	05.21.2012
Misc	Truck from AECOM	This truck is from CCPO, staff notified.	X		05.21.2012	05.21.2012
Misc	No cross street signs	Joy Miciano review the cross street signs and notified Mr. Lorenz.	X		05.23.2012	05.23.2012
Misc	Directions from 35N to Lindbert Term	Assign to East	X		05.23.2012	05.23.2012
Misc	No wood chips added to repair at Solhouse	CCPO will request that the contractor place turf at this location when turf restoration for the proj		X	05.23.2012	06.08.2012
Misc	Vibration Equipment Chained to Tree at Spire	Jessica called back, AMJV moved equipment.	X		05.24.2012	05.25.2012
Misc	What are you doing with bricks	Opened in West - Should be in Civil East		X	05.24.2012	05.30.2012
Misc	Wants to know?	Opened in West - Should be in Civil East		X	05.24.2012	05.30.2012
Misc	Construction at 2am	Joy Miciano called and provided an update on the night work schedule.	X		05.25.2012	05.25.2012
Misc	Malcolm Ave and 4th St	Joy Miciano provided an update.	X		05.25.2012	05.25.2012
Misc	Rain washed away part of road	AMJV crews graded the road.	X		05.25.2012	05.25.2012
Misc	Rain washed gravel into parking lot & street	AMJV cleaned up the parking lot.	X		05.25.2012	05.26.2012
Misc	Drywall crack	Opened in West - Should be in Civil East		X	05.25.2012	05.30.2012
Misc	LRT to Brooklyn Park?	Called back and told caller that CCLRT construction is not going to Brooklyn	X		05.29.2012	05.29.2012
Misc	Directional sign moved to Bedford	Joy responded.		X	05.29.2012	06.29.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Misc	4th St/29th Ave Parking Lot Permanent Driveway				05.31.2012	
Parking	Patient Parking	Dan responded by phone, information and directions provided	X		05.11.2012	05.11.2012
Parking	East River Road closing	Dan responded by phone, information	X		05.14.2012	05.14.2012
Parking	Construction staff parking on 4th Street	AMJV cres were reminded not to park on or use 4th St.	X		05.14.2012	05.14.2012
Parking	Barrier that needs to be mvoed - in the way of parking lot	AMJV moved the barrier.	X		05.15.2012	05.16.2012
Parking	No place to park	AMJV will put in more parking spots.	X		05.17.2012	05.18.2012
Parking	Parking Lot	Dan responded by phone, information regarding availability of parking spaces passed to contractor	X		05.18.2012	05.18.2012
Parking	Parking blocked at Cup Cake	Dan Pfeiffer responded by phone and left message. No returned contact as of 5-21-12	X		05.18.2012	05.18.2012
Parking	Parking for Residents	Joy Miciano provided a response.	X		05.30.2012	05.30.2012
Parking	Why no parking on Fulton	Jessica called and explained the double		X	05.31.2012	06.05.2012
Pedestrian	No notice of sidewalk closing	Joy Miciano responded and provided an update on the work.	X		05.09.2012	05.09.2012
Pedestrian	Sidewalk issues at Bedford	AMJV staff delineated a path on 5/16/12.		X	05.14.2012	05.16.2012
Pedestrian	Add sign/map to 29th and 4th Surface Lot	Jessica reported at next CCC. No location to add a sign.		X	05.14.2012	06.04.2012
Pedestrian	Barrier fence blown onto ped path	AMJV fixed the barriers and fencing immediately.	X		05.20.2012	05.20.2012
Pedestrian	Barriers blown over in storm	AMJV reviewed and cleaned-up work	X		05.20.2012	05.21.2012
Pedestrian	Update on Union St Sidewalk	Joy Miciano provided an update on the	X		05.21.2012	05.22.2012
Pedestrian	Construction Hotline Sign	AMJV moved the sign off the sidewalk.		X	05.22.2012	05.24.2012
Pedestrian	Wheelchair ramp under water	Closed - opened in West - should be Civil East		X	05.25.2012	05.30.2012

Category	Description	FTA Resolution	Resolved within 24 hours	Resolved within 1 week	Date Received	Date Responded
Safety	Fence Down at Union St	AMJV fixed the fence.	X		05.17.2012	05.17.2012
Safety Security	Barriers blown over	AMJV cleaned up site in the afternoon.	X		05.20.2012	05.20.2012
Safety Security	Construction fence in roadway	Justin fixed fence at 4:45am.	X		05.29.2012	05.29.2012
Traffic	Traffic Back-ups on University Ave	Joy Miciano looked into issue: AMJV is not doing an work to impact traffic on	X		05.01.2012	05.01.2012
Traffic	Left Turn Lane at Malcolm and University	Comment only, no response required	X		05.03.2012	05.03.2012
Traffic	Left Turn Lane at Malcolm and University	Comment no response required	X		05.09.2012	05.09.2012
Traffic	E River Pkwy under Wash Ave Bridge Closure	Jessica called back to listen to his comment.	X		05.09.2012	05.09.2012
Traffic	Lack of Information Distribution on Bedford Reopening	Joy Miciano provided updated information to Ms. Danielzuk	X		05.15.2012	05.15.2012
Traffic	Move business access sign for Arby's to where road closed sign is	AMJV moved the business access sign to the location requested by Arby's	X		05.29.2012	05.30.2012
Traffic	How much longer will road be closed	Jessica left voicemail, closed through summer.		X	05.29.2012	06.04.2012
Traffic	Malcolm and 4th St	Joy Miciano provided an update.	X		05.30.2012	05.30.2012
Utilities	No Water in Bldg.	Joy Miciano called Ms. McCoy with an update on the water disruption.	X		05.01.2012	05.01.2012
Utilities	Private Utility Schedule Request	Dan responded by email. Forward issue to Century Link.	X		05.11.2012	05.11.2012
Utilities	Sewage coming up thru main drain	Jessica called back, not project related.	X		05.22.2012	05.22.2012
Vehicle Access	Concrete Barrier at STSS Loading Dock	AMJV will adjust the barrier to accommodate deliveries.	X		05.15.2012	05.16.2012
Vehicle Access	Update on Spire Driveway	Joy Miciano provided an update on the driveway.	X		05.24.2012	05.24.2012

Attachment B1
Summary of Past Monthly Meetings
(May 2012)

Central Corridor LRT Meeting Summary

May 2012 Meetings

1. Metropolitan Council initiated public meetings/events

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees	Attendees Expected	Project Contact & Phone #
5/10/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	CCPO	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel
5/14/12	11:30 AM	Tierney Brothers, 3300 University Avenue SE, Minneapolis, MN 55414	CCPO	Prospect Park Construction Communication Committee	Staff, Committee Members, AMJV Staff, City of Minneapolis Staff	15	Pfeiffer, Daniel
5/15/12	11:30 AM	Theatre in the Round, 245 Cedar Ave S, Minneapolis, MN, 55454	CCPO	West Bank Construction Communication Committee	CCPO Technical Staff, Committee Members	9	Pfeiffer, Daniel
5/23/12	3:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	CCPO	Minneapolis Public Construction Information Meeting	CCPO Technical Staff, AMJV, Community Members	20	Pfeiffer, Daniel
5/24/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	CCPO	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel

2. Project partner initiated meetings/events

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
5/3/12	8:00 AM	Oxford Community Center/Jimmy Lee Recreation Center, 270 N Lexington, St. Paul, MN 55104		Ramsey County Lets Build		50	Cagaosan, Sandie
5/3/12	9:00 AM	Oxford Comm Center/Jimmy Lee Rec Center 270 North Lexington, St. Paul, MN 55104 Route 21	Robin Cauffman	Ramsey County Job Fair		100	Cagaosan, Sandie

Page 1 of 5 or information about a specific meeting, contact the identified outreach coordinator:

Sandie Cagaosan (651) 602-1968 Robin Cauffman (651) 602-1457 Nkongo Cigolo (651) 602-1559 Dana Happel (651) 602-1954 Jessica Hill (651) 602-1840
 Shoua Lee (651) 602-1014 Dan Pfeiffer (651) 602-1952 Raqib Abdi (651) 602-1908 Michelle Webb (651) 602-1485

Central Corridor LRT Meeting Summary

May 2012 Meetings

2. Project partner initiated meetings/events

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
5/3/12	12:00 PM	Mai Village, 394 University Avenue, St. Paul, MN	Robin Cauffman	Lunch on the Avenue		30	Cagaoan, Sandie
5/17/12	2:30 PM	540 Fairview Avenue North, St. Paul, MN 55104 Conference Room 2&3, Second Floor	Robin Cauffman	DBE/AA Joint Oversight Committee Meeting		30	Cagaoan, Sandie
5/17/12	11:30 AM	Meet on the NW corner of Griggs and University	Nkongo Cigolo	Access Walk Griggs to Chatsworth	City, NDC	11	Cigolo, Nkongo
5/17/12	12:00 PM	Subway, 599 University Avenue, St. Paul, MN	Robin Cauffman	Lunch on the Avenue		30	Cagaoan, Sandie
5/17/12	12:00 PM	Subway, 559 University Avenue, St. Paul, MN 55103	Robin Cauffman	Lunch on the Avenue		30	Caufman, Robin

3. Meetings with Stakeholders

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
5/1/12	10:00 AM	Snelling to Hamline	ccpo	Site Visits	Business Owners	8	Rodriguez, Rita
5/3/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR staff	5	Happel, Dana
5/4/12	1:00 PM	152 University Avenue W, Saint Paul, MN 55103	Nkongo Cigolo	Construction Update Meeting	Abdihakur Hassan	3	Cigolo, Nkongo
5/4/12	2:00 PM	811 University Avenue W St Paul Mn 55104	Raqib Abdi	Access meeting for Ryan Plumbing & Heating Co	John Ryan	5	Abdi, Raqib
5/4/12	3:00 PM	823 Uiveristy Aenue W S Pul MN 55104	Raqib Abdi	Access meeting for A La Franciase	Nguyen Peter	5	Abdi, Raqib
5/4/12	4:00 PM	Second Deput, 1825 University Avenue, St. Paul, MN 55104	ccpo	Site Visit	Manager	2	Rodriguez, Rita
5/4/12	4:00 PM	Elsa's House of Sleep, 1441	ccpo	Site Visit	Owner	3	Rodriguez, Rita

Page 2 of 5 or information about a specific meeting, contact the identified outreach coordinator:

Shoua Lee (651) 602-1014 Dan Pfeiffer (651) 602-1952 Raqib Abdi (651) 602-1908 Michelle Webb (651) 602-1485

Sandie Cagaoan (651) 602-1968 Robin Cauffman (651) 602-1457 Nkongo Cigolo (651) 602-1559 Dana Happel (651) 602-1954 Jessica Hill (651) 602-1840

Central Corridor LRT Meeting Summary

May 2012 Meetings

3. Meetings with Stakeholders

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
		University Avenue, St. Paul, MN 55104					
5/4/12	10:00 AM	861 University Avenue w ST PAUL MN 55104	Raqib Abdi	Access meeting for Car-X Auto Service	Jeff	5	Abdi, Raqib
5/7/12	10:30 AM	Door to Door Washington Avenue between Ontario Street and Huron Boulevard	CCPO	Business Access after May 14th	CCPO, AMJV, Individual Business Owners	15	Pfeiffer, Daniel
5/7/12	11:00 AM	739 University Avenue W St Paul Mn 55104	Raqib Abdi	Access meeting for Trung Nam French Bakery	Tony Le	6	Abdi, Raqib
5/7/12	12:00 PM	633 University Avenue W St Paul Mn 55104	Raqib Abdi	Access meeting for Spectrum Staffing Svc Inc	Shawn	5	Abdi, Raqib
5/8/12	3:00 PM	Ngon Bistrot, 799 University Ave., Saint Paul	Nkongo Cigolo	Construction Update Meeting with Hai Truong	Ngon Bistrot-- University Avenue Business	5	Cigolo, Nkongo
5/8/12	9:00 AM	300 Washington St SE Minneapolis, MN 55455	Leo Jackson	LRT Works Youth Career Exploration	high school students	50	Abdi, Raqib
5/8/12	11:00 AM	858 University Avenue St Paul Mn 55103	Raqib Abdi	Access meeting for Mi Linda Terra Supermercado	Jara Lucio	5	Abdi, Raqib
5/8/12	12:00 PM	455 University Avenue St Paul Mn 55103	Raqib Abdi	Access meeting for TT Salon	Pissany	5	Abdi, Raqib
5/9/12	9:00 AM	681 University Avenue St Paul Mn 55104	Raqib Abdi	An access meeting for Fire Station #18	Zaccard Steve	5	Abdi, Raqib
5/9/12	11:00 AM	Central Corridor Resource Center, 1080 University Avenue West, St Paul, MN 55104	CCPO	Construction Communication Committee Meeting	CCC Members	20	Webb, Michelle
5/10/12	9:00 AM	300 Washington St SE Minneapolis, MN 55455	Leo Jackson	LRT Works Youth Career Exploration	high school students	50	Abdi, Raqib
5/10/12	11:00 AM	291 University Ave W St Paul Mn 55103	Raqib Abdi	An access meeting for 88 Oriental Foods	Peter Ratsamy	5	Abdi, Raqib

Page 3 of 5 or information about a specific meeting, contact the identified outreach coordinator:

Sandie Cagaon (651) 602-1968 Robin Cauffman (651) 602-1457 Nkongo Cigolo (651) 602-1559 Dana Happel (651) 602-1954 Jessica Hill (651) 602-1840
 Shoua Lee (651) 602-1014 Dan Pfeiffer (651) 602-1952 Raqib Abdi (651) 602-1908 Michelle Webb (651) 602-1485

Central Corridor LRT Meeting Summary

May 2012 Meetings

3. Meetings with Stakeholders

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
5/10/12	11:00 AM	559 Capitol Boulevard, Saint Paul, MN 55103	Nkongo Cigolo	Construction Update Meeting Bethesda	Bethesda Hospital	200	Cigolo, Nkongo
5/15/12	2:00 PM	353 University avenue w ST PAUL MN 55103	Raqib Abdi	Access meeting for Ha Tieng Grocery	Son Dao	5	Abdi, Raqib
5/15/12	10:30 AM	811 University Avenue W ST PAUL MN 55104	RAQIB ABDI	Access meeting for Vatou L Her Insurance Inc	Vatou L Her	3	Abdi, Raqib
5/16/12	6:00 PM	Dar Al Quba, 1501 S. 6th Street, Minneapolis, MN, 55414	West Bank Community Coalition monthly meeting	West Bank Community Coalition	Community Members	25	Pfeiffer, Daniel
5/17/12	2:30 PM	University Hotel Minneapolis, 615 Washington Avenue SE, MN, 55454	Stadium Village Commercial Association Monthly Meeting	Stadium Village Commercial Association	Business Owners, Community Members, CCPO, AMJV	20	Pfeiffer, Daniel
5/17/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR Management	5	Happel, Dana
5/21/12	8:30 AM	Bangkok Thai - 315 University Ave. West	Nkongo Cigolo	Bangkok Thai Areaway Follow up Meeting	University Avenue Business	5	Cigolo, Nkongo
5/21/12	10:00 AM	Judicial Lot (MLK and Robert)	Nkongo Cigolo	TPSS 11 Staging and DOA	Department of Administration	9	Cigolo, Nkongo
5/22/12	1:00 PM	Central Presbyterian Church, Dining Room -Lower level	CCPO	Cedar Street Meeting (12th Street to 7th Street properties)	(12th Street to 7th Street properties)	20	Callaghan, Laura
5/23/12	6:30 PM	Mai Village, 394 University Ave W, St Paul, MN	City of St Paul	Community meeting about Western and Victoria construction	businesses and residents in the area	20	Webb, Michelle
5/23/12	10:00 AM	Capitol Building, Room 125, St Paul, MN	Department of Administration	Meeting to discuss University closure between Rice and Robert Avenue		15	Webb, Michelle
5/23/12	11:00 AM	Central Corridor Resource Center, 1080 University Ave W, St Paul, MN 55104	CCPO	Construction Communication Committee University Avenue	Construction Communication Committee Members	25	Webb, Michelle

Page 4 of 5 or information about a specific meeting, contact the identified outreach coordinator:

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 Shoua Lee (651) 602-1014 Dan Pfeiffer (651) 602- 1952 Raqib Abdi (651) 602-1908 Michelle Webb (651) 602-1485

Central Corridor LRT Meeting Summary

May 2012 Meetings

3. Meetings with Stakeholders

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
5/24/12	1:00 PM	Wells Fargo Place, 110 Wells Fargo Place, 30 East 7th Street, Suite 175, St. Paul, MN 55101	CCPO	Cedar Street Update Meeting (7th-4th Street properties)	properties managers on Cedar Street between 7th street and 4th Street	20	Callaghan, Laura
5/31/12	10:00 AM	741 University Avenue West, Saint Paul, MN 55104	Nkongo Cigolo	Access Meeting for Milan's Motor Towing Services	Milan's Motor Towing Services	6	Cigolo, Nkongo
5/31/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR Management	5	Happel, Dana
5/31/12	12:00 PM	Cheng Heng Restaurant, 448 University Avenue W, St. Paul, MN 55103	CCPO	Lunch on the Avenue		30	Centralcorridor

Page 5 of 5 or information about a specific meeting, contact the identified outreach coordinator:

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 Shoua Lee (651) 602-1014 Dan Pfeiffer (651) 602-1952 Raqib Abdi (651) 602-1908 Michelle Webb (651) 602-1485

Attachment B2
Summary of Upcoming Monthly Meetings
(June 2012)

Central Corridor LRT Meeting Summary

Upcoming Meetings – June and July 2012

1. Metropolitan Council initiated public meetings/events

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees	Attendees Expected	Project Contact & Phone #
6/4/12	12:30 PM	University Hamline to Griggs	Nkong Cigolo	Sidewalk Reconstruction Notification--University Avenue North Side Hamline to Griggs	University Avenue Businesses: Hamline to Griggs	15	Cigolo, Nkongo
6/11/12	11:30 AM	Tierney Brothers, 3300 University Avenue SE, Minneapolis, MN 55414	CCPO	Prospect Park Construction Communication Committee	CCPO Staff, Committee Members, AMJV Staff, City of Minneapolis Staff	15	Pfeiffer, Daniel
6/14/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	CCPO	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel
6/19/12	4:00 PM	Brian Coyle Center, Multipurpose Room, 420 15th Avenue South, Minneapolis, MN	Robin Cauffman	Central Corridor Transit Service Study Outreach		30	Centralcorridor
6/19/12	11:30 AM	Theatre in the Round, 245 Cedar Ave S, Minneapolis, MN, 55454	CCPO	West Bank Construction Communication Committee	CCPO Technical Staff, Committee Members	9	Pfeiffer, Daniel
6/21/12	4:00 PM	Central Corridor Resource Center, 1080 University Avenue West, St. Paul, Minnesota	Robin Cauffman	Central Corridor Transit Service Study Outreach		30	Centralcorridor
6/23/12	1:00 PM	Goodwill/Easter Seals Community Mfg Room, 553 Fairview Avenue N, St. Paul, Minnesota	Robin Cauffman	Central Corridor Transit Service Study Outreach		30	Centralcorridor
6/25/12	11:30 AM	Tierney Brothers, 3300 University Avenue SE, Minneapolis, MN 55414	CCPO	Prospect Park Construction Communication Committee	CCPO Staff, Committee Members, AMJV Staff, City of Minneapolis Staff	15	Pfeiffer, Daniel
6/26/12	11:00 AM	Hennepin County Central Library, Doty Board Room, 300 Nicollet Mall, Minneapolis,	Robin Cauffman	Central Corridor Transit Service Study Outreach - Public Hearings		30	Centralcorridor

Page 1 of 5 or information about a specific meeting, contact the identified outreach coordinator:

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 Shoua Lee (651) 602-1014 Dan Pfeiffer (651) 602-1952 Raqib Abdi (651) 602-1908 Michelle Webb (651) 602-1485

Central Corridor LRT Meeting Summary

Upcoming Meetings – June and July 2012

1. Metropolitan Council initiated public meetings/events

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees	Attendees Expected	Project Contact & Phone #
6/27/12	3:00 PM	MN Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	CCPO	Minneapolis Public Construction Information Meeting	CCPO Technical Staff, AMJV, Community Members	20	Pfeiffer, Daniel
6/28/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	CCPO	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel
6/28/12	4:00 PM	Rondo Community Outreach Library Multipurpose Room, 461 Dale Street North, St. Paul, MN	Robin Cauffman	Central Corridor Transit Service Study Outreach - Public Hearing		30	Centralcorridor
7/12/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	CCPO	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel
7/17/12	11:30 AM	Theatre in the Round, 245 Cedar Ave S, Minneapolis, MN, 55454	CCPO	West Bank Construction Communication Committee	CCPO Technical Staff, Committee Members	9	Pfeiffer, Daniel
7/26/12	2:00 PM	Grace University Lutheran Church, 324 Harvard Street SE, Minneapolis, MN 55414	CCPO	East Bank Construction Communication Committee	CCC Members, CCPO Technical Staff, Project Partners	16	Pfeiffer, Daniel

Page 2 of 5 or information about a specific meeting, contact the identified outreach coordinator:

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 Shoua Lee (651) 602-1014 Dan Pfeiffer (651) 602- 1952 Raqib Abdi (651) 602-1908 Michelle Webb (651) 602-1485

Central Corridor LRT Meeting Summary

Upcoming Meetings – June and July 2012

2. Project partner initiated meetings/events

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
6/21/12	2:30 PM	540 Fairview Avenue North, St. Paul, MN 55104 Conference Room 2&3, Second Floor	Robin Cauffman	DBE/AA Joint Oversight Committee Meeting		30	Cagaan, Sandie
7/19/12	2:30 PM	540 Fairview Avenue North, St. Paul, MN 55104 Conference Room 2&3, Second Floor	Robin Cauffman	DBE/AA Joint Oversight Committee Meeting		30	Cagaan, Sandie

3. Meetings with Stakeholders

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
6/1/12	10:00 AM	225 University Ave. W Saint Paul Mn 55103	RAQIB ABDI	An access meeting for Vang Dental Clinic.	Pete Vang	3	Abdi, Raqib
6/4/12	11:00 AM	277 University Ave W Saint Paul Mn 55103	RAQIB ABDI	An access meeting for Vietnamese Social Services	Peter Nguyen	3	Abdi, Raqib
6/4/12	11:45 AM	491 University Ave W saint paul mn. 55103	Raqib Abdi	An access meeting for Lor Dental Clinic	Pase Lor	3	Abdi, Raqib
6/5/12	8:00 AM	Model Cities Brownstone Building, 849 University Ave West, St Paul, MN 55104	City of St. Paul	Community meeting to discuss Victoria staging plans	residents and businesses near Victoria and University	25	Webb, Michelle
6/6/12	2:00 PM	301 University Avenue St PAUL MN 55103	RAQIB ABDI	An access meeting for Animal Emergency Clinic	Leslie A. Epstein	3	Abdi, Raqib

Page 3 of 5 or information about a specific meeting, contact the identified outreach coordinator:

Shoua Lee (651) 602-1014 Dan Pfeiffer (651) 602-1952 Raqib Abdi (651) 602-1908 Michelle Webb (651) 602-1485

Robyn Cauffman (651) 602-1457 Nkongo Cigolo (651) 602-1559 Dana Happel (651) 602-1954

Jessica Hill (651) 602-1840

Central Corridor LRT Meeting Summary

Upcoming Meetings – June and July 2012

3. Meetings with Stakeholders

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
6/13/12	11:00 AM	Central Corridor Resource Center, 1080 University Ave W, St Paul, MN 55104	CCPO	Construction Communication Committee - University Avenue West	CCC members	20	Webb, Michelle
6/14/12	2:30 PM	University Hotel Minneapolis, 615 Washington Avenue SE, MN, 55454	Stadium Village Commercial Association Monthly Meeting	Stadium Village Commercial Association	Business Owners, Community Members, CCPO, AMJV	20	Pfeiffer, Daniel
6/14/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR management	5	Happel, Dana
6/21/12	10:00 AM	Saint Paul Area Chamber of Commerce, 401 Robert Street, Board Room, St. Paul, MN 55101	CCPO	Construction Communication Committee meeting	Construction Communication Committee members	15	Happel, Dana
6/26/12	1:00 PM	Central Presbyterian Church, Dining Room -Lower level	CCPO	Cedar Street Meeting Update Meeting (from 12th-7th Street Properties)	property managers from 12th-7th Street properties	20	Happel, Dana
6/27/12	11:00 AM	Central Corridor Resource Center, 1080 University Avenue West, St Paul, MN 55104	CCPO	Construction Communication Committee - University Avenue	CCC members	20	Webb, Michelle
6/28/12	1:00 PM	Wells Fargo Place, 110 Wells Fargo Place, 30 East 7th Street, Suite 175, St. Paul, MN 55101	CCPO	Cedar Street Construction Update Meeting (7th to 4th Street)	Cedar Street property managers between 7th and 4th Streets	20	Happel, Dana
6/28/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR management	5	Happel, Dana

Page 4 of 5 or information about a specific meeting, contact the identified outreach coordinator:

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Central Corridor LRT Meeting Summary

Upcoming Meetings – June and July 2012

3. Meetings with Stakeholders

Date	Start Time	Meeting location and address	Group/Host	Topic/Purpose of Meeting	Stakeholder Attendees*	Attendees Expected	Project Contact & Phone #
7/11/12	11:00 AM	Central Corridor Resource Center, 1080 University Ave W, St Paul, MN 55104	CCPO	Quarterly Contractor Evaluation Meeting - University Avenue Construction Communication Committee	CCC members	20	Webb, Michelle
7/12/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR management	5	Happel, Dana
7/19/12	10:00 AM	Saint Paul Area Chamber of Commerce, 401 Robert Street, Board Room, St. Paul, MN 55101	CCPO	Construction Communication Committee meeting	Construction Communication Committee members	15	Happel, Dana
7/26/12	11:15 AM	480 Cedar Street, St. Paul, MN 55101	MPR	Construction update with MPR	MPR management	5	Happel, Dana

Page 5 of 5 or information about a specific meeting, contact the identified outreach coordinator:

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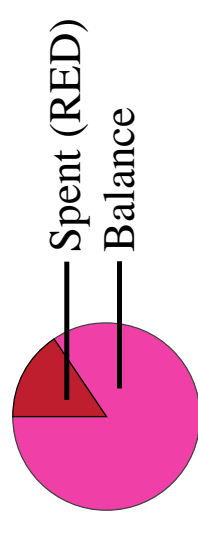
Attachment C1
CCLRT Business Support Fund
Year 2 Status Report
May 2012

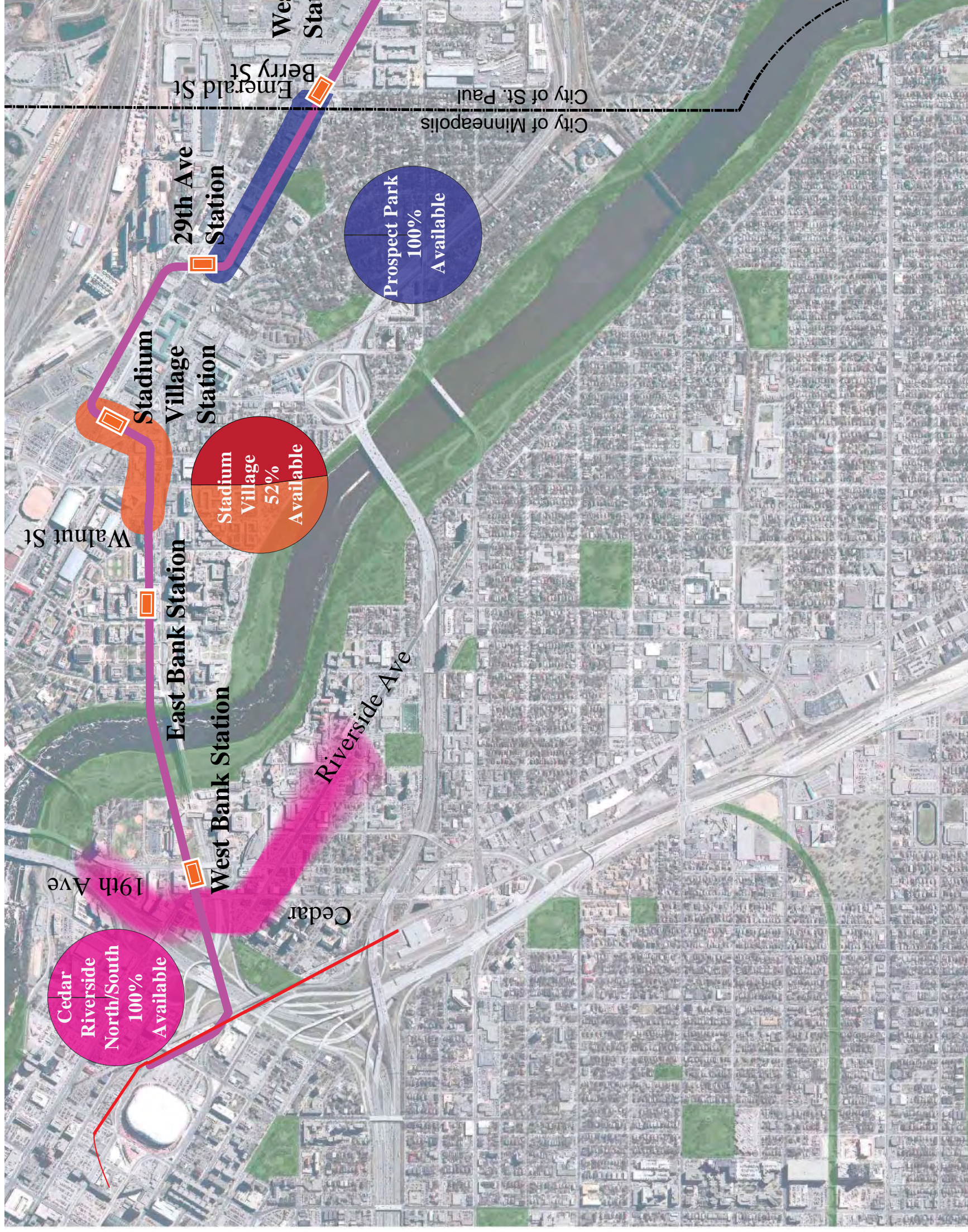
CCLRT Business Support Fund June 2012 Status Report (Year Two)



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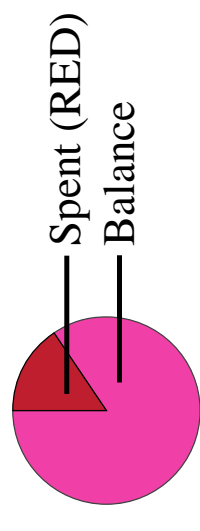
\$16,397	Cedar-Riverside North and South
\$41,994	Stadium Village
\$345,324	Prospect Park
\$130,360 \$30,803	Syndicate-Lexington North Syndicate-Lexington South
\$350,969 \$421,163	Lexington-Dale North Lexington-Dale South
\$310,858 \$772,132	Dale-Rice North Dale-Rice South





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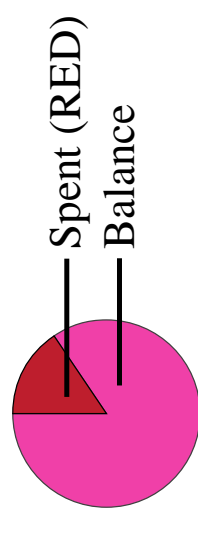
Cedar-Riverside North and South	\$16,397
Stadium Village	\$41,994
Prospect Park	\$345,324
Syndicate-Lexington North	\$130,360
Syndicate-Lexington South	\$30,803
Lexington-Dale North	\$350,969
Lexington-Dale South	\$421,163
Dale-Rice North	\$310,858
Dale-Rice South	\$772,132

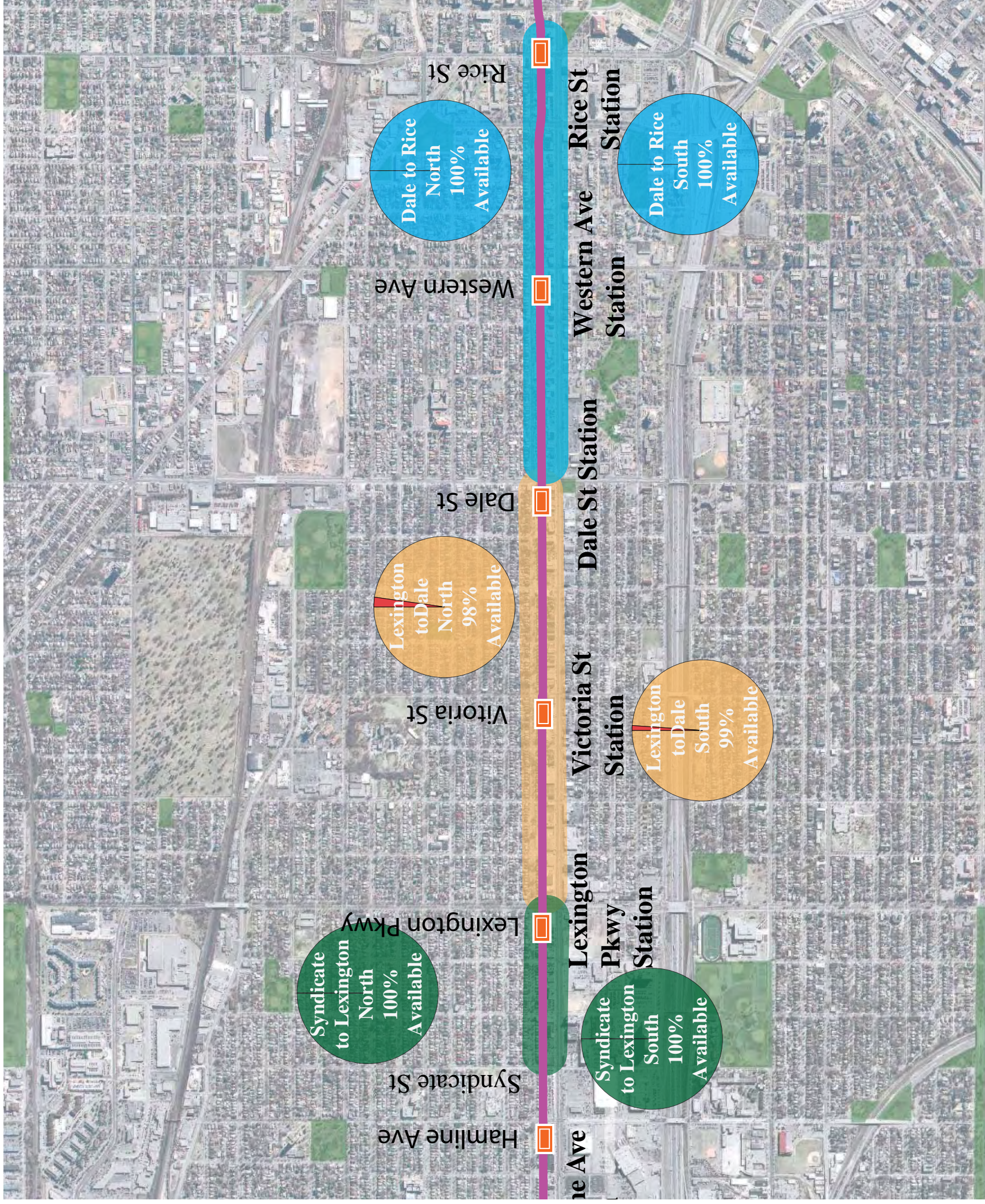




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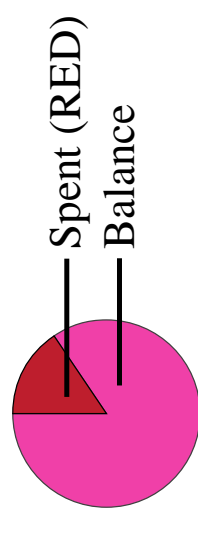
Cedar-Riverside North and South	\$16,397
Stadium Village	\$41,994
Prospect Park	\$345,324
Syndicate-Lexington North	\$130,360
Syndicate-Lexington South	\$30,803
Lexington-Dale North	\$350,969
Lexington-Dale South	\$421,163
Dale-Rice North	\$310,858
Dale-Rice South	\$772,132





LEGEND

Cedar-Riverside North and South	\$16,397
Stadium Village	\$41,994
Prospect Park	\$345,324
Syndicate-Lexington North	\$130,360
Syndicate-Lexington South	\$30,803
Lexington-Dale North	\$350,969
Lexington-Dale South	\$421,163
Dale-Rice North	\$310,858
Dale-Rice South	\$772,132

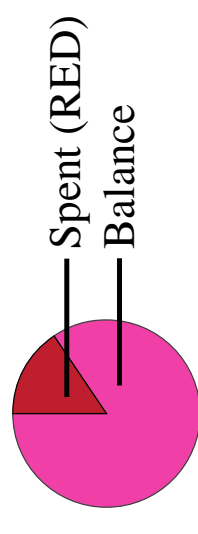




See Year One report

LEGEND

Cedar-Riverside North and South	\$16,397
Stadium Village	\$41,994
Prospect Park	\$345,324
Syndicate-Lexington North	\$130,360
Syndicate-Lexington South	\$30,803
Lexington-Dale North	\$350,969
Lexington-Dale South	\$421,163
Dale-Rice North	\$310,858
Dale-Rice South	\$772,132



Attachment C2
CCLRT Business Support Fund
Year 1 Report

CCLRT Business Support Fund Year One (2011) Approvals



LEGEND

Balance



Cedar-Riverside



Stadium Village



Prospect Park



Emerald-Hampden



Hampden-Aldine



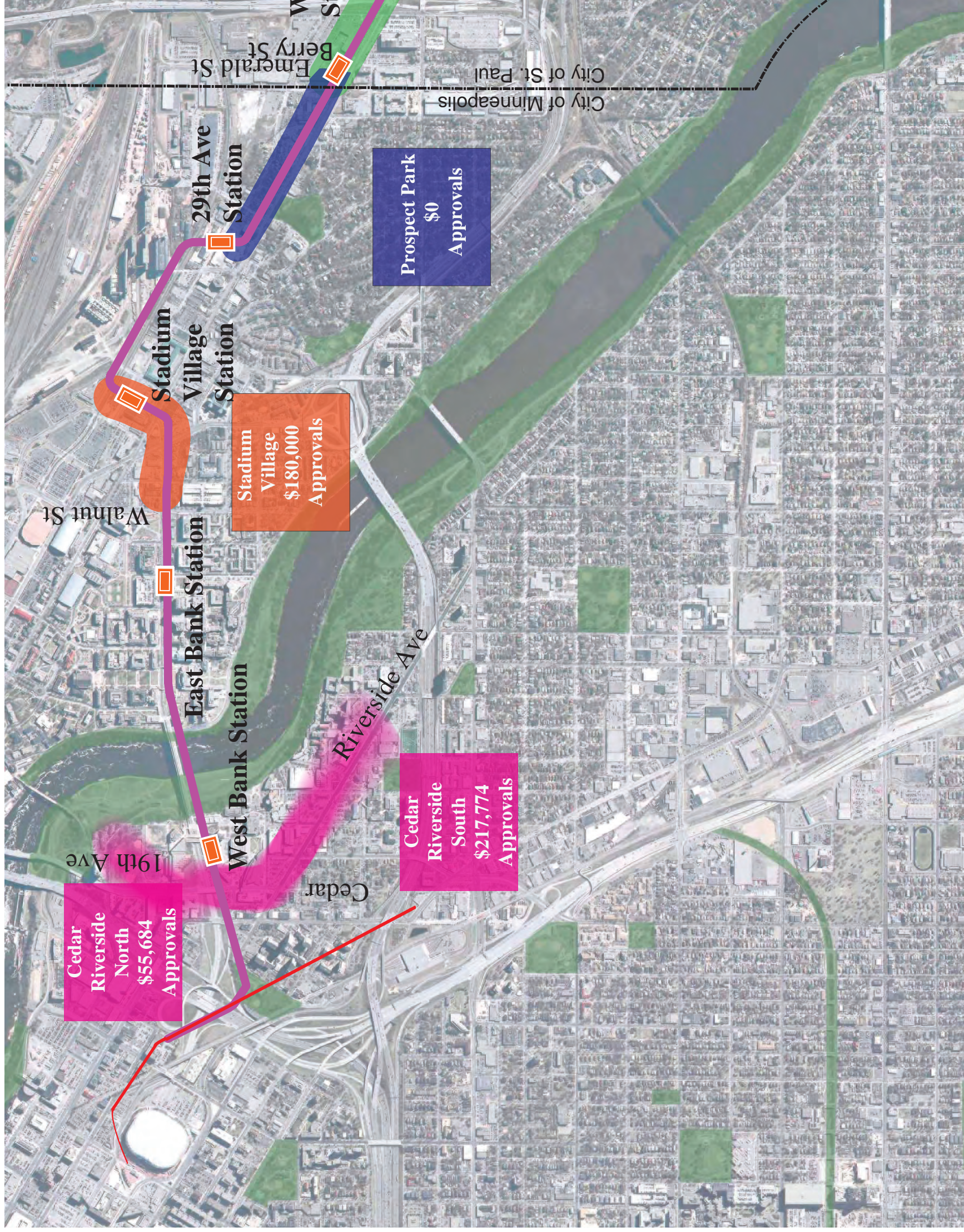
Aldine-Syndicate



Syndicate-Rice

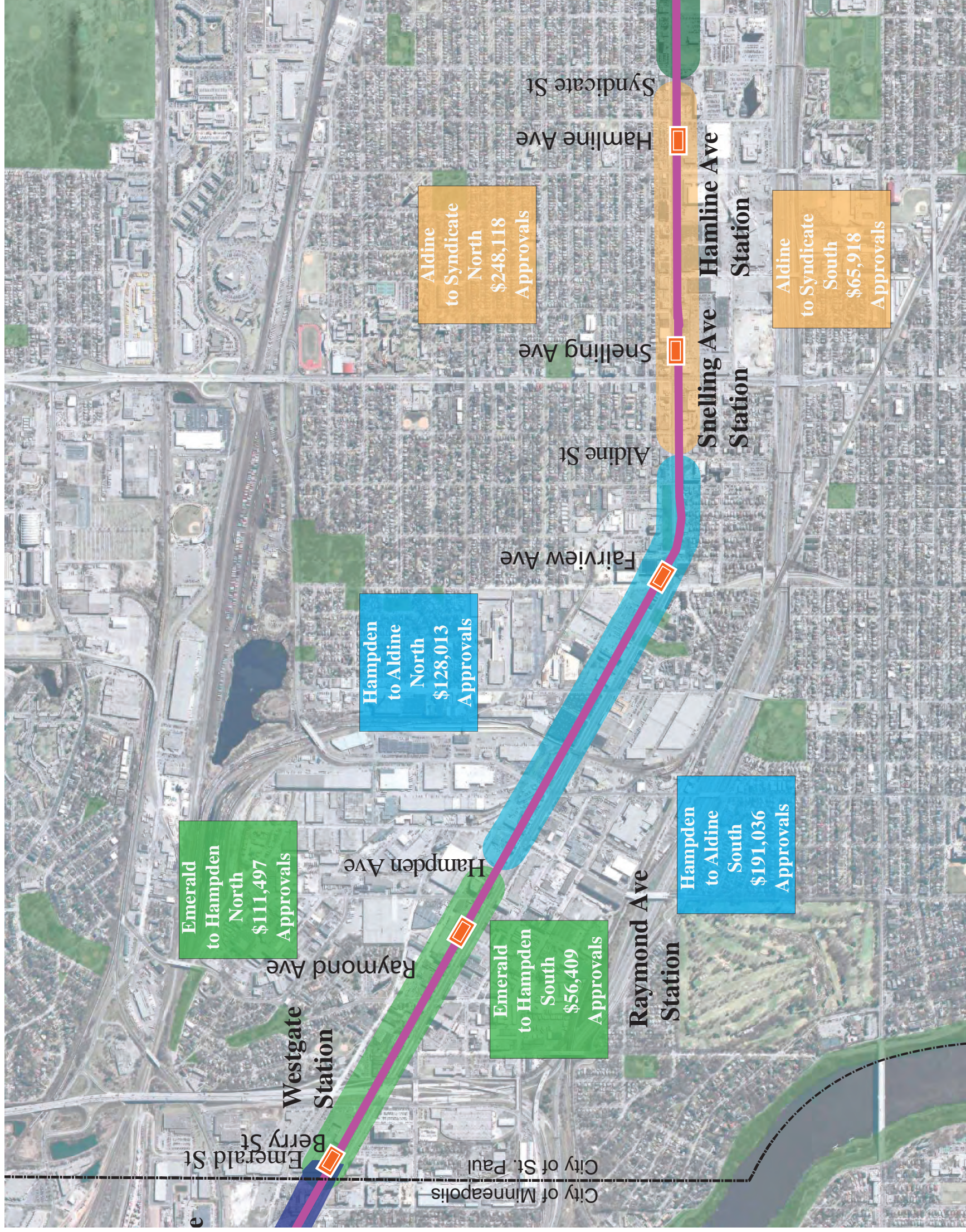


Lowertown

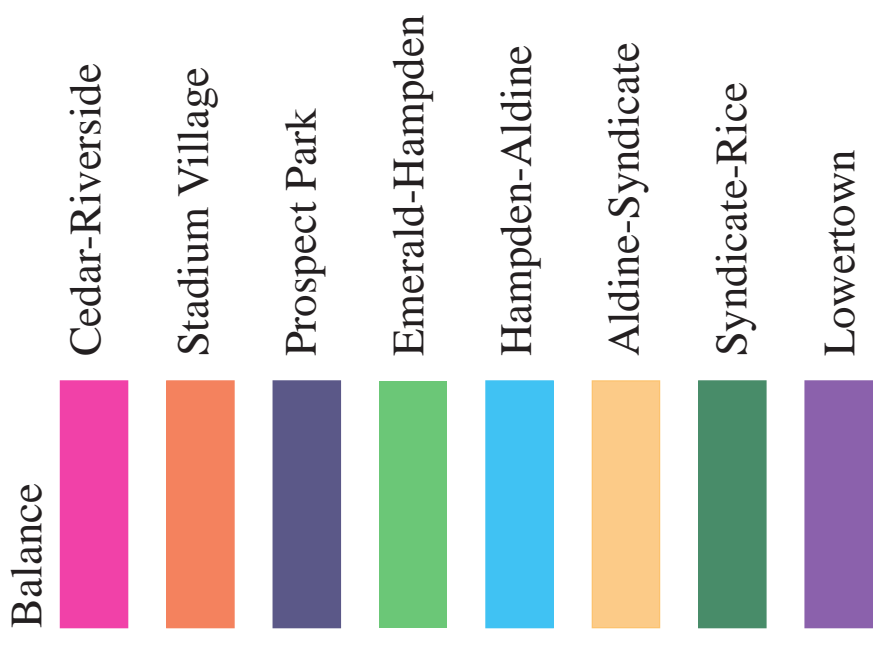


LEGEND

- Balance
- Cedar-Riverside
- Stadium Village
- Prospect Park
- Emerald-Hampden
- Hampden-Aldine
- Aldine-Syndicate
- Syndicate-Rice
- Lowertown



LEGEND





LEGEND

Balance



Cedar-Riverside

Stadium Village

Prospect Park

Emerald-Hampden

Hampden-Aldine

Aldine-Syndicate

Syndicate-Rice

Lowertown



LEGEND

Balance



Cedar-Riverside



Stadium Village



Prospect Park



Emerald-Hampden



Hampden-Aldine



Aldine-Syndicate



Syndicate-Rice

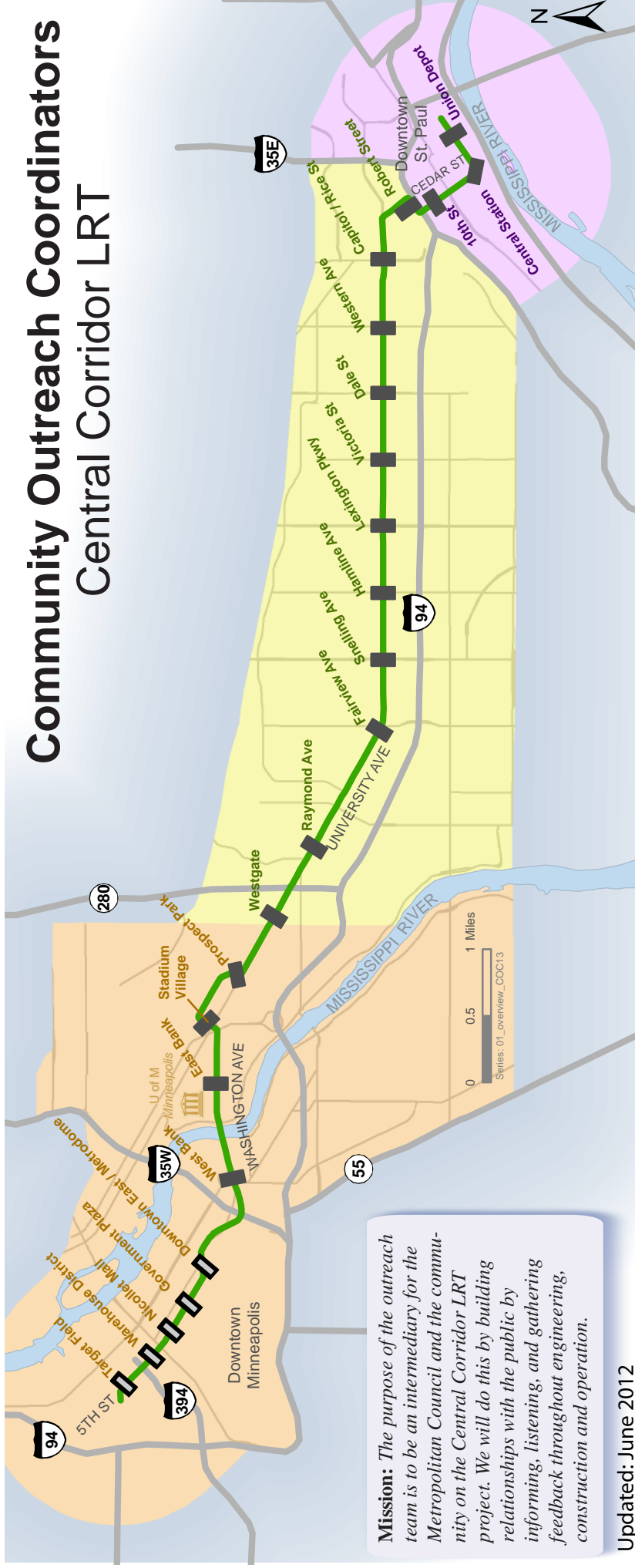


Lowertown

Attachment D

Outreach Coordinators

Community Outreach Coordinators Central Corridor LRT



Mission: The purpose of the outreach team is to be an intermediary for the Metropolitan Council and the community on the Central Corridor LRT project. We will do this by building relationships with the public by informing, listening, and gathering feedback throughout engineering, construction and operation.

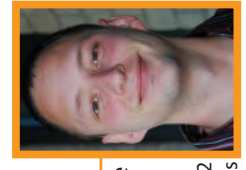
Updated: June 2012

Minneapolis - Downtown to Emerald

New Stations: West Bank, East Bank, Stadium Village, Prospect Park



Jessica Hill
Minneapolis - Lead
(651) 602-1840
Jessica.Hill@metc.state.mn.us



Dan Pfeiffer
Minneapolis - Alternate
(651) 602-1952
Daniel.Pfeiffer@metc.state.mn.us

St. Paul - Emerald to I94

Stations: Westgate, Raymond Ave, Fairview Ave, Snelling Ave, Hamline Ave, Lexington Pkwy, Victoria St, Dale St, Western Ave, Capitol/Rice, Robert St



Nkongo Cigolo
St. Paul University Ave/Capitol Area - Lead
(651) 602-1559
Nkongo.Cigolo@metc.state.mn.us



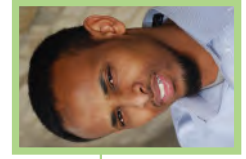
Michelle Webb
University Ave/Capitol Area - Alternate
(651) 602-1485
Michelle.Webb@metc.state.mn.us

Downtown St. Paul - I94 to Lowertown

Stations: 10th St, Central, Union Depot



Dana Happel
Downtown St. Paul - Lead
(651) 602-1954
Dana.Happel@metc.state.mn.us



Abdi Raqib
University Ave/Capitol Area - Intern
(651) 602-1908
Abdi.Raqib@metc.state.mn.us



Indira Manandhar
Downtown St. Paul - Intern
(651) 602-1853
Indira.Manandhar@metc.state.mn.us