

# METRO MOBILITY PHAU NTAWV QHIA KEV SIV DAIM NPAV GO-TO

## **Kev Pib**

Ua raws li phau ntawv qhia no kom tau tau txais cov kev them sab nrauv yam ntau tshaj plaws ntawm kev Daim Npav Go-To.

## **Rau Npe Rau Koj Daim Npav**

Rau npe rau koj daim npav ntawm [metrotransit.org/register](https://metrotransit.org/register). Nws yog DAWB xwb. Koj tuaj yeem tiv thaiv tus nqi tau tab txawm tias koj daim npav poob lossis raug nyiaj.

Daim Npav Go-To Card uas tsis tau rau npe tsis tuaj yeem raug hloov. Yog tias koj xav hloov daim daim npav uas tau rau npe lawm, koj yuav raug tsub tus nqi se.

## **Ntxiv Cov Nqi Nyiaj Uas Raug Khaws Cia**

Hauv ONLINE ntawm [metromobility.org](https://metromobility.org) nrog rau daim npav rho nyiaj \*

HU XOY TOOJ RAU 651-602-1111  
(TTY 651-221-9886) nrog rau daim npav rho nyiaj\*

XA NTAWV nrog rau daim npav rho nyiaj lossis daim nyiaj xev. Hu rau 651-602-1111 txhawm rau thov daim ntawv ntawm kev xa ntawv lossis nrub tau ntawm [metromobility.org](https://metromobility.org).

Nyob ntawm ntau tshaj 100 COV CHAW TXHEM MUAG xws li Cov Chaw Hauj Lwm Pab Cuam Kev Thauj Mus Los ntawm Koom Haum (Metro Mobility Metro Transit Service Centers) hauv nruab nroog Minneapolis thiab Saint Paul, thiab cheeb tsam-metro ntawm cov txhab Koom Haum Zaub Mov nrog nyiaj ntsuab lossis npav rho nyiaj. Mus saib hauv [metromobility.org](https://metromobility.org) lossis hu rau 651-602-1111 txhawm rau puab cov chaw ntawd.

Ntawm lub TSHUAB YUAV PIB TSHEB CIAV HLAU nrog nyiaj ntsuab lossis npav rho nyiaj

\*Nws yuav siv sij hawm ntev txog 24 teev rau kev rau nyiaj uas yuav tuaj yeem siv tau rau kev daim npav.

## **Them Koj Tus Nqi Tsheb**

Txhawm rau them koj cov nqi tsheb thaum koj caij tsheb npav, cia li taum rau koj daim npav ntawm daim duab Go-To ntawm lub tshuab nyeem uas nyob ntawm tus ntiav nce tsheb.

Tom qab koj taum koj daim npav rau daim duab Go-To lawm, lub tshuab nyeem yuav nrov, lub tshuab yuav pom qhov tias "Mus" lossis "Xa Rhais Nyiaj" thiab lub teeb yuav cig ua ntsuab. Lub teeb kob daj qhia tias daim npav muaj cov nyiaj tsawg thiab koj yuav tsum rau nyiaj rau koj daim npav. Lub teeb liab uas muaj "Xav Tau Kev Them Nqi" yuav txhais tau tias koj daim npav tsis muaj nyiaj ntau txaus them lossis tau muab txiav tawm lawm. Yog qhov no tshwm sim, them tus nqi tsheb yam siv nyiaj ntsuab.

Yog hais tias koj tab tom xa rhais nyiaj mus rau qhov kev pab cuam, thov nrhiav qhov chaw uas muaj lub tshuab nyeem Daim Npav Go-To Card hauv txoj chaw nres tsheb npav lossis ntawm txoj kev tsheb ciav hlau thiab tauv koj daim duab mus rau daim duab Go-To. Cov nyiaj uas raug xa rhais yuav raug muab tso rau hauv koj Daim Npav Go-To.

## **Ntsuam Xyuas Koj Cov Nyiaj Hauv Daim Npav**

Raws ONLINE ntawm [metromobility.org](https://metromobility.org) - koj tuaj yeem kuaj xyuas koj cov keeb kwm kev xa rhais nyiaj ntawm no

HU XOY TOOJ RAU 651-602-1111 (TTY 651-221-9886)

NYOB HAUV TSHEB NPAV Lub tshuab yuav qhia txog cov nyiaj tshuav nyob rau hauv daim npav uas txhua zaus koj tau taum koj daim npav rau lub tshuab nyeem thiab them koj cov nqi tsheb.

### **Cov Lus Nug uas Nyiam Nug**

*Kuv daim npav poob lossis raug nyiaj lawm. Kuv yuav ua li cas?*

Hu rau 651-602-1111 (TTY 651-221-9886) los tua koj daim npav thiab thov kom hloov daim tshiab. Yog tias koj tau txais koj daim npav los ntawm lub koom haum, qhia rau koj lub koom haum tus neeg tuav tswj qhov phiaj xwm ntawd.

*Kuv daim npav tsis ua hauj lwm. Kuv yuav ua li cas?*

Them koj cov nqi tsheb yam siv nyiaj ntsuab thiab hu rau 651-602-1111 (TTY 651-221-9886).

*Kuv puas yuav tsim nyog thov rau kev xa rhais nyiaj yog tias kuv npaj rau kev caij tsheb rau kev siv txoj kev xws li tsheb ciav hlau hluav taws xob lawm?*

Tsis tau. Qhov kev xa rhais tawm yuav cia li muab tso rau hauv koj daim npav nyob rau ntawv cov nyiaj ntawm kev qhov kev caij tsheb li ib txwv xwb. Yog tias koj xa rhais mus rau txoj kev uas tus nqi tsheb siab dua qub, xws li Northstar, koj daim npav yuav them tau rau tus nqi yam uas sib txawv tau yog tias koj tseem muaj nyiaj khaws cia hauv daim npav.

*Yog tias kuv tsis siv daim npav ib ntus lawm, nws puas tseem yuav ua hauj lwm?*

Ua. Koj daim npav yuav ua hauj lwm thaj tsam li 10 xyoo lossis txog rau thaum koj daim npav ntawm Metro Mobility tas sij hawm, raws li qhov uas seb qhov twg sub tag dua.

*Kuv daim yuaj puas muaj hnuv tas sij hawm?*

Koj daim npav tuaj yeem yuav tag sij hawm nyob rau tib lub sij hawm uas koj daim ntawv lav lees ntawm Metro Mobility tas sij hawm.

*Kuv yuav khaws kuv daim npav li cas?*

Cov npav txhav heev, tab sis puas yooj yim heev. Khaws koj daim npav rau hauv hnab rau nyiaj thiab TSIS TXHOB ua kos, ua nyom lossis tho qhov rau hauv koj daim npav. Cov hnab thiab txoj luag tiv thaiv uas khuam saum caj dab tuaj yeem nrhiav tau yam hu rau 651-602-1111 (TTY 651-221-9886).

### **Hu Rau Peb**

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### **KEV ROV NTXIV NYIAJ RAU TAM SIV**

Tsis txhob txhawj txog qhov kev muaj tus nqis tsheb yam txaus hauv kev daim npav ntxiv law

[metrotransit.org/AutoRefill](http://metrotransit.org/AutoRefill)