



Metro Mobility - Premium Same Day Service

What is Metro Mobility Premium Same Day (PSD)?

The Premium Same-Day (PSD) program is a service that invites any Metro Mobility customer to book a same-day taxi ride at a reduced rate.

PSD trips are a **great** option for customers who are able to pay a little bit more for a faster trip, or for the convenience of a same day ride. Unlike regular Metro Mobility service, PSD is not shared-ride so customers are brought directly to their destination.

Paying your fare:

Under the program, the customer will pay the first **\$5**, and Metro Mobility will pay the next \$15 of the total fare. If the total fare exceeds \$20, the customer pays the remainder. See below for some fare examples:

If the final fare is	Customer pays	Metro Mobility pays
\$5	\$5	\$0
\$8	\$5	\$3
\$10	\$5	\$5
\$15	\$5	\$10
\$20	\$5	\$15
\$25	\$10	\$15

How to book a Metro Mobility Premium Same Day trip:

- Call your regular Metro Mobility trip provider and request a Premium Same Day Trip.
- Provide your requested pickup and drop-off location.
- Your provider will give you a confirmation number, and phone number for taxi service.
- Call the taxi service provider and give them your confirmation number to book your trip.

Know before you go:

- Go To cards are not accepted for PSD rides. Fares must be paid with cash, debit or credit card.
- A limited number of PSD vehicles are equipped with ramps and tie-downs for customers that use mobility devices.
- PSD service is curb-to-curb. If you need driver assistance to/from your door, or assistance boarding the vehicle or with packages, be aware that taxi drivers are not required to assist customers in the same way Metro Mobility drivers are.

Questions? Call Metro Mobility Customer Service at 651.602.1111 (TTY 651.221.9886) between 7:30 am and 4:00 p.m., Monday through Friday. Or visit our website at www.MetroMobility.org