



What it is:

A centralized online location for communities to obtain metered flow data and Inflow & Infiltration (I/I) program-related information.

Why it is needed:

Supports the MCES Customer Level of Service by improving communication and service to the cities MCES serves.

PROGRAM DRIVERS



Allow customers access to flow data and I/I program information



Provide customers access to local public outreach materials



Build and strengthen customer relationships



Offer a means of streamlined communication

PORTAL BENEFITS

- **Customizable data dashboard** allows for a quick view of flow data that may be useful for planning and prioritizing system upgrades.
- **Download data on demand** with an intuitive, easy to use process that provides timely, accurate data.
- **Submit I/I program information**, including work plans and credits, to track I/I work and keep a record of past expenses.
- **Useful links, I/I outreach resources, and more!**



The customizable data dashboard allows metershed data to be plotted with rainfall data to help determine a community's response to wet weather events.

NEXT STEPS

We encourage you to visit the portal, set up an account, and try out the functionality by visiting the website below.

Users can access a beta version of the portal and provide input for future enhancements and capabilities. Full roll-out will be initiated after user testing scheduled through Summer 2019.

mcescustomerportal.metc.state.mn.us

Learn more

- Phone: 651-602-1068
- Email: mcescustomerportal@metc.state.mn.us
- Web: mcescustomerportal.metc.state.mn.us

MCES Mission

Provide wastewater services and integrated planning to ensure sustainable water quality and water supply for the region.