The vision of Metropolitan Council Environmental Services is to be a valued leader and partner in water sustainability.

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The Metropolitan Council is the regional planning organization for the seven-county Twin Cities area. The Council operates the regional bus and rail system, collects and treats wastewater, coordinates regional water resources, plans and helps fund regional parks, and administers federal funds that provide housing opportunities for low- and moderate-income individuals and families. The 17-member Council board is appointed by and serves at the pleasure of the governor.

On request, this publication will be made available in alternative formats to people with disabilities. Call Metropolitan Council information at 651-602-1140 or TTY 651-291-0904.
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# Metropolitan Council Contacts

Table 1: MCES Contacts

<table>
<thead>
<tr>
<th>Contact and Title</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Requests</td>
<td><a href="mailto:i.i@metc.state.mn.us">i.i@metc.state.mn.us</a></td>
<td></td>
</tr>
<tr>
<td>Walter Atkins - Associate Engineer</td>
<td><a href="mailto:walter.atkins@metc.state.mn.us">walter.atkins@metc.state.mn.us</a></td>
<td>(651) 602-1173</td>
</tr>
<tr>
<td>Kyle Colvin - Manager</td>
<td><a href="mailto:kyle.colvin@metc.state.mn.us">kyle.colvin@metc.state.mn.us</a></td>
<td>(651) 602-1151</td>
</tr>
<tr>
<td>Matt Gsellmeier - Budget Manager</td>
<td><a href="mailto:matthew.gsellmeier@metc.state.mn.us">matthew.gsellmeier@metc.state.mn.us</a></td>
<td>(651) 602-1802</td>
</tr>
<tr>
<td>Margaret Grefig - Financial Analyst</td>
<td><a href="mailto:margaret.grefig@metc.state.mn.us">margaret.grefig@metc.state.mn.us</a></td>
<td>(651) 602-1020</td>
</tr>
<tr>
<td>Ryan Vial - Assistant Manager</td>
<td><a href="mailto:ryan.vial@metc.state.mn.us">ryan.vial@metc.state.mn.us</a></td>
<td>(651) 602-4534</td>
</tr>
<tr>
<td>Michael Bistodeau - Data Analyst</td>
<td><a href="mailto:Michael.Bistodeau@metc.state.mn.us">Michael.Bistodeau@metc.state.mn.us</a></td>
<td>(651) 602-4539</td>
</tr>
</tbody>
</table>
Background and Authority

The Metropolitan Council (Council) appointed a task force that met in 2003/2004 to address the impacts of excess inflow and infiltration (I/I) on the regional sanitary sewer system by developing recommendations for an I/I reduction program. The I/I Task Force estimated that the cost to store, convey, and treat excess I/I was in the $900 million range while the cost for source removal was in the $150 million range. The Task Force recommended a program to mitigate excess I/I rather than increase system capacity.

The Council’s I/I program focuses on source removal. This approach was affirmed by the Council’s Demand Charge Task Force which met in 2009/2010 and reviewed goals for the ongoing I/I program, including a possible demand charge. This Task Force recommended that the Council:

a) Implement an ongoing program similar to the existing program rather than implement a demand charge.

b) Use its discretion to institute a demand charge in cases where a community is not meeting its I/I Goal or if necessitated to ensure regulatory compliance. The Task Force’s recommendations were incorporated into Council policy. This procedures manual reflects that policy.

The 2016 Task Force reaffirmed the need to continue with regional I/I mitigation efforts and the Council's I/I Program, identified the need to focus on local community efforts to address private property I/I sources, and provided tools to assist communities in their efforts.

The Task Force also suggested to support efforts to secure funding for public and private I/I mitigation projects including State Bond and Clean Water Legacy Funds, and to consider the provision of financial assistance through regional sources, such as a portion of the wastewater fee, to provide assistance to communities for private property I/I mitigation.

Inflow and Infiltration program procedures are adopted by the Council pursuant to Minnesota Statutes (M.S.), chapter 473, including section 473.145-146 and section 473.858, and the MCES’ Waste Discharge Rules, and are declared to be necessary for the efficient, economic, and safe operation of the regional sanitary sewer system and for protection of the health, safety, and general welfare of the public in the metropolitan region. MCES’ policy regarding I/I is contained in the 2040 Water Resources Policy, adopted by the Metropolitan Council in May 2015 and amended to reflect the Demand Charge Task Force recommendations. I/I policies are:

- The Council will not provide additional capacity within its interceptor system to serve excessive inflow and infiltration.
- The Council will establish inflow and infiltration goals for all communities discharging wastewater to the regional wastewater system. Communities that have excessive inflow and infiltration in their sanitary sewer systems will be required to eliminate the excessive inflow and infiltration within a reasonable time period.

The Council reserves the right to modify the Ongoing Inflow and Infiltration Program in response to new regulations or changes in existing regulations imposed on the Council by regulatory agencies.
Roles and Responsibilities
Inflow and infiltration mitigation plans are required of all communities as part of the comprehensive sewer plan regardless of whether the community has previously experienced an I/I exceedance.

MCES will:
1. Establish metershed I/I Goals.
2. On a monthly basis, correspond with individual communities regarding:
   a. Exceedance events that occur within each community.
   b. Meter response when the peak flow is at least 80% of the metershed I/I Goal.
3. Work to identify and eliminate excess I/I within MCES interceptors.
4. Provide technical assistance to communities by:
   a. Maintaining an I/I Tool Box [www.metrocouncil.org/iandi](http://www.metrocouncil.org/iandi) that explains the MCES I/I program and information resources for communities.
   b. Providing general information on a case-by-case basis to communities regarding I/I and strategies to mitigate I/I.
5. Upon request, meet with communities to explain the program or to review the community I/I work plan and implementation schedule for eligibility.
6. Ensure timely communications with communities.
7. Implement, manage, and assess the program.

Local communities will:
1. Continue maintenance programs for local sanitary systems.
2. Create I/I mitigation plans for local systems. Work cooperatively with nearby communities to develop an I/I mitigation plan for flow entering the community from another community or from property not controlled by the community.
3. Work with MCES to identify sources of I/I that enters the MCES system that contribute to peak flows within their geographic area.
4. Manage local I/I reduction programs to meet the community's I/I Goals.
5. Be responsible for eliminating excess I/I. MCES assumes no liability for the effectiveness of the methods or approach selected by the community for I/I mitigation. Moreover, MCES makes no representation that the work plan and/or related mitigation work are sufficient to resolve excessive I/I.
Procedures

Program procedures are summarized in Table 2 and apply to all communities that discharge to the MCES wastewater collection system. See the listed appendices for additional information and key dates and time periods in Table 3.

Table 2: Program Procedures

<table>
<thead>
<tr>
<th>Item</th>
<th>Procedure</th>
<th>Reference</th>
</tr>
</thead>
</table>
| I/I Goal | • Each metershed I/I Goal is the maximum allowable discharge to the regional wastewater system, expressed as a peak hourly flow rate and measured in million gallons per day (mgd).  
• The I/I Goal is the 10-year rolling average daily flow adjusted for growth and multiplied by the MCES peak hourly flow factor, based on community specific data (see Appendix B).  
• MCES calculates and notifies each community annually of the I/I Goal prior to the beginning of the monitoring period. | Appendix B |
| Excessive I/I Determination, Notification, and Work Plan Assignment | • Excessive I/I: measured and verified hourly flow rate that is greater than the metershed I/I Goal. The exceedance may be adjusted in accordance with Appendix C, if applicable.  
• MCES sends monthly notifications to communities if flow discharged from a metershed is at least 80% of the I/I Goal.  
• Exceedance of the I/I Goal results in a work plan assignment, expressed in dollars, at the rate (see Appendix C) per hourly mgd for the greatest amount of excess I/I measured during the monitoring period. | Appendix C |
| Community Response to Work Plan Assignment | • (1) Community may choose to perform I/I mitigation work that is eligible for credit to satisfy the requirements of the work plan assignment:  
  o Community selects “Community chooses I/I Mitigation” on I/I Program Work Documentation Form (see Appendix D), completes remainder of form, and submits it. The community may apply for credit under the look-back period (see Appendix D).  
  o MCES reviews the proposed mitigation work for eligibility and responds to community.  
  o Community has up to four years (implementation period) to complete mitigation work.  
  o During the implementation period, community submits I/I Mitigation Work Verification Form (see Appendix D) annually to detail the actual costs for I/I mitigation activities completed.  
• (2) Community may choose to pay mitigation amount directly to MCES as a surcharge:  
  o Community selects “Community chooses I/I Surcharge” on I/I Program Work Documentation Form (see Appendix D) and submits form.  
  o MCES annualizes the estimated I/I mitigation cost over the implementation period and bills proportionately on a monthly basis.  
• During work plan implementation period, if an exceedance greater than the initial exceedance occurs:  
  o MCES calculates the incremental exceedance and the remaining work plan assignment is revised.  
  o Community may choose to perform mitigation work or pay a surcharge for the incremental exceedance.  
• At the end of the implementation period, the program starts over.  
  o Exceedance of I/I Goal results in a new work plan assignment. | Appendix D |
### Program Cap
- If the annualized work plan assignment value exceeds 25% of the community annual municipal wastewater charge, the community may request program cap.
- MCES adjusts the annualized work plan assignment to 25% of the annual wastewater charge and extends the work plan implementation period longer than four years. The total work plan assignment remains the same value.

### Appeal
- Community may appeal the work plan assignment, based on one or more of the following conditions (see Appendix F):
  - Allowance for water conservation and previous I/I mitigation
  - Peak flow associated with an exceedance
  - Estimated I/I mitigation work
  - Eligibility of proposed I/I mitigation activities
  - Mitigation time period in cases where significant I/I source investigations have not successfully located I/I sources
- MCES will treat disputed item based on community’s claim. Upon completion of appeal, MCES will reconcile disputed item to reflect appeal decision.

### Table 3: Key Dates and Time Periods

<table>
<thead>
<tr>
<th>Item</th>
<th>Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCES provides I/I Goals to each community</td>
<td>Provided December, 2021</td>
</tr>
<tr>
<td>Flow monitoring period</td>
<td>January 1, 2022 – December 31, 2022</td>
</tr>
<tr>
<td>MCES sends notification if metershed discharges at least 80% of I/I Goal</td>
<td>Monthly, following peak flow event</td>
</tr>
<tr>
<td>MCES determines exceedances and sends work plan assignments</td>
<td>Before March 1, 2023</td>
</tr>
<tr>
<td>Community submits work plan for planned I/I mitigation activities using the <a href="#">MCES Customer Portal</a></td>
<td>September 30 annually each year before I/I mitigation activities until the work plan is completed.</td>
</tr>
<tr>
<td>Community may appeal work plan assignment</td>
<td>See Appendix F.</td>
</tr>
<tr>
<td>MCES reviews work plan and provides feedback on eligibility of mitigation activities</td>
<td>By December 31, 2023</td>
</tr>
<tr>
<td>MCES may bill a surcharge to a community that exceeded the I/I Goal and:</td>
<td>Monthly addition to wastewater charges.</td>
</tr>
<tr>
<td>• did not submit a work plan for planned mitigation activities (I/I Program Work Documentation Form)</td>
<td></td>
</tr>
<tr>
<td>• requested a surcharge</td>
<td></td>
</tr>
<tr>
<td>Community implements work plan activities (implementation period)</td>
<td>January 1, 2024 – December 31, 2027. Implementation period may be extended if community requests and qualifies for program cap.</td>
</tr>
<tr>
<td>Community submits work plan for completed I/I mitigation activities using the <a href="#">MCES Customer Portal</a> with supporting documentation</td>
<td>March 31 annually each year after I/I mitigation activities until the work plan is completed.</td>
</tr>
<tr>
<td>MCES sends Acknowledgement Letter</td>
<td>Annually following receipt of I/I Program Work Documentation Form until work plan is completed.</td>
</tr>
</tbody>
</table>
Appendix A: Abbreviations, Definitions, and References

ABBREVIATIONS & DEFINITIONS

CCTV: Closed circuit television – a technique used to visually inspect the inside of utility pipes


Demand Charge: The cost of wastewater storage facilities and/or other improvements necessary to avoid overloading MCES conveyance and treatment facilities, plus the appropriate service availability charges for use of MCES conveyance and treatment facilities. The charge is not a penalty. MCES may charge a community for the cost of excess capacity needed in the MDS for a community that has not reduced peak flows to less than the I/I Goal(s). This may be enacted if the community has not been implementing an effective I/I reduction program in the determination of the Council or if regulations and/or regulatory permits require MCES action to ensure regulatory compliance. See Water Resources Management Policy Plan, page 28.

Exceedance peak hour flow (PHF): The metershed peak hour flow that exceeds the respective I/I Goal. This may be adjusted, if applicable, for I/I into MCES interceptors.

Exceedance Rate: The charge per mgd of excessive I/I. MCES updates the exceedance rate annually, adjusting for inflation as measured by the CPI-U. MCES reserves the right to increase the rate beyond inflation if MCES is subject to regulatory costs related to I/I. The 2024 program year rate is $461,000/mgd of exceedance. MCES initially set this rate for the 2007 program year (see p. 11 of Preliminary Inflow/Infiltration Surcharge Program, October 2005).

Excess I/I: Wastewater flows that exceed the I/I Goal for the metershed.

Excessive I/I Event: A wet weather period when excessive I/I is discharged to the MDS.

gpm: Gallons per minute

I/I: Inflow and infiltration (see below) – the component of sanitary sewage flow that originates from clear water sources. It is water that would normally not require any type of treatment. However, once it is comingled with sanitary wastewater it cannot be separated and must be treated as wastewater.

I/I Goal: The maximum allowed peak hourly flow discharge limit from each metershed calculated by MCES as the product of the previous ten-year average daily flow and the standard peaking factor adopted by the Metropolitan Council.

IITC: Inflow/Infiltration Total Cost – the total cost estimated to mitigate excess I/I calculated by MCES as the product of the exceedance peak hour flow and the exceedance rate.

I/I Tool Box: An online MCES guide of tools and resources to assist communities planning and implementing inflow and infiltration reduction programs.

Infiltration: Typically, groundwater that increases base flow as it gradually enters the wastewater system through cracks and openings in sewer mains, service laterals, joints, and deteriorated manholes.

Inflow: Typically, stormwater that increases peak flow in the wastewater system during and after rainfall events from point sources such as broken manhole covers, sewer cleanouts, sump pumps, foundation drains, and rain leaders.

Look-back Period: Two-year period for I/I reduction work eligibility as defined in Appendix D.

MDS: Metropolitan Disposal System – wastewater collection and treatment facilities owned and operated by the Metropolitan Council.
**mgd:** Million gallons per day

**Max Excessive I/I Peak Flow Event:** An event in which the rate of flow measured for a metershed exceeds the metershed I/I Goal and is greater than previous exceedances measured during the program year.

**Metershed:** The area tributary to an MCES flow meter. Some communities have multiple metersheds.

**MWC:** Municipal Wastewater Charge

**SAC:** Sewer Availability Charge – a charge to Customer Communities for the reserved capacity costs of the Metropolitan Disposal System. Allocating future costs is authorized by Minnesota Statutes section 473.517 subdivision 3. This fee is assessed based upon the estimated maximum potential daily wastewater flow usage at individual properties and collected at the time of building permit.

**Peak hour flow factor:** Flow variation factors that allow for an acceptable level of I/I into the wastewater system(s) (see Water Resources Management Policy Plan Appendix A). The factor is multiplied by the adjusted ADF to determine the I/I Goal for each community (see Appendix B).

**Surcharge:** The dollar amount a community may choose to be billed that is equal to the IITC.

**WWTP:** Wastewater Treatment Plant.

**REFERENCES**

2016 Inflow and Infiltration Task Force Report

Demand Charge Task Force Report

I/I Toolbox

2040 Water Resources Policy Plan
Appendix B: I/I Goals

Each metershed I/I Goal is the maximum allowable discharge to the regional wastewater system, expressed as a peak hourly flow rate and measured in million gallons per day (mgd).

- The I/I Goal is equal to the adjusted ADF multiplied by the respective peak hourly flow factor.

10-year rolling average daily flow (ADF) calculation:
- The 10-year rolling ADF is calculated from the previous 10 years of flow data from each metershed. If flow data are not available or other anomalies exist, adjustments are made on a case-by-case basis.

Adjusted ADF calculation:
- The 10-year rolling ADF is adjusted upward by the population growth from the last ten years to the average to account for growth in the future. The result is a higher allowable discharge.

MCES standard peak hourly flow factors account for flow variations including an acceptable, non-excessive level of I/I. The factors vary based on ADF and are shown in Table B-1 below and in Table A-2 of the Thrive 2040 Water Resources Policy Plan.

- Regional data indicate that average flow is approximately 85 gallons per capita per day (gpcd) instead of the expected amount of 100 gpcd.
- To account for the lower regional average flow per capita, the previous peaking factors were adjusted upward (divided by 0.85), which reflects available capacity for I/I, and results in a higher allowable discharge.

Table B-1: MCES Peak Hourly Flow Factor

<table>
<thead>
<tr>
<th>Average Flow (mgd)</th>
<th>Peaking Factor</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 0.10</td>
<td>4.5</td>
</tr>
<tr>
<td>0.11 – 0.20</td>
<td>4.4</td>
</tr>
<tr>
<td>0.21 – 0.30</td>
<td>4.3</td>
</tr>
<tr>
<td>0.31 – 0.40</td>
<td>4.2</td>
</tr>
<tr>
<td>0.41 – 0.50</td>
<td>4.1</td>
</tr>
<tr>
<td>0.51 – 0.60</td>
<td>4.0</td>
</tr>
<tr>
<td>0.61 – 0.70</td>
<td>3.9</td>
</tr>
<tr>
<td>0.71 – 0.80</td>
<td>3.8</td>
</tr>
<tr>
<td>0.81 – 1.00</td>
<td>3.7</td>
</tr>
<tr>
<td>1.01 – 1.20</td>
<td>3.6</td>
</tr>
<tr>
<td>1.21 – 1.50</td>
<td>3.5</td>
</tr>
<tr>
<td>1.51 – 2.00</td>
<td>3.4</td>
</tr>
<tr>
<td>2.01 – 2.50</td>
<td>3.3</td>
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<tr>
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<td>3.2</td>
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<td>3.01 – 3.50</td>
<td>3.1</td>
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<td>4.01 – 4.50</td>
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<td>4.51 – 5.00</td>
<td>2.8</td>
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<tr>
<td>5.01 – 6.00</td>
<td>2.7</td>
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<tr>
<td>6.01 – 8.00</td>
<td>2.6</td>
</tr>
<tr>
<td>8.01 – 10.00</td>
<td>2.5</td>
</tr>
<tr>
<td>10.01 – 12.00</td>
<td>2.4</td>
</tr>
<tr>
<td>12.01 – 16.00</td>
<td>2.3</td>
</tr>
<tr>
<td>16.01 – 20.00</td>
<td>2.2</td>
</tr>
<tr>
<td>20.01 – 30.00</td>
<td>2.1</td>
</tr>
<tr>
<td>&gt; 30.00</td>
<td>2.0</td>
</tr>
</tbody>
</table>
Appendix C: Excessive I/I Determination and Notification

Excessive I/I Determination & Notification
- MCES monitors flow rates for each metershed during the monitoring period.
- MCES sends monthly notifications to communities if discharged flow is at least 80% of I/I Goal.
- After the end of the monitoring period, MCES determines the highest peak hourly flow from each metershed. If the community exceeds the I/I Goal, a work plan is assigned.
  - If a community has an active work plan assignment, the exceedance is compared to the previous excessive I/I flow to determine which is the maximum excessive I/I peak flow event. The work plan is adjusted incrementally if the new exceedance is greater than the previous exceedance of the I/I Goal.

I/I into MCES Interceptors
- Where applicable, the measured amount of excess I/I from a metershed is adjusted to account for potential I/I into MCES interceptors that are in the metershed.
- Assumptions/ process:
  - 30% of peak flow: community responsibility
  - 70% of peak flow: split responsibility of community and MCES, as shown in the example in Table C-1. The proportion of community responsibility is based on the proportion of local sewer piping within the metershed, based on the diameter inches multiplied by the length in miles (in.dia-mi).

Table C-1: Adjustment for I/I into MCES Interceptors (example)

<table>
<thead>
<tr>
<th>Local Sewers (in.dia-mi)</th>
<th>MCES Interceptor (in.dia-mi)</th>
<th>Total Conveyance Piping (in.dia-mi)</th>
<th>Measured Exceedance (mgd)</th>
<th>Adjusted Excessive I/I (mgd)</th>
</tr>
</thead>
<tbody>
<tr>
<td>= 12 in x 76 miles</td>
<td>= 60 in x 4 miles</td>
<td>= 760 + 240 = 1,000</td>
<td>2.00</td>
<td>= [30% x 2.00 mgd] + [70% x 2.00 mgd x 760/1,000] = 1.66</td>
</tr>
</tbody>
</table>

Estimated I/I Mitigation Cost of Maximum Exceedance in Monitoring Period
- Work plan assignments are expressed in dollars, based on the exceedance rate, which is currently $461,000/mgd.
  - MCES updates the unit cost annually, adjusting for inflation as measured by Consumer Price Index-Urban
- For the example in Table C-1, the work plan assignment would be:
  - (1.66 mgd) x ($461,000/ mgd) = $765,260
Appendix D: Community Response to Excessive I/I Notification

In response to maximum excessive I/I notification, community chooses to complete mitigation work or pay a surcharge.

- I/I mitigation work must meet requirements in Table D-1

Look-back period: Communities may request that work performed during a defined “look-back period” be credited as I/I mitigation work

- The work must be completed within two years prior to the beginning of the first year of the I/I mitigation work plan. Credits applied to the look-back period cannot be credited to previous exceedances as mitigation work.

Table D-1: I/I Mitigation Work Credit Eligibility

<table>
<thead>
<tr>
<th>Type of Work</th>
<th>Eligible Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1. Investigative Work</strong> - not to exceed 20% of credits</td>
<td></td>
</tr>
<tr>
<td>Temporary flow monitoring</td>
<td>100</td>
</tr>
<tr>
<td>Field investigations, CCTV, visual inspections</td>
<td>100</td>
</tr>
<tr>
<td>System analysis, work prioritization, system modeling, cost estimation of I/I reduction program</td>
<td>100</td>
</tr>
<tr>
<td><strong>2. Public Maintenance Holes (MHs)</strong></td>
<td></td>
</tr>
<tr>
<td>Replace vented covers or install watertight seal</td>
<td>100</td>
</tr>
<tr>
<td>Grout or seal MH, chimney, or casting</td>
<td>100</td>
</tr>
<tr>
<td>Raise or relocate MH to reduce inflow</td>
<td>100</td>
</tr>
<tr>
<td>Line or replace MH barrel or cone</td>
<td>50</td>
</tr>
<tr>
<td>Disconnect cross-connections with stormwater</td>
<td>100</td>
</tr>
<tr>
<td>Repair or seal wet-well (structure only)</td>
<td>100</td>
</tr>
<tr>
<td><strong>3. Public Sewer and Connections</strong></td>
<td></td>
</tr>
<tr>
<td>CIPP Lining</td>
<td>50</td>
</tr>
<tr>
<td>Pipe replacement</td>
<td>50</td>
</tr>
<tr>
<td>Pipe joint and crack sealing</td>
<td>100</td>
</tr>
<tr>
<td>Back-of-curb drain tile only for sumps, drains, or rain leaders</td>
<td>100</td>
</tr>
<tr>
<td>Drainage improvements to eliminate indirect inflow sources</td>
<td>10</td>
</tr>
<tr>
<td>Repair or replace lateral tee, wye, or tap connections owned by municipality (not including any portion of a lateral)</td>
<td>100</td>
</tr>
<tr>
<td><strong>4. Private Infrastructure</strong> See note 1</td>
<td></td>
</tr>
<tr>
<td>Disconnect sump pumps, drain tile, area drains, and rain leaders or other inflow sources</td>
<td>100</td>
</tr>
<tr>
<td>Repair or replace broken service laterals</td>
<td>100</td>
</tr>
<tr>
<td><strong>5. Public Staff Costs - administrative costs are not included</strong></td>
<td></td>
</tr>
<tr>
<td>Credit of 25% of all total Private Infrastructure for staff time</td>
<td>100</td>
</tr>
<tr>
<td>Reasonable, verifiable, direct costs completed solely to mitigate I/I. Includes public staff and engineering services</td>
<td>100</td>
</tr>
</tbody>
</table>

Notes:
1. Standard costs: $150 per dwelling for sump pump disconnections; $3,000 per building for foundation drain disconnections; $100 per single family dwelling for rain leader disconnections; $3,000 per commercial dwelling for rain leader disconnections; $5,000 per repair for service lateral repairs).
Appendix E: Program Cap

If the annualized work plan assignment exceeds 25% of a community annual adjusted municipal wastewater charge (MWC) then community may request program cap.

- Adjusted MWC: community MWC adjusted to reflect any amount of annual SAC transfer shifted to MWC as permitted by legislation (473.517 subd.3b).
- Community’s annualized mitigation cost capped at 25% increase in annual wastewater charges.
- MCES adjusts the annualized work plan assignment to 25% of the adjusted MWC and extends the work plan implementation period longer than four years. The total work plan assignment remains the same value.
- Program cap may be applied to an incremental work plan assignment if the annualized costs exceed 25% of the adjusted MWC.
## Appendix F: Appeal Process

### Table F-1: Appeal Process

<table>
<thead>
<tr>
<th>Item to be Appealed</th>
<th>Timeframe &amp; Method for Community Appeal</th>
<th>Timeframe for MCES Response</th>
<th>Other Appeal Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allowance for water conservation and previous I/I mitigation</td>
<td>Written letter 60 days from receipt of I/I Goal notification</td>
<td>Written letter 60 days from receipt of community’s appeal</td>
<td>Documentation signed by licensed PE detailing technical basis for appeal</td>
</tr>
<tr>
<td>Peak flow from an exceedance event</td>
<td>Written letter 60 days from receipt of exceedance notification letter</td>
<td>Written letter 60 days from receipt of community’s appeal</td>
<td>Community’s appeal letter must document:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(1) Excessive I/I being out of community’s control, or</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(2) Excessive I/I caused by extenuating circumstances</td>
</tr>
<tr>
<td>Estimated I/I mitigation cost</td>
<td>Written letter 60 days from receipt of I/I mitigation cost letter</td>
<td>Written letter by December 31</td>
<td>Community’s appeal letter must justify appeal based on:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(1) I/I reduction activities are underway in excess of the amount required</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(2) The value of the I/I reduction activities is more than necessary</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(3) The value of the I/I reduction activities exceeds 25% of the community’s municipal wastewater charge</td>
</tr>
<tr>
<td>Eligibility of proposed I/I reduction activities</td>
<td>Written letter 60 days from receipt of eligibility determination letter</td>
<td>Written letter 60 days from receipt of community’s appeal</td>
<td>Community’s appeal letter must contain detailed supporting information such as CCTV inspection reports or temporary flow monitoring (ideally during storm events)</td>
</tr>
<tr>
<td>Extension or deferral of the I/I mitigation period for a defined period of time</td>
<td>Written letter 60 days from receipt of I/I mitigation cost letter</td>
<td>Written letter by December 31</td>
<td>In its appeal letter, community must submit a report by a licensed PE documenting:</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• What steps were taken to locate I/I source</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Inability to locate I/I source</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• Proposed extension or deferral time period and rationale for time period</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>• What steps will be taken to locate source</td>
</tr>
</tbody>
</table>
MCES I/I Program Work Plan Documentation Form

This form references sections of the MCES *Ongoing Inflow and Infiltration Program Procedure Manual* and is to be completed by communities that have an active work plan assignment from MCES. Additional documentation may be requested by MCES to verify actual or planned expenditures.

Please indicate which of the following that you are using the form to document:

- [ ] PLANNED Mitigation Work
- [ ] COMPLETED Mitigation Work

Describe the planned mitigation activities and expected credit amount for the following year. Describe the work completed during the previous calendar year and apply for work plan credits.

Please send the completed form and any supporting documentation to:

**Mail:** Attn: MCES WPCPD Wastewater Planning 390 N. Robert Street St. Paul, MN 55101

**Email:** i.i@metc.state.mn.us

Community: __________________________________________________________

Calendar Year of mitigation work: __________________________

Work Plan Credit (Sum of SUBTOTALS from Page 2 of this form): $____________

City or Township Official (print): _________________________________________

Title/ Role: ___________________________________________________________

Mailing Address: _______________________________________________________

__________________________________________

Signature of City or Township Official:

________________________________________________________________________

I hereby certify the information provided is true, accurate and complete.

Date Signed: _______________________ Phone #: ___________________________

Email: ______________________________

Page 1 of 2
**Part A:** Please indicate the method the community chooses to address excessive I/I:
- ☐ Community chooses **I/I Mitigation**
- ☐ Community chooses **I/I Surcharge** (Pay monthly charge added to monthly wastewater bill.)

**Part B:** See Appendix D
Attach a detailed description of the I/I mitigation work on the public and private sanitary sewer systems in the community during the calendar year listed on Page 1. Itemize the types and costs of work that are eligible for work plan credit.

1. **Public Infrastructure:** See Items 1, 2, 3, and 5 of Table D-1.
   1. Investigative = $_______________
   2. Public Maintenance Holes (MH) = $_______________
   3. Public Sewer and Connections = $_______________
   5. Public Staff Costs = $_______________
   Other (Describe below) = $_______________
   Description: _____________________________________________________________
   _______________________________________________________________________
   _______________________________________________________________________
   _______________________________________________________________________

   **Public Infrastructure SUBTOTAL (B1)** = $_______________

2. **Private Infrastructure:** See Item 4 of Table D-1.
   Please indicate the quantity and total cost for each item, if available. Mitigation costs may be estimated using the standard values listed below if the actual costs are not documented.
   ______ Sump pump disconnections ($150 per dwelling) = $_______________
   ______ Foundation drain disconnections ($3,000 per building) = $_______________
   ______ Rain leader disconnections ($100 per single family dwelling) = $_______________
   ______ Rain leader disconnections ($3,000 per commercial dwelling) = $_______________
   ______ Service lateral repairs ($5,000 per repair) = $_______________
   ______ Other (Describe below) = $_______________
   Description: _____________________________________________________________
   _______________________________________________________________________
   _______________________________________________________________________
   _______________________________________________________________________

   **Private Infrastructure SUBTOTAL (B2) = $_______________**

   ______ Staff time allowance (0.25 x (B2)) = SUBTOTAL (B2) = $_______________

3. **Look-Back Credit:** See Section 4 and Appendix D.
   If this is the first year of a work plan assignment, this credit may apply.
   **Look Back Credit SUBTOTAL (B3) = $_______________**