



# Franklin Station Renovation TAAC Presentation

*Engagement Team*

*August 21, 2025*





# Topics

- Introductions
- Project Overview
- Engagement Plan
- Next Steps







## Project Overview



Franklin Station ridership  
-opened 2004  
~400k rides in 2024  
~1,100+ boardings daily

80 Ons and 87 Offs  
Average Daily

22

Hiawatha LRT Trail

Franklin Avenue Station

2 9 67

236 Ons and 69 Offs  
Average Daily

2 9 67

62 Ons and 218 Offs  
Average Daily

24,000 e-scooter and  
e-bike trips  
documented in 2023

# Transit Activity



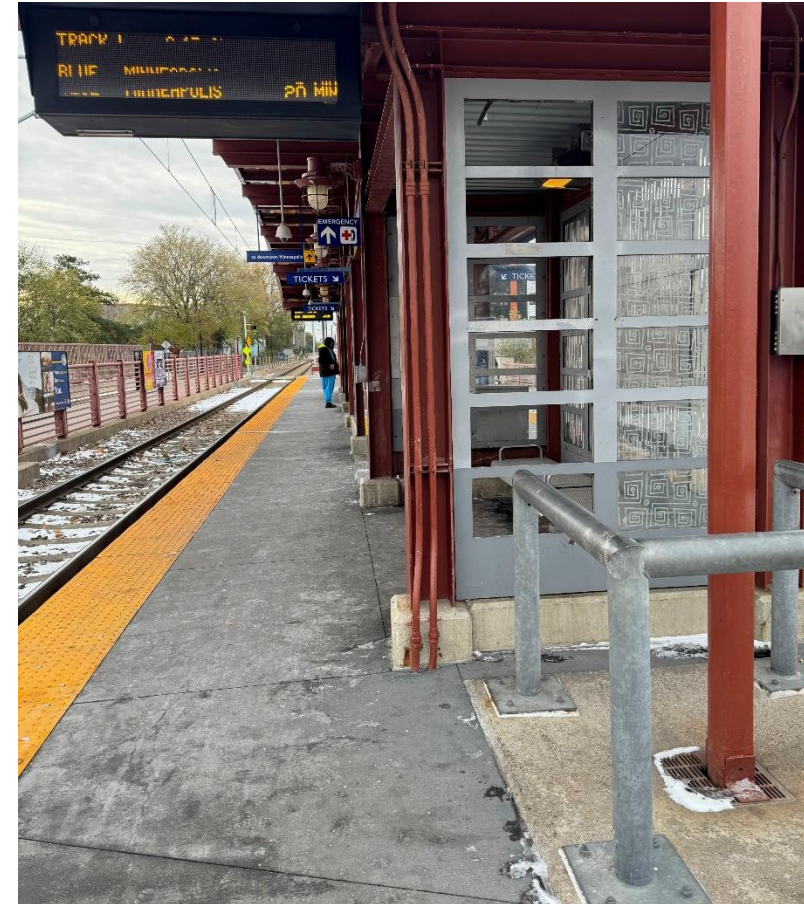
# Improvement Needs – Feedback



- Difficult maintenance
- Frequent elevator outages



- Lack of bike, scooter parking
- Signage



- Worn out station components
- Community safety needs



# Initial Engagement

- Initial & ongoing engagement around security
- Property owners & Community Groups
- Staff
- AIAC



## Project Priorities

**Accessibility**

**Customer  
Experience**

**Reduced  
Daily  
Maintenance**

**Mobility &  
Connectivity**

**Sustainability**

**Community  
Identity**

# Accessibility



- Existing Conditions
  - Frequent elevator outages
  - No redundant access for the south side of the station
  - Accessible path when elevators are out takes individuals up to cross Franklin at Cedar Avenue
- Related Scope Items
  - Redesign and reconstruction of the two vertical circulation elements – addressing underlying issues for frequent outages
  - Redundant, outage-proof, ADA access – exploring both a ramp and a street crossing



# Reduced Daily Maintenance



- Existing Conditions
  - Difficult to clean, cluttered station environment
  - Frequent biohazards
  - Hand shoveling of steps, which is time-consuming and accident-prone
- Related Scope Items
  - Expansion of indoor maintenance spaces, including improved cleaning facilities, elevator maintenance rooms, new warming area for operators changing over and supplemental security
  - Improved sight lines to prevent unwanted non-



# Mobility & Connectivity



- Existing Conditions
  - Disorganized E-Scooter placement
  - Lack of bike parking
  - Dated signage and limited wayfinding
- Related Design Scope
  - Improved/covered bike and scooter parking
  - Mobility hub components
  - Improved wayfinding



# Sustainability



- Existing Conditions:
  - Inefficient lighting
  - Frequent glass breakage and other damaged components
  - Landscaping that is difficult to maintain
  - Climate threat
  - Erosion
- Related Design Scope
  - Sustainability memo, identifying objectives, measures and strategies
  - Identifying climate risk factors and analysis of climate vulnerability
  - Support sustainability throughout design, material selection, construction, waste



## Community Identity



- Existing Conditions
  - Retrofit shelters with



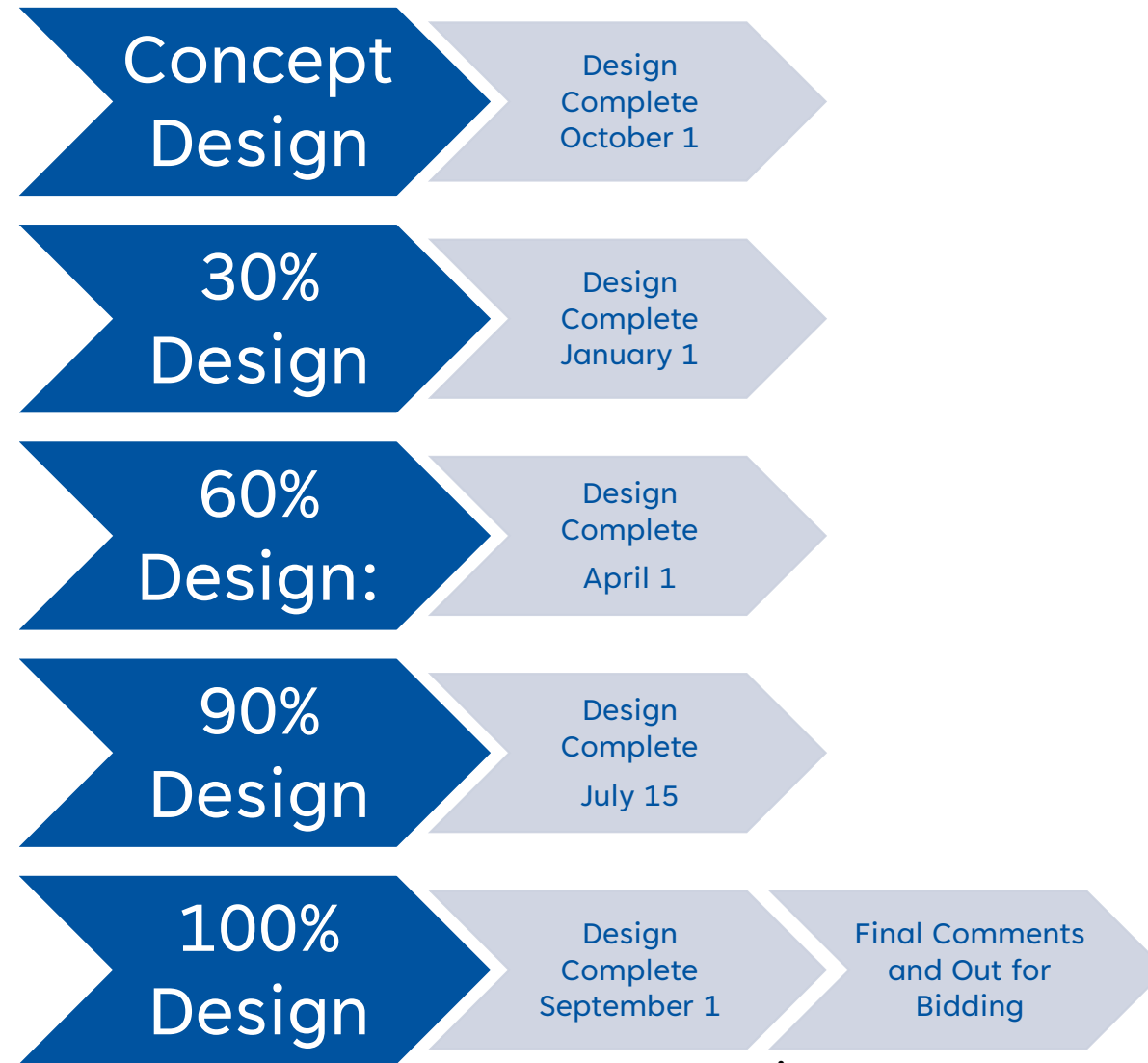
## Design Scope

- Replace and rethink elevators
- Additional ramp or street crossing
- Platform canopy & components
- Wayfinding
- Warming area and additional cleaning facilities
- Siting police touchdown space and bathroom (designed and constructed separately)





## Design Schedule





# Engagement Phases Overview

- Phase 1 – (Initial Design) September – October 2025
  - Host community discovery listening session (what does community want to see at station?)
  - Station pop-ups, resident door knocking
  - Conduct community survey (digital and in-person options)
- Phase 2 (30% Design) October – December 2025
  - Social media push
  - Initial open house
  - Internal stakeholder focus group



# Engagement Phases Overview

- Phase 3 (60% Design) January – April 2026
  - Conduct second survey
  - Second open house
  - Continue to update newsletter
- Phase 4 (90% Design) Final Design, Pre-Construction and Final Project Planning (Inform stage)—April-September 2026
  - Station pop-ups with design brochures
  - Stakeholder email updates
  - Distribute postcards and flyers to libraries, apartments, community centers, transit centers, etc.

# Phase 1 Engagement Topics

- Discovery Questions
- Project Priorities & Principles
- Goals
  - Build awareness of the project
  - Share the timeline
  - Describe what to expect with engagement
  - Ask early questions that refine design





## Related Projects

- Renew the Blue -State of Good Repair
  - Lake Street Station Renovation
  - Cedar-Riverside Shelter Repairs
  - Track and Signal work (SOGRI III)
- Franklin Avenue Bridge Repairs
- CX360 Projects: Stair murals, elevator lobby repairs



## Discussion

- What should we keep in mind as we prioritize accessibility in this station redesign?
- How would you like to be updated and engaged throughout this project?
- Is there anything we haven't touched on here that you would like explored or considered?



## Next Steps

- Fall open house: TBD
- Survey coming soon
- Winter TAAC meeting visit

# Thank you!

Liz Morice & Kevin Murray  
[www.metrotransit.org/franklin](http://www.metrotransit.org/franklin)