



Metro HRA 2025 Waitlist Lottery

Computer and Mobile How To Guide and Frequently Asked Questions



Lottery Date- May 1st, 2025



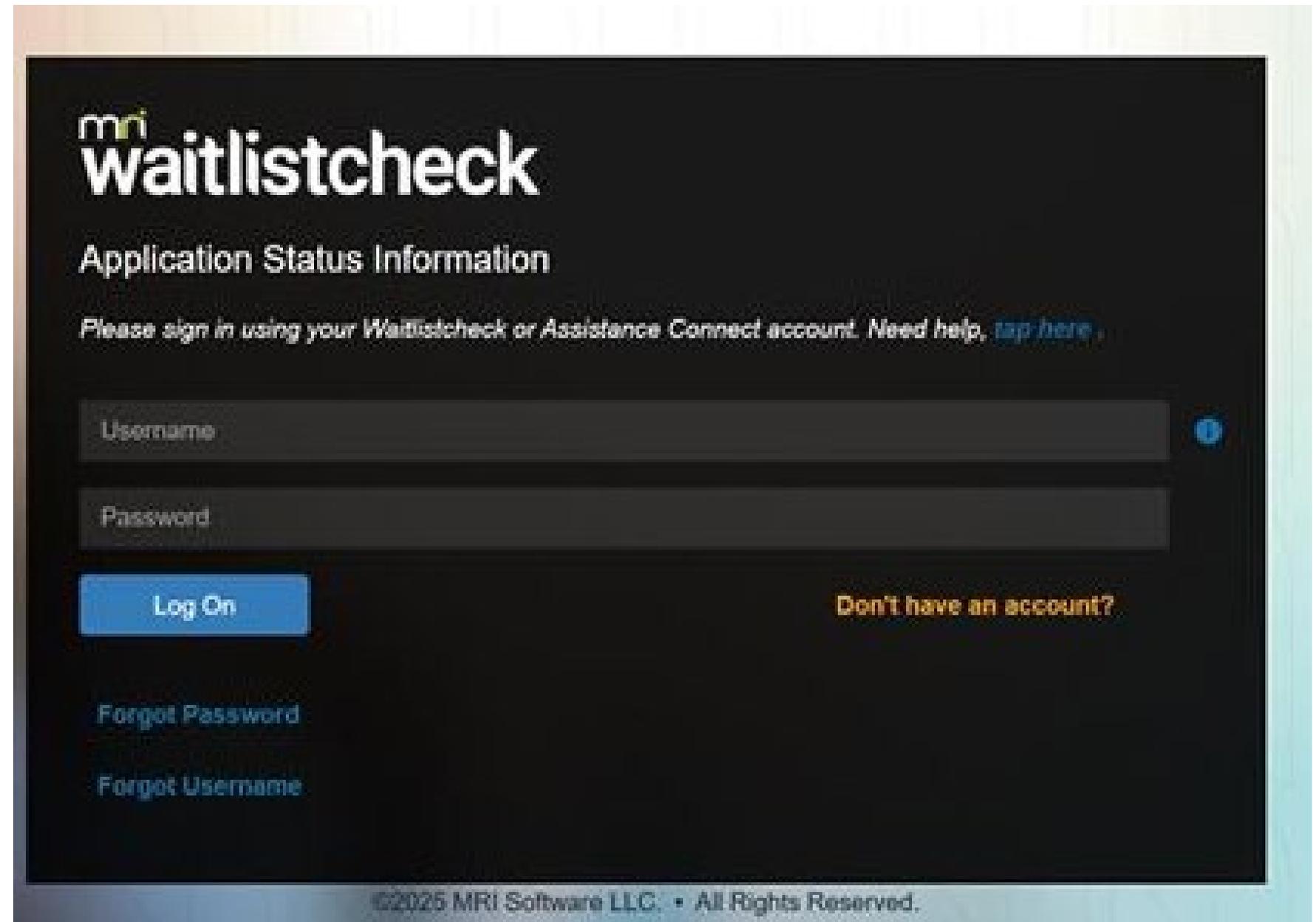
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Lottery Results will be on Waitlist Check

Results available
on www.waitlistcheck.com
on May 1st, 2025

1000 applicants will be
randomly selected for the
Waiting List

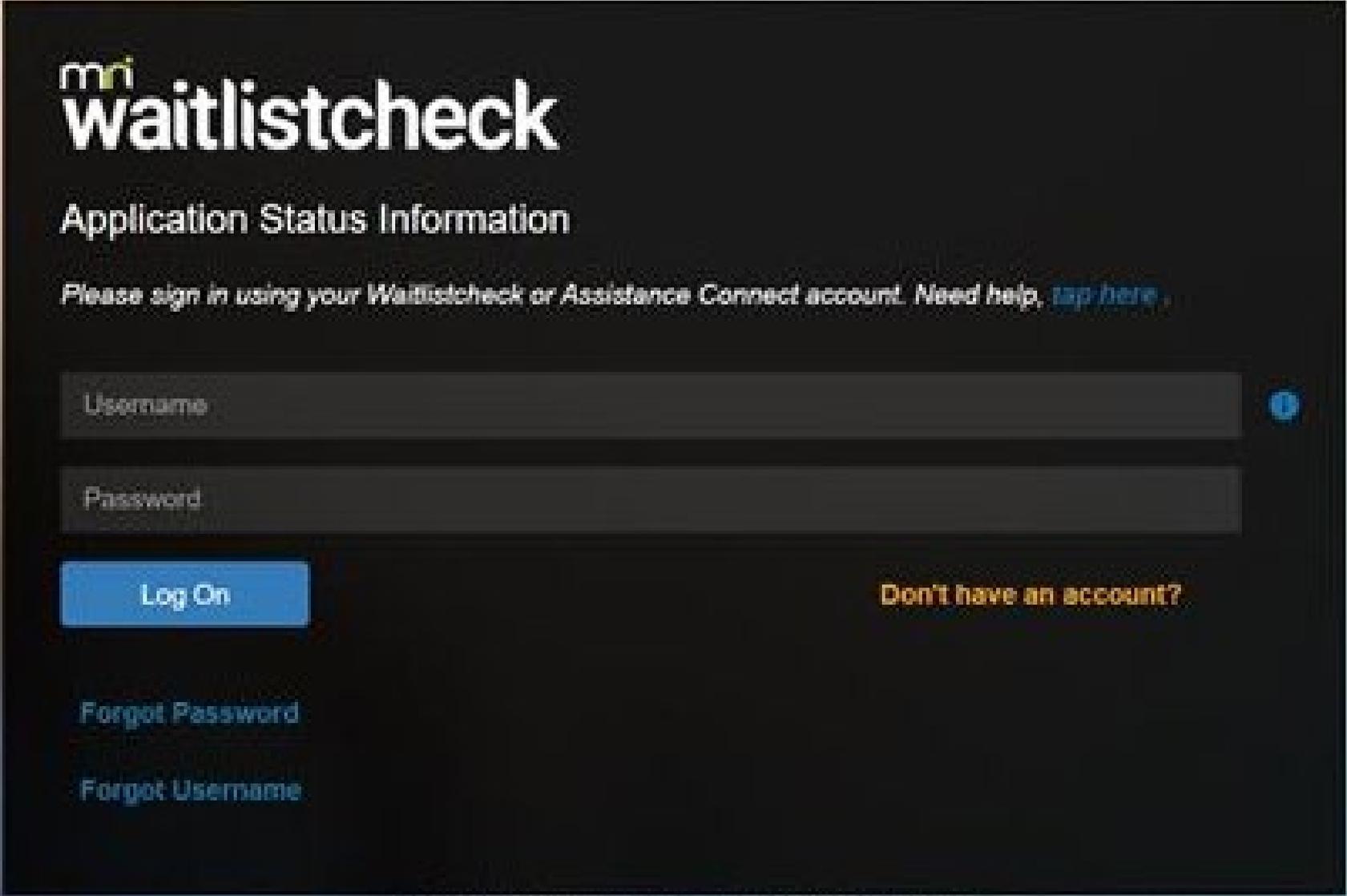


The screenshot shows the login interface for the MRI Waitlist Check system. At the top left is the MRI logo. The main heading is "waitlistcheck" in a large, bold font. Below this is the sub-heading "Application Status Information". A line of text reads: "Please sign in using your Waitlistcheck or Assistance Connect account. Need help, [tap here](#)". There are two input fields: "Username" and "Password". Below the "Username" field is a blue "Log On" button. To the right of the "Log On" button is a link that says "Don't have an account?". Below the "Log On" button are two more links: "Forgot Password" and "Forgot Username". At the bottom of the page, there is a copyright notice: "©2025 MRI Software LLC. • All Rights Reserved."

Waitlist Check Login Screen

www.waitlistcheck.com

- Use the same username and password as when you signed up for the waitlist
- If you forgot your username or password, you must use the links on waitlistcheck.com.
- **Metro HRA staff cannot change your username or password.**



The screenshot shows the login interface for MRI Waitlist Check. At the top left is the MRI logo and the text 'waitlistcheck'. Below this is the heading 'Application Status Information' and a prompt: 'Please sign in using your Waitlistcheck or Assistance Connect account. Need help, [tap here](#).' There are two input fields: 'Username' and 'Password'. A blue 'Log On' button is positioned below the password field. To the right of the button is a link that says 'Don't have an account?'. Below the button are two links: 'Forgot Password' and 'Forgot Username'. At the bottom of the screen, there is a copyright notice: '©2025 MRI Software LLC. • All Rights Reserved.'

Until May 1, 2025, application status will be PENDING

Applications

Below are Preliminary Applications that have been submitted on Waitlistcheck using this account. Any incomplete applications or applications submitted under a different username will not be shown here.

 Print

English 

Metro Council HRA

Waiting List Name: Section 8 2025

Results of the Metro HRA lottery will be posted to www.waitlistcheck.com on May 1st, 2025. Until the lottery is complete, your status will say pending. After the lottery is complete, your status will either indicate ACTIVE or INACTIVE. Active: Randomly selected in the lottery and you are on the waiting list for Section 8 HCV at the Metro HRA. Inactive: Not randomly selected in the lottery and you are NOT on the waiting list for Section 8 HCV at the Metro HRA.

Reference #: 7767653

Status: Pending

Submitted On: Apr 16th 2025 - 8:31 am

INACTIVE = NOT SELECTED FOR WAITING LIST

On May 1, 2025: application status will now say **Active or Inactive:**

ACTIVE= Randomly selected in the lottery and on the waiting list

INACTIVE= Not randomly selected in the lottery and **NOT** on the waiting list

Metro Council HRA

Waiting List Name: Section 8 2025

Results of the Metro HRA lottery will be posted to www.waitlistcheck.com on May 1st, 2025. Until the lottery is complete, your status will say pending. After the lottery is complete, your status will either indicate **ACTIVE** or **INACTIVE**. Active: Randomly selected in the lottery and you are on the waiting list for Section 8 HCV at the Metro HRA. Inactive: Not randomly selected in the lottery and you are **NOT** on the waiting list for Section 8 HCV at the Metro HRA.

Reference #: 7767653

Submitted On: Apr 16th 2025 - 8:31 am

Status: **Inactive**

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If your application status is INACTIVE:

- NOT placed on Metro HRA's waiting list.
- Inactive means application was received but not randomly selected in the lottery.
- You can see which local waiting lists are open and sign up for email alerts on Housing Link:
 - [Open Housing Authority Wait Lists](#)
 - [Housing Authority Waitlist Sign Up](#)

ACTIVE = SELECTED FOR WAITING LIST

On May 1, 2025: application status will now say **Active or Inactive:**

- ACTIVE= Randomly selected in the lottery and on the waiting list
- INACTIVE= Not randomly selected in the lottery and NOT on the waiting list

Metro Council HRA

Waiting List Name: Section 8 2025

Results of the Metro HRA lottery will be posted to www.waitlistcheck.com on May 1st, 2025. Until the lottery is complete, your status will say pending. After the lottery is complete, your status will either indicate ACTIVE or INACTIVE. Active: Randomly selected in the lottery and you are on the waiting list for Section 8 HCV at the Metro HRA
Inactive: Not randomly selected in the lottery and you are NOT on the waiting list for Section 8 HCV at the Metro HRA.

Reference #: 7767653

Submitted On: Apr 16th 2025 - 8:31 am

Status **Active**

If your application status is ACTIVE:

- Placed on Metro HRA's waiting list.
- **Switch your account** to Assistance Check at www.assistancecheck.com
 - Use the same username and password as when you signed up for the waitlist.
 - If you do not remember your username/password, use the "Create Tenant Account" option on the main page.
- Metro HRA staff cannot change your username or password.

Switch from Waitlist Check to assistancecheck.com

The screenshot shows the MRI Assistance Connect client service area. On the left, there is a login form with fields for Username and Password, a Remember Me checkbox, a SIGN IN button, and a link for Forgot Username or Password?. A red arrow points from a callout box to the login form. The main content area has a welcome message and three columns of services: Applicants, Tenants, and Property Owners. Each column has a list of tasks and a Create Account button. A green arrow points from a callout box to the Create Tenant Account button.

mri Assistance Connect

Username
Password
 Remember Me
SIGN IN
[Forgot Username or Password?](#)

Welcome to the Assistance Connect client service area.
This site is designed to allow you to work with us on-line for your convenience. Commonly requested tasks can be accomplished and information can be obtained by using this secure site. Users must sign in to make requests or view personal information.

Applicants

- Search Rental Listings
- Edit Contact Information
- View Status on Waiting List
- View and Print Documents

Tenants

- Update Family Income
- Update Family Status
- Request a Work Order
- Search Rental Listings

Property Owners

- List a Rental
- Review Payments
- Reschedule an Inspection
- Review Inspection Information

[Create Applicant Account](#) [Create Tenant Account](#) [Create Owner Account](#)

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Use the same username and password as when you signed up for the waitlist.

If you do not remember your username/password, use the "Create Tenant Account" option

Consent to electronic notifications

Account Properties

USERNAME: OutreachTest

STATUS: Active

EMAIL ADDRESS: outreach@metc.state.mn.us

MOBILE NUMBER: 6122512586 [Verify](#)

TEXT MESSAGE OPT-IN:

I agree to receive text messages from Assistance Connect for password and username recovery as well as mobile phone verification. Msg & data rates may apply. You can unsubscribe at any time by replying STOP or unchecking the Opt-In checkbox.

Security Preferences

SECURITY QUESTIONS: [Change Security Qs](#)

PASSWORD: [Change Password](#)

Success
Your changes have been saved.

Account Preferences

Email Notifications

Assistance Connect will send email notifications when the Organization requests you to do something, such as view or sign a document, submit additional documentation for a request, or perform a certification. Since action is needed, opting out of receiving these notifications is not available.

Assistance Connect can also send email notifications for updates to your account information, such as service request activity. To receive email notifications for these items, please check the following box. To stop email notifications for account information updates only, simply uncheck the box.

Yes, I would like Assistance Connect to send email notifications for updates to account information.

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“Click on view” to see Your Account

My Account

Last Sign In 04/22/2025

Please **choose a case file** to access or add a case file:

[+ Add Case File](#)

Organization	Name	User Type	Account Status	Notifications	
Metro Council HRA	Outreach Test	Applicant	Active	None	View

Account Properties

USERNAME OutreachTest

STATUS [?](#) **Active**

EMAIL ADDRESS [outreach@metc.state.mn.us](#)

MOBILE NUMBER [6122512586](#) [Verify](#)

TEXT MESSAGE OPT-IN

I agree to receive text messages from Assistance Connect for password and username recovery as well as mobile phone verification. Msg & data rates may apply. You can unsubscribe at any time by replying STOP or unchecking the Opt-In checkbox.

Security Preferences

SECURITY QUESTIONS [Change Security Questions](#)

PASSWORD [Change Password](#)

Account Preferences

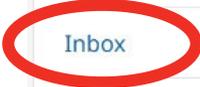
Main Account/"Applicant Assistance" View

The screenshot displays the 'Applicant Assistance' interface. At the top, a dark teal header contains the 'mri Assistance Connect' logo, a 'Home' button, and links for 'Outreach Test' and 'Sign Out'. The main content area is split into a left sidebar and a central panel. The sidebar lists various user actions such as 'Inbox', 'Edit Contact Information', 'View Waiting List Status', 'Add New Family Member', 'Remove Family Member', 'Send Document', 'Document Library', 'FAQ', and 'Contact Us'. Below these is the 'Metro Council HRA' address: 390 Robert Street, Saint Paul, MN 55101. The central panel is titled 'Metro Council HRA Customer Service Area' and includes a link to 'View your full case file >'. A 'Requests' section shows a message: 'You have no Requests to view.' A 'Help Video' link with a play button icon is located at the bottom right of this section. The footer contains copyright information for MRI Software Company and links to 'FAQ', 'Terms of Use', and 'Privacy Policy'.

Main Account/"Applicant Assistance" View

The screenshot shows the 'Applicant Assistance' view of the MRI Assistance Connect web application. The header includes the 'mri Assistance Connect' logo, a 'Home' button, and 'Outreach Test' and 'Sign Out' links. The left sidebar contains a list of navigation options: 'Applicant Assistance', 'Inbox' (circled in red), 'Edit Contact Information', 'View Waiting List Status', 'Add New Family Member', 'Remove Family Member', 'Send Document', 'Document Library', 'FAQ', and 'Contact Us'. Below these is the 'Metro Council HRA' address: 390 Robert Street, Saint Paul, MN 55101. The main content area is titled 'Metro Council HRA Customer Service Area' and includes a link to 'View your full case file >'. A 'Requests' section displays the message 'You have no Requests to view.' and a 'Help Video' button with a play icon. The footer contains copyright information: '© 2025, HAPPY Software, An MRI Software Company' and links for 'FAQ', 'Terms of Use', and 'Privacy Policy'.

See messages from Metro HRA here



Main Account/"Applicant Assistance" View

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If your email or phone number changes, update contact information here.

Main Account/"Applicant Assistance" View

The screenshot shows the MRI Assistance Connect web application interface. At the top, there is a dark teal header with the MRI Assistance Connect logo on the left, a "Home" button in the center, and "Outreach Test" and "Sign Out" buttons on the right. The main content area is divided into two columns. The left column contains a sidebar menu under the heading "Applicant Assistance" with options: "Inbox", "Edit Contact Information", "View Waiting List Status", "Add New Family Member" (circled in red), "Remove Family Member", "Send Document", "Document Library", "FAQ", and "Contact Us". Below the menu is the Metro Council HRA address: "390 Robert Street, Saint Paul, MN 55101". The right column is titled "Metro Council HRA Customer Service Area" and includes a link to "View your full case file >". Below this is a "Requests" section with the message "You have no Requests to view." and a "Help Video" button with a play icon. At the bottom of the page, there is a footer with copyright information "© 2025, HAPPY Software, An MRI Software Company" and links for "FAQ", "Terms of Use", and "Privacy Policy".

Update your household members here.

While on the waitlist, Metro HRA will notify you of available Project Based Voucher housing options that fit your household size. Keeping your household size up to date to receive correct referrals.

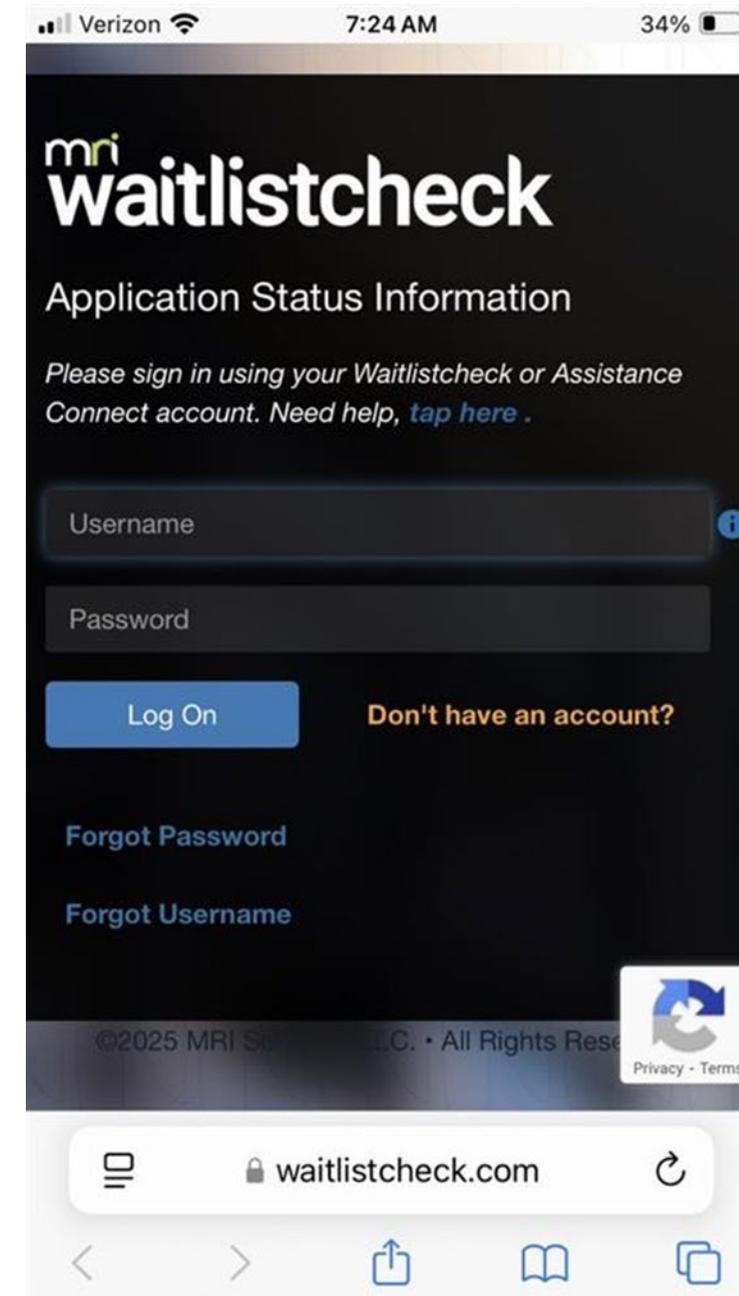
Mobile Screenshots



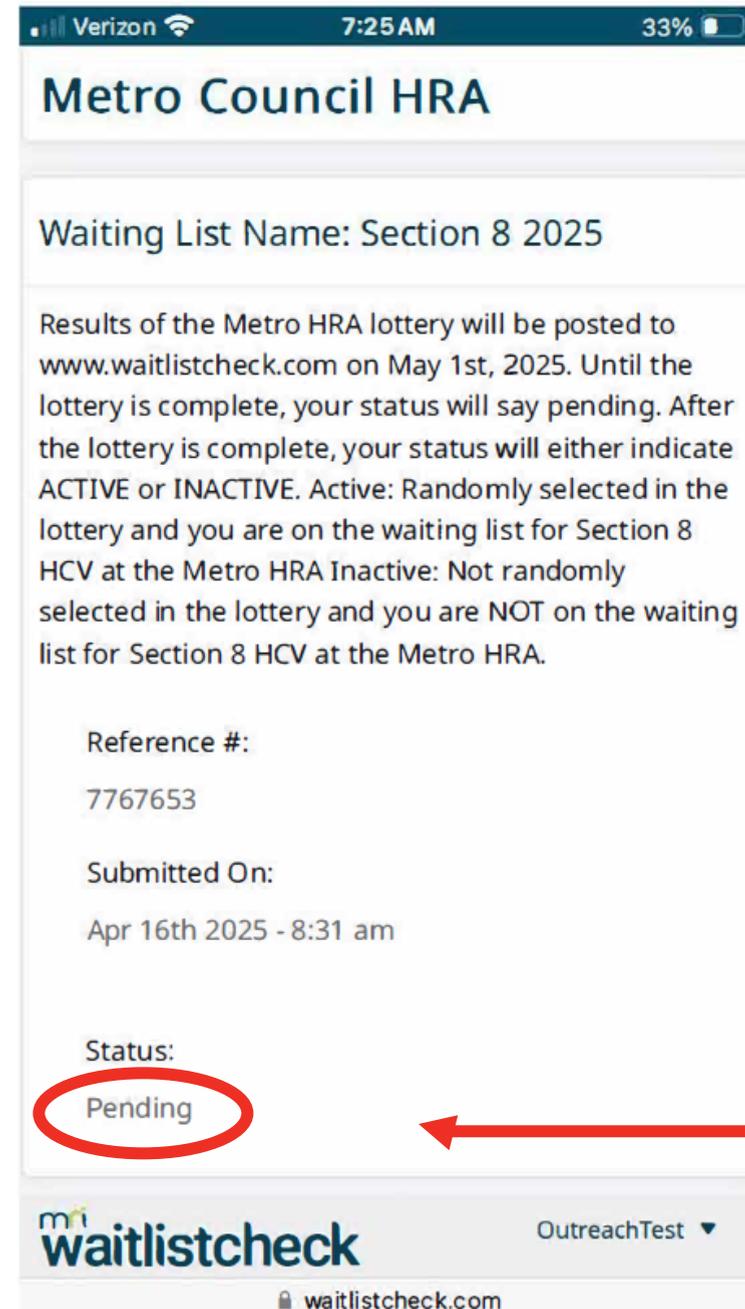
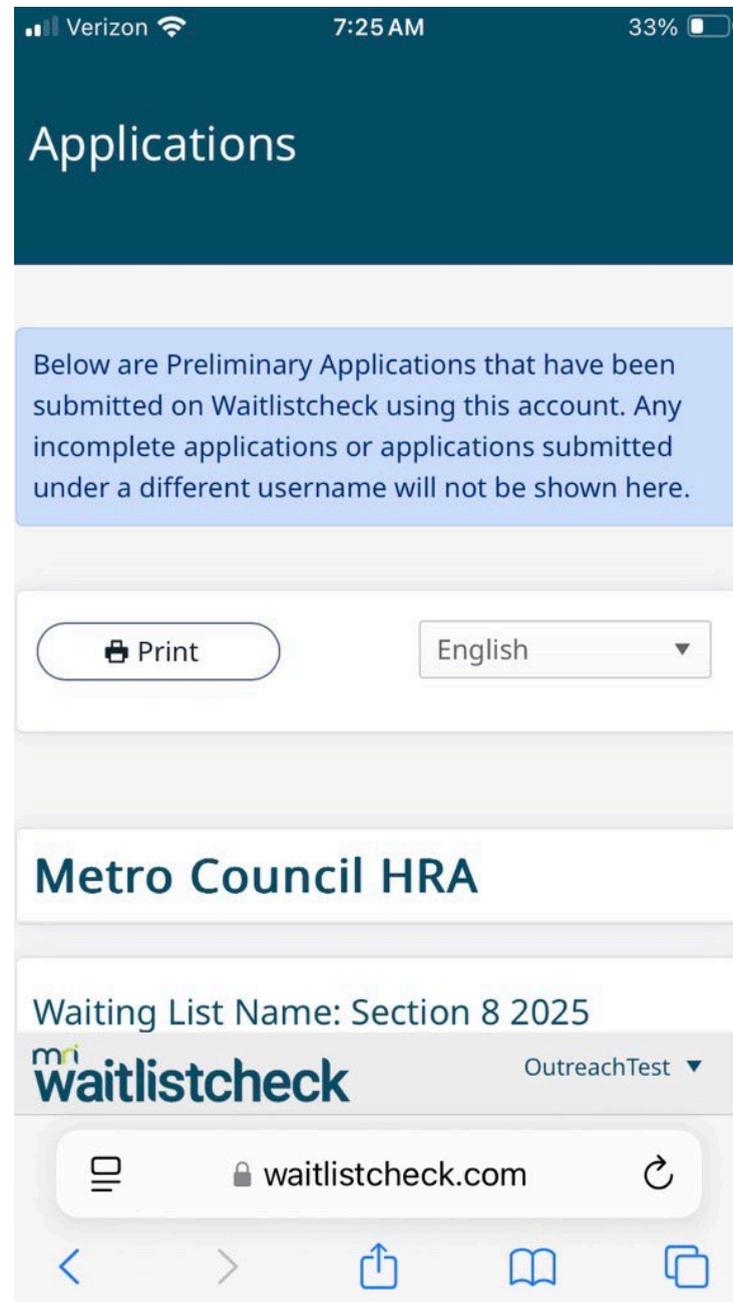
Waitlist Check Login Screen

www.waitlistcheck.com

- Use the same username and password as when you signed up for the waitlist
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- **Metro HRA staff cannot change your username or password.**



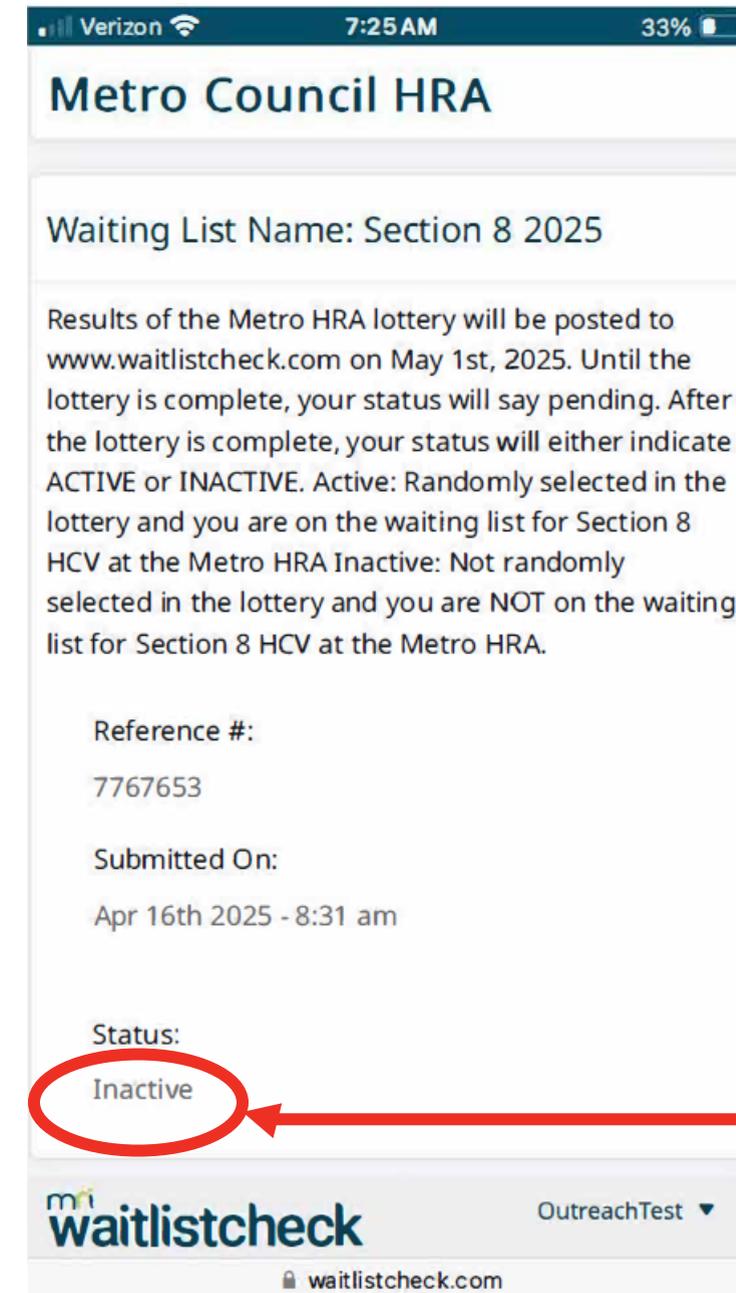
Until May 1, 2025, status will be PENDING



INACTIVE = NOT SELECTED FOR WAITING LIST

On May 1, 2025: application status will now say Active or Inactive:

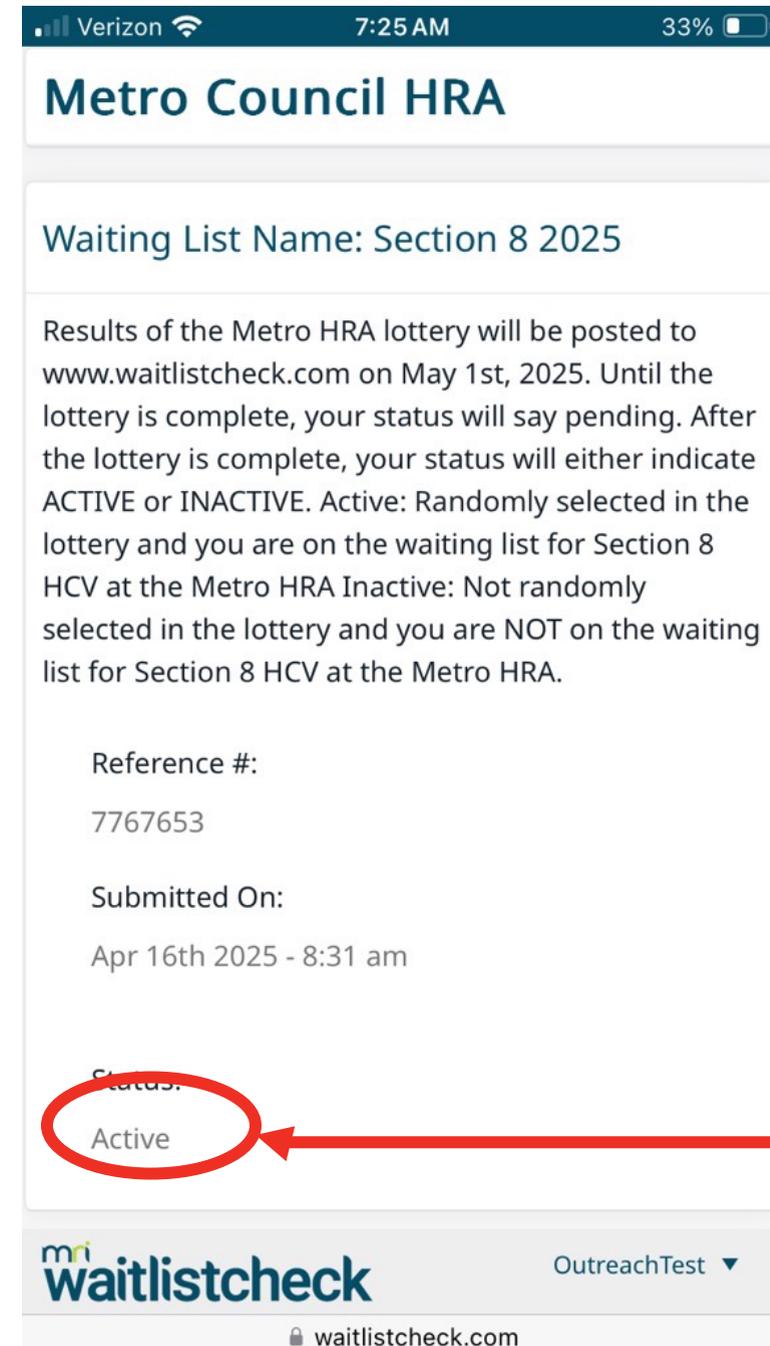
- **ACTIVE= Randomly selected in the lottery and on the waiting list**
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Verizon 7:25 AM 33%

Metro Council HRA

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Reference #:
7767653

Submitted On:
Apr 16th 2025 - 8:31 am

Status:
Active

mri waitlistcheck OutreachTest ▾

waitlistcheck.com

Switch from Waitlist Check to [assistancecheck.com](https://www.assistancecheck.com)

NEXT STEP if you were selected for the waiting list:

Switch your account to Assistance Check
www.assistancecheck.com

Use the same username and password as when you signed up for the waitlist.

If you do not remember your username/password, use the “Create Account” option.

Metro HRA staff cannot change your username or password.

Verizon 3:11 PM 95%

mri Assistance Connect

USERNAME
Username

PASSWORD
Password

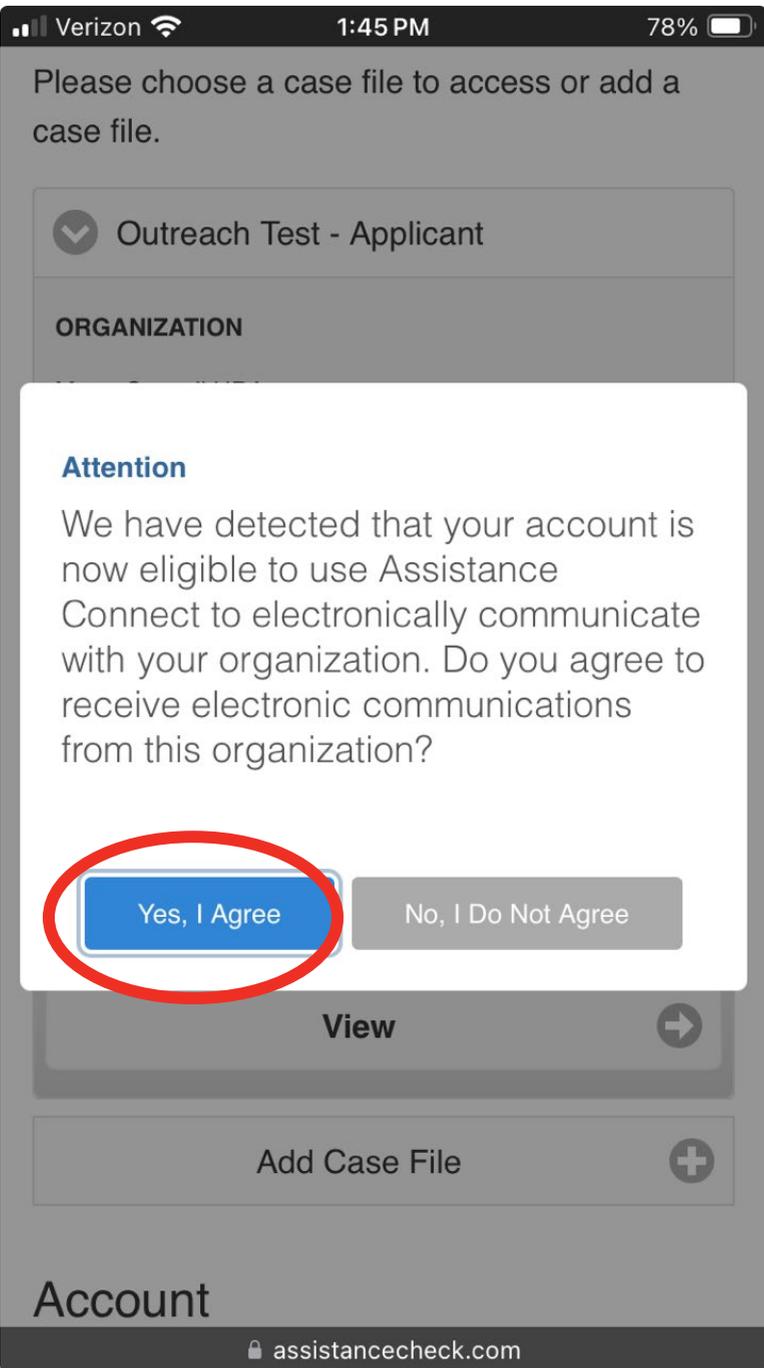
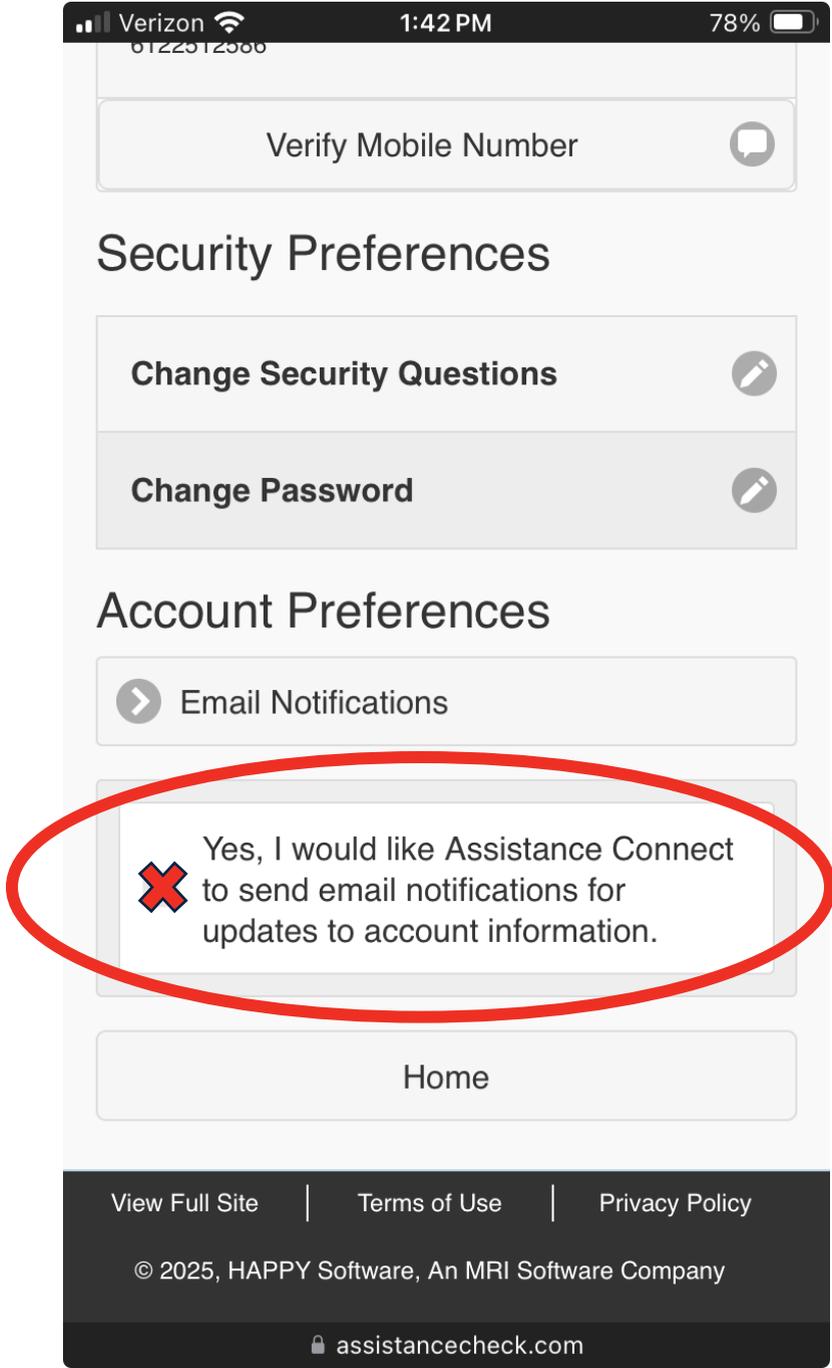
Sign In

+ Can't Sign In?

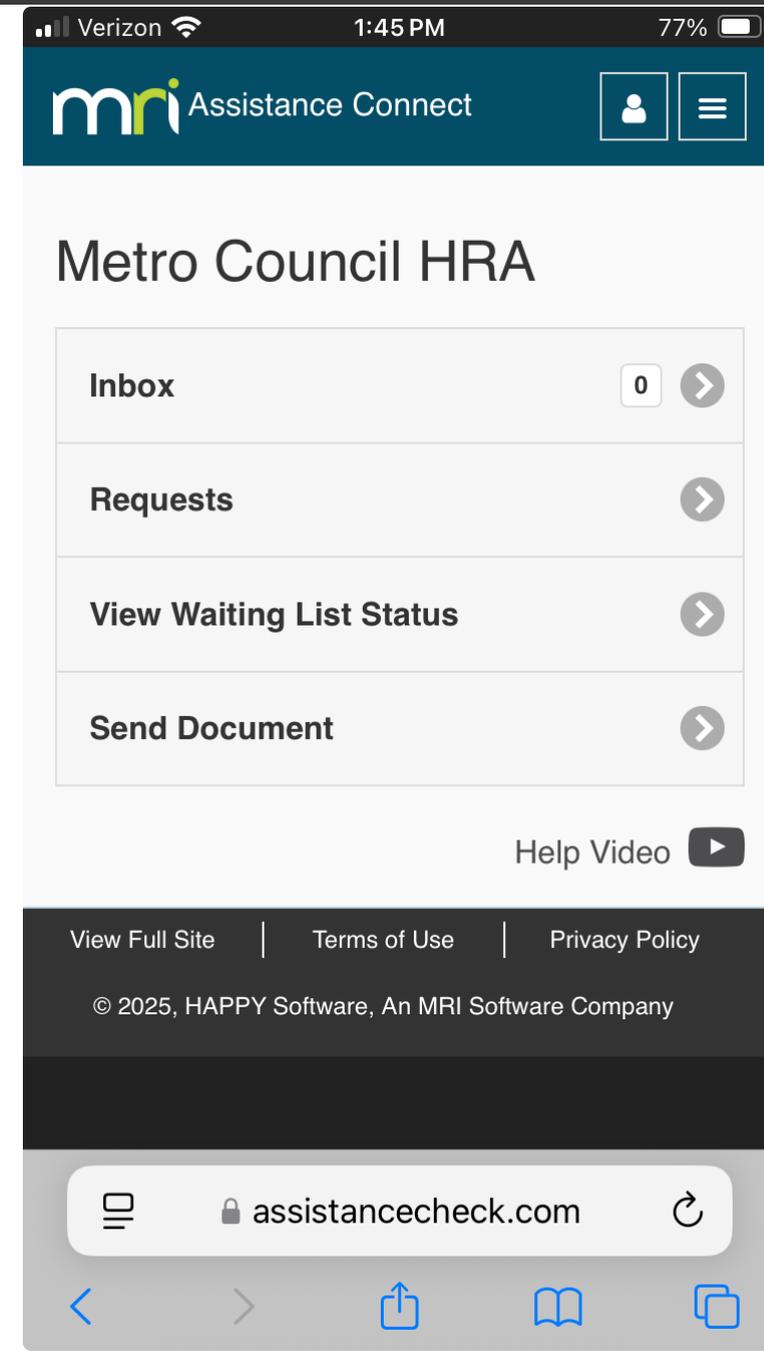
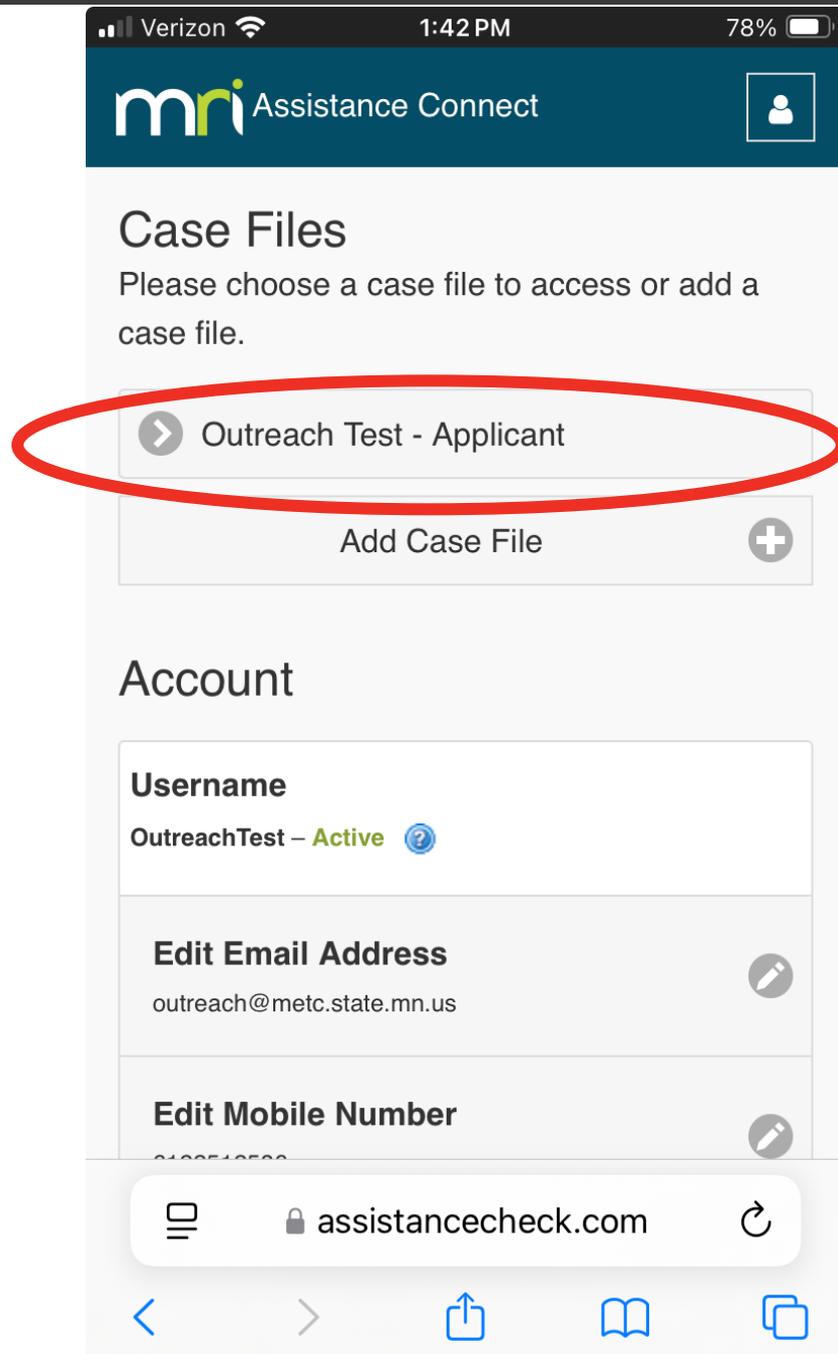
+ Create Account

assistancecheck.com

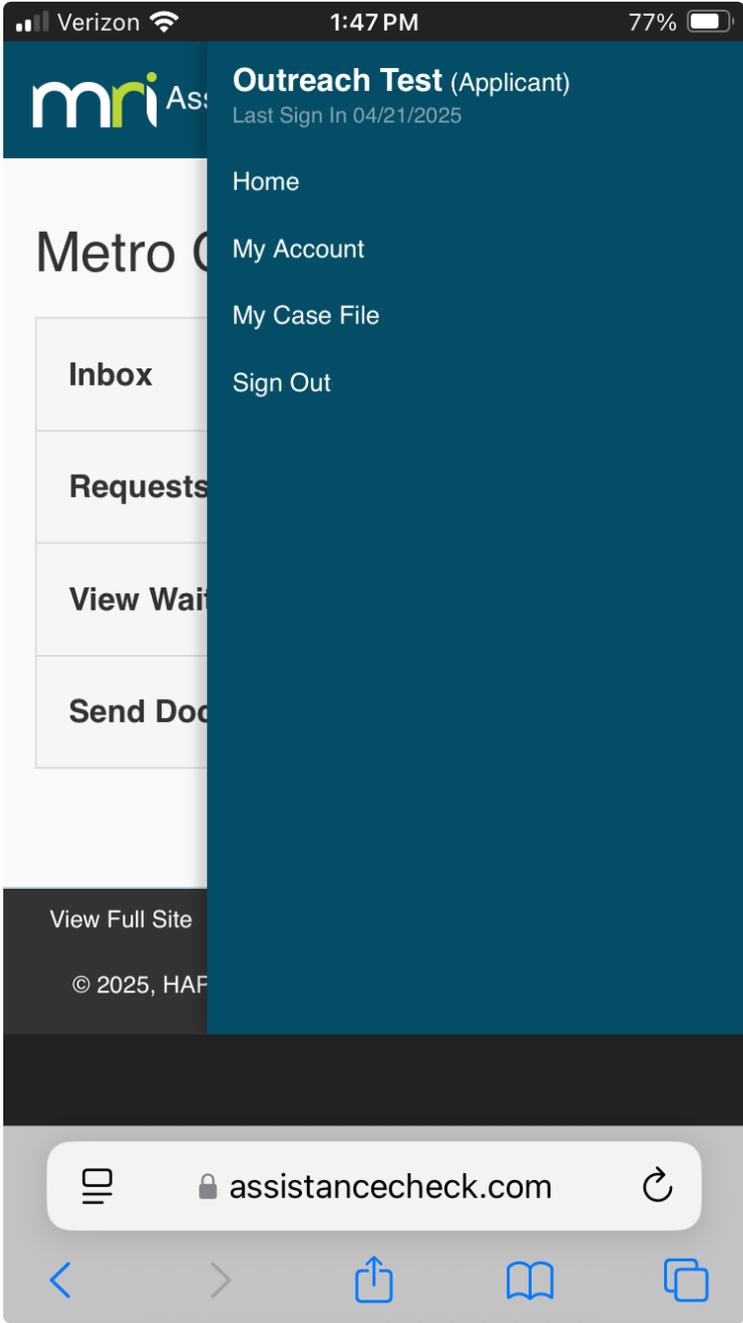
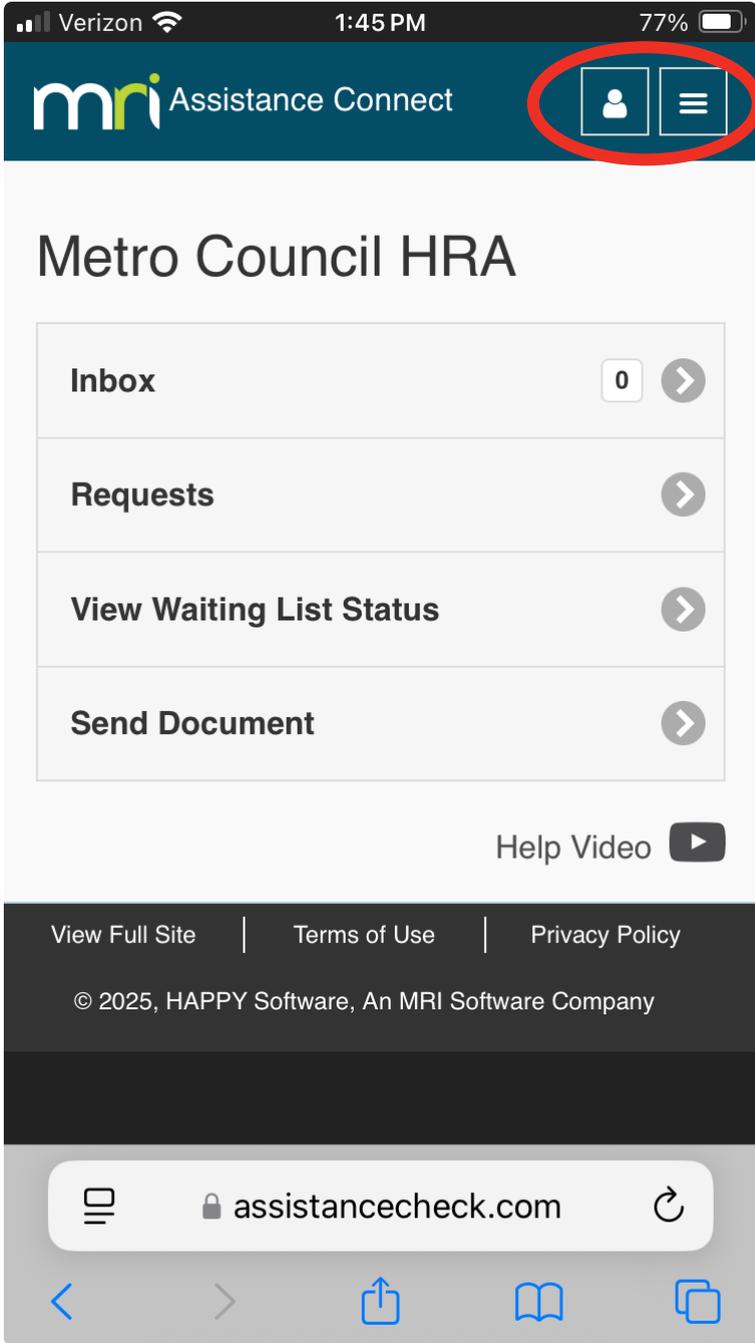
Consent to electronic communications



Click on Your Name to see Your Account



Main Account and Switch Views



Next Steps

Remember your Username and Password

- Check your assistancecheck.com account for updates from Metro HRA
- Update Metro HRA through assistancecheck.com about:
 - Mailing address, phone number or email address change
 - Household member changes
- You may wait 1 to 5 years for your name to come to the top of the waitlist
- Visit metrohra.org for more information and to see [Frequently Asked Questions](#)
- You can contact Metro HRA at 651-602-1428 or waitlist@metc.state.mn.us with questions.