

Minutes of the

REGULAR MEETING OF THE METRO MOBILITY TASK FORCE

Thursday, September 21, 2017

Committee Members Present: City Council Member Dick Vitelli, Commissioner Gayle Degler, Commissioner Karla Bigham, Metropolitan Council Member Deb Barber, Matt Knutson, David Fenley, Terriann Thommes, Frank Douma, Carla Jacobs, Steve Pint, Mike Sutton, David Katcher

Committee Members Absent: Commissioner Scott Schutle, Ken Rodgers, Commissioner Jim McDonough, Stewart McMullan

CALL TO ORDER

A quorum being present, Council Member Barber called the regular meeting of the Metro Mobility Task Force to order at 10:10 a.m. on Thursday, September 21, 2017.

APPROVAL OF AGENDA

It was moved by City Council Member Dick Vitelli, seconded by Commissioner Degler to approve the agenda.

Motion carried.

APPROVAL OF MINUTES

It was moved by Commissioner Degler, seconded by Frank Douma to approve the minutes.

Motion carried.

INFORMATION

1. Continue Metro Mobility Overview and Task Force questions—Nick Thompson, Director, Metropolitan Transportation Services

Metropolitan Transportation Services Director, Nick Thompson, continued his presentation from August 23 where he led the task force through a background presentation of the Metro Mobility service and the various models/types of service the program utilizes today. Throughout the presentation, task force members asked several questions including, what kind of information does Metro Mobility keep on specific disabilities riders have, are rider trends changing as our population ages, what is the budgetary outlook as demand increases, how would the budget be impacted if the Council were to take all operations and contracts in-house? Much of the conversation centered on the details of Metro Mobility's current contracts and the increasing financial and operating constraints of the service.

2. Review FTA/Federal Language around ADA service—Andy Streasick, Manager, Metro Mobility Customer Service
 - a. Attachment 1: Transportation for Individuals with Disabilities; Reasonable Modification of Policies and Practices
 - b. Attachment 2: Metro Mobility Operator Training Process
 - c. Attachment 3: Americans with Disabilities Act Title II Regulations

Due to time constraints, this agenda item was delayed until the October meeting.

3. TNC and Taxi presentations

Throughout all presentations under this item, task force members compiled a list of questions related to data privacy, sharing and operations that TNC and Taxi

presenters were to answer before the October task force meeting and to be presented as a summary to members at such time.

a. Uber—Carla Jacobs

Carla Jacobs, of Uber Technologies' Public Policy team, presented on Uber's business model and took the task force through the basic operations of the service. She discussed the various partnerships Uber has with large destinations in the Twin Cities like the Mall of America, US Bank Stadium and the Minnesota State Fair. Task Force members asked if Uber is authorized to pick up at the Minneapolis—Saint Paul International Airport (MSP), and it was answered that they are.

b. Lyft—David Katcher

David Katcher, Lyft's Midwest General Manager, presented on Lyft's brand vision and detailed several of their public transit partnerships and pilots in various stages at the moment. When asked what partnerships the task force should look further into for guidance on a possible partnership on Metro Mobility, David suggested the San Clemente partnership as well as the MBTA pilot in Boston, MA.

c. 10/10 Taxi - Super Taxi, Inc—Michael Sutton

Michael Sutton, MSP Area Manager for 10/10 Taxi—Super Taxi, Inc, presented to the task force on how a possible partnership between the Council and a private entity like a taxi service or TNC could work. He focused largely on the types of questions members should be thinking about throughout the course of the task force.

d. Transportation Plus—Steve Pint

Due to time constraints, this agenda item was delayed until the October meeting.

ADJOURNMENT

Business completed, the meeting adjourned at 12:17 p.m.

Zoë Mullendore
Recording Secretary