

METROPOLITAN COUNCIL
Notice of Request for Proposals (RFP) for
Transit Rider Social Services
Contract Number 24P300

The Metropolitan Council is soliciting proposals for community-based outreach services to transit riders who are experiencing homelessness, mental health crisis, substance abuse disorders, and other similar issues. The anticipated schedule for this procurement is as follows:

RFP Issue Date	August 20, 2025
Pre-Proposal Meeting	August 27, 2025, at 1:00 PM CST
Questions Due	September 9, 2025
Proposals Due	September 23, 2025, at 4:00 PM CST
Award	January 2026

For the purposes of this contract, the Council has established a 5% goal for Metropolitan Council Underutilized Business participation. MCUB firms can be found in the [MCUB Directory](#).

[Click Here](#) to view and download the RFP documents (including Plan Holder Report and Addendums). Please input this QuestCDN eBidDoc™ Number **9811538** on the website's Project Search page. Contact QuestCDN at 952-233-1632 or info@questcdn.com for assistance in downloading and working with the digital documents.

Proposers are strongly encouraged to verify subcontractor's State and Federal debarment and suspension status at: <http://www.mmd.admin.state.mn.us/debarredreport.asp>.

A pre-proposal meeting will be held on August 27, 2025 at 1:00 PM, via Microsoft Teams.

Proposers may join from the following meeting link: https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZDNkNzY2ODktOGRhZS00YmVjLWI3ZWItODAxMWJjZDJjZDdm%40thread.v2/0?context=%7b%22Tid%22%3a%22ddbff68b-482a-4573-81e0-fef8156a4fd0%22%2c%22Oid%22%3a%22ea4efa12-92d1-4a5d-853a-2161c4d9d21e%22%7d

Meeting ID: 230 480 783 374 3, Passcode: TT2Ww2eV

Join with a video conferencing device: metro council@m.webex.com;
Video Conference ID: 113 952 458 3113 624 967 8; [Alternate VTC instructions](#)

Or call in (audio only): +1 763-600-8619,,519484928# United States, Minneapolis
Phone Conference ID: 519 484 928#

If you plan to attend Pre-Proposal Meeting please e-mail steven.kensinger@metc.state.mn.us so that you can be recorded as a participant. Proposers are strongly encouraged to attend.

Questions concerning the content of the RFP documents may be directed to:

Steven Kensinger
RFP Administrator
Metropolitan Council
390 North Robert Street
St. Paul, MN 55101
Phone: (651) 602-1143
steven.kensinger@met.state.mn.us