

Minutes of the

REGULAR MEETING OF THE ENVIRONMENT COMMITTEE

Tuesday, October 9, 2018

Committee Members Present:

Sandra Rummel-Chair, Cara Letofsky, Marie McCarthy, Harry Melander, Lona Schreiber, Wendy Wulff-Vice Chair

Committee Members Absent:

Edward Reynoso

CALL TO ORDER

A quorum being present, Committee Chair Rummel called the regular meeting of the Council's Environment Committee to order at 4:00 p.m. on Tuesday, September 25, 2018.

APPROVAL OF AGENDA AND MINUTES

It was moved by Wendy Wulff, seconded by Lona Schreiber to approve the agenda. **Motion carried.**

It was moved by Harry Melander, seconded by Lona Schreiber to approve the minutes of the September 25, 2018 regular meeting of the Environment Committee. **Motion carried.**

BUSINESS

2018-237 JT: 2018 Budget Amendment – Third Quarter

It was moved by Harry Melander, seconded by Wendy Wulff, that the Metropolitan Council authorizes the 2018 Unified Budget as indicated and in accordance with the attached table in the business item.

Motion carried.

INFORMATION

1. MCES Customer Communities' Web Portal:

Anna Bessel, Assistant Manager, Engineering Programs and Ricky Arora, Manager, Performance Excellence and Analytics provided a summary of a flow data web portal that is available for customer communities.

The purpose of this project is to enhance and improve customer service to communities. MCES is implementing a self-service online data portal that will provide up-to-date and readily available information to communities regarding flow data, system response to wet weather events, reported inflow & infiltration (I/I) mitigation work, and appeals. The MCES data portal features personalized and role-based content delivery for each community, secure online information access, online submission of work plans and credits, streamlined communication, automated workflows, email notifications and mobile access.

The data portal offers several benefits to customer communities including flow data to inform decisions about I/I mitigation activities, offers public education materials, and delivers information to help garner support for investments that protect the sustainability of municipal wastewater collection systems. MCES communities and staff will have access to timely, accurate, and protected data, resulting in increased customer confidence, satisfaction, and productivity.

Comments / Questions:

Committee members were pleased with the value this tool will bring to the customer communities and that it will save a great deal of staff time as well as provide a much better customer experience.

A question was asked if members of the general public would be able to gain access to the portal. Staff stated the request for an account does not grant automatic access to the portal. Staff evaluate each request against a list of authorized users from each customer community and a two-factor authentication process is required.

Committee members wondered what would happen if there was a breakdown in the system. Staff stated there is a backup, restore and resiliency process established and in place to address the need when it occurs.

Full functionality will be demonstrated at a future meeting.

2. General Manager Report

The web portal has been a collaborative effort with diverse stakeholders. It is time saving and will provide extra value to the communities.

ADJOURNMENT

Business completed, the meeting adjourned at 4:39 p.m.

Susan Taylor
Recording Secretary