Friday | October 20, 2017 Robert Street Chambers | 9:00 AM-12:00 PM

## AGENDA

- I. CALL TO ORDER—9:00 a.m.
- II. APPROVAL OF AGENDA
- **III. APPROVAL OF MINUTES**

September 21, 2017 meeting of the Metro Mobility Task Force

## **IV. INFORMATION**

- 1. Continue TNC and Taxi presentations—9:15 a.m.
  - Transportation Plus—Steve Pint
- 2. Review FTA/Federal Language around ADA service—Andy Streasick, Manager, Metro Mobility Customer Service—9:30 a.m.
  - Transportation for Individuals with Disabilities; Reasonable Modification of Policies and Practices
  - Metro Mobility Operator Training Process
  - Americans with Disabilities Act Tittle II Regulations
- 3. Provider answers to task force questions—Karla Bigham, Washington County Commissioner and Deb Barber, Metropolitan Council Member—10:00 a.m.
  - Uber
  - Lyft
  - 10/10 Taxi—Super Taxi, Inc
  - Transportation Plus
- 4. Task force timeline and discussion of small groups—Karla Bigham, Washington County Commissioner and Deb Barber, Metropolitan Council Member—10:30 a.m.
  - Legislative language review
- 5. Customer Outreach—Christine Kuennen, Metro Mobility Senior Manager, Michelle Fure, Public Involvement Manager, and Claudia Fuentes, Outreach Coordinator— 11:00 a.m.
  - Metro Mobility Spring 2017 Community Conversation summary
  - Metro Mobility Fall 2017 Community Conversation summary

## V. ADJOURNMENT—11:20 a.m.

- JT Joint business item; presented at two or more committees prior to being presented at Council SW Action taken by Committee and Council the same week
- \* Additional materials included for items on published agenda



<sup>\*\*</sup> Additional business item added following publication of agenda

<sup>\*\*\*</sup> Backup materials available at the meeting