



METROPOLITAN COUNCIL
Advance Notice of
Pre-Solicitation Meeting for
Customer Issue Reporting and Tracking Project + Text for Safety
Contract Number 25P148

The Metropolitan Council will be soliciting in the near future proposals for a Customer Issue Reporting and Tracking project. This project involves the procurement of a large-scale, multi-package software solution to support customer issue tracking and reporting, as well as a Text for Safety program.

The Council is holding a **Pre-Solicitation Meeting** to obtain information and input from the Vendors concerning an upcoming solicitation. At the Pre-Solicitation Meeting Council staff will provide an overview of the Council's proposed study. The goal of the Pre-Solicitation Meeting is to gain Vendor feedback concerning the current scope of work and to maximize engagement and Vendor participation in the future solicitation.

The potential project schedule for this procurement is as follows:

Pre-Solicitation Meeting	July 16, 2025, at 1:00 PM CST
RFP Issue Date	The week of August 18 th , 2025
Pre-proposal Meeting	The week of September 1 st , 2025
Proposals Due	The week of September 22 nd , 2025
Award	February 2026

Once the RFP is issued it will be available for download via QuestCDN, [click here](#) to access QuestCDN. For questions related to accessing or creating a QuestCDN account contact QuestCDN at 952-233-1632 or info@questcdn.com if you need assistance in creating an account.

PRE-SOLICITATION MEETING

A **Pre-Solicitation Meeting** will be held on July 16, 2025, 1:00 PM CST, via Microsoft Teams.

Vendors may join from the following meeting link: https://teams.microsoft.com/join/19%3ameeting_MmQwN2FmYTUtNjkxZi00ZTRjLTg3ZGMtYTl4ODE2NTFjYj11%40thre.ad.v2/0?context=%7b%22Tid%22%3a%22ddbff68b-482a-4573-81e0-fef8156a4fd0%22%2c%22Oid%22%3a%22ea4efa12-92d1-4a5d-853a-2161c4d9d21e%22%7d

Meeting ID: 229 961 266 603 3, Passcode: j5cd22Zb

Join with a video conferencing device: metro council@m.webex.com; Video Conference ID: 117 644 959 2; [Alternate VTC instructions](#)

Or call in (audio only): +1 763-600-8619,,520076843# United States, Minneapolis
Phone Conference ID: 520 076 843#

If you plan to attend **the Pre-Solicitation Meeting**, please e-mail steven.kensinger@metc.state.mn.us so you can be recorded as a participant.

Questions concerning the Pre-Solicitations Meeting or the future solicitation may be directed to:

Steven Kensinger
RFP Administrator
Metropolitan Council
390 North Robert Street
St. Paul, MN 55101
Phone: (651) 602-1272
steven.kensinger@metc.state.mn.us