

METROPOLITAN COUNCIL
Notice of Request for Proposals (RFP) - REVISED
UNIFIED COMMUNICATIONS MAINTENANCE
Contract Number 25P043

The Metropolitan Council (Council) is soliciting proposals for maintenance of the Council's phone system, which includes 35 Mitel controllers and 15 servers, and approximately 2,000 phones and emergency telephones. The anticipated schedule for this procurement is as follows:

| | |
|---------------------------------|------------------------------------|
| RFP Issue Date | April 22, 2025 |
| Pre-Proposal Meeting | May 7, 2025 at 3:00 PM CST |
| Questions Due | May 8, 2025 at 4:00 PM CST |
| Additional Questions Due | June 2, 2025 at 4:00 PM CST |
| Proposals Due | June 16, 2025 at 4:00 PM CST |
| Award | August 2025 |

[Click Here](#) to view and download the RFP documents (including Plan Holder Report and Addendums). Please input this QuestCDN eBidDoc™ Number **9646503** on the website's Project Search page. Contact QuestCDN at 952-233-1632 or info@questcdn.com for assistance in downloading and working with the digital documents.

Proposers are strongly encouraged to verify subcontractor's State and Federal debarment and suspension status at: <http://www.mmd.admin.state.mn.us/debarredreport.asp>.

A pre-proposal meeting will be held on Wednesday, May 7, 2025 at 3:00 PM, via Microsoft Teams.

Microsoft Teams Instructions:

Proposers may join from the following meeting link: https://teams.microsoft.com/l/meetup-join/19%3ameeting_Mzk0MTYwZjctYzY5Zi00MmFmLTk5MTYtNDVkZjRkZWYzMDI4%40thread.v2/0?context=%7b%22Tid%22%3a%22ddbff68b-482a-4573-81e0-fef8156a4fd0%22%2c%22Oid%22%3a%22ea4efa12-92d1-4a5d-853a-2161c4d9d21e%22%7d

Meeting ID: 234 332 500 438
Passcode: zz7AP2YX

Join with a video conferencing device: metrocouncil@m.webex.com; Video Conference ID: 111 700 366 9;
[Alternate VTC instructions](#)

Or call in (audio only): +1 763-600-8619,,809717041#
Conference ID: 809 717 041#

If you plan to attend Pre-Proposal Meeting please e-mail steven.kensinger@metc.state.mn.us so that you can be recorded as a participant. Proposers are strongly encouraged to attend.

Questions concerning the content of the RFP documents may be directed to:

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